

29/11/24

PROFORMA  
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)  
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: PHC DEVIYAR COLONY Name of District: IDUKKI

Name of Equipment: Semi-Auto Biochemistry Analyzer Equipment ID & Barcode:  
ID: 145303  
Barcode: 0641210

Make: Robonik Model: Prietest Touch

Serial Number: AT1000815RBK Warranty details: No Warranty

Date of purchase/  
Year of manufacture/ Installation Date: 20/5/2016 Present status of the equipment: Fully damaged

Date of breakdown: 07-11-2024 (toll-free)  
(Date of registration of complaint through email/ Toll free) \*AMC/ CAMC Period agreed at the time of purchase: No CAMC/AMC.

Action taken: Check and find that the Primary board, filter, and lamp board were defective. These spares need to be replaced for further checking and the working condition of the equipment. Enquired spare with OEM

Recommendations for repair (required service details) Not recommended for repair.

Cost of spares (specify parts and cost): Na

# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: Na Asset Value: 64760/-

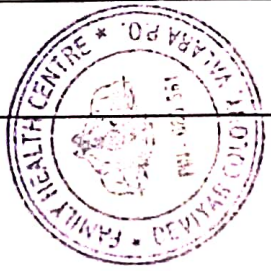
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)  
The Cyrix service report and End of life letter are attached.

Reasons for recommending the equipment as BER: Check and find that the Primary board, filter, and lamp board were defective. Equipment outlived 8+ years. spares are not available now. OEM declared the end of life in this machine. So, recommend RBER as per tender clause 5.3.14.2

*Vithan Abraham*  
Name & Signature of CYRIX Authority with date 23/11/24

Remarks of Junior Consultant (Biomedical) NHM:  
\* Installation date as per stock entry and Asset id not matching  
\* Year of working and % of spare cost agree with RBER criteria

Recommended for BER (Yes/ No): - Yes  
Date: 29/11/2024  
Signature of Superintendent / Medical  
Consultant Biomedical Engineer  
National Health Mission  
Deviyar Colony Idukki-685603  
Valara P.O. - 685501



Signature of Superintendent / Medical  
Consultant Biomedical Engineer  
National Health Mission  
Deviyar Colony Idukki-685603  
Valara P.O. - 685501

Date:  
Officer (i/c)

Seal





# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

# CYRIX

HEALTHCARE PVT LTD

**No. :** 219982

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report** 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility ..... <u>PHC</u> .....</p> <p>Address ..... <u>Deviyal Colony</u> .....</p> <p style="padding-left: 40px;"><u>Idukki</u> .....</p> <p>Ph : ..... <u>9447215715</u> .....</p>	<p>Call Registration Date : ..... <u>7-11-24</u> .....</p> <p>Caller ID : ..... <u>145303</u> .....</p> <p>Date of Visit : ..... <u>8-11-24</u> .....</p> <p>Asset No. : ..... <u>0641210</u> .....</p> <p>EQPT Name : ..... <u>Semi Auto Analyser</u> .....</p> <p>Manufacture ..... <u>Rebonik</u> ..... Model : <u>prideck</u> .....</p> <p>S. No. <u>RT1000&amp;15R0</u> Dept. ..... <u>Lab</u> .....</p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust. Training

**Problem Identified :** ..... Not working .....

**Action Taken :** ..... Checked the machine found that the primary board, filter and lamp board defective. Need to replace the spare for further checking working condition of the equipment. Enquired spare with OEM. .....

Completed  Date : 8-11-24 Time : ..... 11:10 AM ..... Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1. <u>NA</u>	<u>NA</u>	<u>NA</u>	<u>NA</u>
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Emmanuel</u>	<u>8-11-24</u>	<u>10:30 AM</u>	<u>11:10 AM</u>

**Customer Remark** Completed  Pending

**Service Engineer Name :** Emmanuel

**Signature :**

**Date :** 8-11-24

**Contact Number :** 7573847174

**Customer Name :** Srinivasan

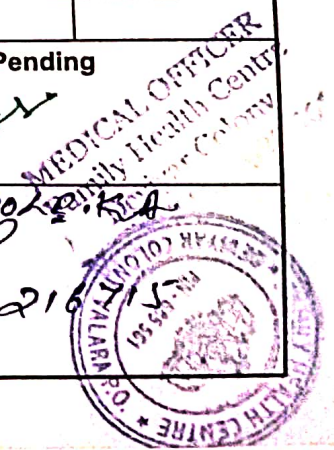
**Signature :**

**Date :** 8-11-24

**Contact Number :** 9447215715

**Designation :** SLT

**Hospital Seal :**



Date: 12.11.2024

Dear Valued Customer,

Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model: Prietest Touch) having **Serial No. AT1000815RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT1000815RBK** as **End of Life (EOL) Notified.**

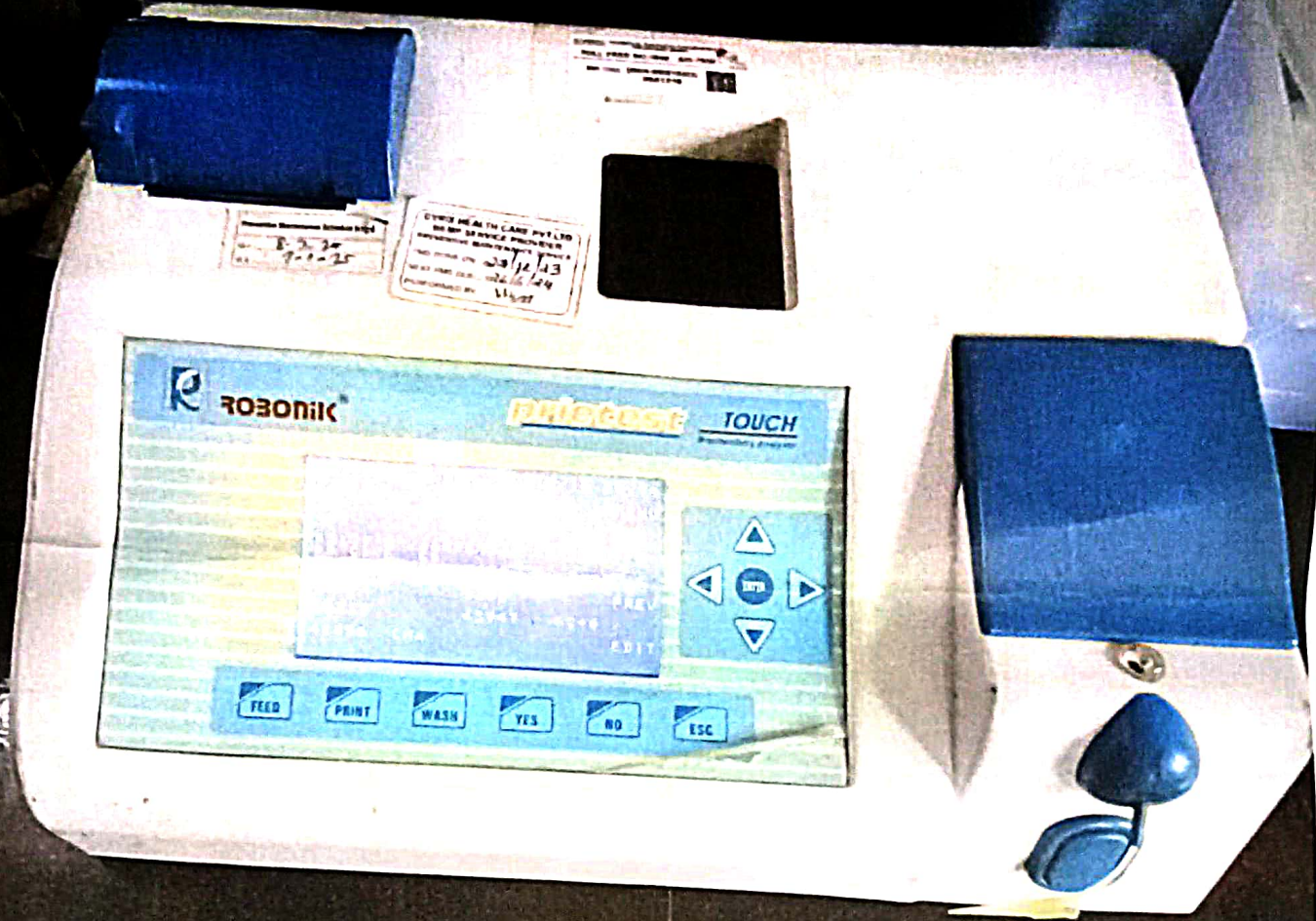
Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**

Authorised Signatory





STRICTLY CONFIDENTIAL  
E-2-20  
7-1-25

STRICTLY HEALTH CARE ONLY LTD  
MEDICAL SERVICE PROVIDED  
BY THE COMPANY  
DATE: 23/11/13  
BY: [Signature]  
PERFORMED BY: [Signature]

**ROBONIK** **prietest TOUCH**  
Biochemistry Analyser

FEED PRINT WASH YES NO ESC



*[Handwritten Signature]*  
MEDICAL OFFICER,  
Family Health Centre  
Devanar Colony  
P.O. - 685 56

**Product - Biochemistry Analyser**

Model	prietest TOUCH	Voltage	115-230VAC, 50-60Hz	IVD
SN	AT1000815RBK	Power	100 VA	CE

Contrast Knob



RS 232 ⚠



