



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1017375

CYRIX[®]
HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility: <u>C.H.C. AMBALAPOZZHA</u>	Call Registration Date: <u>14/10/24</u>
Address:	Caller ID: <u>140363</u>
<u>DIST: ALAPPOZZHA</u>	Date of Visit: <u>15/10/24</u>
Ph: <u>9544776756</u>	Asset No: <u>0431356</u>
	EQPT Name: <u>ECG Machine</u>
	Manufacture: <u>CONTEC MS (ASPEN)</u> Model: <u>ECG 100 G</u>
	S. No: <u>06AE001471</u> Dept: <u>OP</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Improper output

Action Taken : Checked the machine and found that the printer module, main board and ECG module are defective. need to replace these spares for further checking and working condition of the equipment.

Completed Date : 15/10/24 Time : 1:00 PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midhunraj R</u>	<u>15/10/24</u>	<u>12:00 PM</u>	<u>1:00 PM</u>

Customer Remark	Completed	Pending
Service Engineer Name : <u>Midhunraj R</u>	Customer Name : <u>Athulya S</u>	
Signature: <u>[Signature]</u>	Signature: <u>[Signature]</u>	
Date: <u>15/10/24</u>	Date: <u>15/10/24</u>	
Contact Number: <u>9072522056</u>	Contact Number: <u>9544776756</u>	
	Designation : <u>Nursing officer Gr I</u>	
	Hospital Seal	





BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1017399

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kf@cyrix.in

Health Facility: <u>CHC AMBALAPUZHA</u> Address: <u>DIST: ALAPPUZHA</u> Ph: <u>9544776756</u>	Call Registration Date: <u>14/10/24</u> Caller ID: <u>140363</u> Date of Visit: <u>15/10/24</u> Asset No: <u>0431356</u> EQPT Name: <u>ECC MACHINE</u> Manufacture <u>Contec IMS</u> Model: <u>ECC 1009</u> S.No. <u>D6A E001471</u> Dept: <u>OP</u>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Improper functioning and output

Action Taken : checked the machine and found that the printer module, main board and ECC module are defective. Enquired spare with the OEM

Completed Date : 29/10/24 Time : 3:00PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

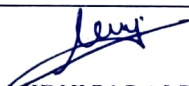

Cyrix Engineer	Date	Start Time	End Time
	<u>29/10/24</u>	<u>2:00PM</u>	<u>3:00PM</u>

Customer Remark	Completed	Pending
	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Service Engineer Name : <u>Midhunraj</u> Signature: <u>[Signature]</u> Date: <u>29/10/24</u> Contact Number: <u>9072522056</u>	Customer Name : <u>Dr Soumya Gopalan</u> Signature: <u>[Signature]</u> Date: Contact Number: <u>9447086</u> Designation : Hospital Seal
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Administrative Medical Officer
 Urban Health Training Centre
 Ambalappuzha

PROFORMA RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER) BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)	
Name of Hospital: CHC AMBALAPPUZHA	Name of District: ALAPPUZHA
Name of Equipment: ECG MACHINE SIGLE CHANEL	Equipment ID & Barcode: 140363 & 0431356
Make: CONTEC MEDICAL SYSTEMS (ASPEN)	Model: ECG100G
Serial Number: 06AE001471	Warranty details: NO WARRANTY
Date of purchase/ Year of manufacture/ Installation Date: 10/07/2012	Present status of the equipment: FULLY DAMAGED
Date of breakdown: 14/10/2024 (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: NO AMC/CAMC
Action taken: CHECKED THE MACHINE AND FOUND THAT THE PRINTER MODULE, MAIN BOARD AND ECG MODULE ARE DEFECTIVE. ENQUIRED SPARE WITH THE OEM.	
Recommendations for repair (required service details):- NOT RECOMMENDED FOR REPAIR	
Cost of spares (specify parts and cost): PRINTER MODULE : 9770 MAIN BOARD : 7236 ECG MODULE : 9000 TOTAL = 26006 (WITHOUT TAX)	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: 130%	Asset Value: 19900/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): CYRIX SERVICE REPORT AND OEM SPARE QUOTATION ATTACHED	
Reasons for recommending the equipment as BER: CHECKED THE MACHINE AND FOUND THAT THE PRINTER MODULE, MAIN BOARD AND ECG MODULE ARE DEFECTIVE. THIS MACHINE WAS INSTALLED ON 10/07/2012 AND AGED UP TO 12+ YEARS. REPAIRING COST OF THE EQUIPMENT IS 130%, BOTH CRITERIA MET AS PER THE TENDERCLAUSE 5.3.14.1. SO WE RECOMMEND THE EQUIPMENT AS BER.	
Name & Signature of CYRIX Authority with date :  MIDHUN RAJ R	
Remarks of Junior Consultant (Biomedical) NHM:	
Recommended for BER (Yes/ No): YES	 JYOTHISH THOMAS Consultant (Biomedical Engineering) NHM ALAPPUZHA Signature of JC BM (NHM)
Date: 06.11.24	
Date: Medical Officer (i/c)	Seal Signature of Superintendent



Administrative Medical Officer
Urban Health Training Centre
Ambalappuzha

STOCK REGISTER

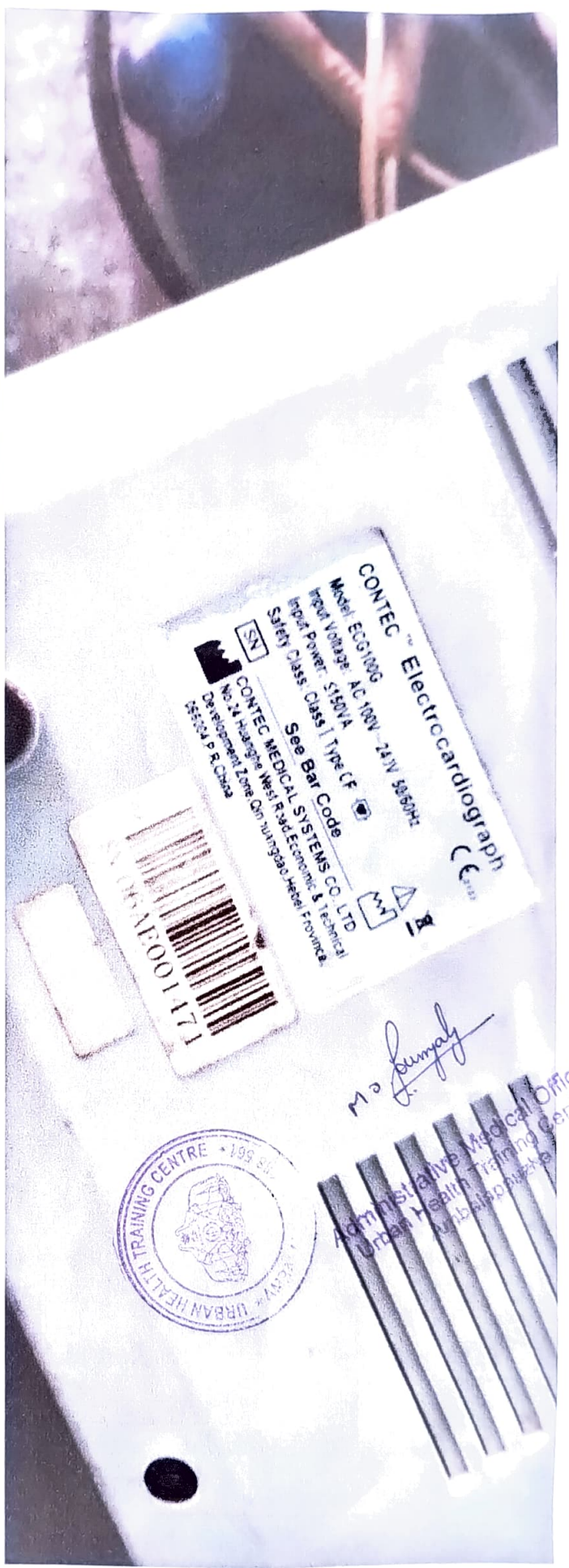
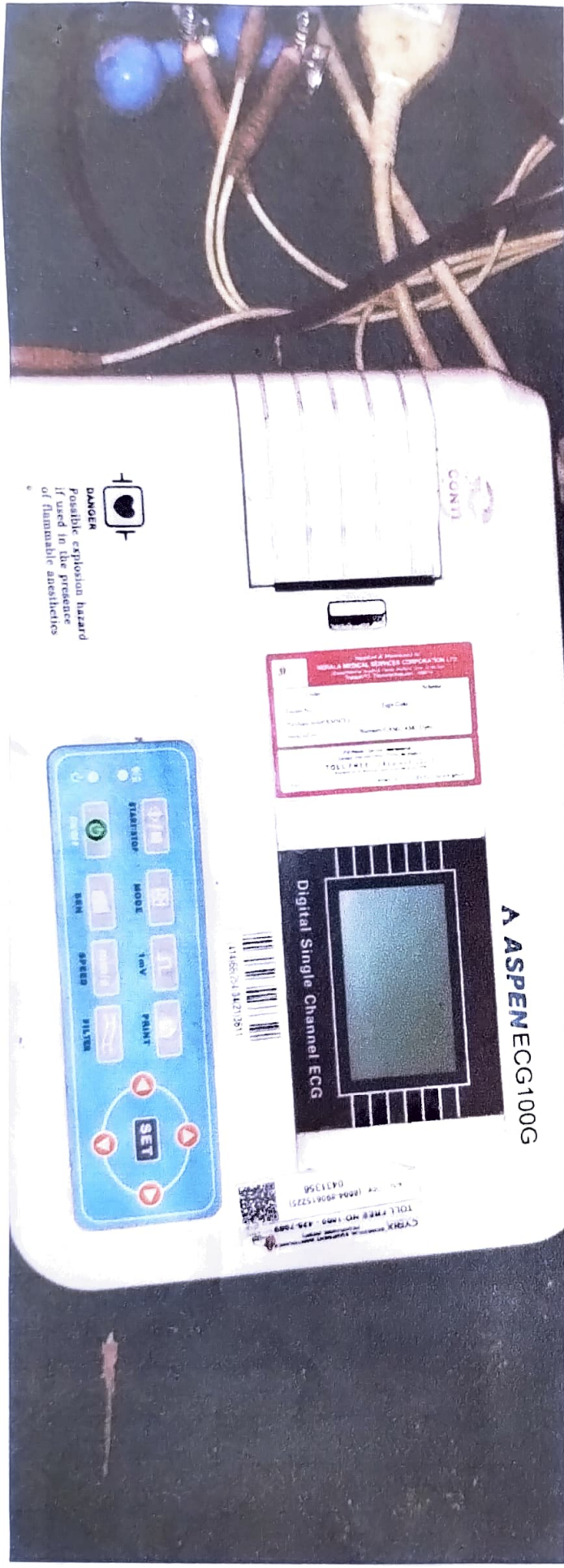
Name *ECG machine Single channel*

Date	Received from or issued to	Inv. No. or Issue	Rate		Receipts	Issues	Balance	Remarks
			Rs.	P.				
<i>10-7-2012</i>	<i>Received from store</i>				<i>1</i>			
<i>1</i>	<i>E 001471 ECG machine single channel</i>				<i>1</i>			
<i>2</i>	<i>chest electrode bulbs</i>				<i>2 set</i>			
<i>3</i>	<i>10 lead pt cable</i>				<i>2 nos</i>			
<i>4</i>	<i>clamps</i>				<i>2 set</i>			
<i>5</i>	<i>Recording paper</i>				<i>12 nos</i>			
<i>6</i>	<i>net</i>				<i>1 bundle</i>			
<i>7</i>	<i>Re usable chest electrode</i>				<i>12 Nos</i>			
	<i>Issued to NCD clinic (issue)</i>							<i>Nil</i>



Jumpy
MU

Administrative Medical Officer
Urban Health Training Centre
Ambalappuzha





Aspen Diagnostics Pvt. Ltd.

(Rapid Diagnostic Group Of Companies)



Proforma Invoice No.: ADPL/S/RD/20241022/24-25			Date : 22.10.2024		
Cyrix Healthcare Pvt. Ltd. 30/641B, Petta, Punithura Poonithura, Ernakulam-682038, India			Ref. : Service Engineer Date : 22.10.2024 CHC Ambalappuzha		
Sr. No	Description	Part No.	Price Each	Qty	Total (In Rs.)
	Instrument Model: ECG Single Channel (Model: ECG-3 Plus) (S/No. 06AE001471)				
A	Spares Procurement Details:				
(I)	Printer Module		9,770.00	1	9,770.00
(II)	Main Board		7,236.00	1	7,236.00
(III)	ECG Module		9,000.00	1	9,000.00
Total					26,006.00
(+) GST @ 18%					4,681.00
Total: Thirty Thousand Six Hundred Eighty Seven Only.					30,687.00

Note: Visit Charge will be extra

This quote is only an indicative estimate, based on the initial inspection.
However if any part replaced during service , will be billed extra at actuals.

Terms & Conditions :

{Warranty is not applicable for spare parts }{Delivery : 3-4 Weeks} {Payment Terms : 100% Advance }

Bank Account Details :- *eh*

Name of the Firm : Aspen Diagnostic Pvt. Ltd.
Bank Name : ICICI Bank Limited
Account No. : 016005003239
Account Type : Current Account
MICR Code : 110229029
IFSC Code : ICIC0000160

Aspen Diagnostics Pvt. Ltd.
Rajaram
22/10/24
Rajaram Krishnamurthy
National Service Manager



Abhilash A <abhilashacyrix@gmail.com>

QUOTATION NEEDED - TICKET NO 140363- 0431356 - ECG MACHINE - CHC AMBALAPPUZHA

2 messages

Anjitha T L <purchasecyrix2@gmail.com>

Fri, Oct 18, 2024 at 11:46 AM

To: service support <servicesupport@rdgc.in>, "Service.RDG" <service@rdgc.in>

Cc: "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Abhilash A <abhilashacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, "Rajaram.RDG" <rajaram.k@rdgc.in>

Dear sir,

Kindly share a Spare quotation for ECG Machine

Hospital :- CHC Ambalappuzha

Make :- Contec

Model :- Aspen ECG100 G

SN :- 06AE001471

Barcode :- 0431356

Ticket No:- 140363

Spare Required :- Printer Module

Main Board

ECG Module

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Thanks & Regards

Anjitha T L

Sr. Purchase Executive

PH:- 9947719111

purchasecyrix2@gmail.comwww.cyrixhealthcare.com**Cyrix Healthcare Pvt Ltd**

| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

service support <servicesupport@rdgc.in>

Tue, Oct 22, 2024 at 6:42 PM

To: purchasecyrix2@gmail.com

Cc: purchasemgr@cyrix.in, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, abhilashacyrix@gmail.com, Afsal Yunuze <zm1.klbemp@cyrix.in>, "Rajaram.rdg" <rajaram.k@rdgc.in>, service@rdgc.in, rustam@rdgc.in

Dear sir,

Please find the attached P.I. & share the P.O. along with payment details for billing.


Thanks & Regards .

Hari Ram

10/25/24, 6:26 PM

Gmail - QUOTATION NEEDED - TICKET NO 140363- 0431356 - ECG MACHINE - CHC AMBALAPPUZHA

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