



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tondor No. WO-37/2021-2022/098

No : 1024208

CYRIX®

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrilx.com | Email : bemp.kl@cyrilx.in

Health Facility: <u>Family Health Center</u>	Call Registration Date: <u>29.10.2021</u>
Address: <u>Azhoor, Thiruvananthapuram</u>	Caller ID: <u>143496</u>
Ph: <u>9539883162</u>	Date of Visit: <u>18.11.2021</u>
	Asset No: <u>0141614</u>
	EQPT Name: <u>SIA Biochemistry Analyser</u>
	Manufacture: <u>Robotic</u> Model: <u>Pritest touch</u>
	S.No: <u>AT 622074IRBK</u> Dept: <u>Laboratory</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Sound Primary board, keypad touchpad and
Aspiration switch complaint

Action Taken : Checked the equipment sound primary board, keypad
touch pad and aspiration switch complaint. Equipped spare from OEM.
OEM declared End of life

Completed Date : 18.11.2021 Time : 1.30pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrilx Engineer	Date	Start Time	End Time
<u>Mohammed Sherif</u>	<u>18.11.2021</u>	<u>1.00pm</u>	<u>1.30pm</u>

Customer Remark Completed Pending

Order
LFT

Service Engineer Name : Mohammed Sherif

Customer Name : [Signature]

Signature: [Signature]

Signature:

Date: 18.11.2021

Date: 18/11/2021

Contact Number: 7994042

Contact Number:

Designation :

Hospital Seal

Medical Officer
Family Health Centre, Azhoor





BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1024209

CYRIX[®]

HEALTH CARE PVT LTD

Date: 29.10.2024

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

<p>Health Facility: <u>Family Health Center</u></p> <p>Address: <u>Azhoor, Thiruvananthapuram</u></p> <p>Ph: <u>9535883163</u></p>	<p>Call Registration Date: <u>29.10.2024</u></p> <p>Caller ID: <u>143496</u></p> <p>Date of Visit: <u>29.10.2024</u></p> <p>Asset No: <u>0141614</u></p> <p>EQPT Name: <u>SLA Biochemistry Analyser</u></p> <p>Manufacture: <u>Robonik</u> Model: <u>Prifest touch</u></p> <p>S. No. <u>A1022074IRBK</u> Dept. <u>Laboratory</u></p>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Result variation, touch pad, keypad and Aspiration
Switch complaint

Action Taken : checked and found Primary board, keypad, touch pad and
Aspiration Switch complaint. Needs to replace the board for further
checking and working condition of the equipment. Required spare from Oem.

Completed Date: 29.10.2024 Time: 2:00pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1. Primary board	1 no		
2. touch pad & keypad	1 kit		
3. Aspiration switch	1 no		

Cyrix Engineer	Date	Start Time	End Time
<u>Mohammed Sherif</u>	<u>29.10.2024</u>	<u>9:30 am</u>	<u>2:00 pm</u>

Customer Remark Completed Pending

Service Engineer Name : Mohammed Sherif

Signature: [Signature]

Date: 29.10.2024

Contact Number: 7994041445

Customer Name: Medical Officer

Signature: [Signature]

Date: 29/10/24

Contact Number: 2512124

Designation : CLT

Hospital Seal: [Seal]

lab technician
FHC Azhoor



PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: PHC AZHOOR	Name of District: Thiruvananthapuram
Name of Equipment: SEMI AUTO BIOCHEMISTRY ANALYZER	Equipment ID & Barcode: 143496 & 0141614
Make: ROBONIK	Model: PRIESTEST TOUCH
Serial Number ATO220714RBK	Warranty details: No Warranty
Date of purchase/ Year of manufacture/ Installation Date: 24/10/2014	Present status of the equipment: Fully Damaged
Date of breakdown: 29/10/2024 (Toll free) (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked and found Primary board, keypad, touch pad and Aspiration switch complaint. Needs to replace the board for further checking and working condition of the equipment. Enquired spare from OEM.	
Recommendations for repair (required service details) : Not recommending for repair.	
Cost of spares (specify parts and cost) : NA	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 64760/-

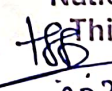
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not):
 Cyrix service report and OEM EOL letter attached.

Reasons for recommending the equipment as BER: Checked and found that the primary board, keypad, touch pad and Aspiration switch complaint. Enquired spare from OEM. OEM declared End of Life. The equipment was installed on 24/11/2014 and aged up to 9+ years. Since OEM declared End of Life. As per the tender clause 5.3.14.2, recommending the unit for condemnation.


Kasyep.pv 
 Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM:
oem letter for end of life verified. So can be RBER


MANEESHA MOHAN M.R.
 Junior Consultant (Biomedical)

Recommended for BER (Yes/ No):	National Health Mission Thiruvananthapuram
Date: 10. 11. 2024	 10-11-2024 Signature of JC BM (NHM)

Date: 18/11/2024



Seal
Pin- 695305


 Signature of Superintendent / Medical Officer (i/c)
 Medical Officer
 Family Health Centre, Azhoor

SEMI AUTO DANLISEL

Date	No. and date of invoice.	From whom (P.N)	Receipt	make	Model	cost	Residual life (yrs)	Equipment Cat.
24/11/20	A To 222 214443 24/11/20	ND, Kuchel - 7000	①	Robotic Dental hand			24/11/20	105 - 281
	UPS replaced.		due to damage.					
	Barcode :		(414) 69 (254) 01 (21) 4948.					



[Signature]
 Medical Officer
 Family Health Centre, Azhooor

Date: 09.11.2024

Dear Valued Customer,

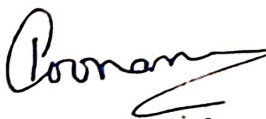
Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model: Prietest Touch) having **Serial No. AT0220714RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0220714RBK** as **End of Life (EOL) Notified.** (During from installation is 10 years).

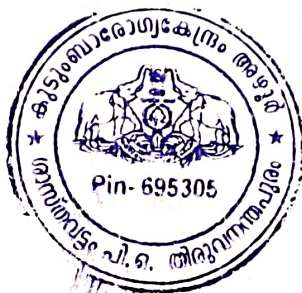
Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Authorised Signatory



J.

Medical Officer
Family Health Centre, Azhoor

Handwritten blue ink markings: 9467, 990, 94012-1-11

CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)



TOLL FREE NO: 1800 - 425-7669

**BAR CODE - (8004-890615225)
0141614**



Handwritten signature

Medical Officer
Family Health Centre, Azhoor



Product BIOCHEMISTRY ANALYSER

IVD

rietest TOUCH

Voltage 115V-230V / 60Hz-50Hz

AT0220714RBK

Power 75VA

CE

