



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 234800

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kf@cyrix.in

Health Facility : <u>Thgh</u>	Call Registration Date : <u>27/8/24</u>
Address : <u>Kothamangalam</u>	Caller ID : <u>131837</u>
<u>Erapakulam, Kerala</u>	Date of Visit : <u>29/08/24</u>
Ph : <u>9544679972</u>	Asset No. : <u>0722230</u>
	EQPT Name : <u>Infant Radiant warmer</u>
	Manufacture <u>Phoenix</u> Model : <u>OCW100</u>
	S. No. <u>6472</u> Dept. <u>NBSU</u>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : unit not working

Action Taken : check the unit, check working found that the main board, heating coil and supply and transformer issue, need to replace those items to rectify and resolve the complaint.

Completed Date : 29/8/24 Time : 03:00pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Akmal Terin</u>	<u>29/8/24</u>	<u>01:00pm</u>	<u>03:00pm</u>

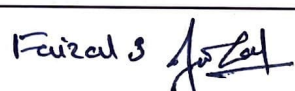
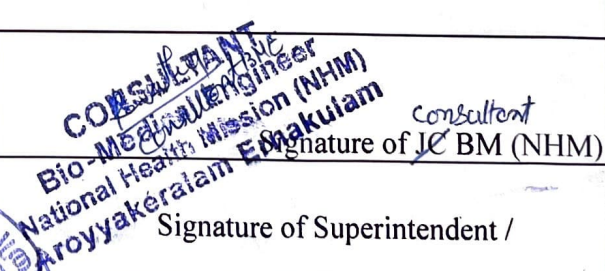

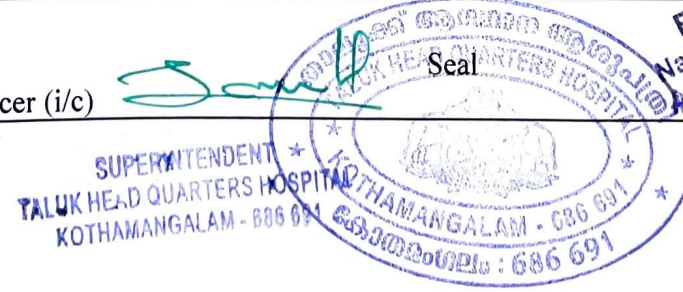
Customer Remark : Completed Pending

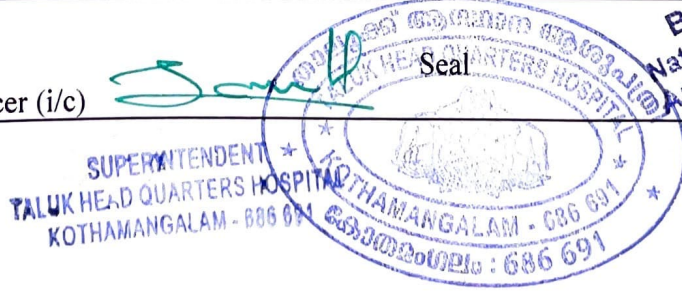


Service Engineer Name : Akmal Terin
Signature : [Signature]
Date : 29/8/24
Contact Number : 9605474326

Customer Name : AFIYA
Signature : [Signature]
Date : 29/8/24
Contact Number : 9544679972
Designation : NURSING OFFICER
Hospital Seal : [Seal]

PEROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: THQH Kothamangalam	Name of District: Ernakulam
Name of Equipment: Infant Radiant Warmer	Equipment ID & Barcode: 131837 & 0722230
Make: Phoenix	Model: OCW 100
Serial Number: 6471	Warranty details: NA
Date of purchase/ Year of manufacture/ Installation Date: 25-07-2015	Present status of the equipment: Not Working
Date of breakdown: 27-08-2024 (Toll Free) (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: NA
Action taken: Checked the unit and found main board, heating coil, supply board and transformer defective. Need to replace these spares for further checking and working condition of the equipment. Enquired the spare with OEM	
Recommendations for repair (required service details): Not recommending for repair	
Cost of spares (specify parts and cost): Main Board- Rs.18592 IR Lamp-Rs.5241 Power supply Board- Rs.14560 Total- Rs.38393/-	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: 116%	Asset Value: 32997
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix Service report and OEM quotation attached.	
Reasons for recommending the equipment as BER: Checked the unit and found main board, heating coil, supply board and transformer defective Machine installed on 25-07-2015 and covered up to 9+ years. Repairing coast of the equipment is 116%, both criteria met. So recommending the equipment for condemnation as per tender clause 5.3.14.1.	
<div style="display: flex; justify-content: space-between; align-items: center;"> <div style="text-align: center;">  Name & Signature of CYRIX Authority with date </div> </div>	
Remarks of Junior Consultant (Biomedical) NHM: As per the report main board, coil, & supply board and transformer were reported defective by cyrix. As per the tender clause 5.3.14.1, year wise cost of spares details and proper stock entry with pics attached. Submitted BER after 30 days. Decision up to KMSC.	
Recommended for BER (Yes/ No): Decision up to KMSC	 Signature of IC BM (NHM)
Date: 3/10/24	
Date:  Medical Officer (i/c)	Signature of Superintendent / 



Handled By: SelvaKumar M
Asst Customer Support Manager. RoTN & Kerala
9388833951,selva@pmsind.com

QUOTATION

BILL TO:

Cyrix Healthcare Private,
1st floor,30/641B, kochi dhanushkodi
road, Vandipetta Rd, near SBI Bank,,
Ernakulam, Kerala, India ,682038,

SHIP TO:

Cyrix Healthcare Private,
1st floor,30/641B, kochi dhanushkodi
road, Vandipetta Rd, near SBI Bank,,
Ernakulam, Kerala, India ,682038

Quotation No : PMS/2024-25/3033
Quotation Date : 18 Sep 2024
Valid Until : 18 Oct 2024

No.	Description	Qty	Unit price	Sub Total	Tax	Total price
1	NWS Main Board HSN CODE : 9018 For NWS100/NWS101/NWS102	1	₹ 16,600.00	₹ 16,600.00	Interstate Sales @12%: 1992.00	₹ 18,592.00
2	IR Lamp HSN CODE : 9018	1	₹ 4,680.00	₹ 4,680.00	Interstate Sales @12%: 561.60	₹ 5,241.60
3	NWS Power Supply Board HSN CODE : 9018 For NWS100/NWS101/NWS102	1	₹ 13,000.00	₹ 13,000.00	Interstate Sales @12%: 1560.00	₹ 14,560.00
Sub Totals		3		₹ 34,280.00	₹ 4,113.60	₹ 38,393.60
					Grand Total	₹ 38,393.60

Term and Description

1. Minimum order value has to be above Rs.1000/- and above to be processed. Orders below Rs.1000/- will not be processed
2. Quotation Validity: One month from the date of quotation.
3. Delivery: Within 3-4 weeks, (4-6 weeks for Imported and Fabricated Spares) from receipt of your confirmed order,
4. Payment: 100% advance by cheque / DD in favour of Phoenix Medical Systems P Ltd.,
5. Octroi: Octroi charges will be extra as applicable.
6. Taxes: As mentioned above (or) as applicable at the time of delivery.
7. Warranty: No warranty for spares. 6 months warranty for Probe & Battery from the date of invoice.
8. Packing & Forwarding charges: Will be extra as applicable
9. Our Bank details:
Name: Phoenix Medical Systems Pvt. Ltd.; Bank: ICICI Bank; A/c: 007705006983; IFS Code: ICIC0000077; Branch: K.K. Nagar,
Chennai

Thanking you and assuring you of our best services at all times.

Phoenix Medical Systems (P) Ltd

***** Computer generated quotation *****

Payment Term

100% Advance

Phoenix Medical Systems Private Limited

DP.42, SIDCO Industrial Estate, Thirumudivakkam, Chennai - 600132, INDIA.
CIN : U85110TN1987PTC014743 ☎ : 91 44 2225 1177 , 2225 1178, Fax : 91 44 2225 0194
Toll Free No.: 1 800 425 3503
✉ : sales@pmsind.com 🌐 : www.phoenixmedicalsystems.com

Baby Resuscitation Unit

Women INLR

89

		Ret	Iss.	Bal	Sign
18/3/2020	BSI Substock Reg NLR Page no. 75 (NBSU. old documents)	1	1	1	Sri
20/9/2020	RFS 25/7/2015 - 1 P. 32997 Tr in from NSW Page no. 97.	2	2	3. dy	Sri
20.1.23	RFS → 28/1/2016 Transfer of NBSU. (S.R.P. No. 7)		2	1	dy



Vandana
Sunil

SUPERINTENDENT
TALUK HEAD QUARTERS HOSPITAL
KOTHAMANGALAM - 686 691



1080/107
HOSPITAL
KOTAMANGALAM - 686 691
Telpo : 686 691

Saul

SUPERINTENDENT
TALUK HEAD QUARTERS HQ
KOTAMANGALAM - 6

NO SMOK

CYRIX MEDICAL EQUIPMENT MAINTENANCE PROGRAMME (EMMP)
TOLL FREE NO: 1800 - 425-7669
BAR CODE (8004-890815225)
0722230

Open Care PHOENIX


Baby Temperature

°C

Core Temperature

°C

WARMER ON/OFF

 CAUTION

To avoid hazard of overheating or under-heating, infant should not be left unattended. Temperature of exposed skin should be monitored or controlled during extended warming.



[Handwritten signature]

SUPERINTENDENT
TALUK HEAD QUARTERS HOSPITAL
KOTHAMANGALAM - 686 891