



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 133310

CYRIX[®]
HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>FHC</u>	Call Registration Date : <u>20/6/2024</u>
Address..... <u>Kalavoor</u>	Caller ID : <u>118284</u>
..... <u>Alappuzha</u>	Date of Visit : <u>21/6/2024</u>
Ph: <u>9495574196</u>	Asset No : <u>0440334</u>
	EQPT Name : <u>Semi Auto Biochemistry Analyser</u>
	Manufacture <u>Azappc</u> Model : <u>Mispanco</u>
	S. No. <u>NR-5107532</u> Dept. <u>LAB</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Not working

Action Taken : check the machine and found that the LED sensor lamp fan, coil fan, 340NM and 510NM filters are defective. Need to replace these spare for further checking and working condition of the equipment.

Completed Date : 21/6/24 Time : 3:30pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer Nasut Date 21/6/24 Start Time 1:00pm End Time 3:30pm

Customer Remark Not working Completed Pending

Service Engineer Name : Nasut Signature: Nasut Date: 21/6/24 Contact Number: 9526744524

Customer Name : _____ Signature: _____ Date: _____ Contact Number: _____ Designation : _____ Hospital Seal _____





BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WD-37/2021-2022/698

No : 133349

CYRIX[®]
HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility: <u>FHC</u>	Call Registration Date: <u>20/6/2024</u>
Address: <u>Kalavoor</u>	Caller ID: <u>118254</u>
<u>Alappuzha</u>	Date of Visit: <u>21/6/2024</u>
Ph: <u>9495574198</u>	Asset No: <u>0440334</u>
	EQPT Name: <u>Semi-Auto Biochemistry Analyzer</u>
	Manufacture: <u>Agappe</u> Model: <u>Dispa Neo</u>
	S. No. <u>NR-5107532</u> Dept: <u>LAB</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Not working

Action Taken : check the machine and found that the led screen, lamp fan, grill fan, 340NM and 510NM filters are defective. Enquired the OEM with spare.

Completed Date : 5/12/24 Time : 2:30 pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			





Cyrix Engineer	Date	Start Time	End Time
<u>Nasuf</u>	<u>5/12/24</u>	<u>1:00 PM</u>	<u>2:30 PM</u>

Customer Remark Not working Completed Pending

Service Engineer Name : Nasuf
Signature: Nasuf
Date: 5/12/24
Contact Number: 9526744524

Customer Name :
Signature:
Date:
Contact Number:
Designation : Medical Officer in-charge
Hospital Seal Family Health Centre Kalavoor



PROFORMA RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER) BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)	
Name of Hospital: FHC KALAVOOR	Name of District: ALAPPUZHA
Name of Equipment: SEMI AUTO BIOCHEMISTRY ANALYZER	Equipment ID & Barcode: 118284 & 0440334
Make: AGAPPE DIAGNOSTICS	Model: MISPA NEO
Serial Number: WR - 51017532	Warranty details: NO WARRANTY
Date of purchase/ Year of manufacture/ Installation Date: 22/01/2016	Present status of the equipment: FULLY DAMAGED
Date of breakdown: 20/06/2024 (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: NO AMC/CAMC
Action taken: CHECK THE MACHINE AND FOUND THAT THE LCD SCREEN, LAMP FAN, GRILL FAN, 340NM AND 510 NM FILTERS ARE DEFECTIVE. ENQUIRED THE OEM WITH SPARE.	
Recommendations for repair (required service details) NOT RECOMMENDED FOR REPAIR	
Cost of spares (specify parts and cost): LCD ASSAY ONLY LCD SCREEN = 33695 LAMP FAN = 3260 GRILL FAN = 3080 FILTER 340 NM = 14980 FILTER 510 NM = 13105 (18% TAX, DISC:10218) TOTAL = 76742	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: 151%	Asset Value: 50667/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) CYRIX SERVICE REPORT AND OEM QOUTATION ATTACHED	
Reasons for recommending the equipment as BER: WE HAVE INSPECTED THE MACHINE AND FOUND THAT THE LCD SCREEN, LAMP FAN, GRILL FAN, 340NM AND 510 NM FILTERS ARE DEFECTIVE. THIS MACHINE WAS INSTALLED ON 22/01/2016 AND HAS BEEN IN USE FOR OVER 8 YEARS. THE SPARE PART COSTS ARE EXTREMELY HIGH (151%), AND THE EQUIPMENT MEET BOTH CRITERIA AS PER THE TENDER CLAUSE 5.3.14.1. THEREFORE WE RECOMMEND THE EQUIPMENT AS BER.	
Name & Signature of CYRIX Authority with date NASEEF K N 	
Remarks of Junior Consultant (Biomedical) NHM:  Recommended for BER	
Recommended for BER (Yes/ No): <u>Yes</u>	Signature of JC BM (NHM)  JYOTHISH THOMAS Consultant (Biomedical Engineering) NHM ALAPPUZHA
Date: <u>31.12.24</u>	
Date:	Signature of Superintendent / Medical Officer 



Medical Officer in-charge
Family Health Centre
Kalavoor

SEMI AUTOMATED ANALYSER

? 3

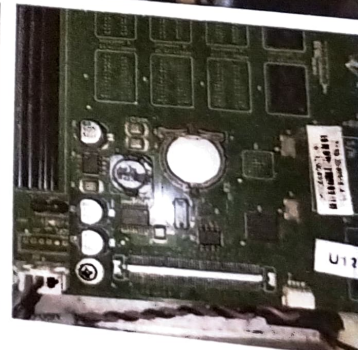
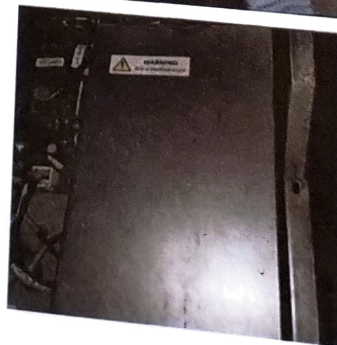
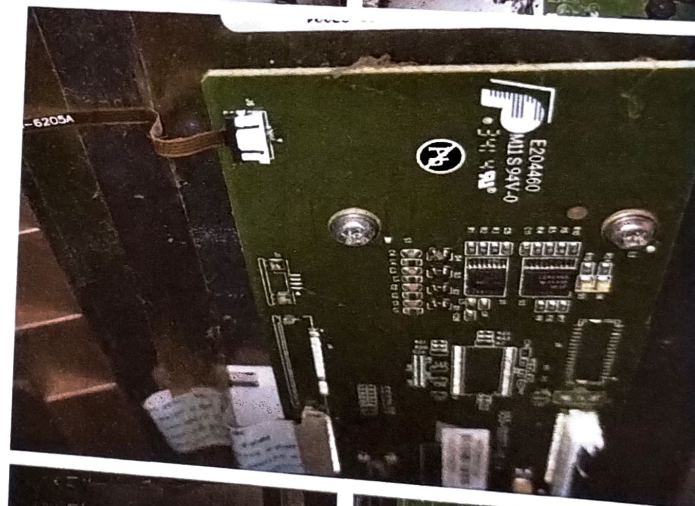
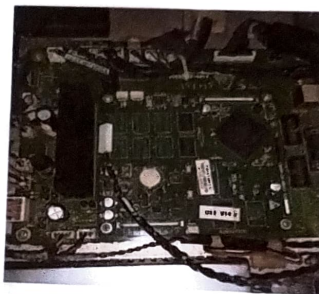
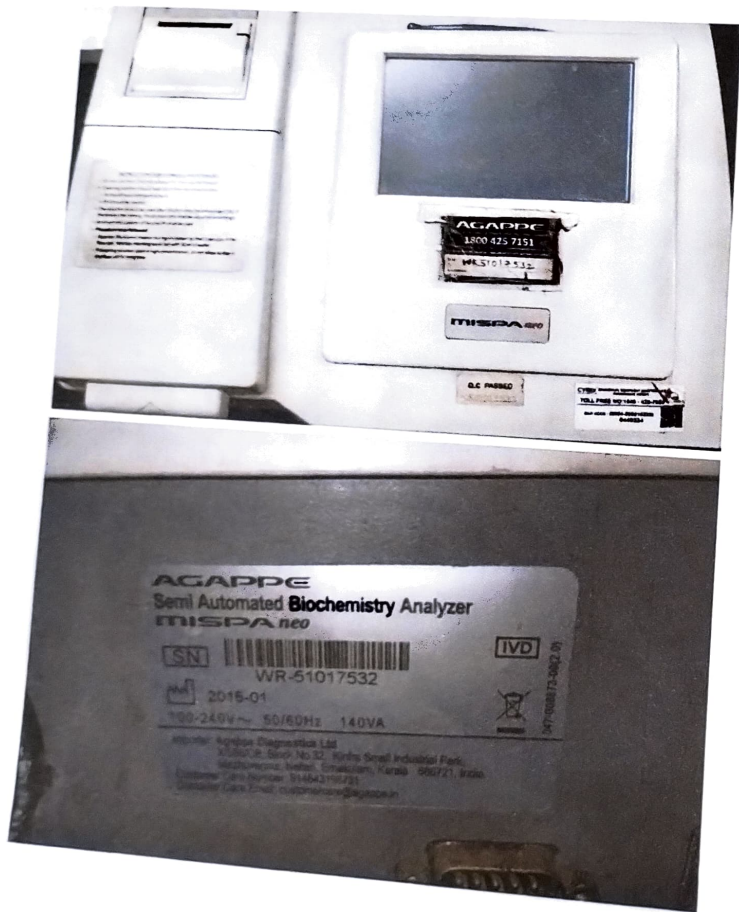
Date Name of Article Received from Received No Issue Balance Sign

22/1/16 Semi Automated Analyser Store as per 1
10000, 2885 9 at
16/3/15
Amt. - 1,39,700



29
Medical Officer in-charge
Primary Health Centre
Kalavoor

Medical Officer in-charge
Family Health Centre
Kalavoor





ADL/BO/MS/2024-25/0819

05-12-2024

To,
PHC KALAVOOR

Subject: Rate Offer Letter for Spare(S) & Consumable(S) of MISPA NEO

Dear Sir,

We are happy to note that you are interested for Spare(S) & Consumable(S) of **MISPA NEO** as per the attached ANNEXURE – A. We refer to your discussion regarding the products marketed and serviced by Agappe Diagnostics Ltd and we hereby submit formal offer for Spare(S) & Consumable(S) of **MISPA NEO**. We are pleased to introduce ourselves as one of the leading Diagnostics Manufacturers in India with a formidable domestic presence. After its inception in 1995, our Company has grown steadily over last 25 years and today Agappe is a significant player in the Indian Diagnostic Industry with pan-India presence. We have a Pan India operation with a reach to more than 25,000 customers through our 300 well-qualified and trained man power. We have an efficient network of more than 400 loyal distributors across India.

Certification: Ours is an **ISO 9001:2015, ISO 13485: 2016 and ICMED** certified Company. We conform to GLP standards and have an FDA approved WHO-GMP manufacturing facility. We have CE certified products. We have NGSP certification for HbA1c.

AGAPPE DIAGNOSTICS LTD. ISO 9001:2015 | EN ISO 13485:2016 CERTIFIED COMPANY | CIN : U24239MH1998PLC115413

CORPORATE OFFICE / REAGENT PLANT
Agappe Hills, Pattimattom (PO), Dist. Ernakulam, Kerala - 683 562, India
Tel: +91 484 286 7000 | Email: agappe@agappe.in

EQUIPMENT PLANT
X/588 CB, Block No. 32, KINFRA Small Industrial Park,
Nellad, Cochin, Kerala, India - 686 721. Tel: +91 484 276 7477

KOLKATA OFFICE
406, Merlin Matrix, Plot No-10, Block DN, Sector V,
Salt Lake City, Kolkata - 700 091
Tel: +91 33 4003 0451 | Email: kolkataoffice@agappe.in

MUMBAI (REGISTERED OFFICE)
401 & 402, 4th Floor, Jaisingh Business Centre, 119,
Sahar Road, Parsiwada, Andheri (East), Mumbai - 400 099, India
Tel: +91 22 4300 8000 | Email: mumbaioffice@agappe.in

DELHI OFFICE
DSM SAO, 5th Floor, DLT Tower, Shivaji Marg,
New Delhi - 110 015, India
Tel: +91 11 4558 8416 | Email: delhioffice@agappe.in

BANGALORE OFFICE
5 & 6, 11th Floor, Red Cross Bhavan, No.26 Race Course Road,
Bangalore - 560 001, Tel: +91 80 2228 8288
Email: bangaloreoffice@agappe.in



Medical Equipment: We entered the Medical equipment sector about twenty years back and since then there has been no looking back for we are now counted as one of the fastest growing equipment manufacturing and trading company in India for Semi Automated Clinical Chemistry Analyzer, Blood Cell Counter & Fully Automated Chemistry Analyzer. We have the exclusive marketing tie-up with leading companies such as CANON MEDICAL SYSTEM CORPORATION - Japan, TOKYO BOEKI - Japan, i-SENS Inc - Korea, LABITECK – Germany, BIT – Germany, MINDRAY - PRC to market their finest products.

We confirm that we have qualified and experienced service engineers, product specialist and the backing of the ever- reliable sales team of Agappe to bank on. With the efficient team of sales and service personnel, we offer a mixture of a world-class product and good service back up. Trust our offer meets your requirements and we look forward to your valued order. Should you require any additional information and/or clarification, please do not hesitate to contact us.

Attached please find our detailed ANNEXURE – A for Spare(S) & Consumable(S) of **MISPA NEO**.

Assuring you of our best attention at all times,

Yours Sincerely,

For **AGAPPE DIAGNOSTICS LTD.**



Mishal Abe Varghese- HEAD-MC

AGAPPE DIAGNOSTICS LTD. ISO 9001:2015 | EN ISO 13485:2016 CERTIFIED COMPANY | CIN : U24239MH1998PLC115413

CORPORATE OFFICE / REAGENT PLANT

Agappe Hills, Pattimattom (PD), Dist. Ernakulam, Kerala - 683 562, India.
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Tel: +91 22 4300 8000 | Email: mumbaioffice@agappe.in

EQUIPMENT PLANT

X/588 CB, Block No. 32, KINFRA Small Industrial Park,
Nellad, Cochin, Kerala, India - 686 721. Tel: +91 484 276 7477

DELHI OFFICE

DSM 540, 5th Floor, DLF Tower, Shivaji Marg,
New Delhi - 110 015, India.
Tel: +91 11 4558 8416 | Email: delhioffice@agappe.in

KOLKATA OFFICE

406, Merlin Matrix, Plot No-10, Block-DN, Sector-V,
Salt Lake City, Kolkata- 700 091
Tel: +91 33 4001 0451 | Email: kolkataoffice@agappe.in

BANGALORE OFFICE

5 & 11th Floor, Red Cross Bhavan, No.26 Race Course Road,
Bangalore - 560 001. Tel: +91 80 2228 8288
Email: bangaloreoffice@agappe.in



ADL/BO/MS/2024-25/0819

05-12-2024

To,
PHC KALAVOOR

ANNEXURE – A

Code	Description	Qty	Special Price
72171015	LCD Assy Only LCD Screen SAAM-NEO/801-BA89-00017-01	1 No's	Rs. 33,695.00+Tax
72171013	Lamp Fan SAAM-NEO/801-BA89-00021-00	1 No's	Rs. 3,260.00+Tax
72171012	Grill Fan Of Back Cover	1 No's	Rs. 3,080.00+Tax
72171003	Filter 340 nm SAAM-NEO	1 No's	Rs. 14,980.00+Tax
72171006	Filter 510 nm SAAM-NEO	1 No's	Rs. 13,105.00+Tax
	Discount		Rs.10218.00
	18% GST		Rs.11,707.00
Total Amount – Sebenty Six Thousand seven Hundred and Forty- Seven only			Rs.76747.00
Subject to attached Terms and Conditions			

Trust our offer meets your requirements, and we look forward to your valued order. Should you require any additional information and/or clarification, please do not hesitate to contact us.

For **AGAPPE DIAGNOSTICS LTD.**

Mishal Abe Varghese- HEAD-MC

AGAPPE DIAGNOSTICS LTD. ISO 9001:2015 | EN ISO 13485:2016 CERTIFIED COMPANY | CIN : U24239MH1998PLC115413

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5-6, 11th Floor, Red Cross Bhavan, No.26 Race Course Road,
Bangalore - 560 001. Tel: +91 80 2228 8288
Email: bangaloreoffice@agappe.in

COMMERCIAL TERMS OF SUPPLY

- **Price:** All the prices shown are Inclusive of GST & rate is applicable for this order only.
- **Any other Tax:** If applicable is payable by you in advance before Shipment. If exempted, exemption certificate to be provided along with the order.
- **Delivery:** Delivery of the item will be made, within 5-8 days or earlier from the date of receipt of your confirmed order.
- **Payment Terms:** 100% payment in advance in the form of Bank Draft on a Nationalized Bank or any Scheduled Bank drawn in favor of 'AGAPPE DIAGNOSTICS LTD'.
- **Validity:** Validity of the offer will be up to 30 Days for your Consideration.
- All orders and transactions are subject to Ernakulum Jurisdiction only.

☐ **ALL PAYMENTS SHOULD BE MADE THROUGH CHEQUE/DEMAND DRAFT ONLY.**

AGAPPE DIAGNOSTICS LTD. ISO 9001:2015 | EN ISO 13485:2016 CERTIFIED COMPANY | CIN : U24239MH1998PLC115413

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BANGALORE OFFICE
5-6, 11th Floor, Red Cross Bhavan, No-26 Race Course Road,
Bangalore - 560 001. Tel: +91 80 2228 8288
Email: bangaloreoffice@agappe.in



Abhilash A <abhilashacyrix@gmail.com>

Purchase Order -KL 24 25 103017 -Agappe Diagnostics Limited -0440334 -24X7 PHC KALAVOOR

15 messages

Anjitha T L <purchasacyrix2@gmail.com>

Fri, Nov 8, 2024 at 5:42 PM

To: Service <service@agappe.in>, Edison Joy <edison.joy@agappe.in>, Wilson Thomas <wilson.thomas@agappe.in>
Cc: "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Fathima Service Coordinator <bempservicekl2@gmail.com>, Anagha <bempservicekl3@gmail.com>, Payment Kerala <paymentkl@cyrix.in>, Cyrix Logistics <logistics@cyrix.in>, Logistics Cyrix <logisticscyrix@gmail.com>, Kerala GRN <keralagr@cyrix.in>, Izrath K K <purchasacyrix5@gmail.com>, Abhilash A <abhilashacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Dear Sir,

Please find the attached Purchase Order and do the needful. Kindly send a confirmation mail with details of material delivery (Docket details) along with the invoice Copy mentioning our PO No. (For reference) with Seal and Signature.

EDD as per payment term:15/11/24

For Queries and Clarifications

1. Technical: dm1.klbemp@cyrix.in/dm2.klbemp@cyrix.in
2. Accounts: paymentcyrix@gmail.com
3. Logistics: logistics@cyrix.in
4. PO Clarification: ampurchase@cyrix.in/purchasemgr@cyrix.in
5. Delivery address: **Cyrix Healthcare PVT LTD**

Methanam Road
Door No: 312/a Eloor North,
Kerala - 683501- India
Nikesh V
Mob: 9072522014

@ Cyrix Accounts

Payment Term: 30 Days Credit


--

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Thanks & Regards

Anjlitha T L
Sr. Purchase Executive
PH:- 9947719111
purchasocyrix2@gmail.com
www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd
| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India
KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

 Purchase Order -KL 24 25 103017 -Agappe Diagnostics Limited -0440334 -24X7 PHC KALAVOOR.pdf
97K

Izrath K K <purchasocyrix5@gmail.com> Mon, Nov 11, 2024 at 10:11 AM
To: Edison Joy <edison.joy@agappe.in>
Cc: Service <service@agappe.in>, Wilson Thomas <wilson.thomas@agappe.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Fathima Service Coordinator <bempservicekl2@gmail.com>, Anagha <bempservicekl3@gmail.com>, Payment Kerala <paymentkl@cyrix.in>, Cyrix Logistics <logistics@cyrix.in>, Logistics Cyrix <logisticscyrix@gmail.com>, Kerala GRN <keralagr@cyrix.in>, Abhilash A <abhilashacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Anjlitha T L <purchasocyrix2@gmail.com>

Dear sir,

Kindly Arrange the service at the earliest .

Thanks & Regards
Izrath KK
Jr Purchase Executive
PH: 8848002238
purchasocyrix5@gmail.com
www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd
| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India
KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

[Quoted text hidden]

Abhilash A <abhilashacyrix@gmail.com> Mon, Nov 18, 2024 at 9:46 PM
To: Anjlitha T L <purchasocyrix2@gmail.com>
Cc: Service <service@agappe.in>, Edison Joy <edison.joy@agappe.in>, Wilson Thomas <wilson.thomas@agappe.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Fathima Service Coordinator <bempservicekl2@gmail.com>, Anagha <bempservicekl3@gmail.com>, Payment Kerala <paymentkl@cyrix.in>, Cyrix Logistics <logistics@cyrix.in>, Logistics Cyrix <logisticscyrix@gmail.com>, Kerala GRN <keralagr@cyrix.in>, Izrath K K <purchasocyrix5@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Dear Anjlitha,

Kindly arrange the Service Engineer to attend the complaint at the earliest.

With Regards,

Abhilash A**SENIOR BIOMEDICAL ENGINEER | BEMP-KERALA**

Mob: +91 8157068890 , 7593847172

Email: abhilashacyrix@gmail.com | Website: www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

"Genius in Healthcare"

On Fri, Nov 8, 2024 at 5:42 PM Anjitha T L <purchasecyrix2@gmail.com> wrote:

[Quoted text hidden]

Payment Cyrix <paymentkl@cyrix.in>

Tue, Nov 19, 2024 at 11:11 AM

To: Abhilash A <abilashacyrix@gmail.com>, Anjitha T L <purchasecyrix2@gmail.com>

Cc: Service <service@agappe.in>, Edison Joy <edison.joy@agappe.in>, Wilson Thomas <wilson.thomas@agappe.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, bempservicekl2 <bempservicekl2@gmail.com>, Anagha <bempservicekl3@gmail.com>, Cyrix Logistics <logistics@cyrix.in>, Logistics Cyrix <logisticscyrix@gmail.com>, Kerala GRN <keralagr@cyrix.in>, Izrath K K <purchasecyrix5@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Dear Sir/Mam,

Please note that we had transferred Rs.5800 /- as advance against PO 103017. after deducting TDS Rs.100/-

Agappe Diagnostics Limited	5,800.00	AXISP00571532988	PAID	18-NOV-24
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Thanks & Regards,

Tincy T Jose

Accounts Department.

Cyrix Healthcare Pvt Ltd

Office : 30/641 B, First Floor, Petta Junction, Poonithura, Cochin, Kerala - 682 038

Website:- www.cyrixhealthcare.com

Mob : 7593847123

From: Abhilash A <abilashacyrix@gmail.com>**Sent:** Monday, November 18, 2024 9:46 PM**To:** Anjitha T L <purchasecyrix2@gmail.com>**Cc:** Service <service@agappe.in>; Edison Joy <edison.joy@agappe.in>; Wilson Thomas <wilson.thomas@agappe.in>; Cyrix Purchase Mgr. <purchasemgr@cyrix.in>; Project Manager KLBEMP <pm.bempkl@cyrix.in>; Assistant Manager Purchase <ampurchase@cyrix.in>; bempservicekl2 <bempservicekl2@gmail.com>; Anagha <bempservicekl3@gmail.com>; Payment Cyrix <paymentkl@cyrix.in>; Cyrix Logistics <logistics@cyrix.in>; Logistics Cyrix <logisticscyrix@gmail.com>; Kerala GRN <keralagr@cyrix.in>; Izrath K K <purchasecyrix5@gmail.com>; Afsal Yunuze <zm1.klbemp@cyrix.in>; DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>**Subject:** Re: Purchase Order -KL 24 25 103017 -Agappe Diagnostics Limited -0440334 -24X7 PHC KALAVOOR

[Quoted text hidden]

12/28/24, 1:59 PM

Gmail - Purchase Order -KL 24 25 103017 -Agappe Diagnostics Limited -0440334 -24X7 PHG KALAVOOR

Afsal Yunuze <zm1.klbemp@cyrix.in>

Tue, Nov 19, 2024 at 4:47 PM

To: Edison Joy <edison.joy@agappe.in>, Wilson Thomas <wilson.thomas@agappe.in>, Service <service@agappe.in>
Cc: Payment Cyrix <paymentkl@cyrix.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Abhilash A <abhilashacyrix@gmail.com>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Anjitha T L <purchasecyrix2@gmail.com>, Assistant Manager Purchase <ampurchase@cyrix.in>, bempservicekl2 <bempservicekl2@gmail.com>, Anagha <bempservicekl3@gmail.com>, Cyrix Logistics <logistics@cyrix.in>, Logistics Cyrix <logisticscyrix@gmail.com>, Kerala GRN <keralagr@cyrix.in>, Izrath K K <purchasecyrix5@gmail.com>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Kindly update the service status.

Regards

AFSAL YUNUZE

Zonal Manager (South Region)- Kerala

CYRIX HEALTHCARE Pvt. Ltd

30/641B, Petta, Poonithura, Kochi-38

Ph:+919895061437

From: Payment Cyrix <paymentkl@cyrix.in>

Sent: Tuesday, November 19, 2024 11:11 AM

To: Abhilash A <abhilashacyrix@gmail.com>; Anjitha T L <purchasecyrix2@gmail.com>

Cc: Service <service@agappe.in>; Edison Joy <edison.joy@agappe.in>; Wilson Thomas <wilson.thomas@agappe.in>; Cyrix Purchase Mgr. <purchasemgr@cyrix.in>; Project Manager KLBEMP <pm.bempkl@cyrix.in>; Assistant Manager Purchase <ampurchase@cyrix.in>; bempservicekl2 <bempservicekl2@gmail.com>; Anagha <bempservicekl3@gmail.com>; Cyrix Logistics <logistics@cyrix.in>;

Logistics Cyrix <logisticscyrix@gmail.com>; Kerala GRN <keralagr@cyrix.in>; Izrath K K <purchasecyrix5@gmail.com>; Afsal Yunuze <zm1.klbemp@cyrix.in>; DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

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Izrath K K <purchasecyrix5@gmail.com>

Wed, Nov 20, 2024 at 1:42 PM

To: Afsal Yunuze <zm1.klbemp@cyrix.in>

Cc: Service <service@agappe.in>, Payment Cyrix <paymentkl@cyrix.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Abhilash A <abhilashacyrix@gmail.com>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Anjitha T L <purchasecyrix2@gmail.com>, Assistant Manager Purchase <ampurchase@cyrix.in>, bempservicekl2 <bempservicekl2@gmail.com>, Anagha <bempservicekl3@gmail.com>, Cyrix Logistics <logistics@cyrix.in>, Logistics Cyrix <logisticscyrix@gmail.com>, Kerala GRN <keralagr@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Hi,

As per the update , they will try to attend the service today itself , if there any delay will let you know

Thanks & Regards

Izrath KK

Jr Purchase Executive

PH: 8848002238

purchasecyrix5@gmail.com

www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

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[Quoted text hidden]

Abhilash A <abhilashacyrix@gmail.com>

Thu, Nov 21, 2024 at 1:00 PM

To: Anjitha T L <purchasecyrix2@gmail.com>

12/28/24, 1 59 PM

Gmail - Purchase Order -KL 24 25 103017 -Agappe Diagnostics Limited -0440334 -24X7 PHC KALAVOOR

Cc: Service <service@agappe.in>, Edison Joy <edison.joy@agappe.in>, Wilson Thomas <wilson.thomas@agappe.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Fathima Service Coordinator <bempservicekl2@gmail.com>, Anagha <bempservicekl3@gmail.com>, Payment Kerala <paymentkl@cyrix.in>, Cyrix Logistics <logistics@cyrix.in>, Logistics Cyrix <logisticscyrix@gmail.com>, Kerala GRN <keralagr@cyrix.in>, Izrath K K <purchasecyrix5@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Dear Anjitha,

Kindly arrange the Service Engineer to attend the complaint at the earliest.

With Regards,

Abhilash A

SENIOR BIOMEDICAL ENGINEER | BEMP-KERALA

Mob: +91 8157068890 , 7593847172

Email: abhilashacyrix@gmail.com | Website:- www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

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"Genius in Healthcare"

On Fri, Nov 8, 2024 at 5:42 PM Anjitha T L <purchasecyrix2@gmail.com> wrote:

[Quoted text hidden]

Afsal Yunuze <zm1.klbemp@cyrix.in>

Thu, Nov 21, 2024 at 11:41 AM

To: Izrath K K <purchasecyrix5@gmail.com>

Cc: Service <service@agappe.in>, Payment Cyrix <paymentkl@cyrix.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Abhilash A <abilashacyrix@gmail.com>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Anjitha T L <purchasecyrix2@gmail.com>, Assistant Manager Purchase <ampurchase@cyrix.in>, bempservicekl2 <bempservicekl2@gmail.com>, Anagha <bempservicekl3@gmail.com>, Cyrix Logistics <logistics@cyrix.in>, Logistics Cyrix <logisticscyrix@gmail.com>, Kerala GRN <keralagr@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Kindly update the status.

Regards

AFSAL YUNUZE

Zonal Manager (South Region)- Kerala

CYRIX HEALTHCARE Pvt. Ltd

30/641B, Petta, Poonithura, Kochi-38

Ph: +919895061437

From: Izrath K K <purchasecyrix5@gmail.com>

Sent: Wednesday, November 20, 2024 1:42 PM

To: Afsal Yunuze <zm1.klbemp@cyrix.in>

Cc: Service <service@agappe.in>; Payment Cyrix <paymentkl@cyrix.in>; Cyrix Purchase Mgr. <purchasemgr@cyrix.in>; Abhilash A <abilashacyrix@gmail.com>; Project Manager KLBEMP <pm.bempkl@cyrix.in>; Anjitha T L <purchasecyrix2@gmail.com>; Assistant Manager Purchase <ampurchase@cyrix.in>; bempservicekl2 <bempservicekl2@gmail.com>; Anagha <bempservicekl3@gmail.com>; Cyrix Logistics <logistics@cyrix.in>; Logistics Cyrix <logisticscyrix@gmail.com>; Kerala GRN <keralagr@cyrix.in>; DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

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[Quoted text hidden]

Izrath K K <purchasecyrix5@gmail.com>

Thu, Nov 21, 2024 at 3:17 PM

12/20/24 1:59 PM

Gmail - Purchase Order -KL 24 25 103017 -Agappe Diagnostics Limited -0440334 -24X7 PHC KALAVOOR

To: Afsal Yunuze <zm1.klbemp@cyrix.in>
Cc: Service <service@agappe.in>, Payment Cyrix <paymentkl@cyrix.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Abhilash A <abhilashacyrix@gmail.com>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Anjitha T L <purchasecyrix2@gmail.com>, Assistant Manager Purchase <ampurchase@cyrix.in>, bempservicekl2 <bempservicekl2@gmail.com>, Anagha <bempservicekl3@gmail.com>, Cyrix Logistics <logistics@cyrix.in>, Logistica Cyrix <logisticscyrix@gmail.com>, Kerala GRN <keralagr@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Dear Afsal,

As per the telephonic conversation with the vendor , they will arrange an engineer tomorrow at site .

Thanks & Regards
Izrath KK
Jr Purchase Executive
PH: 8848002238
purchasecyrix5@gmail.com
www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd
| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India
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[Quoted text hidden]

Izrath K K <purchasecyrix5@gmail.com> Fri, Nov 22, 2024 at 2:50 PM
To: Edison Joy <edison.joy@agappe.in>
Cc: Service <service@agappe.in>, Wilson Thomas <wilson.thomas@agappe.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Fathima Service Coordinator <bempservicekl2@gmail.com>, Anagha <bempservicekl3@gmail.com>, Payment Kerala <paymentkl@cyrix.in>, Cyrix Logistics <logistics@cyrix.in>, Logistica Cyrix <logisticscyrix@gmail.com>, Kerala GRN <keralagr@cyrix.in>, Abhilash A <abhilashacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Anjitha T L <purchasecyrix2@gmail.com>

Dear edison,

The service at the kalavoor is not attended yet , we already did the payment for the same . kindly update

Thanks & Regards
Izrath KK
Jr Purchase Executive
PH: 8848002238
purchasecyrix5@gmail.com
www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd
| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India
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On Fri, Nov 8, 2024 at 5:42 PM Anjitha T L <purchasecyrix2@gmail.com> wrote:
[Quoted text hidden]

Afsal Yunuze <zm1.klbemp@cyrix.in> Mon, Nov 25, 2024 at 7:49 PM
To: Edison Joy <edison.joy@agappe.in>
Cc: "purchasecyrix5@gmail.com" <purchasecyrix5@gmail.com>, Service <service@agappe.in>, Wilson Thomas <wilson.thomas@agappe.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, bempservicekl2 <bempservicekl2@gmail.com>, Anagha <bempservicekl3@gmail.com>, Payment Cyrix <paymentkl@cyrix.in>, Cyrix Logistics <logistics@cyrix.in>, Logistica Cyrix <logisticscyrix@gmail.com>, Kerala GRN <keralagr@cyrix.in>, Abhilash A <abhilashacyrix@gmail.com>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Anjitha T L <purchasecyrix2@gmail.com>

Dear Sir,

The call not attended till now, kindly do the needful.

Regards

AFSAL YUNUZE

Zonal Manager (South Region)- Kerala

CYRIX HEALTHCARE Pvt. Ltd

30/641B, Pelta, Poonithura, Kochi-38

Ph: +919895061437

From: lsrath K K <purchasocyrix5@gmail.com>

Sent: Friday, November 22, 2024 2:50 PM

To: Edison Joy <edison.joy@agappe.in>

Cc: Service <service@agappe.in>; Wilson Thomas <wilson.thomas@agappe.in>; Cyrix Purchase Mgr. <purchasemgr@cyrix.in>; Project Manager KLBEMP <pm.bempkl@cyrix.in>; Assistant Manager Purchase <ampurchase@cyrix.in>; bempservicekl2 <bempservicekl2@gmail.com>; Anagha <bempservicekl3@gmail.com>; Payment Cyrix <paymentkl@cyrix.in>; Cyrix Logistics <logistics@cyrix.in>; Logistics Cyrix <logisticscyrix@gmail.com>; Kerala GRN <keralagr@cyrix.in>; Abhilash A <abhilashcyrix@gmail.com>; Afsal Yunuze <zm1.klbemp@cyrix.in>; DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>; Anjitha T L <purchasocyrix2@gmail.com>

Subject: Re: Purchase Order -KL 24 25 103017 -Agappe Diagnostics Limited -0440334 -24X7 PHC KALAVOOR

[Quoted text hidden]

Edison Joy <edison.joy@agappe.in>

Thu, Dec 5, 2024 at 11:27 AM

To: Afsal Yunuze <zm1.klbemp@cyrix.in>

Cc: "purchasocyrix5@gmail.com" <purchasocyrix5@gmail.com>, Service <service@agappe.in>, Wilson Thomas <wilson.thomas@agappe.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, bempservicekl2 <bempservicekl2@gmail.com>, Anagha <bempservicekl3@gmail.com>, Payment Cyrix <paymentkl@cyrix.in>, Cyrix Logistics <logistics@cyrix.in>, Logistics Cyrix <logisticscyrix@gmail.com>, Kerala GRN <keralagr@cyrix.in>, Abhilash A <abhilashcyrix@gmail.com>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Anjitha T L <purchasocyrix2@gmail.com>, Chiman Krishnan <chiman.krishnan@agappe.in>, Anil Kumar G <anilkumar.g@agappe.in>

Dear Afsal,

Please find the attached quotation.

With Regards,

Edison Joy

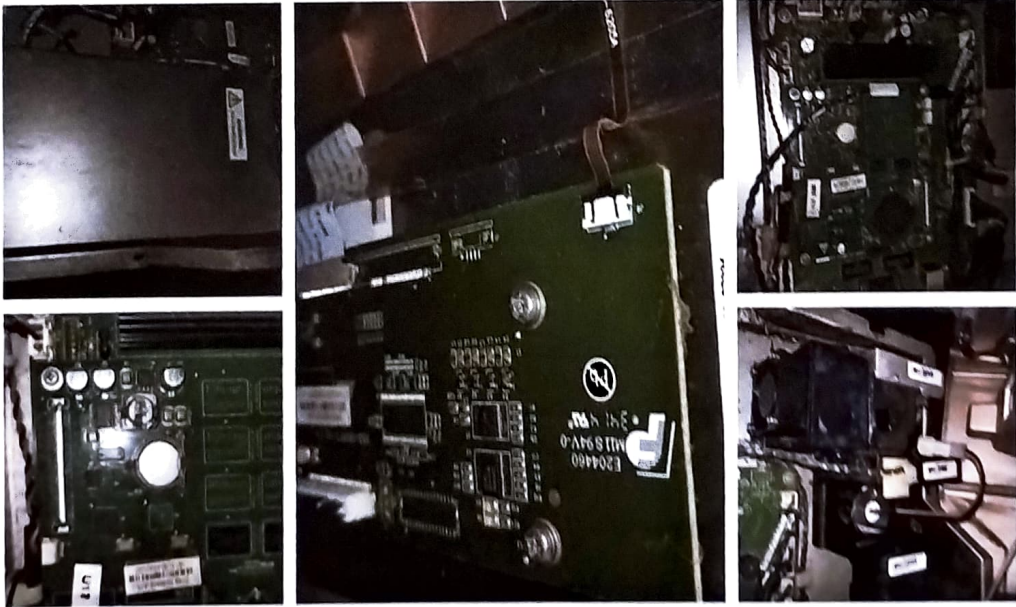
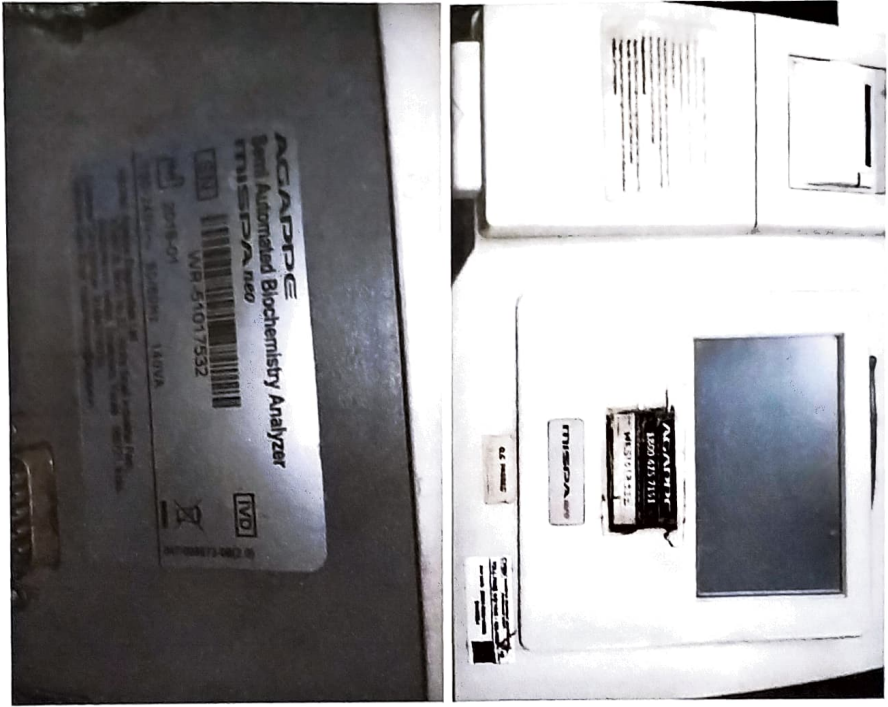
[Quoted text hidden]

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05-12-24 PHC KALAVOOR Mispa Neo Spare.pdf

419K



Medical Officer in-charge
 Family Health Centre
 Kalavoor

[Handwritten Signature]

[Circular Stamp: FHC - Kalavoor, Family Health Centre, Kalavoor, Kerala]