

(685)



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 125304

# CYRIX<sup>®</sup>

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

## Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website :www.cyrix.com | Email : bemp.kl@cyrix.in

|   |  |
|---|--|
| Health Facility..... <u>PHE Ambaloozi</u> ..... | Call Registration Date : <u>21.10.2024</u> .....       |
| Address..... <u>Pullanam</u> .....              | Caller ID : ..... <u>141827</u> .....                  |
| .....   | Date of Visit : ..... <u>22.10.2024</u> .....          |
| Ph : ..... <u>9495337719</u> .....              | Asset No : ..... <u>0142041</u> .....                  |
|   | EQPT Name : ..... <u>O2 Concentrator</u> .....         |
|   | Manufacture <u>Faraday</u> Model : <u>O2F-10</u> ..... |
|   | S. No..... <u>0259</u> ..... Dept..... <u>OP</u> ..... |

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : ..... machine not getting ON.....

Action Taken : ..... checked and found that the unit is not getting on. Identified that the compressor and sieve bed complaint. need to replace these spare for further checking and working condition of the equipment. engaged spare from OEM.....

Completed  Date : ..... Time : ..... Spare Required

Spare Replaced  Requested

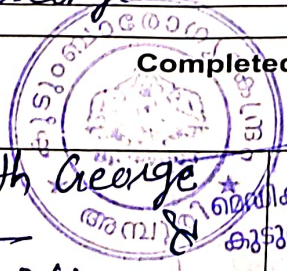
| Description | Qty.  | Part Number | PR Number |
|-------------|-------|-------------|-----------|
| 1. _____    | _____ | _____       | _____     |
| 2. _____    | _____ | _____       | _____     |
| 3. _____    | _____ | _____       | _____     |

| Cyrix Engineer      | Date            | Start Time | End Time |
|---------------------|-----------------|------------|----------|
| <u>Apath George</u> | <u>22.10.24</u> |            |          |

Customer Remark  Completed  Pending

Service Engineer Name : Apath George  
Signature: [Signature]  
Date: 22.10.2024  
Contact Number: 759384711

Customer Name: [Signature]  
Signature: [Signature]  
Date: 22/10/2024  
Contact Number: [Blank]  
Designation : Breep V.S  
Hospital Seal: raising offices  
2156843204



PROFORMA

RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)  
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

|  |   |
|--|---|
| Name of Hospital: PHC AMBOORI  | Name of District: Thiruvananthapuram                          |
| Name of Equipment: OXYGEN CONCENTRATOR   | Equipment ID & Barcode: 141827 & 0142041                      |
| Make: FARADAY OZONE  | Model: 5L OXF   |
| Serial Number: 0259  | Warranty details: No Warranty                                 |
| Date of purchase/<br>Year of manufacture/ Installation Date: 17/01/2021                                  | Present status of the equipment: Fully Damaged                |
| Date of breakdown: 21/10/2024(Toll free)<br>(Date of registration of complaint through email/ Toll free) | *AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC |

Action taken: Checked and found that the unit is not getting ON. Identified that the compressor and sieve bed complaint. Needs to replace these spares for further checking and working condition of the equipment. Enquired spares from OEM.

Recommendations for repair (required service details): Not recommending for repair.

Cost of spares (specify parts and cost): NA


|  |                      |
|--|----------------------|
| # Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA | Asset Value: 26500/- |
|--|----------------------|

Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not):  
Cyrix service report and Mail attached

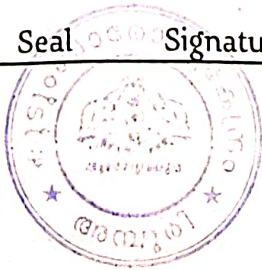
Reasons for recommending the equipment as BER: Checked and found compressor and sieve bed complaint. The unit was came through donation at the covid period. Enquired spare from OEM. OEM not responded. Since the OEM is not responding, recommending the unit for condemnation.

Kasyep.p.v *[Signature]*  
Name & Signature of CYRIX Authority with da

Remarks of Junior Consultant (Biomedical) NHM:  
*Compressor and sieve bed damaged. Machine received during covid time. Since OEM not responding, KM SCL can take decision on this case Submitted on 26-12-2024.*

|                                |  |
|--------------------------------|--|
| Recommended for BER (Yes/ No): | <br><b>MANEESHA MOHAN M.R.</b><br>Junior Consultant (Biomedical)<br>National Health Mission<br>Thiruvananthapuram<br>Signature of JC BM (NHM) |
| Date: <i>27-12-2024</i>        |  |


Date: \_\_\_\_\_ Seal \_\_\_\_\_ Signature of Superintendent / Medical Officer (i/c) *[Signature]*

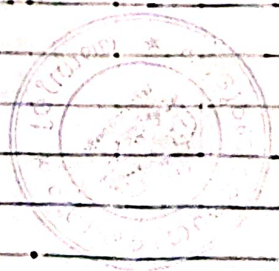


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കുടുംബാരോഗ്യകേന്ദ്രം, അമ്പുരി

# OXYGEN CONCENTRATOR (Single chamber)

| Date  | Items   | Open quantity<br>to be used | Total | ISSUE | Balance | Remarks    |
|---|---|-----------------------------|-------|-------|---------|------------|
| 21/12/2020  | Received INO<br>Received from Kaveriya<br>medicine dpt Aluva                                    | 0                           | 01    | 01    |         | RS 31250/- |
| <p>Due to covid 19 pandemic situation as per the request of NIRM dpt 1 no of oxygen concentrator is transferred on 10/05/2021</p> <p style="text-align: center;"><u>Page 1</u><br/>5/2/2021</p> |   |                             |       |       |         |            |
| 17/01/2021  | Received INO [SLOXF<br>[Faraday ozone products Pvt Ltd]   | 0                           | 01    | 01    |         |            |
| 21/01/2022  | Received INO [ICLEM<br>care Faraday ozone products Pvt Ltd]                                     | 01                          | 01    | 02    | 02      | Ⓟ          |
| 21/12/2023  | Oxygen concentrator INO [ICLEM<br>care Faraday ozone product] transferred<br>to palliative dpt. | 2                           | -     | 2     | 1       | 1 Ⓟ        |

  
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 കൂട്ടുബോധശാസ്ത്രശാസ്ത്ര അമ്പലം



**ENQUIRY - SPARES FOR OXYGEN CONCENTRATOR -OXY-10 (0142041)**

Kasyep P V <kasyepcyrix@gmail.com>

Sun, Nov 10, 2024 at 9:28 PM

To: support@faradeyzone.com

Cc: DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>

Dear Sir,

This mail is to inquire about the availability of Spares for Faradey Ozone Oxygen Concentrator. Make :

Faradey Ozone

Model : OXF-10

Serial No: 0259

Required spares:

1.Compressor - 2 Nos

2. Sieve Bed - 1 Nos

Hereby attaching the photos of the unit. Please look into it and do the needful Thanks & Regards,

KASYEP PV

District Incharge ,Trivandrum

CYRIX HEALTHCARE Pvt.Ltd

KLBEMP

Ph : +91 7593847134

kasyepcyrix@gmail.com

**2 attachments**



IMG-20241025-WA0048.jpg  
89K



IMG-20241110-WA0014.jpg  
94K

*[Handwritten Signature]*  
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P V <kasyepcyrix@gmail.com>  
support@faradeyozone.com  
DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>

Wed, Nov 13, 2024 at 12:26 AM

Dear Sir  
Consider this mail as a gentle reminder

[Quoted text hidden] -

[Quoted text hidden]


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Kasyep P V <kasyepcyrix@gmail.com>  
To: Mail Delivery Subsystem <mailer-daemon@googlemail.com>

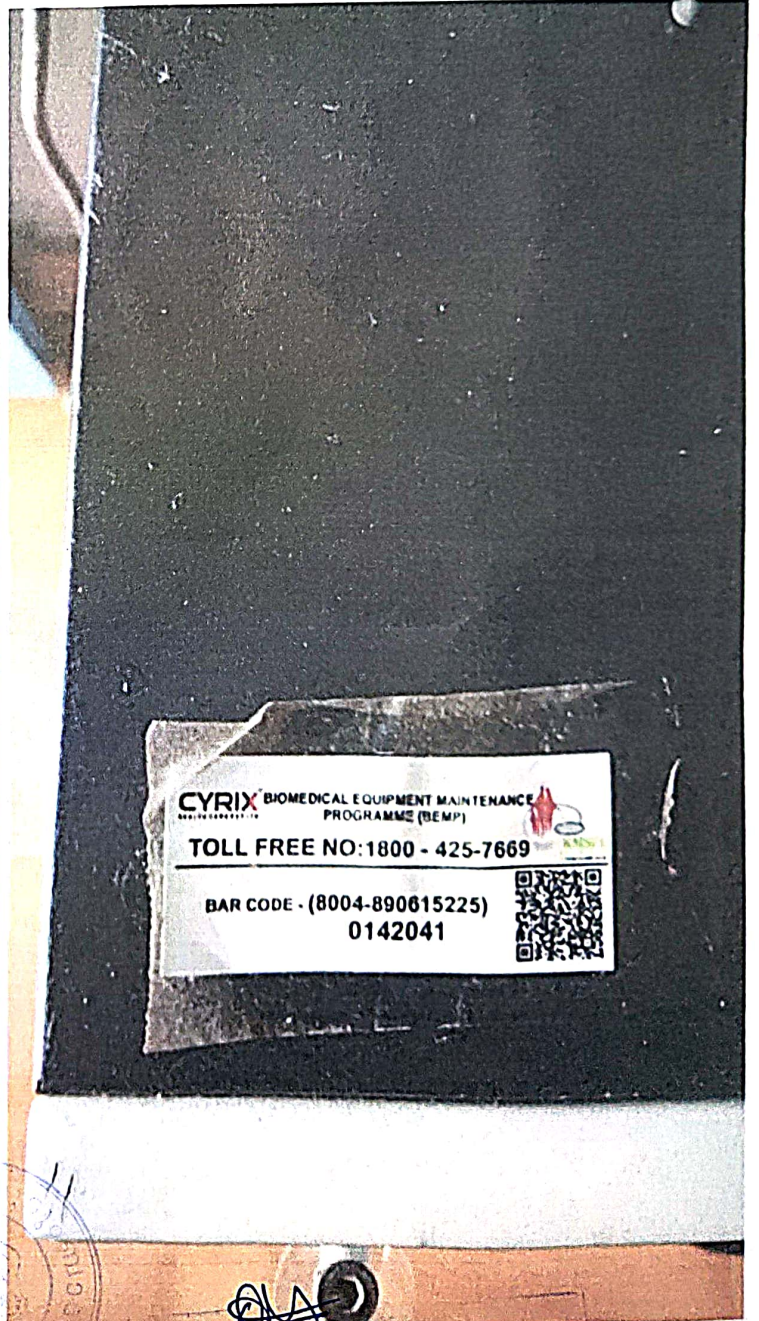
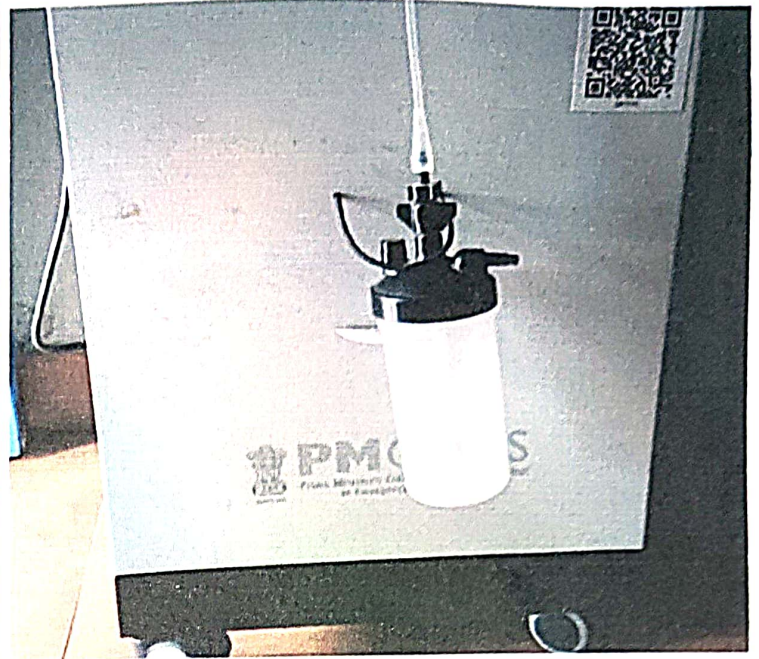
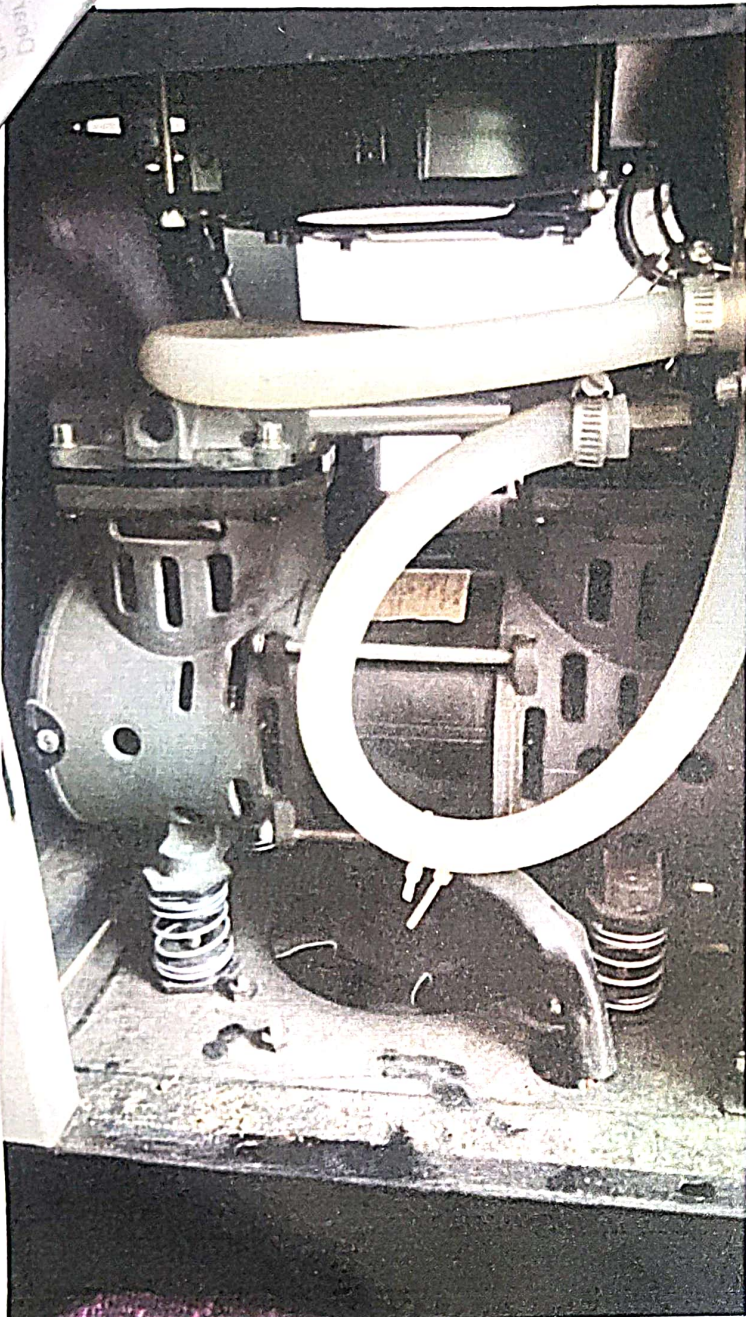
Wed, Dec 11, 2024 at 2:39 AM

Dear sir,  
Reminder

Thanks & Regards,  
KASYEP PV  
District Incharge ,Trivandrum  
CYRIX HEALTHCARE Pvt.Ltd  
KLBEMP  
Ph : +91 7593847134 kasyepcyrix@gmail.com

  
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കുടുംബാരോഗ്യകേന്ദ്രം, അമ്പുരി





|                                |        |                   |               |
|--------------------------------|--------|-------------------|---------------|
| Model                          | OXF-10 | Input Voltage     | 700 - 800 V   |
| O <sub>2</sub> Output          | 10 LPM | Power             | 14 - 57 A     |
| PM Cares Help Line             |        | Faraday Help Line |               |
| ☎ 1800 1100 40                 |        | ☎ 1800 120 8600   |               |
| FARADAY OZONE PRODUCTS PVT LTD |        |                   | FARADAY OZONE |



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കുടുംബാരോഗ്യകേന്ദ്രം, അമ്പലമുക്ക്