

**PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

Name of Hospital: PHC POTHUKAL	Name of District: MALAPPURAM
Name of Equipment: BIOCHEMISTRY ANALYSER	Equipment ID & Barcode: # 145729 -1044498
Make: AGAPPE	Model: MISPAVIVA
Serial Number: 21153010228	Warranty details: No Warranty
Date of purchase/Year of manufacture/ Installation Date: In ticket master installation date is Nil, As per stock book installation date is : 15/12/2015	Present status of the equipment: Fully damaged
Date of breakdown: 09/11/2024 Date of registration of complaint through email/Toll free): Toll free	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked the machine and found Power supply module, 340 Filter, 5.7 inch LCD display resistive touch, Peripheral board defective. Need to replace these spares for further checking.	

Recommendations for repair (required service details): No Recommendation

Cost of spares (specify parts and cost): Power Supply Module: 16545/-
340 Filter: 7030/-
5.7 Inch LCD Display Touch: 18405/-
Peripheral Board: 13690/-
GST 18%:10021/-
TOTAL: 65691/-

#Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: 129% Asset Value : 50667/-

Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix Service report attached & Oem Quotation attached .

Reasons for recommending the equipment as BER: Checked the machine and found Power Supply Module, 340 Filter, 5.7 Inch LCD Display Resistive Touch, Peripheral Board defective. In ticket master installation date is Nil, As per stock book installed on 15/12/2015. Aged up to 8 years and 11 months, repairing cost is more than 100% of asset value, both criteria met for RBER. As per the tender clause 5.3.14.1 We recommending the equipment the equipment for condemnation.

CROWLKT # 22/11/24
Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM:
verified with the damage of LCD display, module. Power supply module, filter. Spare cost high. Beyond economic repair.

Recommended for BER (Yes/ No):

Date: 22/11/24

Jr. Consultant Biomedical Engineer
NHM Malappuram
Signature of JC BM (NHM)

Date: 22/11/24

Seal

[Signature]
Signature of Superintendent / Medical Officer (i/c)

*Not mandatory

#Based on the period of life and value as per the BER guidelines



MEDICAL OFFICER
Family Health Centre
Pothukai
P.O. Bhoodan Colony - 67
Malappuram Dt



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER

Tender No. WO-37/2021-2022/698

No : 124761

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>F.H.I.</u>	Call Registration Date : <u>09.11.24</u>
Address..... <u>POTHUKAL</u>	Caller ID : <u>145729</u>
..... <u>MALAPPURAM</u>	Date of Visit : <u>10.11.24</u>
Ph: <u>9496876617</u>	Asset No : <u>104498</u>
	EQPT Name : <u>Semi Auto Biochemistry Analyser</u>
	Manufacture: <u>Agappe</u> Model: <u>MISPA VIVA</u>
	S. No. <u>QNS3010228</u> Dept. <u>LAB</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified :

Machine not working

Action Taken :

checked and found power supply module, 3A filter, 5.7 inch LED display resistive touch, peripheral board defective. need to replace these spare for further checking

Completed Date : 10.11.24 Time : 11:00am

Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.	<u>NA</u>		
3.			

Cyrix Engineer

Date

Start Time

End Time

10/11/24

0:00am

11:00am

Customer Remark

Pending —

Service Engineer Name :

Signature:

Date:

Contact Number:

h/s/f
Medical Officer
Family Health Centre
Pothukal
hoodan Colony - 679334
Malappuram Dt
10/11/24
755847172

Customer Name:

Signature:

Date:

Contact Number:

Designation:

Hospital Seal

Nilakha PD

[Signature]

10-11-2024

9496876617

LT





ADL/BO/MS/2024-25/0674
21-11-2024

To,
Primary Health Centre-Pothukal

Subject: Rate Offer Letter for Spare(S) & Consumable(S) of MISPA VIVA PREMIUM

Dear Sir,

We are happy to note that you are interested for Spare(S) & Consumable(S) of **MISPA VIVA** as per the attached ANNEXURE –A. We refer to your discussion regarding the products marketed and serviced by Agappe Diagnostics Ltd and we hereby submit formal offer for Spare(S) & Consumable(S) of **MISPA VIVA**. We are pleased to introduce ourselves as one of the leading Diagnostics Manufacturers in India with a formidable domestic presence. After its inception in 1995, our Company has grown steadily over last 25 years and today Agappe is a significant player in the Indian Diagnostic Industry with pan-India presence. We have a Pan India operation with a reach to more than 25,000 customers through our 300 well-qualified and trained man power. We have an efficient network of more than 400 loyal distributors across India.

Certification: Ours is an **ISO 9001:2015, ISO 13485: 2016 and ICMED** certified Company. We conform to GLP standards and have an FDA approved WHO-GMP manufacturing facility. We have CE certified products. We have NGSP certification for HbA1c.

AGAPPE DIAGNOSTICS LTD.

ISO 9001:2015 | EN ISO 13485:2016 CERTIFIED COMPANY | CIN : U24239MH1998PLC115413

CORPORATE OFFICE / REAGENT PLANT

Agappe Hills, Pattimattom (PO), Dist. Ernakulam, Kerala - 683 562, India.
Tel: + 91 484 286 7000 | Email: agappe@agappe.in

EQUIPMENT PLANT

X/588-CB, Block No. 32, KINFRA Small Industrial Park,
Nellad, Cochin, Kerala, India - 686 721. Tel: +91 484 276 7477.

KOLKATA OFFICE

406, Merlin Matrix, Plot No-10, Block-DN, Sector V,
Salt Lake City, Kolkata - 700 091.
Tel: +91 33 4003 0451 | Email: kolkattoffice@agappe.in

MUMBAI [REGISTERED OFFICE]

401 & 402, 4th Floor, Jaisingh Business Centre, 119,
Sahar Road, Parsiwada, Andheri (East), Mumbai - 400 099, India.
Tel: +91 22 4300 8000 | Email: mumbaioffice@agappe.in

DELHI OFFICE

DSM 540, 5th Floor, DLF Tower, Shivaji Marg,
New Delhi - 110 015, India.
Tel: +91 11 4558 8416 | Email: delhioffice@agappe.in

BANGALORE OFFICE

S-6, IInd Floor, Red Cross Bhavan, No:26 Race Course Road,
Bangalore - 560 001. Tel: +91 80 2228 8288
Email: bangaloreoffice@agappe.in



Medical Equipment: We entered the Medical equipment sector about twenty years back and since then there has been no looking back for we are now counted as one of the fastest growing equipment manufacturing and trading company in India for Semi Automated Clinical Chemistry Analyzer, Blood Cell Counter & Fully Automated Chemistry Analyzer. We have the exclusive marketing tie-up with leading companies such as CANON MEDICAL SYSTEM CORPORATION - Japan, TOKYO BOEKI - Japan, i-SENS Inc - Korea, LABITECK – Germany, BIT – Germany, MINDRAY - PRC to market their finest products.

We confirm that we have qualified and experienced service engineers, product specialist and the backing of the ever- reliable sales team of Agappe to bank on. With the efficient team of sales and service personnel, we offer a mixture of a world-class product and good service back up.

Trust our offer meets your requirements and we look forward to your valued order. Should you require any additional information and/or clarification, please do not hesitate to contact us.

Attached please find our detailed ANNEXURE – A for Spare(S) & Consumable(S) of **MISPA VIVA**

Assuring you of our best attention at all times,

Yours Sincerely,

For AGAPPE DIAGNOSTICS LTD.



Mishal Abe Varghese- HEAD-MC

AGAPPE DIAGNOSTICS LTD.

ISO 9001:2015 | EN ISO 13485:2016 CERTIFIED COMPANY | CIN : U24239MH1998PLC115413

CORPORATE OFFICE / REAGENT PLANT

Agappe Hills, Pattimattom (PO), Dist. Ernakulam, Kerala - 683 562, India.
Tel: + 91 484 286 7000 | Email: agappe@agappe.in

MUMBAI [REGISTERED OFFICE]

401 & 402, 4th Floor, Jaisingh Business Centre, 119, Sahar Road, Parsiwada, Andheri (East), Mumbai - 400 099, India.
Tel: +91 22 4300 8000 | Email: mumbaioffice@agappe.in

EQUIPMENT PLANT

X/588-CB, Block No. 32, KINFRA Small Industrial Park, Nellad, Cochin, Kerala, India - 686 721. Tel: +91 484 276 7477.

DELHI OFFICE

DSM 540, 5th Floor, DLF Tower, Shivaji Marg, New Delhi - 110 015, India.
Tel: +91 11 4558 8416 | Email: delhioffice@agappe.in

KOLKATA OFFICE

406, Merlin Matrix, Plot No-10, Block-DN, Sector V, Salt Lake City, Kolkata - 700 091.
Tel: +91 33 4003 0451 | Email: kolkataoffice@agappe.in

BANGALORE OFFICE

S-6, IInd Floor, Red Cross Bhavan, No:26 Race Course Road, Bangalore - 560 001. Tel: +91 80 2228 8288
Email: bangaloreoffice@agappe.in

ADL/BO/MS/2024-25/0674
 21-11-2024

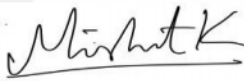
To,
 Primary Health Centre-Pothukal

ANNEXURE – A

Code		QTY	Price
72341004	Power Supply Module Mispa Viva SAAM-VIVA/22316118	1	16,545.00
72341006	340 nm Standard Filter SAAM-VIVA/22387011	1	7,030.00
72341014	5.7 inch lcd display Resistive touch(TM057KBHG01) SAAM-VIVA/22510003	1	18,405.00
72341108	Peripheral Board(WINSTAR)V2 WINSTAR SAAM-VIVA/25130112-1	1	13,690
	GST 18%		10021.00
Total Amount – Sixty Five Thousand Six hundred and Ninety OneRupees (Inclusive of all Taxes)			Rs 65,691.00
Subject to attached Terms and Conditions			

Trust our offer meets your requirements and we look forward to your valued order. Should you require any additional information and/or clarification, please do not hesitate to contact us.

For AGAPPE DIAGNOSTICS LTD.




Mishal Abe Varghese- HEAD-MC

AGAPPE DIAGNOSTICS LTD.

ISO 9001:2015 | EN ISO 13485:2016 CERTIFIED COMPANY | CIN : U24239MH1998PLC115413

CORPORATE OFFICE / REAGENT PLANT
 Agappe Hills, Pattimattom (PO), Dist. Ernakulam, Kerala - 683 562, India.
 Tel: + 91 484 286 7000 | Email: agappe@agappe.in

EQUIPMENT PLANT
 X/588-CB, Block No. 32, KINFRA Small Industrial Park,
 Nellad, Cochin, Kerala, India - 686 721. Tel: +91 484 276 7477.

KOLKATA OFFICE
 406, Merlin Matrix, Plot No-10, Block-DN, Sector V,
 Salt Lake City, Kolkata - 700 091.
 Tel: +91 33 4003 0451 | Email: kolkattoffice@agappe.in

MUMBAI [REGISTERED OFFICE]
 401 & 402, 4th Floor, Jaisingh Business Centre, 119,
 Sahar Road, Parsiwada, Andheri (East), Mumbai - 400 099, India.
 Tel: +91 22 4300 8000 | Email: mumbaioffice@agappe.in

DELHI OFFICE
 DSM 540, 5th Floor, DLF Tower, Shivaji Marg,
 New Delhi - 110 015, India.
 Tel: +91 11 4558 8416 | Email: delhioffice@agappe.in

BANGALORE OFFICE
 S-6, IInd Floor, Red Cross Bhavan, No:26 Race Course Road,
 Bangalore - 560 001. Tel: +91 80 2228 8288
 Email: bangaloreoffice@agappe.in



COMMERCIAL TERMS OF SUPPLY

- **Price:** All the prices shown are Inclusive of GST & rate is applicable for this order only.
- **Any other Tax:** If applicable is payable by you in advance before Shipment. If exempted, exemption certificate to be provided along with the order.
- **Delivery:** Delivery of the item will be made within 5-8 days or earlier from the date of receipt of your confirmed order.
- **Payment Terms:** 100% payment in advance in the form of Bank Draft on a Nationalized Bank or any Scheduled Bank drawn in favor of 'AGAPPE DIAGNOSTICS LTD'.
- **Validity:** Validity of the offer will be up to **30 Days`** for your Consideration. All orders and transactions are subject to Ernakulum Jurisdiction only.

Ⓜ ALL PAYMENTS SHOULD BE MADE THROUGH CHEQUE/DEMAND DRAFT ONLY.

AGAPPE DIAGNOSTICS LTD. ISO 9001:2015 | EN ISO 13485:2016 CERTIFIED COMPANY | CIN : U24239MH1998PLC115413

CORPORATE OFFICE / REAGENT PLANT
Agappe Hills, Pattimattom (PO), Dist. Ernakulam, Kerala - 683 562, India.
Tel: + 91 484 286 7000 | Email: agappe@agappe.in

EQUIPMENT PLANT
X/588-CB, Block No. 32, KINFRA Small Industrial Park,
Nellad, Cochin, Kerala, India - 686 721. Tel: +91 484 276 7477.

KOLKATA OFFICE
406, Merlin Matrix, Plot No-10, Block-DN, Sector V,
Salt Lake City, Kolkata - 700 091.
Tel: +91 33 4003 0451 | Email: kolkattooffice@agappe.in

MUMBAI [REGISTERED OFFICE]
401 & 402, 4th Floor, Jaisingh Business Centre, 119,
Sahar Road, Parsiwada, Andheri (East), Mumbai - 400 099, India.
Tel: +91 22 4300 8000 | Email: mumbaioffice@agappe.in

DELHI OFFICE
DSM 540, 5th Floor, DLF Tower, Shivaji Marg,
New Delhi - 110 015, India.
Tel: +91 11 4558 8416 | Email: delhioffice@agappe.in

BANGALORE OFFICE
S-6, IInd Floor, Red Cross Bhavan, No:26 Race Course Road,
Bangalore - 560 001. Tel: +91 80 2228 8288
Email: bangaloreoffice@agappe.in



PRICE ENQUIRY 1044498 SEMIAUTO ANALYSER @ PHC POTHUKAL-MALAPURAM (Ticket id 145729)

5 messages

Blesson Jose <zm2.klbemp@cyrix.in>

Sat, 16 Nov, 2024 at 11:48

To: Edison Joy <edison.joy@agappe.in>

Cc: Project Manager KLBEMP <pm.bempkl@cyrix.in>, gokulcyrix@gmail.com <gokulcyrix@gmail.com>

Dear sir,

There is a complaint reported from PHC POTHUKAL- MALAPURAM, Regarding the complaint with Biochemistry Analyser Agappe, mispa Viva, serial Number - 21153010228, barcode number (1044498). Required price quotation for following spares, kindly share the estimate.

- Smps,
- Lcd display,
- Peripheral board,
- 340 filter

Thanks& Regards,

Blessen Jose

Zonal Manager|North Zone

BEMMP- Kerala

Mobile: 7593847153

Email : zm2.klbemp@cyrix.in

CYRIX HEALTHCARE (P)LTD

30/641B, Petta, Poonithura, Ernakulam-682038

www.cyrixhealthcare.com

Gokul K T <gokulcyrix@gmail.com>

Mon, 18 Nov, 2024 at 1:57

To: Blesson Jose <zm2.klbemp@cyrix.in>

Cc: Edison Joy <edison.joy@agappe.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>

Reminder

[Quoted text hidden]

Gokul K T <gokulcyrix@gmail.com>

Thu, 21 Nov, 2024 at 4:42

To: jerin.nv@agappe.in

Cc: Blesson Jose <Zm2.klbemp@cyrix.in>, DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>

[Quoted text hidden]

Edison Joy <edison.joy@agappe.in>

Thu, 21 Nov, 2024 at 5:12

To: Blesson Jose <zm2.klbemp@cyrix.in>

Cc: Project Manager KLBEMP <pm.bempkl@cyrix.in>, gokulcyrix@gmail.com <gokulcyrix@gmail.com>

Dear Blesson,

Please find the attachment.

Thanks & Regards

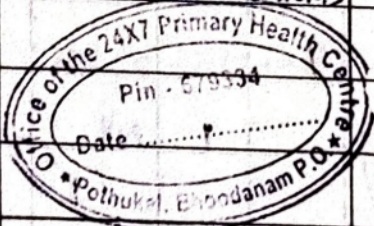
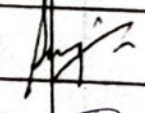
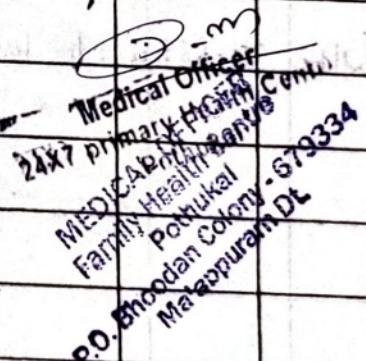

Lab-equipment

STOCK REGISTER

Health Service Departments

Name of Article... **SEMI-AUTOMATED CLINICAL CHEMISTRY ANALYSER**

37 36

Date	No. and date of voucher or invoice	From whom received or to whom issued	Receipt	Issued	Balance after each transaction	Initials of Receiver	Remarks
		Brought forward					
15/12/15	NE-DMEC-1516-00162 dated 11/12/15 from kmscl	kmscl 79, vandrum Thycaud (R.O) Ph.No: 0471-2337853 supplier Accappe diagnostic Ltd #/588-CB Block 32, Kinfra small industries mangalvannal, Nellore, Ernakulam, Kerala 686721, India. Tel: 0484-2867000 Batch No/21153010228 Cost: 50666.66/- Tax 5% 2850.00 total amount 50666.66/- 59850.00			Barcode 8004890615225 1044498		
			1				All pages in pharmacy.
1/2/2016		Issued to Labtechnician		1	Nil		
							
							
							
		Carried over					