



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 1022934

# CYRIX®

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

## Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility.....CHC Erumeli.....	Call Registration Date : ...11-11-2024.....
Address.....Erumeli.....	Caller ID : ...146077.....
.....kottayam.....	Date of Visit : ..16-11-2024.....
Ph : .....9446478667.....	Asset No : ..0531937.....
	EQPT Name : ..multipara monitor.....
	Manufacture..mindray..... Model : ..mcs-1000.....
	S.No.A.038.194779.....Dept..ICU.....

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : ...Sp.O<sub>2</sub> value variation.....

Action Taken : ..Main Board damaged. Main board should be replaced for proper working of the equipment.....

..... We Are Also Suspecting Power Supply Board Issue. O.o. Altd Changing Mainboard. We can Able to confirm it.....

Completed  Date : ..16-11-24..... Time : ..3:30 pm..... Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
Sreeju Suresh	16-11-24	3:00 pm	4:30 pm

Customer Remark : not working. Completed  Pending

Medical Officer I/C  
Community Health Centre  
Customer Name :  
Erumeli, Kottayam Dist.  
Signature :  
Date: 16/11/24  
Contact Number :  
Designation : SNO  
Hospital Seal

Service Engineer Name : Sreeju Suresh  
Signature :  
Date: 16-11-2024  
Contact Number: 902854749

**PROFORMA**  
**RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)**  
**BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

Name of Hospital: CHC ERUMELI	Name of District: KOTTAYAM
Name of Equipment: MULTIPARA MONITOR	Equipment ID & Barcode: 146077&0531737
Make: MINDRAY	Model: MED-1000
Serial Number: AQ-38194779	Warranty details: No Warranty
Date of purchase/ Year of manufacture/ Installation Date: 5/11/2013	Present status of the equipment: Fully Damaged
Date of breakdown: 11/11/2024 (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CMC

Action taken: Checked and found out the problem with power supply and main board. Need to replace those spare to further checking and working condition of the machine. Enquired the spare with Oem

Recommendations for repair (required service details): Not recommending for repair.

Cost of spares (specify parts and cost): power board -20400/-, main board -39000/-  
 Total-66528/-

# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: 86.6%	Asset Value: 76748.6/-
---	------------------------

Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix service report attached and vendor quotation attached

Reasons for recommending the equipment as RBER: Checked and found out the problem with power supply and main board. Need to replace those spare to further checking and working condition of the machine. Machine installed in 5/11/2013 and covered up to 11 +year. The repairing cost 86.6%, both criteria met. So recommending the machine for condemnation as per the tender clause 5.3.14.1

*Sreeja Suresh*

Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM: Asset value - 76748.6/- Cost of spare - 66528/- (86.6%) - The machine installed in 5/11/2013 - Life period 11 years - As per the RBER guide this recommended as RBER

Recommended for BER (Yes/ No): Yes.  
 Date: 6/12/24

*[Signature]*  
 Signature of JCBM (NHM)

Date:  
 Medical Officer (i/c)



Signature of Superintendent /

16

ECC MONITOR.

BF P No: 72.

Balance.

3 in use. (one alarm)  
 (2 Aster - 10)  
 Rs 32211/-  
 1 also.

5/11/13

MULTI-PARAMETER MONITOR - 3 Rs - 2,30,246/-

hp

Medical Officer I/C  
 Community Health Centre  
 Erumely, Kottayam Dist.  
 Pin : 686 509



hp  
 Rachel Thomas  
 SNO

**Quotation**

REF:SGH/2024-25/2474577

Date: 26-Nov-24

To,  
Cyrix Health Care Private Limited  
FIRST FLOOR,PETTA JUNCTION 30/641B  
POONITHURA  
ernakulam - 682038  
Kerala, India

No.	Item Code	Description	Qty	Unit Price(INR)	Total(INR)
		Main Board	1	39,000.00	39,000.00
2		Power board(Lead-Acid)	1	20,400.00	20,400.00
				<b>Grand Total</b>	<b>59,400.00 INR</b>
				<b>GST(12%)</b>	<b>7,128.00 INR</b>
				<b>Net Total</b>	<b>66,528.00 INR</b>
<b>INR Sixty Six thousands Five hundred and Twenty Eight Only</b>					

**Terms and Conditions**

- 1 **Validity:** One month from the date of quotation
- 2 **Payment:** 100% in advance along with the purchase order
- 3 **Delivery:** Within 60 days after receipt of the signed purchase order and payment
- 4 If any change in Govt. statutory charges like Customs duty, Excise duty, GST etc. will be applicable at the time of invoicing.
- 5 **Bank Details**

Name of Organisation : Sree Gokulam Healthcare Pvt Ltd.  
Name of Bank : Federal Bank  
Branch : Kaloor,Ernakulam  
Account Number : 14215500001738  
IFSC Code : FDRL0001421



**Dineshan C**  
**Managing Director**





Arun GC &lt;arungcyrix@gmail.com&gt;

**SPARE REQUESTFOR MONITOR MINDRAY MEC-1000 ... BARCODE- 0531737**

5 messages

**Arun GC** <arungcyrix@gmail.com>

Tue, Nov 12, 2024 at 9:18 PM

To: service gokulamhealthcare &lt;service@gokulamhealthcare.com&gt;

Cc: Afsal Yunuze &lt;zm1.klbemp@cyrix.in&gt;, DM Abijith-KLBEMP &lt;dm2.klbemp@cyrix.in&gt;, Sreeju Suresh

&lt;sreejuscyrx@gmail.com&gt;, Anjitha T L &lt;purchasecyrix2@gmail.com&gt;

Dear sir ,

We have one MONITOR in CHC ERUMELI , MEC-1000 is not working . We need some spare for working condition of the machine , Kindly give the quotation for below mentioned spare

- 1, Main board
- 2, Power supply

Kindly give the spare quotation as soon as possible

#PFA#

Arun G C

District Incharge

KLBEMMP, Kottayam,

Cyrix Health Care.

8921992272

Arun G C

District Incharge

KLBEMMP, Kottayam,

Cyrix Health Care.

**Anjitha T L** <purchasecyrix2@gmail.com>

Thu, Nov 14, 2024 at 10:01 AM

To: service gokulamhealthcare &lt;service@gokulamhealthcare.com&gt;, Anoop N &lt;purchase@gokulamhealthcare.com&gt;

Cc: Arun GC &lt;arungcyrix@gmail.com&gt;, Afsal Yunuze &lt;zm1.klbemp@cyrix.in&gt;, DM Abijith-KLBEMP

&lt;dm2.klbemp@cyrix.in&gt;, Sreeju Suresh &lt;sreejuscyrx@gmail.com&gt;



Dear Sir,

Kindly share the quotation at the earliest.

[Quoted text hidden]

--

Thanks & Regards

Anjitha T L

Sr. Purchase Executive

PH:- 9947719111

[purchasocyrix2@gmail.com](mailto:purchasocyrix2@gmail.com)

[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)

**Cyrix Healthcare Pvt Ltd**

| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

**KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH**

---

**Arun GC** <arungcyrix@gmail.com>

Mon, Nov 18, 2024 at 8:19 PM

To: Anjitha T L <purchasocyrix2@gmail.com>

Cc: service gokulamhealthcare <service@gokulamhealthcare.com>, Anoop N <purchase@gokulamhealthcare.com>,

Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Sreeju Suresh

<sreejuscyrx@gmail.com>

reminder

Arun G C

District Incharge

KLBEMMP, Kottayam,

Cyrix Health Care.

[Quoted text hidden]

---

**Anjitha T L** <purchasocyrix2@gmail.com>

Mon, Nov 25, 2024 at 5:25 PM

To: Anoop N <purchase@gokulamhealthcare.com>, service gokulamhealthcare <service@gokulamhealthcare.com>

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, Arun GC <arungcyrix@gmail.com>, DM Abijith-KLBEMP

<dm2.klbemp@cyrix.in>, Sreeju Suresh <sreejuscyrx@gmail.com>

Dear Sir,

Please share the quotation on an emergency basis.

[Quoted text hidden]

---

**service gokulamhealthcare** <service@gokulamhealthcare.com>

Tue, Nov 26, 2024 at 10:34 AM

To: Anjitha T L <purchasocyrix2@gmail.com>

Cc: Arun GC <arungcyrix@gmail.com>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Sreeju Suresh

<sreejuscyrx@gmail.com>

Dear Madam,

Kindly see the attached quotation.

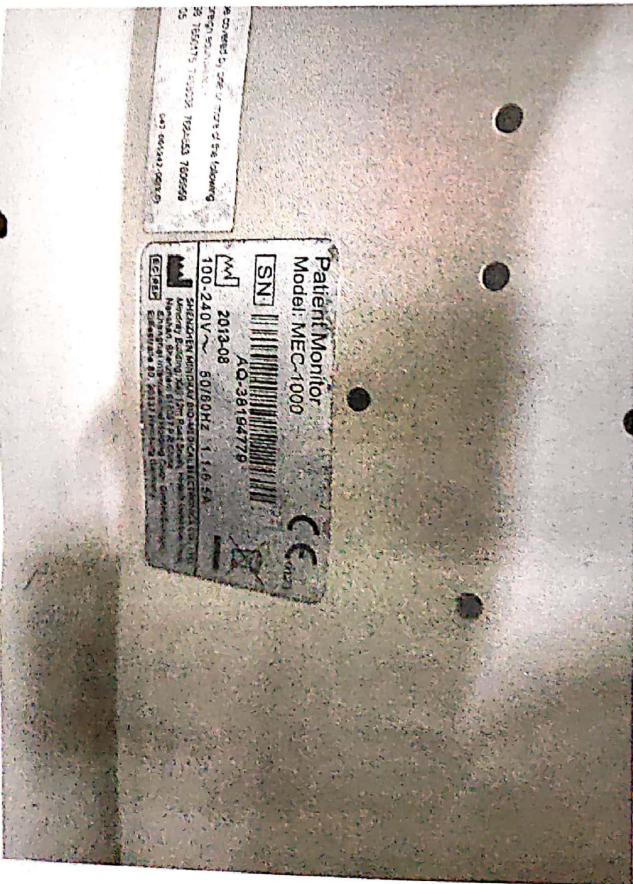
[Quoted text hidden]



**Quot\_Cyrix Health Care Private Limited\_REF-SGH-2024-25-2474577.pdf**

99K





Medical Officer I/C  
 Community Health Centre  
 Erumely, Kottayam Dist.  
 Pin : 686 509

*to*  
 Rachel Thomas  
 SMD

