



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER  
Tender No. WO-37/2021-2022/698

No: 1022790

# CYRIX<sup>®</sup>

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

## Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website :www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <i>HCP Karunagappally</i>	Call Registration Date : ..... <i>19/10/2024</i> .....
Address..... <i>Karunagappally</i>	Caller ID : ..... <i>141595</i> .....
..... <i>KoCCAM</i> .....	Date of Visit : ..... <i>21/10/2024</i> .....
Ph:..... <i>95 444 23563</i> .....	Asset No: ..... <i>0241564</i> .....
	EQPT Name: ..... <i>UPS</i> .....
	Manufacture..... <i>APC</i> ..... Model:..... <i>Back ups 600</i>
	S. No..... <i>B.21.646005345</i> ..... Dept..... <i>Laboratory</i>

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : .....*ups not getting on*.....

Action Taken : .....*checked the ups and found the inverted board transformer and battery defective. Engined spares with DEM.*.....

Completed  Date : .....*21/10/24*..... Time : .....*12 pm*..... Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<i>Aiswarya</i>	<i>21/10/24</i>	<i>11.30 am</i>	<i>12 pm</i>

Customer Remark .....*[Signature]*..... Completed  Pending

Service Engineer Name : *Aiswarya Karunagappally* Customer Name : *Simi*  
 Signature: .....*[Signature]*..... Signature: .....*[Signature]*.....  
 Date: *21/10/2024* Date: *21/10/24*  
 Contact Number: *9645384568* Contact Number: *95 444 23563*  
 Designation : *LT*  
 Hospital Seal



PROFORMA

RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)  
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: HCD KARUNAGAPPALLY	Name of District: KOLLAM
Name of Equipment: UPS	Equipment ID & Barcode: 141595 & 0241564
Make: APC	Model: Back ups600
Serial Number: B21646005348	Warranty details: NO WARRANTY
Date of purchase/ Year of manufacture/ Installation Date: 01-01-2017	Present status of the equipment: FULLY DAMAGED
Date of breakdown: 19-10-2024 (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: NO AMC/ CAMC

Action taken:  
Checked the machine found that the Inverter Board, Transformer & battery were defective, Enquired spares with OEM

Recommendations for repair (required service details)  
Not Recommending for repair

Cost of spares (specify parts and cost): Total = 3694/-  
600VA Inverter Board- 1416, 7ah SM battery – 1216, Transformer - 1062

# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: 82.08 %	Asset Value: 4500/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)  
Cyrrix service report , Reference Quotation & images attached

Reasons for recommending the equipment as BER:  
Checked the ups found that the 600VA Inverter Board , 7ah SM battery , Transformer were defective. UPS is installed on 01-01- 2017 and aged upto 7 year 9 month. Repairing cost of equipment is 82.08%. as per tender clause 5.3.14.1 both criteria met So we are recommending the equipment for condemnation.

AISWARYA  
Name & Signature of CYRIX Authority with date *29/10/24*

Remarks of Junior Consultant (Biomedical) NHM: *Reference quotation checked , repairing cost high. Recommended for Beyond economic repair*

Recommended for BER (Yes/ No): <i>yes</i>	<i>[Signature]</i> Signature of JC BM (NHM)
Date: <i>19/10/24</i>	

Date: *[Signature]*  
Medical Officer (i/c)  
MEDICAL OFFICER (I/C)  
Hospital for Chest Diseases  
Karunagappally.

NHM, KOLLAM  
Signature of Superintendent /

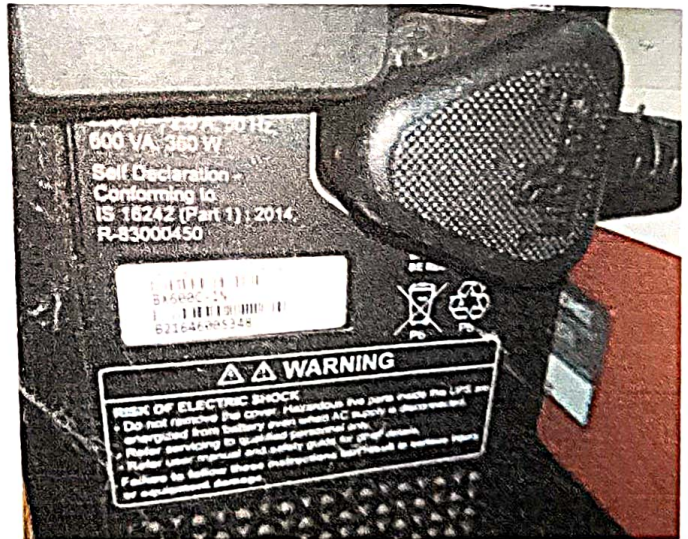




**CYRIX** BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)


TOLL FREE NO: 1800 - 425-7669

BAR CODE - (8004-890615225) 0241564



*[Handwritten Signature]*

MEDICAL OFFICER (I/C),  
Hospital for Chest Diseases,  
Karunagappally.



# Bio Chemistry Semi Analyzer (Mitspa)

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Date	Details of Equipment	Receipt	Issued	Balance	Remarks
01-01-2017	Received from store SI: No: 21163010597	1		1	
	Issued to lab		1		
01-01-2017	UPS: BX600C-EX Serial no: B21646005348 360V.	1		1	
			1	0	

*[Signature]*  
 MEDICAL OFFICER (I/C)  
 Hospital for Chest Disease  
 Karunagappally.



## AION BACKUPS

YP/VIII/320 AYLARA, KERALA KOLLAM

Date: 21/08/2024

Contact: 8921950217

Email: [aionbackups12@gmail.com](mailto:aionbackups12@gmail.com)

GSTIN: 32CGUPM9450L1ZN

### APC 600VA UPS SERVICE PROPOSAL

TO,

CYRIX HEALTH CARE PVT .LTD

Dear Sir/Madam,

We are pleased to submit here with our quote for the same as per below.

SL	DESCRIPTION	QTY	UNIT RATE IN INR	TOTAL	GST%	TOTAL PRICE IN INR
1	600VA INVERTER BOARD	1	1200.00	1200.00	18	1416.00
2	7Ah SMF BATTERY	1	950.00	950.00	28	1216.00
3	TRANSFORMER	1	900.00	900.00	18	1062.00
<b>PAYABLE AMOUNT</b>						<b>3694.00</b>

#### Commercial terms and conditions

1. Payment 80% advance along with PO balance before dispatch, 20% after installation.
2. Delivery period; 2weeks.
3. Tax :GST@18% for spares,28%@Battery
4. Installation; Our scope.

Please arrange to release the PO at our above address

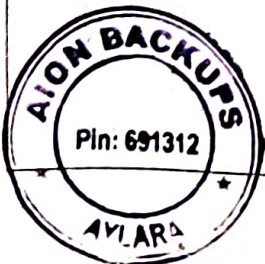
Bank name :HDFC

Account no:50200082743176

IFSC Code:HDFC0004083

We hope you will find the above offer in line with our discussions and await your valuable order please free to call or mail us on above given number if any query.

Thank you, Sincerely,  
BHAGATH MOHAN



*[Signature]*  
MEDICAL OFFICER (I/C)  
Hospital for Chest Disease,  
Karunagappally.



Abilal S [\_DI Kollam\_] <abilalcyrix@gmail.com>

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**Fw: REGARDING QUOTATION - 75770 - 0745118 - PHC KAKKANAD - UPS**

1 message

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DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>  
To: Abilal S <abilalcyrix@gmail.com>

28 October 2024 at 12:46

Thanks & Regards,  
Abijith.A  
Divisional Manager | South Zone  
[dm2.klbemp@cyrix.in](mailto:dm2.klbemp@cyrix.in)  
[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)  
Cyrix Healthcare Pvt Ltd  
| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India  
KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

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From: Bhagath Mohan <aionbackups12@gmail.com>  
Sent: 18 September 2024 04:24 PM  
To: DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>  
Subject: Re: REGARDING QUOTATION - 75770 - 0745118 - PHC KAKKANAD - UPS

Thanks & Regards

Bhagath Mohan  
PH:-8921950217

On Tue, Sep 17, 2024 at 12:39 AM DM Abijith-KLBEMP <dm2.klbemp@cyrix.in> wrote:

Dear Sir,

Kindly share the quotation for Ups 600VA (Make-APC Model-Ups600) spares


- 1) Inverter board
- 2) Battery 12v 7Ah - 1 no
- 3) Transformer

Thanks & Regards,  
Abijith.A  
Divisional Manager | South Zone  
[dm2.klbemp@cyrix.in](mailto:dm2.klbemp@cyrix.in)  
[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)  
Cyrix Healthcare Pvt Ltd  
| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India  
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 APC 600VA SERVICE PROPOSAL 18-9.pdf  
720K



  
MEDICAL OFFICER (I/C)  
Hospital for Chest Diseases  
Karunagappally.