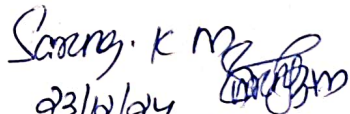
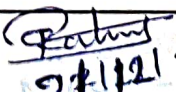




**PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

Name of Hospital: GH THALASSERY	Name of District: KANNUR
Name of Equipment: DEFIBRILLATOR	Equipment ID & Barcode: #151891- 1312031
Make: PHILIPS	Model: Heart Start XL
Serial Number: US00596255	Warranty details: No Warranty
Date of purchase/ Year of manufacture/ Installation Date: 24-04-2012	Present status of the equipment: Fully damaged
Date of breakdown: 11-12-2024 Date of registration of complaint through email/Toll free): Toll free	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked the machine and found that display complaint, also found problem with main board and paddles holder . Need the replace these spares for further checking of the equipment.	
Recommendations for repair (required service details): No recommendations	
Cost of spares (specify parts and cost): N/A	
#Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: N/A	Asset Value: 177000/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix service Report and Oem letter attached	
Reasons for recommending the equipment as BER: Checked the machine and found that display complaint, also found problem with main board and paddles holder . Need the replace these spares for further checking of the equipment. Equipment installed on 24-04-2012 aged up to 12 years and 8 months. Oem informed that this was end of life model spare parts not available. As per tender clause 5.3.14.2 we recommending the equipment for condemnation.	
<p align="right">  23/12/24 Name & Signature of CYRIX Authority with date </p>	
Remarks of Junior Consultant (Biomedical) NHM: <i>checked and identified that machine main board and paddles are defective. Aged up to 12 years & above. The OEM issued EOL and not availability of spare report. So recommended for BER as per BER protocol.</i>	
Recommended for BER (Yes/ No): <i>yes</i>	 23/12/24 Signature of JC BM (NHM)
Date: <i>21/12/2024</i>	
Date: <i>23/12/2024</i>	
Seal	Signature of Superintendent / Medical Officer (I/c)  Superintendent Govt. General Hospital Thalassery

*Not mandatory

Based on the period of life and value as per the BER guidelines

SUPERINTENDENT
 Govt. General Hospital
 Thalassery
 Phone No: 0496-2211111
 Fax No: 0496-2211112



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 126643

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website :www.cyrix.com | Email : bemp.kl@cyrix.in

<p>Health Facility..... <u>GH, THALASSERY</u>.....</p> <p>Address..... <u>THALASSERY</u>.....</p> <p>..... <u>KANNUR</u>.....</p> <p>Ph:..... <u>9157029986</u>.....</p>	<p>Call Registration Date :..... <u>11/12/2024</u>.....</p> <p>Caller ID :..... <u>151891</u>.....</p> <p>Date of Visit :..... <u>12/12/2024</u>.....</p> <p>Asset No :..... <u>1312031</u>.....</p> <p>EQPT Name :..... <u>Defibrillator</u>.....</p> <p>Manufacture..... <u>Philips</u>..... Model: <u>Heart Start XL</u></p> <p>S. No..... <u>45005916255</u>..... Dept..... <u>Labour OT</u>.....</p>
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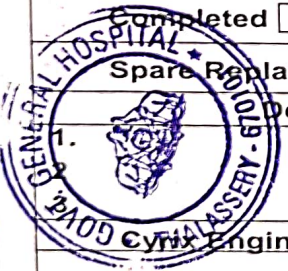
Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Display complaint and found problem with main board and paddle holder.....

Action Taken : Checked the equipment and found that display complaint also found problem with main board and paddle holder. Need to replace these spares for further checking of the equipment.....

Completed Date :..... 12/12/2024..... Time :..... 1:00pm..... Spare Required

Spare Replaced Requested



Description	Qty.	Part Number	PR Number

Cyrix Engineer	Date	Start Time	End Time
<u>Prathyugh T. Bhaskar</u>	<u>12/12/2024</u>	<u>12:30pm</u>	<u>1:00pm</u>

Customer Remark Completed Pending

Service Engineer Name : Prathyugh T. Bhaskar
Signature: [Signature]
Date: 12/12/2024
Contact Number: 9949028643

Customer Name : Hansha vik
Signature: [Signature]
Date: 12/12/24
Contact Number: 9539295074
Designation : Anaesthesia technician
Hospital Seal

SUPERINTENDENT
Govt. General Hospital
Thalassery

PHILIPS

Date: 04.09.2017

"TO WHOM SO EVER IT MAY CONCERN"

Dear Sir

As a valued Philips customer, we trust you have been satisfied with the service You have been receiving from us. The Product life cycle evolution limit our ability to continue service support beyond a certain period due to rapid advances in Technology.

Kindly note that we will not be in position to support below mentioned products after declared date because of end of life of product & non availability of spare parts.

Product Description	Model No.	End of Support Date
OBTV- SW.Rev.G	865342, 865343, 865345, 865344	31st December, 2018
Smart Hopping Sync Unit	862114	31st December, 2018
12 port POE	862152	31st December, 2018
MX4) Smart-hopping 2.4 GHz	866164	31st December, 2018
Heartstart XL Defibrillator	M4735A	31st December, 2018
Esprit Ventilator	V1000	31st December, 2018
PIIC IX (Rev. A.XX)	866023/ 866025	31st December, 2018
AED FR2/FR2+	M3840A, M3841A, M3860A, M3861A	31st December, 2018

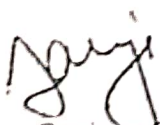
We value our relationship with you and we stand committed to protect your investments. Our sales team will be glad to work with you towards purchase of a suitable replacement.

Please feel free to contact us for any further assistance.

Assuring you of our continued support.

Thanking you of your continued support.

Thanking you,
Sincerely yours



Sanjeev Sharma
Regional Manager- Customer Support
Philips Healthcare

Philips India Limited
CIN No : U31902WB1930PLC006663
9th Floor, DLF 9-B, DLF Cyber City, DLF Phase-3, Gurgaon - 122002, India
Tel : +91 124 4606000 Fax : +91 124 4606666 www.philips.com

Registered Office:
3rd Floor, Tower A, DLF IT Park, 08 Block AF, Major Arterial Road
New Town (Rajarhat), Kolkata - 700156, West Bengal, India



SUPERINTENDENT
Govt. General Hospital
Thalassery

