



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1021753

CYRIX[®]
HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>T.H.Q.H</u>	Call Registration Date : <u>4/9/2024</u>
Address..... <u>Cherthala</u>	Caller ID : <u>133472</u>
..... <u>Alappuzha</u>	Date of Visit : <u>5/9/2024</u>
Ph: <u>9446617836</u>	Asset No: <u>0420241</u>
	EQPT Name : <u>Toussniquet Machine</u>
	Manufacture.. <u>Manchel Model DUA1.electronic</u>
	S. No..... <u>10132</u> Dept..... <u>OT</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Toussniquet machine is not proper working

Action Taken : check the machine and found that the main board is defective. need to replace this spares for further checking and working condition of Equipment

Completed Date : 5/9/2024 Time : 12:00pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Naseet</u>	<u>5/9/24</u>	<u>11:00am</u>	<u>12:00pm</u>

Customer Remark Completed Pending

Not working

Service Engineer Name : <u>Naseet</u>	Customer Name : <u>SNO Poashoba</u>
Signature: <u>[Signature]</u>	Signature: <u>[Signature]</u>
Date: <u>5/9/2024</u>	Date: <u>5-9-24</u>
Contact Number: <u>9526744524</u>	Contact Number: <u>9446617836</u>
	Designation : <u>hncy checker</u>
	Hospital Seal <u>9446617836</u>





BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER Tender No. WO-37/2021-2022/698

No : 1021799

CYRIX HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala Ph : 98472 99500 Website :www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility: THQH, Address: Chertthala Alappuzha, Ph: 9446617836, Call Registration Date: 4/9/2024, Caller ID: 132472, Date of Visit: 5/9/2024, Asset No: 0420241, EQPT Name: Tourniquet Machine, Manufacture: Marche Model: Dual Electronic, S.No: 10132, Dept: OT

Service Classification : Breakdown call [checked] PMS [] Calibration [] Cust. Training []

Problem Identified : Tourniquet machine is not proper working

Action Taken : check the machine and found that the main board is defective. Enquired with the OEM for spares parts

Completed [] Date : 30/9/24 Time : 12:00pm Spare Required []

Spare Replaced [] Requested []

Table with 4 columns: Description, Qty., Part Number, PR Number. Rows 1, 2, 3 are empty.

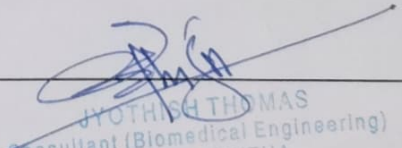
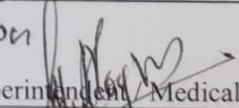
Table with 4 columns: Cyrix Engineer (Nasut), Date (30/9/24), Start Time (10:30am), End Time (12:00pm)

Customer Remark: Not working, S.No: Prakash for Linx, Pending: Linx checks

Service Engineer Name: Nasut, Signature: Nasut, Date: 30/9/24, Contact Number: 9526744524, Customer Name: S, Signature: S, Date: [blank], Contact Number: [blank], Designation: SUPERINTENDENT, Hospital Seal: MALUK HEAD QUARTERS HOSPITAL, CHERTHALA

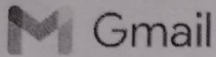
PROFORMA

RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: THQH CHERTHALA	Name of District: ALAPPUZHA
Name of Equipment: TOURNIQUET MACHINE	Equipment ID & Barcode: 133472 & 0420241
Make: MANCHEL MARKETING COMPANY	Model: DUAL ELECTRONIC TOURNIQUET
Serial Number: 10132	Warranty details: NO WARRANTY
Date of purchase/ Year of manufacture/ Installation Date: 13/08/2015	Present status of the equipment: FULLY DAMAGED
Date of breakdown: 04/09/2024 (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: NO AMC/CAMC
Action taken: CHECK THE MACHINE AND FOUND THAT THE MAIN BOARD IS DEFECTIVE. ENQUIRED WITH THE OEM FOR SPARES PARTS.	
Recommendations for repair (required service details) NOT RECOMMENDED FOR SERVICE	
Cost of spares (specify parts and cost): NA	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 98010/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) ATTACHED CYRIX SERVICE REPORT	
Reasons for recommending the equipment as BER: CHECK THE MACHINE AND FOUND THAT THE MAIN BOARD IS DEFECTIVE. ENQUIRED WITH THE OEM FOR SPARES PARTS, BUT THE OEM IS UNRESPONSIVE AND NO LONGER EXISTS. THE EQUIPMENT WAS INSTALLED ON 13/08/2015 AND IS NOW OVER 9 YEARS OLD. THEREFORE, WE RECOMMEND THE EQUIPMENT FOR CONDEMNATION AS PER THE TENDER CLAUSE 5.3.14.2	
Name & Signature of CYRIX Authority with date:- NASEEF K N <i>Naseef</i>	
Remarks of Junior Consultant (Biomedical) NHM:	
Recommended for BER (Yes/No): <i>YES</i>	 JYOTHISH THOMAS Consultant (Biomedical Engineering) ALAPPUZHA Signature of JC BM (NHM)
Date: <i>16.12.24</i>	
Date:	For condemnation  Signature of Superintendent Medical Officer



S.NO *Prakashoba*
 SUPERINTENDENT
 TALUK HEAD QUARTERS HOSPITAL
 CHERTHALA
Lincy Chacko



Abhilash A <abhilashacyrix@gmail.com>

PRICE ENQUIRY-:"0420241"-TICKET NUMBER 133472 - TOURNIQUET MACHINE

2 messages

Abhilash A <abhilashacyrix@gmail.com>

Mon, Sep 16, 2024 at 5:52 PM

To: "manchels@yahoo.co.in" <manchels@yahoo.co.in>

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Anjitha T L <anjithacyrix@gmail.com>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Dear Sir,

I would like to inform you that please share the price and availability of the Main board for the Dual Tourniquet machine Manchel (SN:-10132) and also update the expected date of delivery after issuing PO. I am expecting a favourable response from you soon.

With Regards,**Abhilash A****SENIOR BIOMEDICAL ENGINEER | BEMP-KERALA****Mob: +91 8157068890 , 7593847172****Email: abhilashacyrix@gmail.com | Website:- www.cyrixhealthcare.com****Cyrix Healthcare Pvt Ltd**

30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

"Genius in Healthcare"

Abhilash A <abhilashacyrix@gmail.com>

Sat, Sep 21, 2024 at 9:51 AM

To: "manchels@yahoo.co.in" <manchels@yahoo.co.in>

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Anjitha T L <anjithacyrix@gmail.com>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Dear Sir,

Kindly Share the Quotation.

With Regards,**Abhilash A****SENIOR BIOMEDICAL ENGINEER | BEMP-KERALA****Mob: +91 8157068890 , 7593847172****Email: abhilashacyrix@gmail.com | Website:- www.cyrixhealthcare.com****Cyrix Healthcare Pvt Ltd**

30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

"Genius in Healthcare"

[Quoted text hidden]

