



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX®

HEALTH CARE PVT LTD

No : 1020435

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Service Report

Health Facility..... <i>DH Nedumangal</i>	Call Registration Date : ... <i>12/10/2024</i>
Address..... <i>Taivandram</i>	Caller ID : <i>140209</i>
..... <i>Kerala</i>	Date of Visit : <i>12/10/2024</i>
Ph : <i>8921169617</i>	Asset No : <i>0112131</i>
	EQPT Name : <i>Centrifuge</i>
	Manufacture..... <i>Laby</i> Model : <i>NA</i>
	S. No..... <i>NA</i> Dept..... <i>lab</i>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : *not working*

Action Taken : *checked and found that the unit is not getting ON. Identified that the Centrifuge motor and VFD control module complaint - Needs to replace these spares for further checking and working condition of the equipment. Enquired spares from OEM.*

Completed Date : *12/10/2024* Time : *11:00 AM*

Spare Replaced Requested Spare Required

Description	Qty.	Part Number	PR Number
1. _____	_____	_____	_____
2. _____	_____	_____	_____
3. _____	_____	_____	_____

Cyrix Engineer	Date	Start Time	End Time
<i>Midhun BM</i>	<i>12/10/24</i>	<i>9:30 AM</i>	<i>11:00 AM</i>

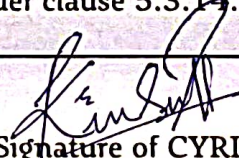
Customer Remark




Service Engineer Name : *Midhun BM*
Signature: *[Signature]*
Date: *12/10/2024*
Contact Number: *9074167987*

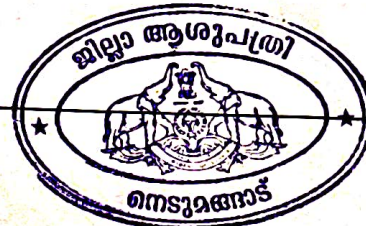

Pending
[Signature]
Signature: *[Signature]*
Date: *29/11/24*
Contact Number: *9495058310*
Designation : *LT*
Hospital Seal

PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: DH NEDUMANGAD	Name of District: Thiruvananthapuram
Name of Equipment: CENTRIFUGE	Equipment ID & Barcode: 140209 & 0112131
Make: LABY	Model: T-8M
Serial Number: 406A-12	Warranty details: No Warranty
Date of purchase/ Year of manufacture/ Installation Date: 09/02/2016	Present status of the equipment: Fully Damaged
Date of breakdown: 12/10/2024 (Toll free) (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked and found that the unit is not getting ON. Identified that the centrifuge motor and VFD Control module complaint. Needs to replace these spares for further checking and working condition of the equipment. Enquired spares from OEM.	
Recommendations for repair (required service details): Not recommending for repair.	
Cost of spares (specify parts and cost): NA	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 42525/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix service report and EOL letter attached	
Reasons for recommending the equipment as BER: Checked and found centrifuge motor and VFD Control module complaint. Enquired spare from OEM . OEM declared End of Life. The equipment was installed on 09/02/2016 and covered up to 8+ years. Since OEM declared End of Life. As per the tender clause 5.3.14.2 , recommending the unit for condemnation.	
 Name & Signature of CYRIX Authority with date	
Remarks of Junior Consultant (Biomedical) NHM: letter from company verified. the Decision can be taken from KMSCL regarding this. Call date : 12.10.2024 Submission date : 2-12-2024	

Recommended for BER (Yes/ No):	 MANEESHA MOHAN M.R. Junior Consultant (Biomedical) National Health Mission Thiruvananthapuram Signature of JC BM (NHM)
Date: 7-12-2024	

Date: _____ Seal _____ Signature of Superintendent / Medical Officer (i/c) _____



 ജില്ലാ ആശുപത്രി
 തിരുവനന്തപുരം



Handwritten signature

സുപ്രണ്ട്
ജില്ലാ ആശുപത്രി
നെടുമങ്ങാട്



Handwritten signature

സുപ്രണ്ട്

ആശുപത്രി

റട്ടുബനോട്

Centrifuge

18

From Instrument Stock Register I, Page No: 09, 183

Date	Received	Quantity	Issue	Balance
03.10.2013	From Store Invoice No: 124/13-14 dated 09.04.13. Model: Remi R-8C Cost: Rs. 24109/-	01		01
08.12.2015	From Store Model NO: TC 6500 + TC 652, Eltek Centrifuge - 16 wells Electrocraft Indra put Ltd Equipped code: 21AC-61 Scientific enterprises Store page NO: 163 FWI and NRHM Volume II Cost: Rs. 23893/-	01		02
29.12.2015	From Store Invoice No: 1069 dtd 16.12.2015 Order No: 593/2015/aic dtd 11.11.2015 From Kerala Surgical Equipment Store page No: 165 FWI and NRHM Volume III - Centrifuge → 8 wells Cost: Rs. 23893/- Model: C 8C	01		03
			[This Centrifuge is transferred to R. Bank] page no: 5, Ngal Bank Registered [24.04.15] Issued to Bond bank use	
09.02.2016	From Store Centrifuge → 16 well LABY From Universal Agency Thrissur Invoice NO: UA-1491/2015 dtd 07.02.2016 Model: T-8M with 16x15 ml 50 head Make Linio Scientific industries and chemicals put Ltd Equipment code: 406A/15/007/1/07 Cost: Rs. 42525/-	01		04



[Handwritten signature]
 ന്യൂനത
 മേധാവി
 മെഡിക്കൽ
 ഓഫീസ്

ENQUIRY - SPARES FOR LABY CENTRIFUGE - DH NEDUMANGAD - (140209/0112131)

7 messages

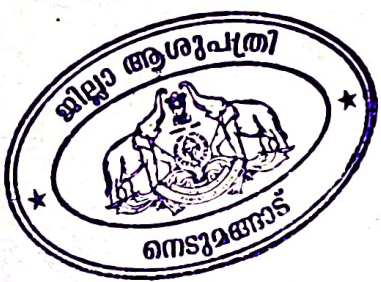
Kasyep P V <kasyepcyrix@gmail.com> Sun, 10 Nov 2024 at 9:05 pm
To: Universal Agencies <Uniage@gmail.com>
Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Anjitha T L <purchasecyrix2@gmail.com>

Dear Sir,
This Mail is to enquire about the spares for Centrifuge.
Make : Laby
Model : T-8M
SL : 406A-12

Required Spares ;
1. DC Centrifuge Motor - 1 Nos
2. VFD Control Module - 1 Nos
Please find the attachment for the reference of VFD Control Module

Kindly provide a quotation for the same.
Thanks & Regards,

KASYEP PV
District Incharge ,Trivandrum
CYRIX HEALTHCARE Pvt.Ltd
KLBEMP
Ph : +91 7593847134
kasyepcyrix@gmail.com



(Handwritten Signature)
സുപ്രണ്ട്
ജില്ലാ ആശുപത്രി
നെടുമങ്ങാട്

Kasyep P V <kasyepcyrix@gmail.com> Wed, 13 Nov 2024 at 12:25 am
To: Universal Agencies <Uniage@gmail.com>
Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Anjitha T L <purchasecyrix2@gmail.com>

Dear Sir,
Consider this mail as a gentle reminder

[Quoted text hidden]
[Quoted text hidden]

Universal Agencies <uniage@gmail.com> Wed, 13 Nov 2024 at 10:38 am
To: Kasyep P V <kasyepcyrix@gmail.com>
Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Anjitha T L <purchasecyrix2@gmail.com>

I will send it soon.
[Quoted text hidden]

Warm Regards,
M/S. Universal Agencies
(ISO 9001 : 2008 Certified)
H.O - "Palakkal Angadi, Thrissur -680001 Kerala - India"
Ph No: 0487-2440319/2427031
Cel : 8943341568
GST : 32AAAFU5662Q1ZQ
Email : uniage@gmail.com
uniage.sales@gmail.com

Branch Office: " 2nd Floor, Pride of Aristo,
C.S.I Cemetery Road, Mission Quarters
East Fort, Thrissur- 680005"

9947719111
purchsecyrix2@gmail.com

o: Universal Agencies <uniage@gmail.com>
o: Kasyep P V <kasyepcyrix@gmail.com>
c: Afsal Yunuze <zm1.klbemp@cyrix.in>

Wed, 13 Nov 2024 at 11:07 am

DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Anjitha T L <purchsecyrix2@gmail.com>

Dear Sir

In reply to your email. the machine is not repairable , y because this is a very old machine.
We do not have these same spare part

[Quoted text hidden]

o: Anjitha T L <purchsecyrix2@gmail.com>
o: Universal Agencies <uniage@gmail.com>
c: Kasyep P V <kasyepcyrix@gmail.com>

Wed, 13 Nov 2024 at 11:08 am

DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Dear Sir,

Please share EOL/unserviceable letters as soon as possible.
[Quoted text hidden]

Thanks & Regards

Anjitha T L
Sr. Purchase Executive
PH:- 9947719111
purchsecyrix2@gmail.com
www.cyrixhealthcare.com



[Handwritten Signature]
സുപ്രണ്ട്
ബില്ലാ ആശുപത്രി
കെ.എ.എസ്

Cyrix Healthcare Pvt Ltd
| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India
KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

o: Kasyep P V <kasyepcyrix@gmail.com>
o: Anjitha T L <purchsecyrix2@gmail.com>
c: Universal Agencies <uniage@gmail.com>

Sat, 16 Nov 2024 at 1:11 pm

DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Dear Madam,
Gentle reminder for the EOL/Unserviceable letter
[Quoted text hidden]

o: Universal Agencies <uniage@gmail.com>
o: Kasyep P V <kasyepcyrix@gmail.com>
c: Anjitha T L <purchsecyrix2@gmail.com>

Sat, 16 Nov 2024 at 4:20 pm

DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Dear Sir

Letter attached
[Quoted text hidden]

UNIVERSAL AGENCIES

ISO 9001 : 2008

Vision for excellence



PALAKKAL ANGADI, THRISSUR - 680 001, KERALA
0487 - 2427038, 2427031, Mob : 93870 211122, 8943341569
Email : uniage@gmail.com, uniage.sales@gmail.com

UA-L.1230/2024

16/11/2024

District Incharge , Trivandrum
CYRIX HEALTHCARE Pvt.Ltd

Dear Sir

Sub: Service Request Reg:-

We have visited twice for the repair and we did our best to rectify the machine and further repair is not possible on seeing the condition of the equipment. Also due to the non availability of the spare parts in the market as this is an old model. Hence we would recommend buying a new machine. Sorry for the in convenience caused to you in this regards.

Thanking You,



Yours Faithfully,
For Universal Agencies,
[Signature]
Managing Partner
Managing partner.