

**PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

Name of Hospital: 24X7 PHC KOODALI	Name of District: KANNUR
Name of Equipment: BIOCHEMISTRY ANALYZER	Equipment ID & Barcode: #150715 – 1342109
Make: ROBONIK	Model: PRIETEST TOUCH
Serial Number: AT0810815RBK	Warranty details: No Warranty
Date of purchase/Year of manufacture/ Installation Date: In ticket master installation date is 09-05-2019, As per the stock book installation date is 09-09-2016 (stock book attached for reference)	Present status of the equipment: Fully damaged
Date of breakdown: 04-12-2024 Date of registration of complaint through email/Toll free): Toll free	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked the biochemistry analyzer and found blue display. Found Problem with main board. Need to be replace main board for further checking of machine.	

Recommendations for repair (required service details): No recommendations

Cost of spares (specify parts and cost): NA

#Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 64760/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix Service report attached EOL attached.

Reasons for recommending the equipment as BER: Checked the biochemistry analyzer and found blue display. Found Problem with main board. Need to replace main board for further checking of machine. In ticket master installation date is 09-05-2019, As per the stock book installation date is 09-09-2016 (stock book attached for reference) aged up to 8 years and 2 months. OEM informed that this model is obsolete. End of life letter issued. As per tender clause 5.3.14.2 we recommending the equipment for condemnation.

Shyamkrishnan *[Signature]* 13/12/24
Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM: checked and identified that machine not working due to main board issue. Aged up to 8 years and above. OEM informed that this model is obsolete & EOL issued. So recommended for BER as per BER Protocol.

Recommended for BER (Yes/ No): Yes.	 CONSULTANT BIOMEDICAL NATIONAL HEALTH MISSION Signature of JC BM (NHM)
Date: 13/12/24.	

Creethu CP *[Signature]* Lab technician

Signature of Superintendent / Medical Officer (i/c)

Date: 16/12/24

*Based on the period of life and value as per the BER guidelines * Attach Photograph

Medical Officer
 Primary Health Centre
 Koodali
 P.O. Koodali, Pin: 670592

*Not mandatory



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 140801

CYRIX®

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

<p>Health Facility..... <u>PHC... Koodali</u>.....</p> <p>Address..... <u>Koodali</u>.....</p> <p>..... <u>Kannur</u>.....</p> <p>Ph:..... <u>94004 74633</u>.....</p>	<p>Call Registration Date : <u>04/12/24</u>.....</p> <p>Caller ID : <u>150715</u>.....</p> <p>Date of Visit : <u>05/12/24</u>.....</p> <p>Asset No : <u>1342109</u>.....</p> <p>EQPT Name : <u>Biochemistry analyser</u></p> <p>Manufacture. <u>Robonik</u> Model: <u>Prietest touch</u></p> <p>S. No. <u>AT0810815RBK</u> Dept..... <u>Lab</u>.....</p>
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Service Classification : Breakdown call PMS Calibration Cust. Training

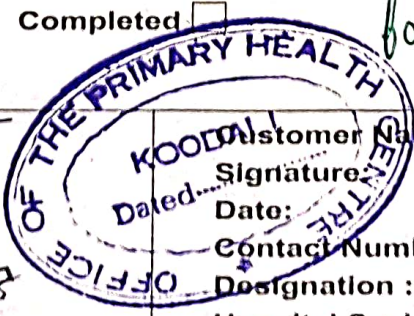
Problem Identified : Dispay issue.....

Action Taken : checked the biochemistry analyser, and found problem with main board. need to replace mainboard for further checking of machine......

Completed Date : .. 05/12/24 .. Time : 10:30 AM .. Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			
Cyrix Engineer <u>Avinash T</u>	Date <u>05/12/24</u>	Start Time <u>9.45 AM</u>	End Time <u>10.30 AM</u>
Customer Remark	Completed <input type="checkbox"/>	Pending Medical Office: Primary Health Cen: Koodali Koodali, Pin: 6705...	
Service Engineer Name : <u>Avinash T</u>		Customer Name : <u>Creecher P. Koodali</u>	
Signature: <u>[Signature]</u>		Signature: <u>[Signature]</u>	
Date: <u>05/12/24</u>		Date: <u>05/12/24</u>	
Contact Number: <u>6364064948</u>		Contact Number: <u>9400 174 633</u>	
		Designation : <u>Lab Technician</u>	
		Hospital Seal	



Date: 06.12.2024

Dear Valued Customer,


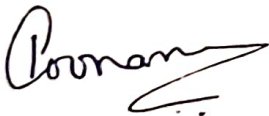
Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model: Prietest Touch) having **Serial No. AT0810815RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0810815RBK** as **End of Life (EOL) Notified.** (During from installation is 09 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Authorised Signatory

←  +919833696980



AT0820815RBK.pdf
1 page · 89 kB · PDF

3:48 pm

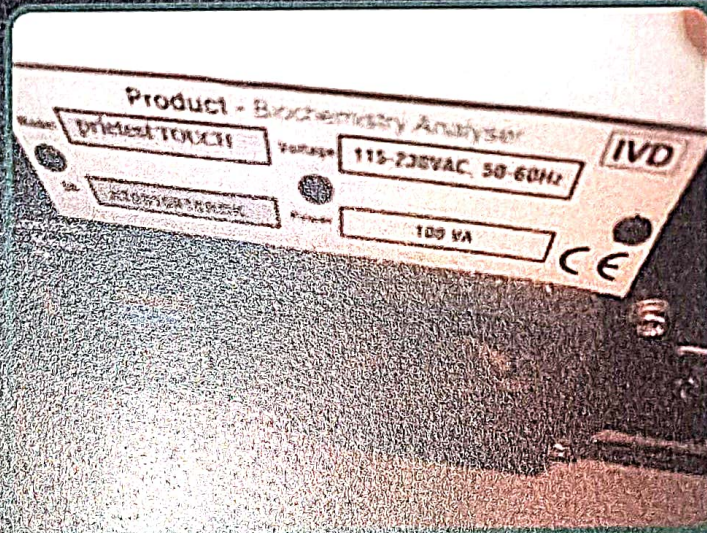
Thank you 3:49 pm ✓✓

You're welcome 3:50 pm



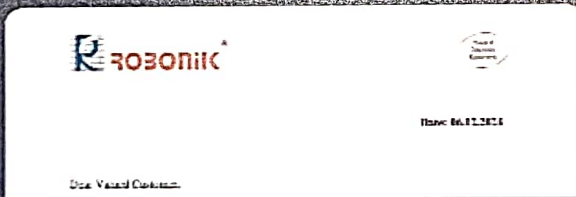
3:50 pm

Today



Please refer to the letter 10:37 am ✓✓

⇒ Forwarded



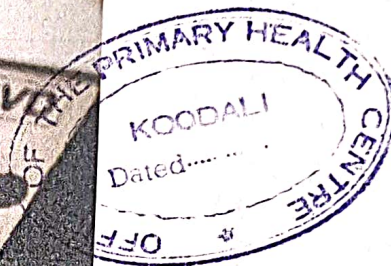
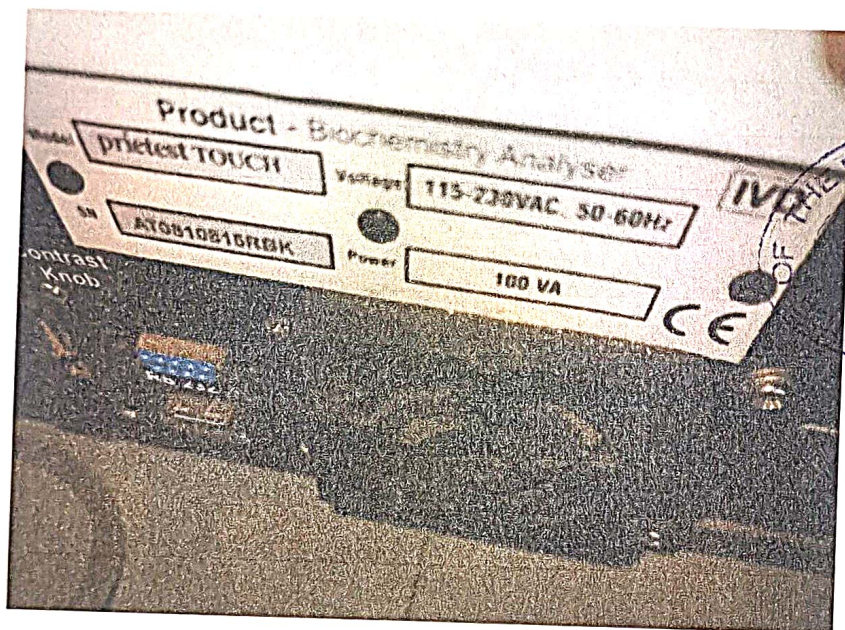
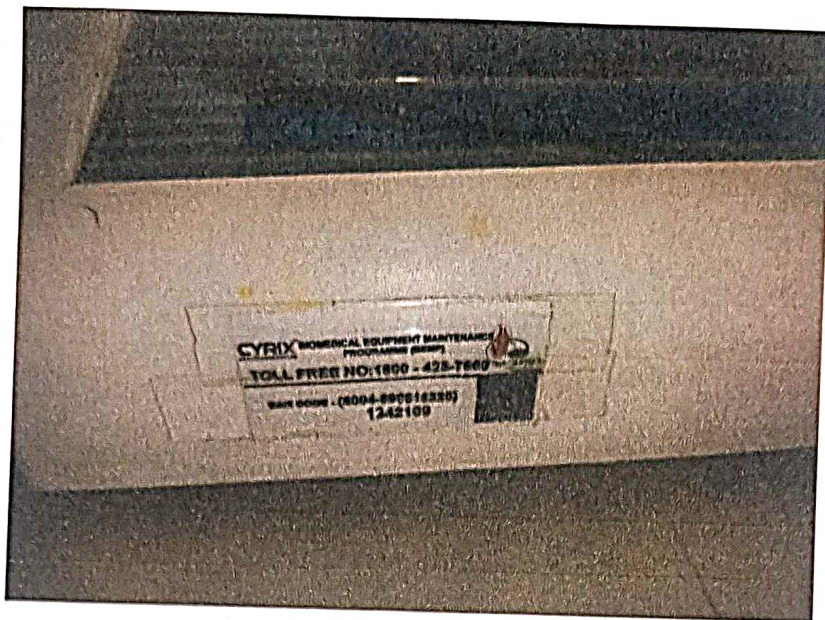
EOL Letter = Prietest Touch -
AT0810815RBK.pdf
1 page · 89 kB · PDF

10:59 am

Thank u 11:00 am ✓✓

😊 Message





[Handwritten Signature]

17/12/24

Medical Officer
Primary Health Centre
Koodali
P.O. Koodali, Pin: 670597



Creethu.c.p

[Handwritten Signature]

Lab Technician