


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

| <b>S/No</b> | <b>Particulars</b>  | <b>Details</b>   |
|-------------|---|--|
| 1           | Name of District  | KOZHIKODE  |
| 2           | Name of Hospital  | UPHC KANNANCHERI   |
| 3           | Name of Equipment with Make, Model and Serial Number                          | Equipment : Semi Auto Biochemistry Analyzer<br>Make: Robonik<br>Model: Prietest Touch<br>SN:AT0690715RBK |
| 4           | Equipment ID & Barcode  | 110232 & 1142023   |
| 5           | Date of purchase / Year of manufacture /Installation Date                     | 08-01-2015 (Actual installation date is 23-07-2015,stock book attached for reference)                    |
| 6           | Warranty details (Yes/No)   | NO Warranty  |
| 7           | *AMC/ CAMC Period agreed at the time of purchase                              | NO AMC/CAMC  |
| 8           | Date of breakdown(Date of registration of complaint through email/ Toll free) | 09-05-2024   |
| 9           | Action taken  | Checked and found found Primary board defective. Enquired spares with OEM                                |
| 10          | Present status of the equipment (Fully damaged / partially damaged)           | Fully damaged  |
| 11          | Recommendations for repair (required service details)                         | Not recommending for repair  |
| 12          | Cost of spares (specify parts and cost)                                       | NA   |



|    |  |   |
|----|--|---|
| 13 | Asset Value  | 64760/-   |
| 14 | # Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value               | NA  |
| 15 | Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) | Cyrix service report attached and vendor EOL Letter attached  |
| 16 | Reasons for recommending the equipment as BER  | Checked and found Primary board defective. In software installation date is 08-01-2015, As per the stock book machine is installed on 23-07-2015 Equipment out lived 8 years 10 month. Spare not available and oem issued EOL Letter. criteria for RBER met, As per tender clause 5.3.14.2 we recommending the equipment for condemnation |
| 17 | Name & Signature of CYRIX Authority  | JINEESH PP   |

\*Not mandatory

#Based on the period of life and value as per the BER guidelines

\* Attach Photograph

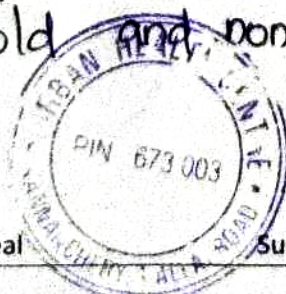
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

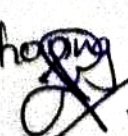
Checked & found that primary board defective. Machine installed on 08/1/2015. Spare not available and OEM issued End of life letters. So recommended for condemnation.

Signature of JC BM (NHM)

Consultant Bio Medical Engineer  
National Health Mission  
Kozhikode

Recommending for condemnation as it is around 9 yrs old and non functioning at present. NP



Signature of  Dr. Juvana NP  
Medical Officer  
Urban Health Centre, Kannanchery  
Kozhikode - 673 003

Date 30/05/24

Seal

Superintendent / Medical Officer (i/c)





**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

**CYRIX**  
HEALTHCARE PVT LTD

**No. :** 173244

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report** 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

|   |  |
|---|--|
| Health Facility <u>UPHC KANNANCHERI</u> | Call Registration Date : <u>09/05/2024</u>                     |
| Address <u>KOZHIKODE</u>                | Caller ID : <u>110232</u>                                      |
| Ph : <u>0495 2321499</u>                | Date of Visit : <u>10/05/2024</u>                              |
|   | Asset No. : <u>1142023</u>                                     |
|   | EQPT Name : <u>Semi Auto Biochemistry Analyser</u>             |
|   | Manufacture <u>Robonik</u> Model : <u>prietest tonch</u>       |
|   | S. No. <u>AT0690715</u> <sup>RBK</sup> Dept. <u>Laboratory</u> |

**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Blue display.

**Action Taken :** checked and found that primary board defective. Need to replace primary board (mainboard) for further checking

Completed  Date : 10/5/2024 Time : 12.30 PM Spare Required

Spare Replaced  Requested

| Description | Qty. | Part Number | PR Number |
|-------------|------|-------------|-----------|
| 1.          |      |             |           |
| 2.          |      |             |           |
| 3.          |      |             |           |

| Cyrix Engineer    | Date             | Start Time   | End Time        |
|-------------------|------------------|--------------|-----------------|
| <u>Jineesh PP</u> | <u>10/5/2024</u> | <u>10 AM</u> | <u>12.30 PM</u> |

**Customer Remark** Completed  Pending   
 Signature: [Signature] Date: 10/05/24  
 Designation: Officer  
 Urban Health Centre, Kannanchery  
 Kozhikode 673003

|  |   |
|--|---|
| <b>Service Engineer Name :</b> <u>JINEESH PP</u><br><b>Signature :</b> <u>[Signature]</u> <u>Sr. BME</u><br><b>Date :</b> <u>10/05/2024</u><br><b>Contact Number :</b> <u>8943527662</u> | <b>Customer Name :</b> <u>GIEETHU VENUGOPAL P</u><br><b>Signature :</b> <u>[Signature]</u><br><b>Date :</b> <u>10/5/2024</u><br><b>Contact Number :</b> <u>9847838554</u><br><b>Designation :</b> <u>Lab Technician</u><br><b>Hospital Seal :</b> |
|--|---|

**Date : 14th May 2024**

Dear Valued Customer,

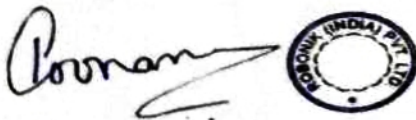
Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0690715RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0690715RBK** as **End of Life (EOL) Notified.** (During from installation is 09 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**

A handwritten signature in black ink next to a circular stamp. The stamp contains the text 'ROBONIK (INDIA) PVT. LTD.' around the perimeter.

Authorised Signatory



12 May 2024

🔒 Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.

Hi 11:08 pm ✓✓

Required Spare Quotation  
-1142023-110232-Semi automatic  
biochemistry analyzer-UPHC KANNANCHERI,  
KOZHIKODE

★ 11:16 pm ✓✓

Dear Sir

Please share price and spare availability of  
Primary board (main board)

Semi automatic biochemistry analyzer  
Make : Robonik India Pvt.Ltd.  
Model: Prietest Touch  
SN: AT0690715RBK

Thanks & Regards,

Jineesh PP  
District Incharge - Kozhikode  
Mob-7593847163  
[jineeshcyrix@gmail.com](mailto:jineeshcyrix@gmail.com)  
[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)

Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin  
-38 | Kerala | India


KERALA || KARNATAKA || TAMIL NADU ||  
UTTAR PRADESH

★ 11:17 pm ⌵

📧 Forwarded

😊 Message



←  Arun Robonik



Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin  
-38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU ||  
UTTAR PRADESH

★ 11:17 pm ✓✓

⇒ Forwarded



★ 11:19 pm ✓✓

13 May 2024

Hi 5:32 pm ✓✓

14 May 2024

Yes 8:15 am

This instrument life is expired ★ 8:15 am

Will share end of life letter ★ 8:15 am

⇒ Forwarded



Date: 14th May 2024

Dear Valued Customer,

EOL Letter = Prietest Touch -  
AT0690715RBK.pdf

1 page · 89 kB · PDF

★ 9:36 am

 Message







**Required Spare Quotation - 1142023-110232-Semi automatic biochemistry analyzer-UPHC  
KANNANCHERI, KOZHICODE**

4 messages

Jineesh P P <jineeshcyrix@gmail.com>

Thu, May 16, 2024 at 12:07 PM

To: service Robonik <service@robonikindia.com>

Cc: sales@robonikindia.com, vijay service <vijay.service@robonikindia.com>, Sarang KM <sarangcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, Akhilesh P <akhileshcyrix@gmail.com>, BME Kozhikode <bmekkd1@gmail.com>

Dear Sir

Please share price and spare availability of Primary board (main board)

Semi automatic biochemistry analyzer

Make : Robonik India Pvt.Ltd.

Model: Prietest Touch

SN: AT0690715RBK

Thanks & Regards,

Jineesh PP

District Incharge - Kozhikode

Mob-7593847163

[jineeshcyrix@gmail.com](mailto:jineeshcyrix@gmail.com)

[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)

Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

Thanks & Regards,

Jineesh PP

District Incharge - Kozhikode

Mob-7593847163

[jineeshcyrix@gmail.com](mailto:jineeshcyrix@gmail.com)

[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)

Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

Jineesh P P <jineeshcyrix@gmail.com>

Sat, May 18, 2024 at 12:58 PM

To: service Robonik <service@robonikindia.com>

Cc: sales@robonikindia.com, vijay service <vijay.service@robonikindia.com>, Sarang KM <sarangcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, Akhilesh P <akhileshcyrix@gmail.com>, BME Kozhikode <bmekkd1@gmail.com>

Dear Sir,

Please update the status

Thanks & Regards,

Jineesh PP

District Incharge - Kozhikode

Mob-7593847163

[jineeshcyrix@gmail.com](mailto:jineeshcyrix@gmail.com)

[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)

Cyrix Healthcare Pvt Ltd



| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

[Quoted text hidden]

Tue, May 21, 2024 at 10:30 AM

**Jineesh P P** <jineeshcyrix@gmail.com>

To: service Robonik <service@robonikindia.com>

Cc: sales@robonikindia.com, vijay service <vijay.service@robonikindia.com>, Sarang KM <sarangcyrix@gmail.com>, Blesson Jose <zm2.kibemp@cyrix.in>, Akhilesh P <akhileshcyrix@gmail.com>, BME Kozhikode <bmekkd1@gmail.com>

Dear Sir,

Reminder

[Quoted text hidden]

Thu, May 30, 2024 at 9:23 AM

**Jineesh P P** <jineeshcyrix@gmail.com>




To: service Robonik <service@robonikindia.com>

Cc: sales@robonikindia.com, vijay service <vijay.service@robonikindia.com>, Sarang KM <sarangcyrix@gmail.com>, Blesson Jose <zm2.kibemp@cyrix.in>, Akhilesh P <akhileshcyrix@gmail.com>, BME Kozhikode <bmekkd1@gmail.com>, kmsclbmenorth1@gmail.com


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# SEMI AUTO ANALYSER

| Receiving date | Order number                                | Rate     | Description   | Sign   |
|----------------|---|----------|---|--|
| 23/7/15        | 215/2015/108<br>(KMSCL)<br>dated<br>13/7/15 | 67,995/- | Model name : Prietest touch<br>Make : Robomik<br>Accessories :-<br>1) Sine wave ups - 1<br>2) Halogen lamps - 1<br>3) Thermal print paper - 2<br>4) Dust cover - 1<br>Reagents :-<br>1) Urea mod - 500ml<br>2) Creatinine - 500ml<br>3) Bilirubin T&D - 500 ml<br>4) Glucose - 500ml<br>5) cholesterol - 500ml<br>6) QC Abnormal - 05 ml<br>7) QC Normal - 05 ml<br>Serial no : AT 0690715 RBA<br>Service engineer - Harish T | <br> |
| 19/6/19        | SVRCLT541<br>dated<br>19/6/19               | 5,250/-  | UPS Numelic 1000<br>Code : 85043100<br>Supply : SVR Computers.  |   |



  
 Dr. Juvana NP  
 30/05/24

Medical Officer  
 Urban Health Centre, Kannaichery  
 Kozhikode - 673003

