

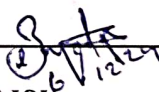
**PROFORMA**  
**RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)**  
**BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

Name of Hospital: PHC POOKODE	Name of District: Thrissur
Name of Equipment: Biochemistry Analyzer	Equipment ID & Barcode: #149894- 0844945
Make: Robonik	Model: Prietest Touch
Serial Number: AT2430814RBK	Warranty details: No Warranty
Date of purchase/Year of manufacture/ Installation Date: Ticket master installation date – 12-05-2015 As per the Stock book installation date-27-02-2015	Present status of the equipment: Fully damaged
Date of breakdown:30-11-2024 Date of registration of complaint through email/Toll free): Toll free	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Upon inspecting the machine, it was discovered that the primary board, contrast board and 340 filter are faulty. Need to replace these spares for further checking working condition of equipment.	
Recommendations for repair (required service details): Not Recommending	
Cost of spares (specify parts and cost): NA	

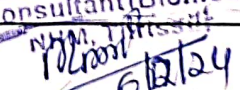
#Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 64760/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix report and EOL letter attached.



Reasons for recommending the equipment as BER: Upon inspecting the machine, it was discovered that the primary board, contrast board and 340 filter are faulty. Ticket master installation date is 12-05-2015 As per the stock book Installation date is 27-02-2015 (stock book attached for reference) and aged up to 09 years and 9 months. OEM informed that this was an obsolete model spares are not available. Obsolete letter issued. As per tender clause 5.3.14.2 We recommending the equipment for condemnation.

  
**BIJO T JOY**  
 Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM:  
*Obsolete model*

  
 Signature of JC BM (NHM)

Recommended for BER (Yes/ No): <i>Yes</i>	
Date: <i>7/12/2024</i>	

Date: <i>7/12/2024</i>	 Seal POOKODE-680 505	 Signature of Superintendent & Medical Officer (i/c)
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\*Not mandatory

Based on the period of life and value as per the BER guidelines.

\* Attach Photograph





# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No :1006702



ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

## Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website :www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility... <u>PHC</u> .....	Call Registration Date : ..... <u>30/11/2024</u> .....
Address..... <u>Pookode</u> .....	Caller ID : ..... <u>149894</u> .....
..... <u>Thissur</u> .....	Date of Visit : ..... <u>30/11/2024</u> .....
Ph:.....	Asset No : ..... <u>0844945</u> .....
	EQPT Name : ..... <u>Biochemistry analyzer</u> .....
	Manufacture..... <u>Robotic</u> ..... Model : <u>paratest Touch</u>
	S. No. <u>AT24368 MBL</u> ..... Dept..... <u>Lab</u> .....

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : ..... Not working.....

Action Taken : ..... The machine checked and found and primary board, contrast board and 3ho filter are defective. Need to replace these spares for further checking working condition of equipment......

Completed  Date : ..... 30/11/2024..... Time : ..... 3:00 pm..... Spare Required

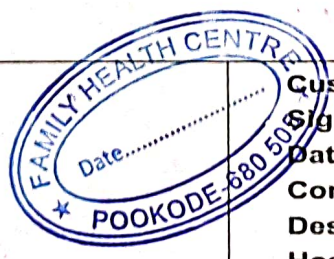
Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Byjo</u>	<u>30/11/2024</u>	<u>2:00 pm</u>	<u>3:00 pm</u>

Customer Remark Completed  Pending

Service Engineer Name : Byjo  
Signature: [Signature]  
Date: 30/11/2024  
Contact Number: 9921870010



Customer Name : Aparna P P  
Signature: [Signature]  
Date: 30/11/2024  
Contact Number: 9921870010  
Designation : PHC  
Hospital Seal

Date: 07.12.2024

Dear Valued Customer,

Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model: Prietest Touch) having Serial No. **AT2430814RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having Serial No. **AT2430814RBK** as **End of Life (EOL) Notified.** (During from installation is 10 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Authorised Signatory



8:18

Signal strength, Wi-Fi, and battery icons with '3' in a red circle.



+91 98336 96980



0:05

11:02 AM ✓✓

Hi 11:03 AM

What you want 11:03 AM

Please confirm 11:03 AM

Sat, 7 Dec

EOL letter 12:10 PM ✓✓

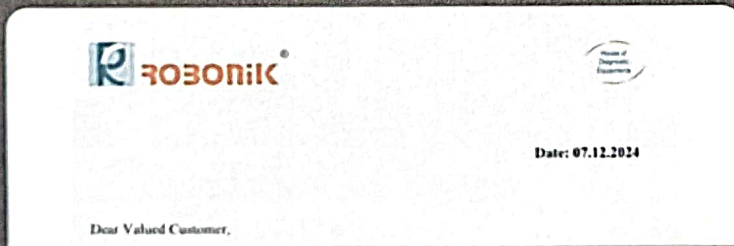


0:05

12:11 PM ✓✓

Ok 12:16 PM

Forwarded



pdf EOL Letter = Prietest Touch.pdf

1 page · 89 KB · pdf

6:51 PM

Please find the attached Eol letter

6:52 PM







**otation - phc pookode - 0844945 - 149894**

message

io T Joy <bijocyrix@gmail.com>  
: service Robonik <service@robonikindia.com>

Thu, 12 Dec, 2024 at 4:29 p

Dear Sir/Madam,

The complaint reported from phc pookode thrissur  
There is a issue with primary board,340 filter and contrast board.

Kindly share quotation for contrast board and primary board.

Equipment name : Semi auto Analyzer

Make : robonik

Model : prietest touch

Hospital name : phc pookode

District : thrissur

Serial Number : AT2430814RBK

With Regards,

**BIJO T JOY**

DISTRICT INCHARGE THRISSUR,

**CYRIX HEATHCARE PRIVATE LIMITED**

30/641 B, Petta Junction | Poonithura | Kochi | Kerala-682038 Branches: Kerala | Karnataka || Tamil Nadu || Uttar Pradesh | Kuwait | Saudi Arabia

M:-8921870010 | E:- bijocyrix@gmail.com | W:- www.cyrixhealthcare.com | "

## SEMI AUTO ANALYSER.

27.2.15

Issued from Pharmacist 0844945

RECEIVED FROM

KMSCL

MANUFACTURE

ROBONICS

RATE

67,998. (Tax - 3,238 )

KMSCL KTPL

(414) 68 (254) 08 (21) 3121

TOTAL

1

CYRIX

80 0844945

