

PROFORMA  
**RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)**  
 BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: THQH KODUNGALLUR	Name of District: Thrissur
Name of Equipment: Pulse Oximeter	Equipment ID & Barcode: 116281 & 0821222
Make: Masimo California	Model: Rad-97
Serial Number: 3000020072	Warranty details: No Warranty
Date of purchase/ Year of manufacture/ Installation Date: Ticket master installation date -19-01-2019 Stock book installation date - 05-04-2019	Present status of the equipment: Fully damaged
Date of breakdown: 10-06-2024 Date of registration of complaint through email/ Toll free) -Toll free	*AMC/CAMC Period agreed at the time of purchase: NO AMC/CAMC

Action taken: Checked the machine and found that spo2 not getting, found problem with main board need to replace the main board for further checking of the machine.

Recommendations for repair (required service details) - Not recommending

Cost of spares (specify parts and cost): Rad 97 repair service including applicable spares /replacement of unit with same configuration once required- 35759.90/-

# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: 79.09%	Asset Value: 45202/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) - OEM quotation and cyrix service report attached.

Reasons for recommending the equipment as BER - Checked the machine and found that spo2 not getting, found problem with main board. The machine installed on 05-04-2019 aged up to 5 years and 2 months. Repairing cost is 79.09% with respect to asset value. Both criteria for RBER met. As per tender clause 5.3.14.1 we recommend this equipment for condemnation.

BIJO T JOY   
 Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM:

Massimo PO<sub>2</sub> used for VBD screening. Asset value is not correct in asset. Pulse oxymetry pending.

Recommended for BER (Yes/ No):

Date:

Mr. Consultant (Biomedical)  
  
 Signature 07/19/2024

Date: 19/9/2024

\*Not mandatory

\*Based on the period of life and value as per the BER guidelines

\* Attach Photograph



Signature of Superintendent / Medical Officer (i/c)

Superintendent  
 Taluk Head Quarters Hospital  
 Kodungallur



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 1008464

# CYRIX<sup>®</sup>

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>T.H.Q.H. Kodungallur</u> ..... Address..... <u>Thrikkur</u> ..... Ph:..... <u>8443846937</u> .....	Call Registration Date :..... <u>10/6/24</u> ..... Caller ID :..... <u>116281</u> ..... Date of Visit :..... <u>11/6/24</u> ..... Asset No :..... <u>0821222</u> ..... EQPT Name :..... <u>pulse oximeter</u> ..... Manufacture..... <u>MASIMO</u> ..... Model :..... <u>NIL</u> ..... S. No..... <u>3000020072</u> ..... Dept..... <u>NICU</u> .....
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Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified :..... pulse oximeter not working - spo2 not displaying.....

Action Taken :..... checked the machine and found that spo2 not getting, found problem with main board need to replace the main board for further checking of the machine.....

Completed  Date :..... 11/6/24..... Time :..... 1:40pm..... Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrux Engineer <u>Suhay</u>	Date <u>11/6/24</u>	Start Time <u>12:00pm</u>	End Time <u>1:40pm</u>
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Customer Remark  Completed  Pending   
 Superintendent  
**Taluk Head Quarters Hospital**  
**Kodungallur**

Service Engineer Name : Suhay p. Raja Customer Name : Bindhu. k.v  
 Signature: [Signature] Signature: [Signature]  
 Date: 11/6/24 Date: 11/6/24  
 Contact Number: 7593847135 Contact Number: 8943846937  
 Designation : JP HM  
 Hospital Seal



39/878 A2(YMJ Stadium Link Road) Opp. JLN International Stadium Metro Station,  
Palarivattom Kochi PIN 682025 Kerala, India.  
Email: sales@biomedicalengineeringcompany.com Tele: 0484 2887208, 0484  
2887200, Mobile: 8921065594  
TIN 32071362164, DL 20 B # KL-EKM111891 DL 21B # KL-EKM-111892  
GST32AAGFB1151K1ZV

To,  
The Purchase Manager  
CYRIX HEALTHCARE PRIVATE  
LIMITED  
Ernakulam  
682038

**Quotation for Medical Equipment, Supplies, Accessories & Parts**

Quote: Qt134948

Dated: 30-08-2024

Sl No	Item	Qty	Rate	Tax %	Amount of Quantity (Tax Included)
1	Rad 97 repair service including applicable spares / replacement of unit with same configuration once required	1	30,305.00	18%	35,759.90

**Terms and Conditions****\*\*\* Rad 97 at THQH Kodungallur S.No. 3000020072****Taxes :** Any variation on GST from above will be applicable at the time of billing

Additional cess / duties / tax will be extra, if applicable at the time of billing.

**Payment :** 100 % advance, or as per contract.**Warranty :** 3 months for the serviced defect**Delivery :** 6-8 weeks from date of confirmed order

A/c.No.99999388878006

HDFC Bank ,Kadavanthara Branch, IFSC code :HDFC0000295

GST : 32AAGFB1151K1ZV

**Detailed Quotation**

THANK YOU FOR YOUR BUSINESS



1 Product Name:  
**Rad 97 repair service including applicable spares / replacement of unit with same configuration once required**

Brand:  
**Masimo Corporation**

Category Name:  
**Emergency**

Sub Category:

NO  
 IMAGE  
 AVAILABLE

Unit : 1 No

Box Quality : 1 No

Unit Price : 30,305.00

Tax Percentage : 18

HSN Code :

Warranty : 3 months for the serviced defect

THANK YOU FOR YOUR BUSINESS



**Barcode: 0821222 Complaint I'd: 116281 thqh kodughallur**

2 messages

**Bijo T Joy** <bijocyrix@gmail.com>

Fri, 30 Aug, 2024 at 10:5

To: prabin@behealthcare.com

Cc: mail@behealthcare.com, DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Blesson Jose <zm2.klbemp@cyrix.in>

Dear sir

There is a complaint reported from THQH KODUNGALLUR ,THRISSUR district.we are requesting you to do one time visit for rectification.please atten the complaint and revert back with service report after rectification

Hospital name: THQH KODUNGALLUR

District: thrissur

Equipment name: PULSE OXIMETER

Make : MASIMO

MODEL : RAD 97

Serial no: 3000020072

Barcode: 0821222

Complaint I'd: 116281

Complaint reported : SPO2 issue

With Regards,

**BIJO T JOY**

DISTRICT INCHARGE THRISSUR,

**CYRIX HEATHCARE PRIVATE LIMITED**

30/641 B, Petta Junction | Poonithura | Kochi | Kerala-682038 Branches: Kerala | Karnataka || Tamil Nadu || Uttar Pradesh | Kuwait | Saudi Arabia  
M:-8921870010 | E:- bijocyrix@gmail.com | W:- www.cyrixhealthcare.com | "

**Biomedical Engineering Company** <becproductquotes@gmail.com>

Fri, 30 Aug, 2024 at 1:0

To: Prabin Chandraprasad <prabin@behealthcare.com>, bijocyrix@gmail.com

Cc: BEC Healthcare <mail@behealthcare.com>, Anandhu BEC <anandhu@behealthcare.com>

Sir,

Good day

Please find attached

Warm regards,

Shaji

Team BEC

**Biomedical Engineering Company**

YMJ Stadium Link Road , Door No. 39/878A2, Near JLN Stadium Metro Station, Palarivattom, Kochi, Ernakulam-682025, Kerala, Ind

On Fri, 30 Aug 2024 at 12:47, Prabin Chandraprasad <prabin@behealthcare.com> wrote:

Shaji sir,

FYA

Thanks & Regards

**Prabin Chandraprasad**

Manager Service & Operations | Team BEC

+919061082277

0484-2887200

prabin@behealthcare.com

Begin forwarded message:

**From:** Bijo T Joy <bijocyrix@gmail.com>

**Date:** 30 August 2024 at 10:53:42 AM IST

**To:** prabin@behealthcare.com

**Cc:** mail@behealthcare.com, DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Blesson Jose <zm2.klbemp@cyrix.in>

**CYRIX** BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)  
**TOLL FREE NO: 1800 - 425-7669**  
 BAR CODE - (8004-690615225)  
 0821222

**CYRIX HEALTH CARE PVT.LTD**  
**BEMP SERVICE PROVIDER**  
**PREVENTIVE MAINTENANCE SERVICE**  
 PMS DONE ON: 20/12/19  
 NEXT PMS DUE: 20/12/20  
 PERFORMED BY: [Signature]



9739 Red Pulse oxymeter 121  
 2505 Neonatal Reusable sensor 121 05

12/11/2019

	RD	Cons/Issd	Balance	519
514190 Received from the store	5		5	
RJ 2,2610 for 5 Nos. (2 years warranty)				
2505 Neonatal Reusable sensor 121.	5		5	
30000 for 5 Nos WITH ACCESSORIES				
4238 Rainbow Patient Cable 121.	5		5	
2518 M-L NCS NeoPet-500 Non- Adh sensor 20 - box	5		5	
3856 - 9M - L NCS TFA-1 ADH SENS 121.	10		10	
1602 FOAM - WRAP 18%.	5		5	
38053 RAD 97 manual	5		5	
12472 RAD 97 Powercode 250V 6A	5		5	

KMSLL Supply

10/1/2020 Received from the store.	2		7	
Neonatal Reusable sensor	2		7	
Rainbow patient - cable	2		7	
M-L NCS NeoPet-500 Non Adh sensor 20 box	2		7	
M-L NCS TFA-1 ADH SENS	4		14	
Foam wrap	2		7	
RAD 97 manual.	2		7	
RAD 97 powercode 250V, 6A	2		7	

514190

