


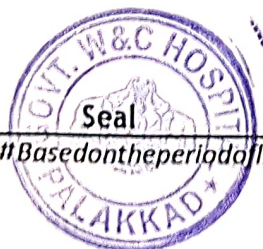


**PROFORMA  
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)  
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

|   |   |
|---|---|
| Name of Hospital: WOMEN AND CHILD HOSPITAL<br>PALAKKAD  | Name of District: PALAKKAD  |
| Name of Equipment: ULTRASOUND MACHINE   | Equipment ID & Barcode: #149598-0912330   |
| Make: MINDRAY   | Model: DP 9900 PLUS   |
| Serial Number: ME-12101839  | Warranty details: No Warranty   |
| Date of purchase/Year of manufacture/ Installation Date: In ticket master installation date - NIL, As per stock 29/07/2015 (stock book attached for reference)  | Present status of the equipment: Fully damaged  |
| Date of breakdown: 29/11/2024<br>Date of registration of complaint through email/Toll free: Toll free   | *AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC   |
| Action taken: Checked the ultrasound machine found booting issue and display flickering. upon inspection found Problem with main board, display and also observed that Convex scanning probe is faulty. need to be replace these spares for further checking working condition of machine.  |   |
| Recommendations for repair (required service details): No recommendations   |   |
| Cost of spares (specify parts and cost): NA   |   |
| #Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA   | Asset Value: 542275/-   |
| Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix Service report attached & EOL Notified attached.  |   |
| Reasons for recommending the equipment as BER: Equipment installed on 29/07/2015, aged up to 9 years 4 months. Upon enquiry of required spares such as main board, display and convex scanning probe, it has come to our attention that Mindray Has been stopped production of Ultrasound machine DP9900 Plus, and end of service notified. In adherence to tender clause 5.3.14.2 we recommending tender inviting authority to make this End of service notified equipment for condemnation. |   |
| AKHILESH P <br>Name & Signature of CYRIX Authority with date   |   |
| Remarks of Junior Consultant (Biomedical) NHM:<br>Machine installed on 29/07/2015 aged up to 9 year 4 months.<br>OEM submitted EOL letter. Both criteria of RBER met.   |   |
| Recommended for BER (Yes/ No): Yes.   | <br>Signature of Biomedical Engg<br>NHM (Arogya keralam), Palakkad |
| Date: 10/12/24.   |   |
| Date: 16/12/2024  | <br>Signature of Superintendent/Medical Officer (i/c)               |



\*Not mandatory

## Based on the period of life and value as per the BER guidelines

\* Attach Photograph

SENIOR ASSISTANT  
Govt. W&C Hospital  
Palakkad



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 128807

## CYRIX<sup>®</sup>

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

|  |  |
|--|--|
| <p>Health Facility: <u>Women &amp; children</u></p> <p>Address: <u>Hospital</u><br/><u>Palakkad</u></p> <p>Ph: <u>9847530008</u></p> | <p>Call Registration Date : <u>29/11/24</u></p> <p>Caller ID : <u>149598</u></p> <p>Date of Visit : <u>30/11/24</u></p> <p>Asset No : <u>0912330</u></p> <p>EQPT Name : <u>ULtrasound Machine</u></p> <p>Manufacture: <u>Mindray</u> Model: <u>DP9900 Plus</u></p> <p>S. No. <u>ME-12101839</u> Dept. <u>Labour room</u></p> |
|--|--|

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : Booking issue  
Display Flickering  
Convex Scanning Probe Faulty

Action Taken : Checked the ultrasound machine found booting issue and display flickering. Upon inspection found problem with main board, display and also observed that convex scanning probe is faulty. Need to replace these spares for further checking.

Completed  Date : 30/11/24 Time : 1:00pm Spare Required

Spare Replaced  Requested

| Description | Qty. | Part Number | PR Number |
|-------------|------|-------------|-----------|
| 1.          |      |             |           |
| 2.          |      |             |           |
| 3.          |      |             |           |

|                                      |                         |                              |                           |
|--------------------------------------|-------------------------|------------------------------|---------------------------|
| Cyrux Engineer<br><u>LIBIL LAL L</u> | Date<br><u>30/11/24</u> | Start Time<br><u>10:00AM</u> | End Time<br><u>1:00pm</u> |
|--------------------------------------|-------------------------|------------------------------|---------------------------|

Customer Remark Completed  Pending

|  |  |
|--|--|
| <p>Service Engineer Name : <u>LIBIL LAL L</u></p> <p>Signature: <u>[Signature]</u></p> <p>Date: <u>30/11/24</u></p> <p>Contact Number: <u>8891382686</u></p> | <p>Customer Name: <u>Beethalakshmi (M)</u></p> <p>Signature: <u>[Signature]</u></p> <p>Date: <u>30/11/24</u></p> <p>Contact Number: <u>9074672976 SNO</u></p> <p>Designation: _____</p> <p>Hospital Seal</p> |
|--|--|

**GOVT. P. J. HOSPITAL**  
Palakkad

# Mindray Service Department

# Technical News

Ref No.: TCS-21124-DP-9900Plus&DP-9900&DP-9600

References:

|   |  |
|---|--|
| <b>Applies to overseas offices</b>                          |  |
| <input type="checkbox"/> Mindray All Overseas Offices       | <input checked="" type="checkbox"/> Mindray Germany      |
| <input type="checkbox"/> Mindray DS USA INC.                | <input checked="" type="checkbox"/> Mindray UK           |
| <input checked="" type="checkbox"/> Mindray Turkey          | <input checked="" type="checkbox"/> Mindray Holland      |
| <input checked="" type="checkbox"/> Mindray Mexico          | <input checked="" type="checkbox"/> Mindray India        |
| <input checked="" type="checkbox"/> Mindray Brazil          | <input checked="" type="checkbox"/> Mindray Russia       |
| <input checked="" type="checkbox"/> Mindray France          | <input checked="" type="checkbox"/> Mindray Egypt        |
| <input checked="" type="checkbox"/> Mindray Italy           | <input checked="" type="checkbox"/> Mindray Indonesia    |
| <input checked="" type="checkbox"/> Mindray Colombia        | <input checked="" type="checkbox"/> Mindray Spain        |
| <input checked="" type="checkbox"/> Mindray Vietnam         | <input checked="" type="checkbox"/> Mindray Thailand     |
| <input checked="" type="checkbox"/> Mindray Venezuela       | <input checked="" type="checkbox"/> Mindray Argentina    |
| <input checked="" type="checkbox"/> Mindray Nigeria         | <input checked="" type="checkbox"/> Mindray Kenya        |
| <input checked="" type="checkbox"/> Mindray Australia       | <input checked="" type="checkbox"/> Mindray South Africa |
| <input checked="" type="checkbox"/> Mindray Ecuador         | <input checked="" type="checkbox"/> Mindray Pilipinas    |
| <input checked="" type="checkbox"/> Mindray Morocco         | <input type="checkbox"/> Others                          |
| <input checked="" type="checkbox"/> Mindray Poland          |  |
| <b>Applies to relevant department</b>                       |  |
| <input type="checkbox"/> International Marketing Department | <input type="checkbox"/> Others _____                    |
| <b>Applies to International TDP</b>                         |  |
| <input checked="" type="checkbox"/> International TDP       |  |

Originator: \_\_\_\_\_

Date: \_\_\_\_\_

Approval: \_\_\_\_\_

Date: \_\_\_\_\_

**Technical News**

Subject: End of Service Notification: DP-9900Plus, DP-9900, DP-9600.

**RECORD IDENTIFIER**

|   |  |
|---|--|
| Ref No.:<br>TCS-21124-DP-9900Plus&DP-9900&DP-9600<br>Version:1.0<br>Author: Andy Jin<br>Date: July 19th, 2021<br>Model: DP-9900Plus, DP-9900, DP-9600<br>Comments: N/A. | Relate To:<br><input type="checkbox"/> Software/Manual Upgrade<br><input type="checkbox"/> Parts Change<br><input type="checkbox"/> Appearance<br><input type="checkbox"/> Stop Production<br><input checked="" type="checkbox"/> Others |
|---|--|

**CONTENT**

**Abstract:** End of Service Notification: DP-9900Plus, DP-9900, DP-9600.

To Whom It May Concern,

The following content is for your information only.

Mindray's products DP-9900Plus, DP-9900, DP-9600 (The Digital Ultrasound Diagnostic System, Process Code 9901, 9904, 9905, 9906) has been stopped production over 5 years. Approved by Mindray MIS BMC, Mindray will stop these products' service after June 30th, 2021.

| Product code        | Product model               | End-of-Service date |
|---------------------|-----------------------------|---------------------|
| 9901/9904/9905/9906 | DP-9900Plus/DP-9900/DP-9600 | June 30th, 2021     |

If you need download information or have any questions, please feel free to contact Mindray regional service engineer or Mindray Service Department (email: [service@mindray.com](mailto:service@mindray.com)).

Thank you for your kind attention and cooperation.

Sincerely yours,

Mindray Service Department  
Mindray Co., Ltd.

**Technical News Revision**

|  |   |
|--|---|
| <b>Subject:</b> End of Service Notification:<br>DP-9900Plus, DP-9900, DP-9600. | <b>Ref No:</b><br>TCS-21124-DP-9900Plus&DP-9900&DP-9600 |
|--|---|

| <b>Version</b> | <b>Effective Date</b> | <b>Description</b> |
|----------------|-----------------------|--------------------|
| 1.0            | July 19th, 2021       | Document released. |

Scanning of machine c@p@rob (2)

279

29/1/2015 - Form  
 - Red form casualty  
 ^ (Detention Not known)  
 (Page No. 49)  
 March 2015

UPS Green

29/1/15 - Form from casualty  
 (UPS Green 2000/215V,  
 SE No 1310 25 255)

Green form (Page no. 85)  
 (Old Book)

Tr-out to PGNO: 20

BATTERY

29/1/15 - Form from casualty  
 (Page no. 85)  
 (Old Book)

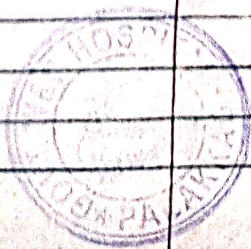
Laser Printer Canon

24/1/15 - Form from casualty  
 (Page no. 85)  
 (Old Book)

18/3/16 - Tr-out to New  
 Stock Reg.  
 Pg. NO 21

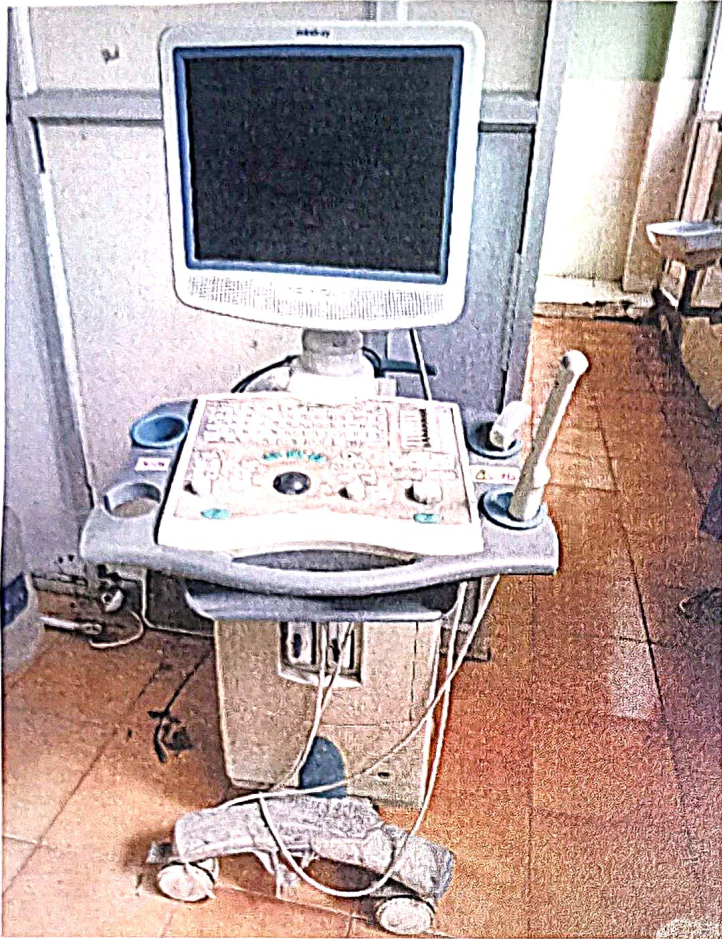
Printout to Page No 20, 21, 22

JBW



16/12/2024

SUP  
 GOV  
 Parakkal



16/12/2024  
 SUPERINTENDENT  
 Govt. W&C Hospital  
 Palakkad

