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# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



No : 125292

SERVICE PROVIDER  
Tender No. WO-37/2021-2022/698

# CYRIX®

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

## Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>DHC</u>	Call Registration Date : .. <u>21/11/24</u> ..
Address..... <u>Kalliyoor</u>	Caller ID : .. <u>148247</u> ..
..... <u>Thuvandrum</u> ..	Date of Visit : .. <u>21/11/24</u> ..
Ph : .. <u>9745 475938</u> ..	Asset No : .. <u>0151072</u> ..
	EQPT Name : .. <u>weighing machine</u> ..
	Manufacture..... <u>Samso</u> ..... Model : .. <u>NA</u> ..
	S. No..... <u>NA</u> ..... Dept..... <u>OP</u> ..

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : .. not working ..

Action Taken : .. checked and found that the unit B not getting on, display and load sensor defective. Tried to replace the spare for further checky and working condition of the equipment. ..

Completed  Date : .. 21/11/24 .. Time : .. 10am .. Spare Required

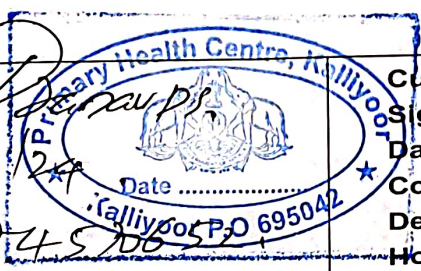
Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Parvath</u>	<u>21/11/24</u>	<u>9am</u>	<u>10.am</u>

Customer Remark Completed  Pending

Service Engineer Name : .. <u>Parvath</u> ..	Customer Name : .. <u>Sourya BS</u> ..
Signature: <u>[Signature]</u>	Signature: <u>[Signature]</u>
Date: .. <u>21/11/24</u> ..	Date: .. <u>21/11/24</u> ..
Contact Number: .. <u>907450652</u> ..	Contact Number: .. <u>9745475938</u> ..
	Designation : .. <u>Nursing officer LRI</u> ..
	Hospital Seal





PROFORMA

RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)  
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: PHC KALLIYOORE	Name of District: THIRUVANANTHAPURAM
Name of Equipment: WEIGHING MACHINE	Equipment ID & Barcode: 148247/0151072
Make: SAMSO	Model: NA
Serial Number: NA	Warranty details: NA
Date of purchase/ Year of manufacture/ Installation Date: 09/10/2019	Present status of the equipment: Fully Damaged
Date of breakdown: 21/11/2024 (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked and found that the Display and load sensor defective. Need to replace the spare for further checking and working condition of the equipment.	

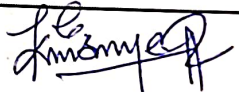
Recommendations for repair (required service details): Not recommending for repair.

Cost of spares (specify parts and cost): NA


# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 1608/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not):  
Cyrix Service report attached

Reasons for recommending the equipment as BER: Checked and found that the Display and load sensor defective. The unit was installed on 09/10/2019 and covered up to 5+ years. Since the spares are not available in the market, recommending the unit for condemnation.

Kasyep.pv   
Name & Signature of CYRIX Authority with date

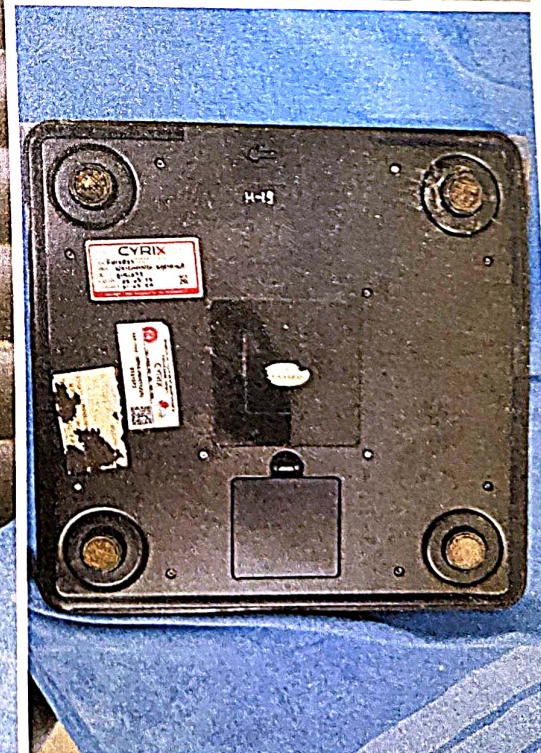
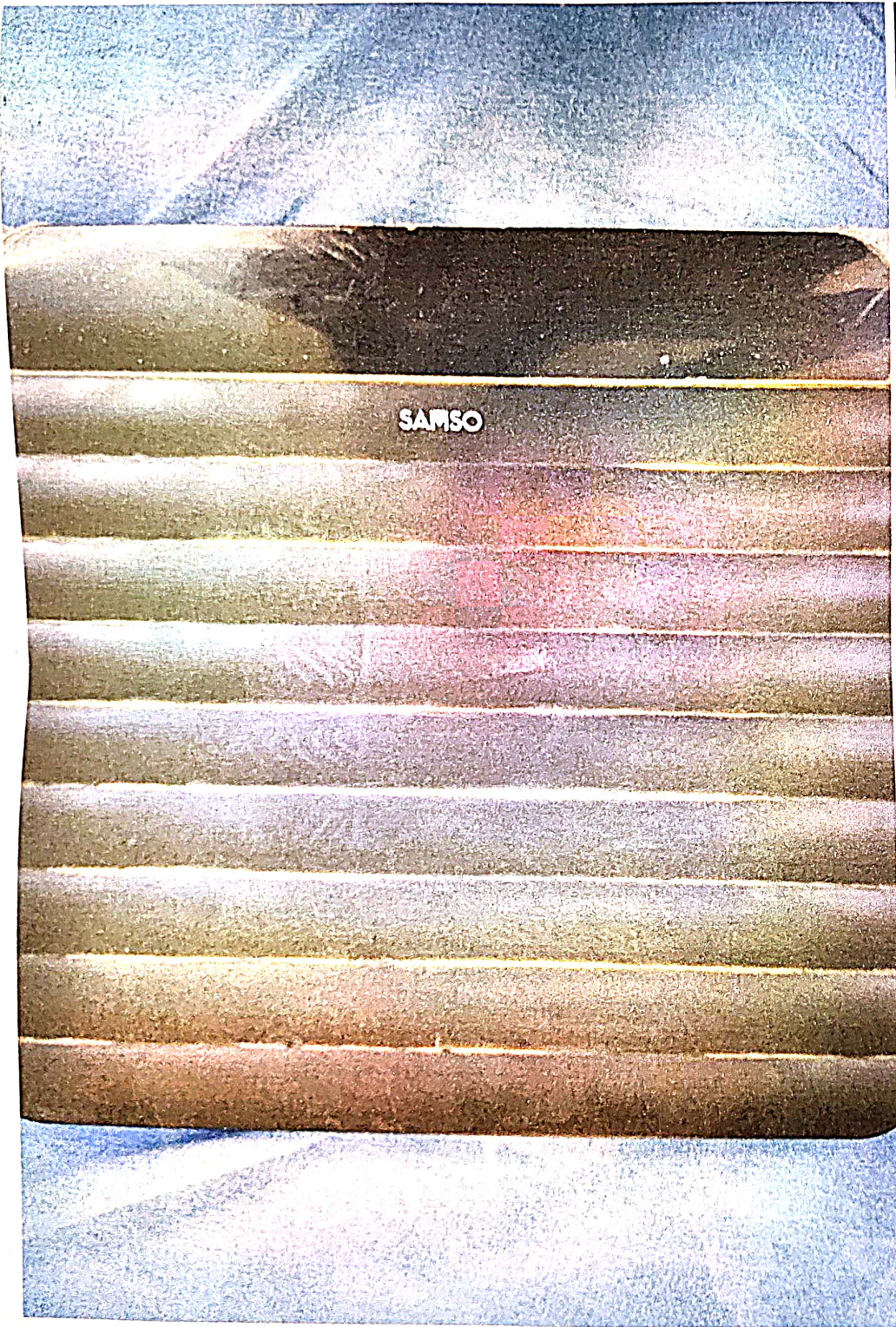
Remarks of Junior Consultant (Biomedical) NHM:  
Submitted on 27-12-2024. Display and load sensor defective. So this can be RBER as spares are unavailable.

Recommended for BER (Yes/ No):	 MANEESHA MOHAN M.R. Junior Consultant (Biomedical) National Health Mission Thiruvananthapuram
Date: 27-12-2024	

Date:		 Medical Officer Primary Health Centre
	Seal	Signature of Superintendent / Medical Officer (i/c)







Medical Officer  
Primary Health Centre  
Kalliyoor  
*[Signature]*  
*[Signature]*