



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 125809

CYRIX[®]
HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>PHC</u>	Call Registration Date : <u>18/9/24</u>
Address..... <u>Maranalloor</u>	Caller ID : <u>135507</u>
..... <u>Thiruvandiyur</u>	Date of Visit : <u>18/9/24</u>
Ph : <u>8921974536</u>	Asset No : <u>0144268</u>
	EQPT Name : <u>O₂ concentrator</u>
	Manufacture..... <u>MEL</u> Model : <u>MUX-10</u>
	S. No..... <u>07210103</u> Dept..... <u>O.P.</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : High / low voltage error.

Action Taken : checked and found that the main board and compressor defective. Need to replace the spare for further checking and working condition of the equipment.

Completed Date : 18/9/24..... Time : 12pm..... Spare Required

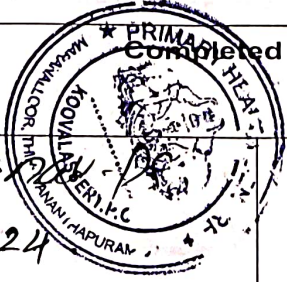
Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

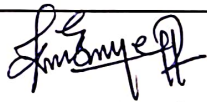

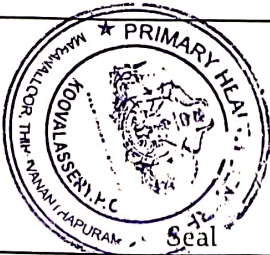

Cyrix Engineer	Date	Start Time	End Time
<u>[Signature]</u>	<u>18/9/24</u>	<u>11:45 am</u>	<u>12pm</u>

Customer Remark Completed Pending

Service Engineer Name : [Signature]
Signature: [Signature]
Date: 18/9/24
Contact Number: 9074570652



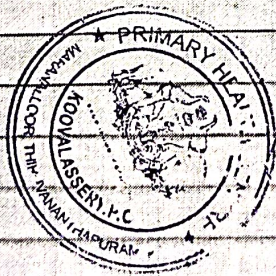
Customer Name: Medical Officer in Charge
Signature: [Signature]
Date: 18/9/24
Contact Number: 8921974536
Designation : Nursing Officer
Hospital Seal

PROFORMA RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER) BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)	
Name of Hospital: PHC MARANALLOOR	Name of District: THIRUVANANTHAPURAM
Name of Equipment: OXYGEN CONCENTRATOR	Equipment ID & Barcode: 135507/0144268
Make: PM CARE	Model: MIC
Serial Number: NA	Warranty details: NA
Date of purchase/ Year of manufacture/ Installation Date: 02/09/2021	Present status of the equipment: Fully Damaged
Date of breakdown: 18/09/2024 (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked and found that the Mainboard and compressor defective. Need to replace the spare for further checking and working condition of the equipment. Enquired Spare from OEM	
Recommendations for repair (required service details): Not recommending for repair.	
Cost of spares (specify parts and cost): NA	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 26500/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix Service report and mail communication attached.	
Reasons for recommending the equipment as BER: Checked and found that the mainboard and compressor defective. The unit came through donation and was installed on 02/09/2021. Enquired spare from OEM . OEM not responded, so recommending the unit for condemnation.	
<p>Karyep-pr </p> <p>Name & Signature of CYRIX Authority with date</p>	
<p>Remarks of Junior Consultant (Biomedical) NHM: Main board and compressor defective. So can be RBER as per the decision by KMSCL. Year not meeting criteria. Date of submission : 27-12-2024</p>	
Recommended for BER (Yes/ No):	<p>MANEESHA MOHAN M.B.A. Junior Consultant (Biomedical) National Health Mission Thiruvananthapuram</p> <p> Signature of JC BM (NHM)</p>
Date: 31-12-2024	
	
Date:	<p></p> <p>Signature of Superintendent / Medical Officer (i/c) Medical Officer in Charge Primary Health Centre Maranalloor, Thiruvananthapuram</p>

OXYGEN CONCENTRATOR

#11163

Date	Particulars	Received	Balance
2/9/21	Received from store (Cash purpose)	(1)	(1)
5/9/21	Received from store	(1)	(2)
11/12/21	" Received from store (10L)	(1)	(3)
15/3/2021	Received from store (10L)	(1)	(4)
<p>(entered in stock book. Instructs and equipment Vol VIII page 235)</p>			
07/12/23	one oxygen concentrator (10L) To-out to pharmacy store on 7/12/23	1	3
		<p>Rd Pharmacy 7/12/23</p>	<p>R NTO</p>



Medical Officer in Charge
 Primary Health Centre
 Maranalloor, Thiruvananthapuram



ENQUIRY - MIC OXYGEN CONCENTRATOR SPARE PARTS -PHC MARANALLOOR- (135507-0144268)

3 messages

Kasyep P V <kasyepcyrix@gmail.com>

Mon, 25 Nov 2024 at 3:18 pm

To: esales@mic.co.in, cs@mic.co.in

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>

Dear sir,

This mail is to enquire about the spare parts for the Oxygen concentrator

Make : Mic (PM care)

Please find the attached equipment image for your reference

Spares required;

1.Mainboard

2.SMPS board

Please do the needful for the same

Thanks & Regards,

KASYEP PV

District Incharge ,Trivandrum

CYRIX HEALTHCARE Pvt.Ltd

KLBEMP

Ph : +91 7593847134

kasyepcyrix@gmail.com

Kasyep P V <kasyepcyrix@gmail.com>

Fri, 20 Dec 2024 at 12:45 pm

To: esales@mic.co.in, cs@mic.co.in

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>

Dear Sir,

Reminder

[Quoted text hidden]

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[Quoted text hidden]

Kasyep P V <kasyepcyrix@gmail.com>

Tue, 31 Dec 2024 at 11:16 pm

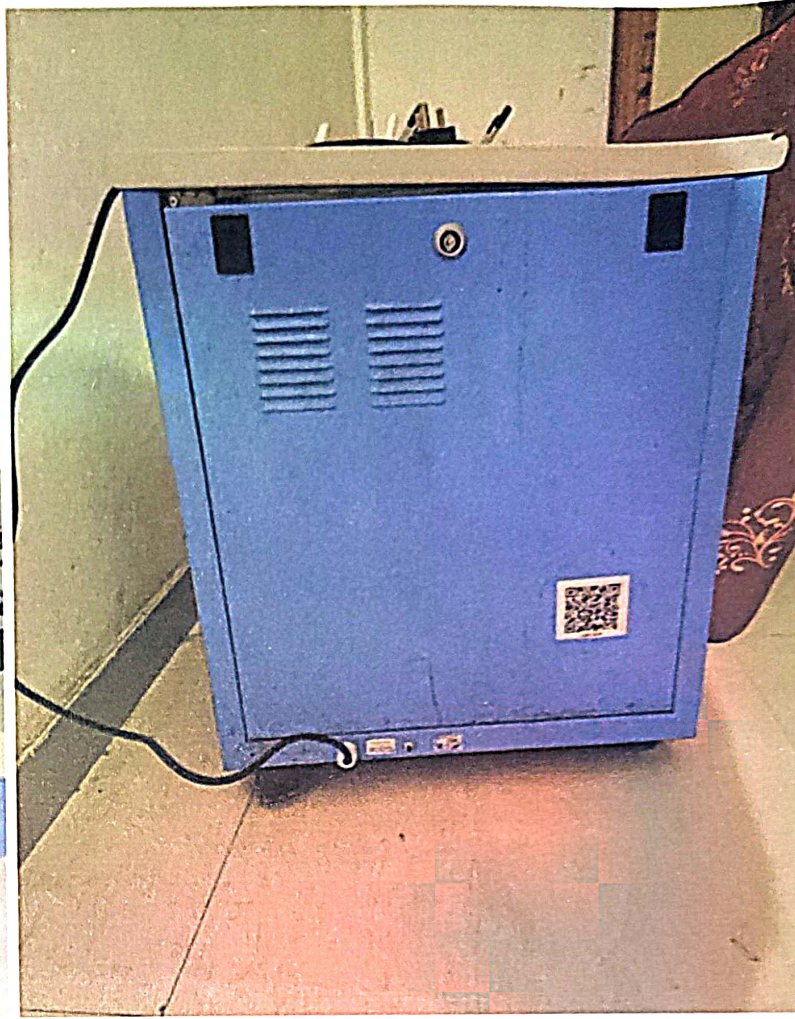
To: esales@mic.co.in, cs@mic.co.in

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>

Dear sir

Reminder

[Quoted text hidden]



Specifications

Model	MLTX - 10
Serial Number	03210103
Manufactured In	03/21
Input Supply	220V AC at 50Hz
Flow	Upto 10 LPM
Oxygen Concentration	93 ± 3 %
Sound Level	< 65 db
Power Consumption	720Watts - 850 Watts
Dimensions (D X W X H)	420 mm x 400 mm x 635 mm with wheels
Net Weight	42.5 kg Approx.
Operating Temperature & Humidity	5°C - 40°C 15% - 90% RH

MIC Electronics Ltd Help Line : 1800 425 7778
ONGC Foundation Help Line : 1800 1100 40

CAUTION

- > Keep the machine at least 15 inches away from walls / curtains etc
- > Ensure the inspection of filters at least Once in three months
- > Clean the humidifier bottle at least once in a week with warm water
- > Avoid entering dust into the machine inlet
- > Don't move the machine while in operation

CYRIX
Oxygen Concentrator
FUCHER70
PRO... OF CONCENTRATOR
ID... 0149268
SERIAL NO... 10-24

Medical Officer in Charge
Primary Health Centre
Meranalloor, Thiruvananthapuram