



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1019935

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038; Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>Phc</u>	Call Registration Date : <u>18/9/2024</u>
Address..... <u>Karamalloor</u>	Caller ID : <u>135371</u>
<u>Ernakulam, Kerala</u>	Date of Visit : <u>25/9/2024</u>
Ph : <u>7012762312</u>	Asset No : <u>0799901</u>
	EQPT Name : <u>micropipette</u>
	Manufacture. <u>Handy petter</u> Model <u>100-100ml</u>
	S. No. <u>051711829</u> Dept. <u>Lab</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : not working

Action Taken : checked and found O rings, aspiratory valve and valve controller knob broken. need to replace these spurs for further checking and working condition of the equipment

Completed Date : 25/9/24 Time : 12:00pm Spare Required

Spare Replaced Requested

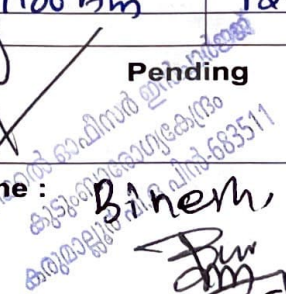
Description	Qty.	Part Number	PR Number
1. _____	_____	_____	_____
2. _____	_____	_____	_____
3. _____	_____	_____	_____

Cyrix Engineer <u>Yedhukoshina C</u>	Date <u>25/9/24</u>	Start Time <u>11:00 Am</u>	End Time <u>12:00pm</u>
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Customer Remark _____ Completed Pending

Service Engineer Name : Yedhukoshina C
Signature: _____
Date: 25/9/2024
Contact Number: 8086147236

Customer Name : Bihem B-
Signature: _____
Date: 25/9/24
Contact Number: 9961834098
Designation : _____
Hospital Seal: Lab Ernakulam



no seal in stock

PEROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: PHC Karumallor	Name of District: Ernakulam
Name of Equipment: Micropipette	Equipment ID & Barcode: 135371& 0744401
Make: Handy pette	Model: 100-1000ul
Serial Number: 051711524	Warranty details: NA
Date of purchase/ Year of manufacture/ Installation Date: 17-02-2018	Present status of the equipment: Not Working
Date of breakdown: 18-09-2024 (Toll Free) (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: NA
Action taken: Checked and found orings, aspiratory valve and valve controller knob broken. Need to replace these spares for further checking and working condition of the equipment.	
Recommendations for repair (required service details): Not recommending for repair	

Cost of spares (specify parts and cost): NA

# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 2200/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not):
Cyrix Service report attached.

Reasons for recommending the equipment as BER: Checked and found orings, aspiratory valve and valve controller knob broken. Machine installed on 17-02-2018 and covered up to 6+ years. Quotation not attached since the spares are not available in the market. So recommending the equipment for condemnation.

Yadhukrishna
Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM: *Micropipette has multiple damage reported. Installed on 17/2/2018. Piece wise BER criteria met. Spare not available reported by cyrix. Stock details not signed by hospital. Submitted after 30day. Recommendation up to kmscl*

Recommended for BER (Yes/ No): *Recommendation up to kmscl*
Date: *02/12/2024*

Date: _____
Medical Officer (i/c)



[Signature]
Signature of Superintendent /

Perally
Date: *02/12/24*
Signature of JC BM (NHM)
Bio-Medical Engineer
Family Health Centre (NHM)
Aroyya Ernakulam Ernakulam

പി.ഒ.പി.സി. ഇൻചാർജ്ജ്
കുടുംബാരോഗ്യകേന്ദ്രം
കരുമാല്ലൂർ പി.ഒ.പി.സി-683511



CUSTOMER NAME	FAMILY HEALTH CENTRE KARUMALLOOR		
ADDRESS	KARUMALLOOR , ERNAKULAM , KERALA 683511	DATE OF CALIBRATION	01/10/2024
CERTIFICATE NO:	NA	VALID UP TO	NA
		DATE OF ISSUE	01/10/2024

INSTRUMENT DETAILS			
Instrument Name	MICRO PIPETTE	S.NO	051711524
Make/Model No.	HANDYPETTE	Visual Inspection	OK
LOCATION:	LAB	RANGE	100 - 1000 µL
BAR CODE : 0744401			

PROBLEM IDENTIFIED : PISTON CONNECTING ROD DAMAGE

ACTION TAKEN :

During the calibration it was found that pipette is in broken state. The piston connecting rod of the pipette is damaged. This part is not currently available in the market. So above mentioned pipette is non serviceable. Therefore, we recommend to decommission this Pipette .

CALIBRATION STATUS	PASS		FAIL	✓
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REMARKS:-

- ❖ This result of calibration refers to only to the particular items submitted for calibration.
- ❖ The above result is valid at the time of and under the stated conditions measurement.
- ❖ Calibration certificate issued for weight & measure parameters like mass, weighting balance, volumetric equipment, measuring scales/tapes etc. Are scientific purpose only and should not used for commercial.

Calibrated By
(CALIBRATION ENGINEER)



Approved By
(TECHNICAL MANAGER)
PREJITH B

17-2-18 MICROPIPETTE 100-1000 µl [HANDY (VARIABLE)]

Rate:- 2200/-

Batch:- RV/HV-15

Received from store

Stock entered in Lab equipment and reagent reg Vol II page no.6



1 nos

Speciality Diagnostic
Agencies

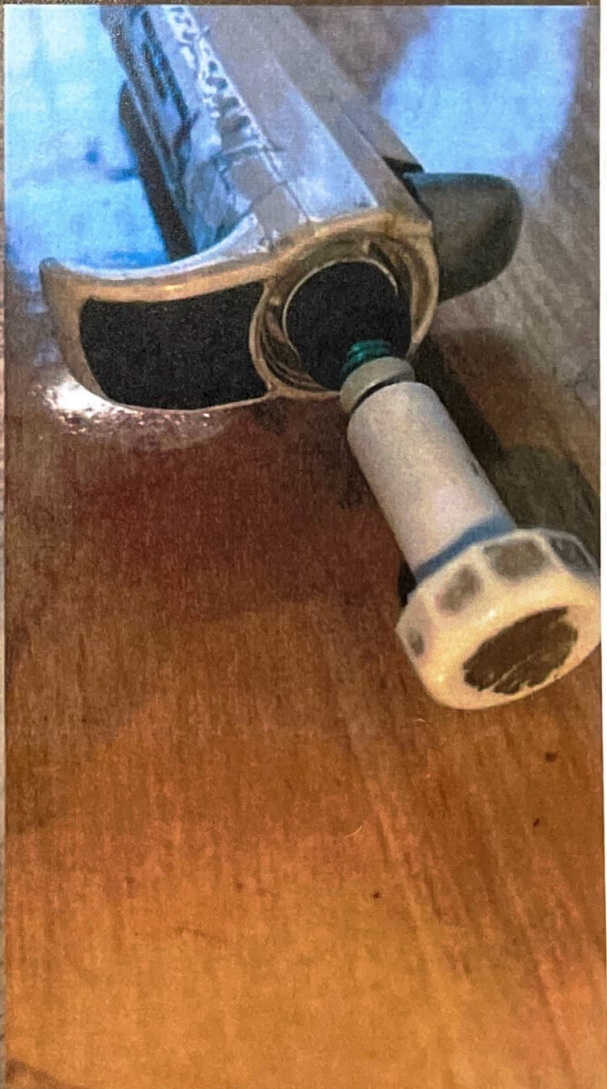
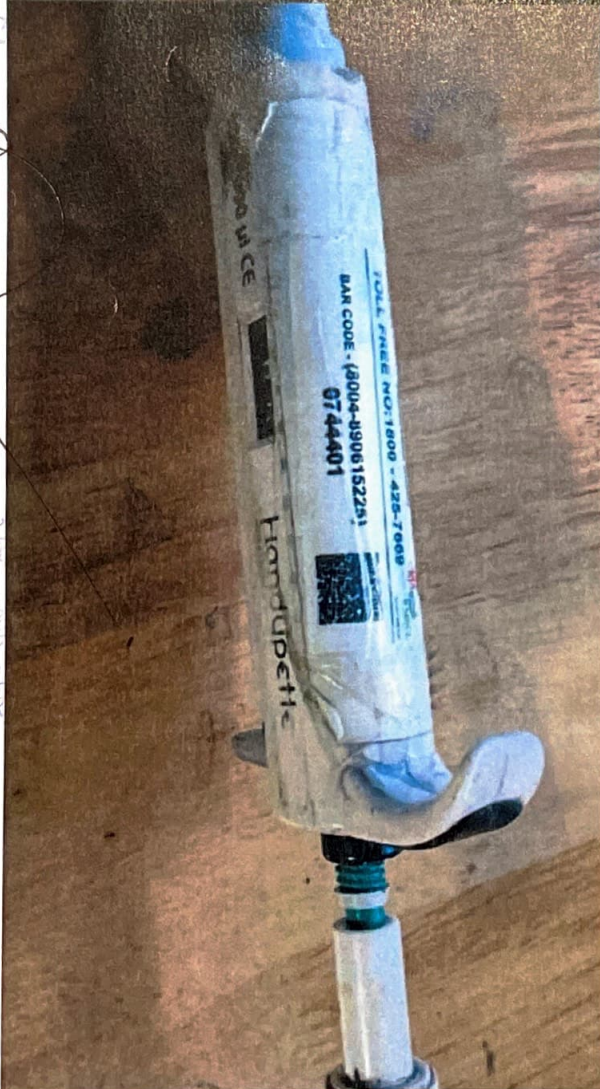
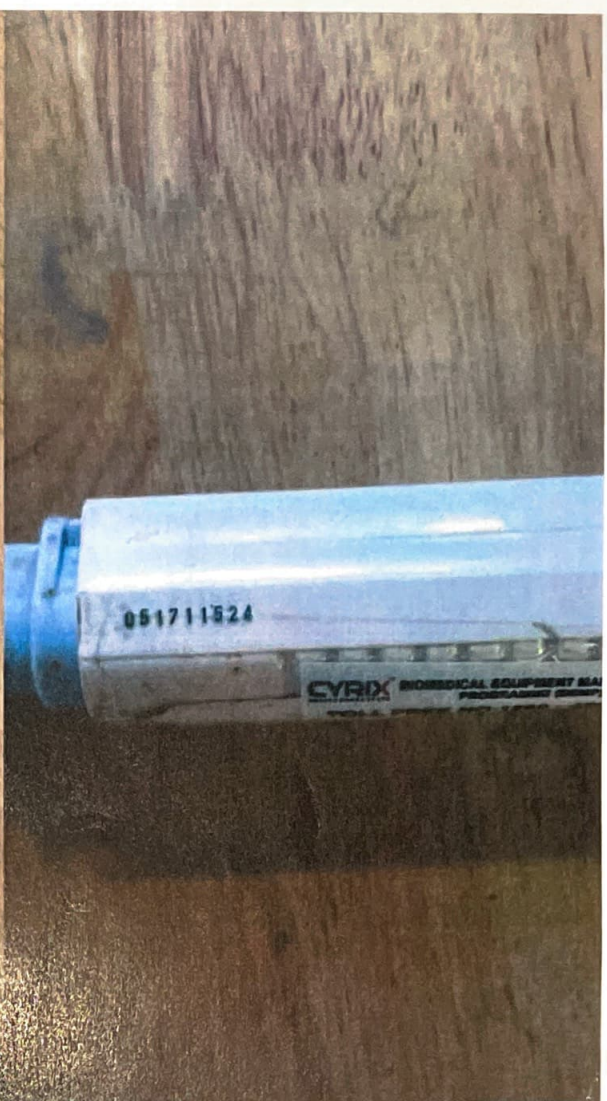
working

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Taken for Lab Use

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മെഡിക്കൽ ഓഫീസർ ഇൻചാർജ്ജ്
കുടുംബാരോഗ്യകേന്ദ്രം
കരുമാല്ലൂർ പി.ഒ പിൻ-683511



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Family Health Centre

Dinda

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Family Health Centre