



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1021200

CYRIX[®]
HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility: <u>General Hospital</u>	Call Registration Date: <u>09/11/2024</u>
Address: <u>Pathanamthitta</u>	Caller ID: <u>145820</u>
<u>Kerala</u>	Date of Visit: <u>11/11/2024</u>
Ph: <u>9747955884</u>	Asset No: <u>0310002</u>
	EQPT Name: <u>Refrigerator</u>
	Manufacture: <u>Videcon</u> Model: <u>VCL303/2010</u>
	S. No: <u>NA</u> Dept: <u>Casualty</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Compressor defective & full body complaint.

Action Taken : Checked the refrigerator, found that compressor is defective & full body complaint. Enquired service support from local vendor

Completed Date: 11/11/2024 Time: 5:30 PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2. <u>NA</u>	<u>NA</u>	<u>NA</u>	<u>NA</u>
3.			

Cyrix Engineer <u>[Signature]</u>	Date <u>11/11/24</u>	Start Time <u>4:00 PM</u>	End Time <u>5:30 PM</u>
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Customer Remark _____ Completed Pending

Service Engineer Name: [Signature] Date: 11/11/2024 Contact Number: 9061190042

Customer Name: [Signature] Date: 11/11/2024 Designation: [Signature] Hospital Seal: [Signature]

Handwritten notes: SUPERINTENDING GENERAL HOSPITAL PATHANAMTHITTA, SMO in 'WB365'



athil
62
777

EBENEZER

REFRIGERATION & AIR CONDITIONING
VENNIKULAM
E-mail: sibbygeorge37@hotmail.com

AMSTRAD  LG 
 Haier 



ALL KINDS OF A/C, REFRIGERATION, WASHING MACHINE, MICRO WAVE OVENS SERVICING
CONTACT: +91 7034346777, +91 9446770162

Dear customer,

Subject

: This fridge is not repairable. The door
beading, freezer doors, compressor cabinet is
not available in market. & other company
parts are not suitable. machine 14 yrs old.
other parts, compressor, condenser coil, filters,
relays, body are damaged. machine fully roasted.

Model Name

: Videocon double door fridge

Make of year

: 2010

Location

: GH Palbanambitta

Thanking You,

EBENEZER COOLING WORK

VENNIKULAM

Date : 25/11/2024

Place : Vennikulam



PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: GH Pathanamthitta	Name of District: PATHANAMTHITTA
Name of Equipment: Refrigerator	Equipment ID & Barcode: 145820&0310002
Make: Videocon	Model: VCL303/2010
Serial Number: Na	Warranty details: NO WARRANTY
Date of purchase/ Year of manufacture/ Installation Date: 25/05/2010	Present status of the equipment: MACHINE FULLY DAMAGED
Date of breakdown: (Date of registration of complaint through email/ Toll free): 09/11/2024	*AMC/ CAMC Period agreed at the time of purchase: NO AMC/CAMC

Action taken: Checked and found that machine fully damaged due to rusted, Compressor holding cabinet damaged, compressor damaged, dryer filter and pin valve damaged, Condenser coil, Freezer, Door & Door beadings are defective. Enquired service support from Local vendor.

Recommendations for repair (required service details): NOT RECOMMENDED FOR REPAIR

Cost of spares (specify parts and cost): NA

# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: Na	Asset Value: 16900/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)

CYRIX SERVICE REPORTS & LOCAL VENDOR REPORT ATTACHED

Reasons for recommending the equipment as BER: Checked and found that Machine fully body damaged due to rust, compressor holding cabinet damaged, Compressor Faulty, Dryer filter & pin valve damaged, condenser coil, Freezer, door and door beadings are defective. The compressor holding cabinet And Door beading are not available in market. The machine is aged up to 13+ years. So, recommended for Ber.

Ravi Teji

Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM: *verified through telephonically and recommended for BER.*

Recommended for BER (Yes/ No): *yes*

Date: *3/12/24*

Slyler
Signature of JC BM (NHM)

Date: *4/12/24*
(i/c)

SMA
Signature of Superintendent / Medical Officer



SUPERINTENDENT
GENERAL HOSPITAL
PATHANAMTHITTA

CONSULTANT (BIOMEDICAL)
NATIONAL HEALTH MISSION
PATHANAMTHITTA

Refrigerated

B.F. old book page No. 14
 11.2005) (to repair 18/11/09)
 Received after repair

K. K. Rammal. H. H.
 Suboban

20/12/2010 Rfd from store.
 Vedion Frost Free Refrigerator
 310 Lt. Rs. 16900/-

1 2

16/11/2010 old one repaired and
 transferred to Subcommissionary
 Page no 70

1 1

S. S. S. S.

19/12/2010 Clr p - 65 of SR V II

28/2/2023 Te on from wd 318
 Whirlpool refrigerator
 (wd 318 stock p/n no. 83)

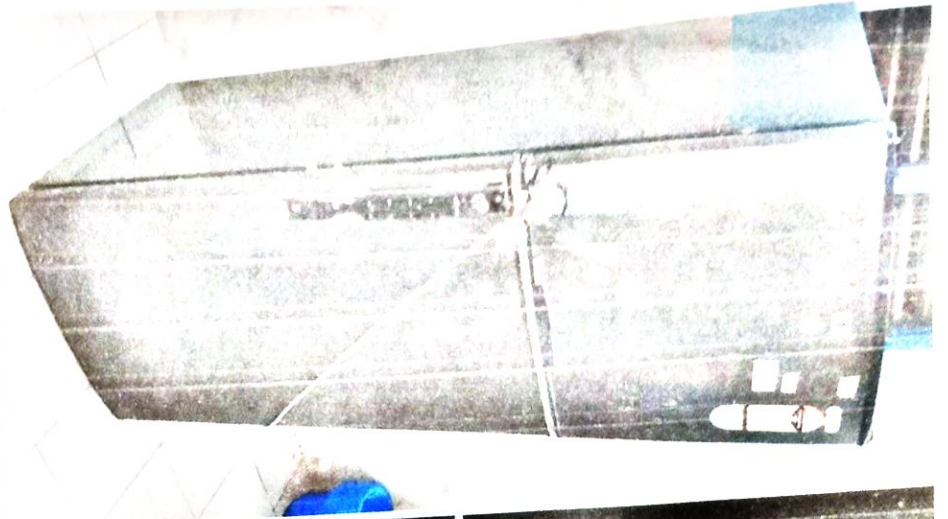
1 2

30/3/2023 Te out to wd 318
 Vedion frost free refrigerator
 stock p/n no. 83 (wd 318)

1 1



S. S. S. S.
 21/12/24
 SUPERINTENDENT
 GENERAL HOSPITAL
 PATHANAMTHITTA



Sum of
7/12/24

SUPERINTENDENT
GENERAL HOSPITAL
PATHANAMTHITTA