



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 123100

# CYRIX<sup>®</sup>

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>PHC</u> Address..... <u>Pallippad</u> <u>Dist. Alappuzha</u> Ph:..... <u>9446372871</u>	Call Registration Date : ... <u>30.10.2024</u> ..... Caller ID : ... <u>143766</u> ..... Date of Visit : ... <u>31.10.2024</u> ..... Asset No : ... <u>AMM3395</u> ..... EQPT Name : ... <u>Pharmacy Refrigerator</u> ..... Manufacture... <u>Videacon</u> ... Model : ... <u>Nil</u> ..... S. No..... <u>NA</u> ..... Dept..... <u>OP</u> .....
--	--

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : No cooling

Action Taken : Checked the machine and found that compressor condenser fan motor & all relay are defective. Found crack in the internal chamber and leaking and machine is in poor condition. Need to be replaced. These spares for further checking and working condition of the

Completed  Date : 31.10.2024 Time : 1:45pm Spare Required  Equipment

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Sarath Chandran</u>	<u>31.10.24</u>	<u>12:40pm</u>	<u>1:40pm</u>

Customer Remark                      Completed                       Pending

Recommended for RBRM.

Service Engineer Name : <u>Sarath Chandran</u> Signature: <u>Sarath</u> Date: <u>31.10.2024</u> Contact Number: <u>8075052698</u>	Customer Name : <u>Munthas</u> Signature: <u>[Signature]</u> Date: <u>31.10.24</u> Contact Number: <u>9446372871</u> Designation : <u>Nursing officer</u> Hospital Seal
--	--





# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 123055

# CYRIX<sup>®</sup>

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

## Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>PHC</u>	Call Registration Date : <u>30/10/2024</u>
Address..... <u>Pallippad</u>	Caller ID : <u>143766</u>
<u>Dist: Alappuzha</u>	Date of Visit : <u>31/10/2024</u>
Ph: <u>9446372871</u>	Asset No : <u>0443395</u>
	EQPT Name : <u>Pharmacy Refrigerator</u>
	Manufacture <u>Videacon</u> Model : <u>ML</u>
	S.No. <u>NA</u> Dept. <u>GP</u>

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : No cooling

Action Taken : Checked the machine and found that Compressor, Condenser, Fan motor & ALP Relay are Defective. Found crack in the internal chamber. Gas Leaking and machine is Rusted condition.

Completed  Date : 8/11/2024 Time : 2:00pm Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Savath Chandran</u>	<u>8/11/24</u>	<u>2:00pm</u>	<u>2:00pm</u>

Customer Remark  Completed  Pending

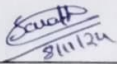

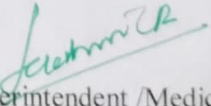
Recommended by RBER

Service Engineer Name : Savath Chandran  
 Signature: Savath  
 Date: 8/11/2024  
 Contact Number: 8075052698

Customer Name : Dr. Anantha I  
 Signature: Anantha I  
 Date: 11/11/24  
 Contact Number: 9446372871  
 Designation : nursing officer  
 Hospital Seal



**Medical Officer**  
Primary Health Centre  
Pallippad

PROFORMA RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER) BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)	
Name of Hospital: PHC PALLIPPAD	Name of District: ALAPPUZHA
Name of Equipment: PHARMACY REFRIGERATOR	Equipment ID & Barcode: 143766 & 0443395
Make: VIDEOCON	Model: ECOCOOL
Serial Number: NA	Warranty details: NO WARRANTY
Date of purchase/ Year of manufacture/ Installation Date: 01/04/2016	Present status of the equipment: FULLY DAMAGED
Date of breakdown: 30/10/2024 (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: NO AMC/CAMC
Action taken: CHECKED THE MACHINE AND FOUND THAT COMPRESSOR, CONDENSER, FAN MOTOR & OLP RELAY ARE DEFECTIVE. FOUND CRACK IN THE INTERNAL CHAMBER , GAS LEAKING AND MACHINE IS RUSTED CONDITION.	
Recommendations for repair (required service details) NOT RECOMMENDED FOR REPAIR	
Cost of spares (specify parts and cost): NA	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 26494
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) CYRIX SERVICE REPORT ATTACHED	
Reasons for recommending the equipment as BER: CHECKED THE MACHINE AND FOUND THAT COMPRESSOR, CONDENSER, FAN MOTOR & OLP RELAY ARE DEFECTIVE. FOUND CRACK IN THE INTERNAL CHAMBER, GAS LEAKING AND MACHINE IS RUSTED CONDITION. THIS MACHINE WAS INSTALLED ON 01/04/2016 AND AGED UP TO 8+ YEARS. MACHINE IS IRREPAIRABLE CONDITION. SO WE RECOMMEND THE EQUIPMENT FOR CONDEMNATION.	
Name & Signature of CYRIX Authority with date :-SARATH CHANDRAN  21/11/24	
Remarks of Junior Consultant (Biomedical) NHM:	
Recommended for BER (Yes/ No): YES	 <b>JYOTHISH THOMAS</b> Consultant (Biomedical Engineering) NHM ALAPPUZHA Signature of JC BM (NHM)
Date: 02.12.24	
Date:	 Signature of Superintendent /Medical Officer



**Medical Officer**  
Primary Health Centre  
Pallipad

Refrigerator [silicon]

AD103

Date		R	I	B	Sigs
1.4.16	Physical verification on 31-3-16 found the 1709 excess with out any issue note or bill or any other documents and taken into the stock	1		1	N/S
1.4.16	Issued to staff nurse She Reg Book page no: 109		1	nil	N/S
	Received <u>Saba</u> shi				
12/11/2024	Received with bill, billed to 91801043, Galaxy digital, F-5/1, Atay tower, Arera colony, Bhopal 462008 (Aradram project) NHM 2019-20. Refrigerator, unit rate: ₹22711.86, 1GST (18%) : ₹4,088.13 Total: ₹26,799.99 Twenty six thousand eight hundred and zero paise only (Invoice no: 913210341637 date: 31/7/24) Stab defrost OMN (Stabilizer) Rate: ₹271.425 1GST (18%) : ₹48.8125 Total: ₹3,200.00 (Invoice no: -913210341510 date: 31/7/24)	1		1	N/S
12/11/2024	Issued to Alusing offices (Substock page No: 175)		1	nil	N/S

*Jeevanika*  
Medical Officer  
Primary Health Centre  
Pallipad



*Done*



*Lalitha CR*  
Medical Officer  
Primary Health Centre  
Pallipad