

**PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**


Name of Hospital: DH TIRUR	Name of District: MALAPPURAM
Name of Equipment: DEFIBRILLATOR	Equipment ID & Barcode: #149462-1010654
Make: PHILIPS	Model: HEART START XL
Serial Number:US00607520	Warranty details: No Warranty
Date of purchase/Year of manufacture/ Installation Date: In installation date is 07/02/2014	Present status of the equipment: Fully damaged
Date of breakdown:28/11/2024 Date of registration of complaint through email/Toll free): Toll free	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Inspected the machine,found Display & main board defective. Need to replace these spares for further checking working condition of equipment.	
Recommendations for repair (required service details): No recommendation	

Cost of spares (specify parts and cost): N/A

#Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: N/A	Asset Value: 177000/-
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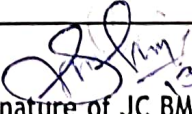
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix service report & End of life letter provided by Orginal equipment manufacture, Philips attached for reference.

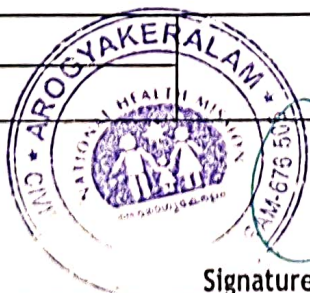
Reasons for recommending the equipment as BER: The equipment was installed on 07/02/2014 and has been in use for 10 years and 10 months. Upon attempting to source the required spare display and mainboard for the Philips HeartStart XL defibrillator, it has come to our attention that the Philips HeartStart XL defibrillators have been declared end-of-life products, and spare parts are no longer available. In adherence to Tender Clause 5.3.14.2, we recommend that the tender-inviting authority consider condemning the equipment

13/12/24 Gokul K T 
Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM:
Verified with the damage of Main board & display. OEM declared it as EOL product. Beyond repair.

Recommended for BER (Yes/ No):
Date: 13/12/24


Signature of JC BM (NHM)



**Jr. Consultant Biomedical Engineer
NHM Malappuram**

Date: Seal Signature of Superintendent / Medical Officer (i/c)

*Not mandatory //Based on the period of life and value as per the BER guidelines * Attach Photograph

**DISTRICT HOSPITAL
TIRUR - 676 104**



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1023834

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website :www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility... <u>DH TIRUR</u> Address... <u>MALAPPURAM</u> Ph: <u>9402518562</u>	Call Registration Date : <u>28/11/2024</u> Caller ID : <u>149462</u> Date of Visit : <u>29/11/2024</u> Asset No : <u>1010654</u> EQPT Name : <u>Defibrillator</u> Manufacture <u>PHILIPS</u> Model: <u>HeartStart XL</u> S. No. <u>US00607520</u> Dept. <u>DIALYSIS UNIT</u>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Defibrillator not working

Action Taken : checked the machine, found display and main board defective. need to replace these spares for further checking working condition of equipment

Completed Date : 29/11/24 Time : 11 AM Spare Required

Spare Replaced Requested

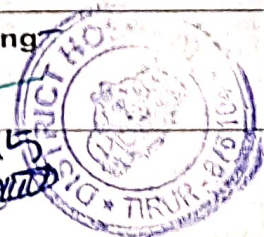
Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Shibubudheen</u>	<u>29/11/24</u>	<u>10 AM</u>	<u>11 AM</u>

Customer Remark Completed Pending

Service Engineer Name : Shibubudheen
 Signature: [Signature]
 Date: 29/11/2024
 Contact Number: 9072522046

Customer Name : Thalhallu
 Signature: [Signature]
 Date: 29/11/24
 Contact Number: 8589999457
 Designation : Co-ordinator
 Hospital Seal



PHILIPS

Date: 04.09.2017

"TO WHOM SO EVER IT MAY CONCERN"

Dear Sir

As a valued Philips customer, we trust you have been satisfied with the service You have been receiving from us. The Product life cycle evolution limit our ability to continue service support beyond a certain period due to rapid advances in Technology.

Kindly note that we will not be in position to support below mentioned products after declared date because of end of life of product & non availability of spare parts.

Product Description	Model No.	End of Support Date
OBTV- SW.Rev.G	865342, 865343, 865345, 865344	31st December, 2018
Smart Hopping Sync Unit	862114	31st December, 2018
12 port POE	862152	31st December, 2018
MX4J Smart-hopping 2.4 GHz	866164	31st December, 2018
Heartstart XL Defibrillator	M4735A	31st December, 2018
Esprit Ventilator	V1000	31st December, 2018
PIIC iX (Rev. A.XX)	866023/ 866025	31st December, 2018
AED FR2/FR2+	M3840A, M3841A, M3860A, M3861A	31st December, 2018

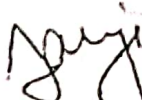
We value our relationship with you and we stand committed to protect your investments. Our sales team will be glad to work with you towards purchase of a suitable replacement.

Please feel free to contact us for any further assistance.

Assuring you of our continued support.

Thanking you of your continued support.

Thanking you,
Sincerely yours



Sanjeev Sharma
Regional Manager- Customer Support
Philips Healthcare

Philips India Limited
CIN No : U31902WB1930PLC006663
9th Floor, DLF 9-B, DLF Cyber City, DLF Phase-3, Gurugram - 122002, India
Tel : +91 124 4606000 Fax : +91 124 4606666 www.philips.com

Registered Office:
3rd Floor, Tower A, DLF IT Park, 08 Block AF, Major Arterial Road
New Town (Rajarhat), Kolkata - 700156, West Bengal, India



Superintendent
DISTRICT HOSPITAL
TIRUR - 678 104

DH. TIRUR

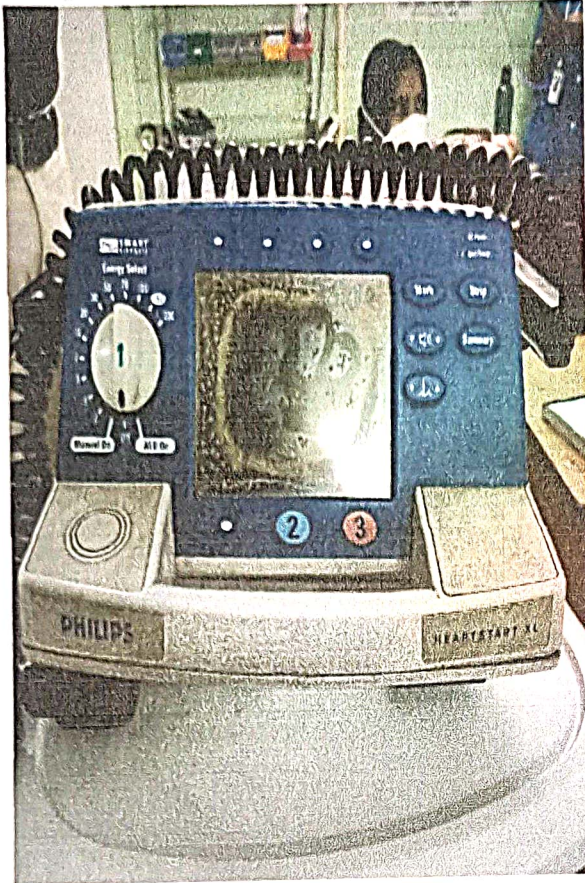
DEFIBRILLATOR (Defibrillator)

Date	Particulars	Received	Patient Use	Total Working	Signed by H/M - I/C
10/8/2018	B/f FROM dialysis unit				
7/8/2018	Instruments stock book	1	1	1	<u>SM</u>
10/06/54	page No: 11 - Vol - I				
	invoice bill - 42297				
	Company: philips				
	serial no: US00607520				
	serial instruments page: 121				
	cost: 219048 + 5% tax				



SM

Superintendent
DISTRICT HOSPITAL
TIRUR - 676 104



REF 661266 LCD DISPLAY
 型号: M4735R
 SN US00687520
 OPT FC.C13

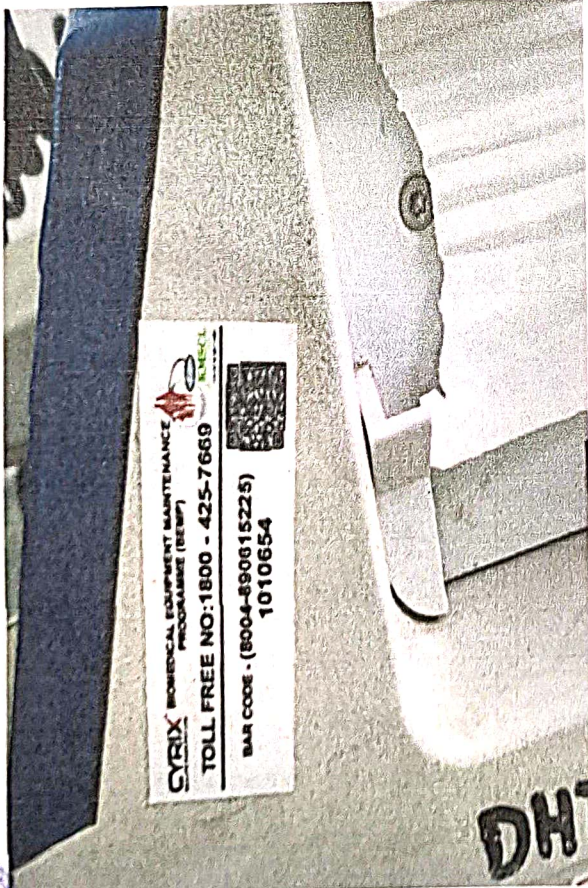
Service # 661266
 SN US00687520

100 - 240 V
 50 - 60 Hz
 1.5 A

Production Order
 2013-11

产品名称: 除颤仪

注册证号: SFDA(1)20133211057 产品标准编号: YZB/USA 0802-2013
 生产企业: Manufactured by: Philips Medical Systems
 注册地址 / 生产地址: 3000 Minuteman Road
 Andover, MA 01810-1099 USA 美国
 联系方式: Tel: 8008100038 (中国)



Superintendent
 DISTRICT HOSPITAL
 TIRUR - 876 104