



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 139777

# CYRIX<sup>®</sup>

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

## Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website :www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>C.H.C</u> .....	Call Registration Date : <u>13/11/2024</u> .....
Address..... <u>KURATHIKOD</u> .....	Caller ID : <u>146405</u> .....
..... <u>ALAPPUZHA</u> .....	Date of Visit : <u>14/11/2024</u> .....
Ph : <u>7012626909</u> .....	Asset No : <u>0430098</u> .....
	EQPT Name : <u>OXYGEN CONCENTRATOR</u> .....
	Manufacture <u>MIC</u> ..... Model : <u>MLTX-10</u>
	S. No. <u>07210061</u> ..... Dept. <u>DRESSING ROOM</u>

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : MACHINE IS SHOWING ERROR "COMPRESSOR FAIL"

Action Taken : CHECKED THE MACHINE AND FOUND THAT THE COMPRESSOR MAINBOARD AND SILEN BEDS ARE DEFECTIVE. NEED TO REPLACE THESE SPARES FOR FURTHER CHECKING AND WORKING CONDITION OF THE EQUIPMENT.

Completed  Date : 14/11/2024 Time : 12:00 PM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>ABHILASH.A</u>	<u>14/11/2024</u>	<u>11:00 AM</u>	<u>12:00 PM</u>

Customer Remark Completed  Pending

Service Engineer Name : ABHILASH.A  
Signature: [Signature]  
Date: 14/11/2024  
Contact Number: 8137068890



Customer Name : [Signature]  
Signature: [Signature]  
Date: [Signature]  
Contact Number: 9846828427  
Designation: [Signature]  
Hospital Seal: [Signature]



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Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>CHC</u> .....	Call Registration Date : <u>13/11/2024</u> .....
Address..... <u>KURATHIKAD</u> .....	Caller ID : <u>146403</u> .....
<u>ALAPPUZHA</u> .....	Date of Visit : <u>14/11/2024</u> .....
Ph: <u>7012626909</u> .....	Asset No : <u>0430098</u> .....
	EQPT Name : <u>OXYGEN CONCENTRATOR</u> .....
	Manufacture..... <u>MIC</u> ..... Model : <u>MLTX-10</u> .....
	S. No. <u>07210061</u> ..... Dept. <u>DRESSING ROOM</u> .....

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : MACHINE IS SHOWING ERROR "COMPRESSOR FAIL"

Action Taken : WE HAVE INSPECTED THE MACHINE AND FOUND THAT THE COMPRESSOR, MAINBOARD AND SIVE BEDS ARE DEFECTIVE. REQUIRED THE OEM WITH SPARES.

Completed  Date : 22/11/2024 Time : 1:00 PM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>ABHILASH A</u>	<u>22/11/2024</u>	<u>12:35 PM</u>	<u>1:00 PM</u>

Customer Remark Completed  Pending

Service Engineer Name : ABHILASH A  
Signature: [Signature]  
Date: 22/11/2024  
Contact Number: 8137068890



Customer Name : [Signature]  
Signature: [Signature]  
Date: [Signature]  
Contact Number: [Signature]  
Designation : MEDICAL OFFICER IN-CHARGE  
Hospital Seal: Community Health Centre Kurathikad, Thekk...  
Mavelikara - 680

PROFORMA

RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)  
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: CHC KURATHIKAD	Name of District: ALAPPUZHA
Name of Equipment: OXYGEN CONCENTRATOR	Equipment ID & Barcode: 146405& 0430098
Make: MIC	Model: MLTX - 10
Serial Number: 07210061	Warranty details: NO WARRANTY
Date of purchase/ Year of manufacture/ Installation Date: 23/04/2022	Present status of the equipment: FULLY DAMAGED
Date of breakdown: 13/11/2024 (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: NO AMC/CAMC

Action taken:  
CHECK THE MACHINE AND FOUND THAT THE COMPRESSOR, MAIN BOARD AND SIEVE BEDS ARE DEFECTIVE.

Recommendations for repair (required service details)  
NOT RECOMMENDED FOR REPAIR

Cost of spares (specify parts and cost): NA


# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: NA (DONATION FROM PM CARE )
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)  
CYRIX SERVICE REPORT: ATTACHED

Reasons for recommending the equipment as BER:  
WE HAVE INSPECTED THE MACHINE AND FOUND THAT THE COMPRESSOR, MAIN BOARD AND SIEVE BEDS ARE DEFECTIVE. THIS MACHINE WAS INSTALLED ON 23/04/2022 AND DONATED FROM PM CARE. QUOTATION IS NOT SUBMITTED SINCE SPARE PARTS NOT AVAILABLE IN THE MARKET AND OEM IS NOT EXISTING. THEREFORE, WE RECOMMENDED THE EQUIPMENT FOR CONDEMNATION AS PER THE TENDER CLAUSE 5.3.14.2

Name & Signature of CYRIX Authority with date :- ABHILASH A  22/11/2024

Remarks of Junior Consultant (Biomedical) NHM:  
*Recommended for BER*

Recommended for BER (Yes/ No): <i>YES</i>	 <b>JYOTHISH THOMAS</b> Consultant (Biomedical Engineering) NHM ALAPPUZHA
Date: <i>01.01.25</i>	

Date: *01.01.25*  Signature of Superintendent Medical Officer

**MEDICAL OFFICER IN - CHARGE**  
Community Health Centre  
Kurathikad, Thekkarakara  
Mavelikara - 690 107

**MEDICAL OFFICER IN - CHARGE**  
Community Health Centre  
Kurathikad, Thekkarakara  
Mavelikara - 690 107

**OXYGEN CONCENTRATOR**

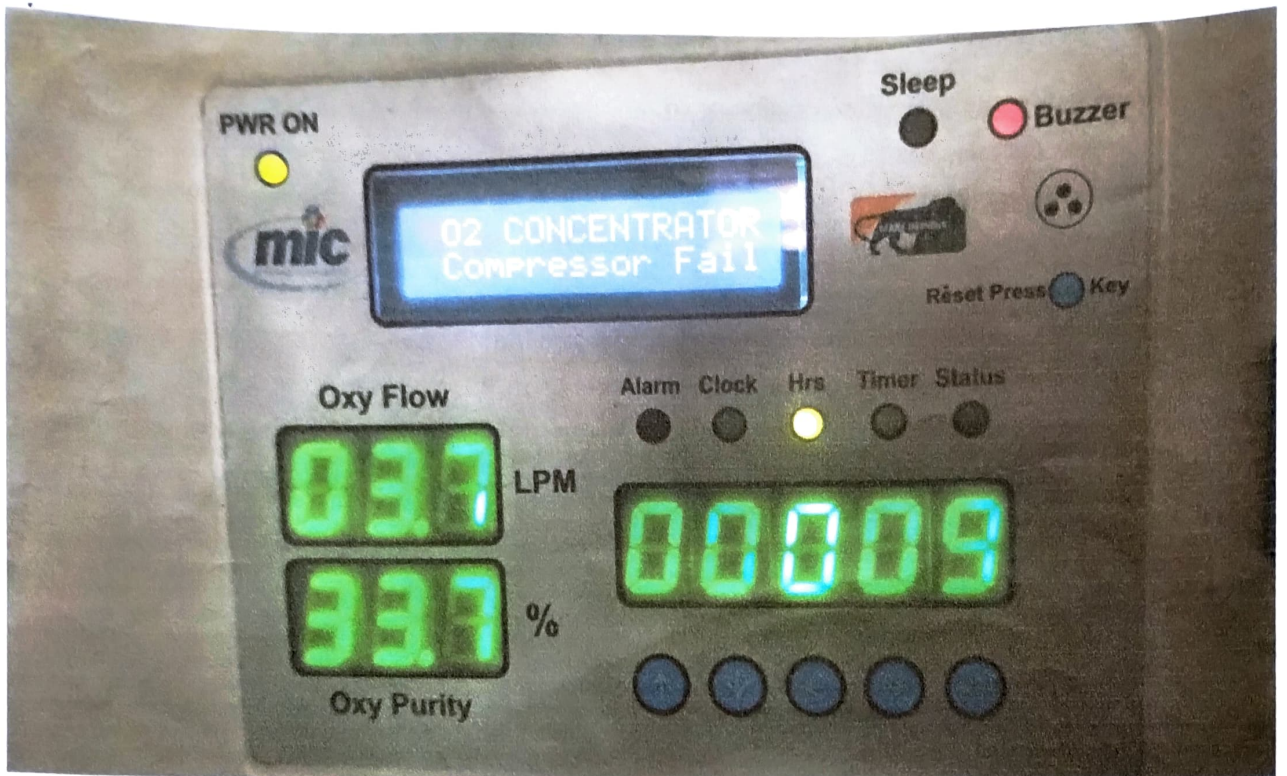
Date	from whom to received	Received	Inu
	BLF Stock Register Pg no 109 Vol II		
28/12/20	Received from store (Oxy med) Rs 59551	1	
12/12/21	Received from store (Mylarium Mio OPE)	1	
25/12/21	Received from store (single chamber) (LHBE case) Rs Rs. 35000/-	1	
23/12/22	Received from store (Pm cases) 10 Lpm	2	
	(was only 10 Lpm)		
11/3/24	Received from store 8F-5A	2	
	2 - 10 Lpm - 2 - 10 Lpm		
	Dressing room 2 - L		
	Store - 2 - L not installed		

  
  
**MEDICAL OFFICER IN-CHARGE**  
 Community Health Centre  
 Kurathikad, Thekkakara  
 Maveikara - 690 107

Specifications	
Model	MLTX - 10
Serial Number	07210061
Manufactured in:	07/21
Input Supply	220V AC at 50Hz
Flow	Upto 10 LPM
Oxygen Concentration	93 ± 3 %
Sound Level	< 65 db
Power Consumption	720Watts - 850 Watts
Dimensions (D X W X H)	400 mm x 300 mm x 200 mm
Net Weight	42.5 kg Approx.
<small>WIC Electronics Ltd. Help Line: 1800 420 2770          OMSO Foundation Help Line: 1800 2100 20</small>	



*[Signature]*  
**MEDICAL OFFICER IN-CHARGE**  
 Community Health Centre  
 Kurathikad, Thekkkara  
 Mavelikkara - 690 107



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*Yamun*