



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 223978

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

| | |
|------------------------------|--|
| Health Facility : <u>CHC</u> | Call Registration Date : <u>6/8/24</u> |
| Address : <u>Kattakada</u> | Caller ID : <u>122261</u> |
| <u>Trivandrum</u> | Date of Visit : <u>7/8/24</u> |
| Ph : <u>80754 54288</u> | Asset No. : <u>0130926</u> |
| | EQPT Name : <u>BP apparatus</u> |
| | Manufacture : <u>Diamond</u> Model : <u>Deluxe</u> |
| | S. No. <u>54577</u> Dept. <u>ward</u> |

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : mercury spilled out from the glass tube

Action Taken : checked the machine and found that mercury spilled out from the glass tube, glass tube broken and mercury tank damage. Need to replace these apperes for further checking of the machine.

Completed Date : 7/8/24, Time : 1pm Spare Required

Spare Replaced Requested

| Description | Qty. | Part Number | PR Number |
|-------------|------|-------------|-----------|
| 1. | | | |
| 2. | | | |
| 3. | | | |

| Cyrix Engineer | Date | Start Time | End Time |
|----------------|---------------|----------------|------------|
| <u>Poornu</u> | <u>7/8/24</u> | <u>12.30pm</u> | <u>1pm</u> |

Customer Remark Completed Pending



Service Engineer Name : Poornu P.S.
Signature : [Signature]
Date : 7/8/24
Contact Number : 9074590652


Customer Name : Reena Renu R
Signature : [Signature]
Date : 7/8/24
Contact Number : 9744122776
Designation : SCW
Hospital Seal :

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

| Sl. No | Particulars | Details |
|--------|--|---|
| 1 | Name of District | THIRUVANANTHAPURAM |
| 2 | Name of Hospital | CHC KATTAKADA |
| 3 | Name of Equipment with Make, Model and Serial Number | Equipment Name : BP Apparatus Make : Diamond Model : Deluxe Serial No : NA |
| 4 | Equipment ID/ Barcode | 127761/0130926 ✓ |
| 5 | Date of purchase/ Year of manufacture/Installation Date | 06/08/2024 04/06/2019 - |
| 6 | Warranty details (Yes/No) | No Warranty |
| 7 | *AMC/ CAMC Period agreed at the time of purchase | No CAMC/AMC |
| 8 | Date of breakdown (Date of registration of complaint through email/ Toll free) | 06/08/2024 (Toll Free) <i>Verified</i> |
| 9 | Action taken | Checked and found Mercury leakage. Identified Mercury tank and glass rod defective. Need to replace these spares for further checking and working condition of the equipment. |
| 10 | Present status of the equipment (Fully damaged / partially damaged) | FULLY DAMAGED |
| 11 | Recommendations for repair (required service details) | NOT RECOMMENDING FOR REPAIR |
| 12 | Cost of spares (specify parts and cost) | NOT AVAILABLE |

| | | |
|----|--|---|
| 13 | Asset Value | 1323/- |
| 14 | # Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value | NA |
| 15 | Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) | CYRIX SERVICE REPORT ATTACHED |
| 16 | Reasons for recommending the equipment as BER | Checked and found Mercury leakage. Identified Mercury tank and glass rod defective. The unit was installed on 04/06/2019 and covered up to 5+ years. Since the mercury is not available in the market, Recommended the unit for condemnation. |
| 17 | Name & Signature of CYRIX Authority | PRANAV PS  |


*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Mercury leakage. So RBER

MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram


24-08-2024

Signature of JC BM (NHM)

Date:




Signature of
Superintendent/Medical Officer (i/c)

Medical Officer In-Charge
Community Health Centre
Kattakada (NHM)

B.P. Apparatus

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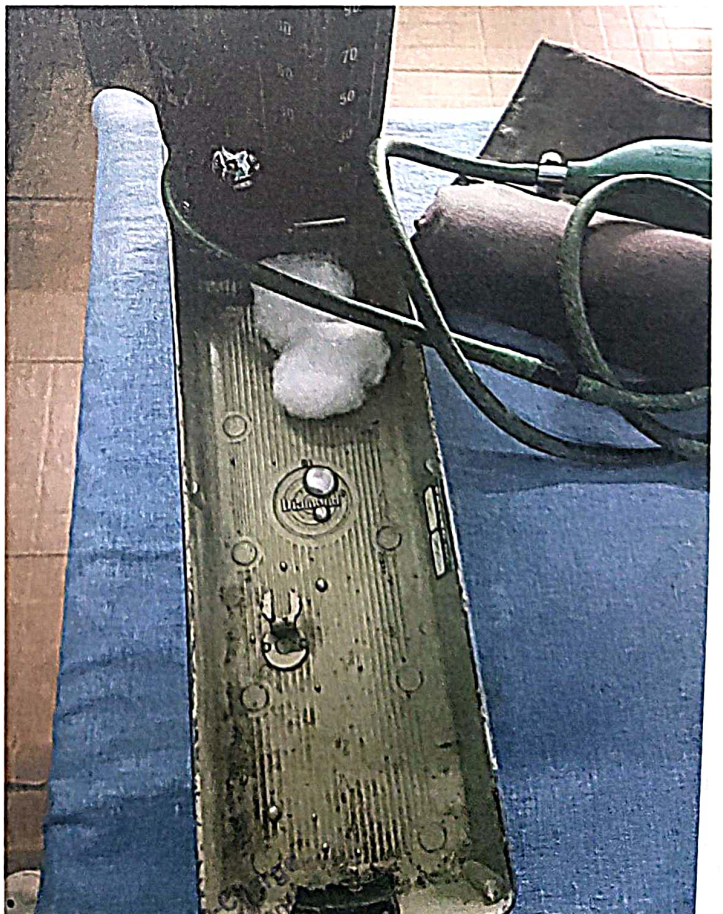
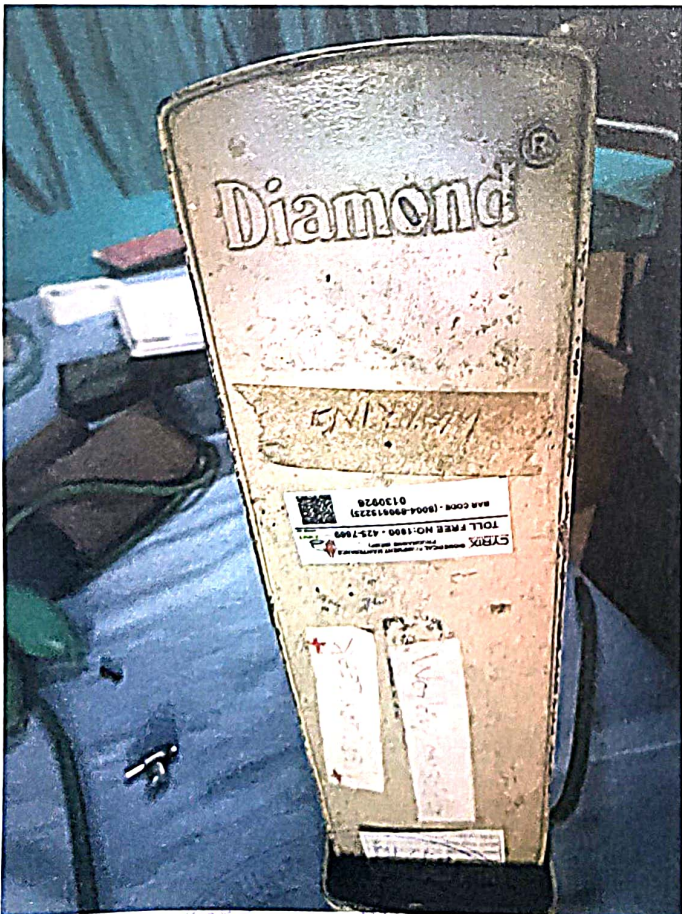
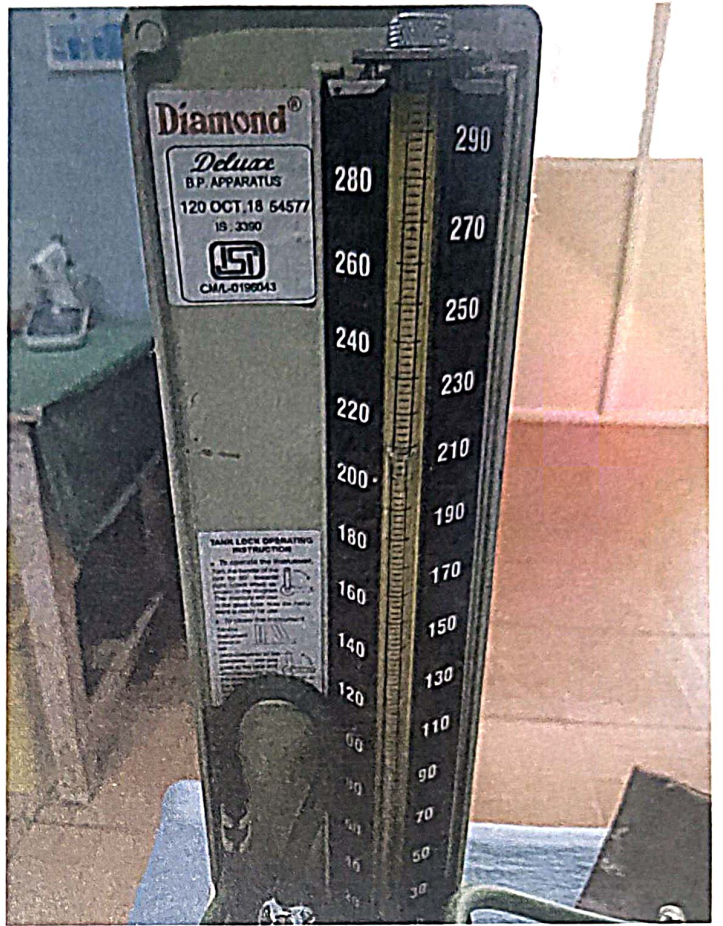
| | | Recd | Total |
|----------|--|------|-------|
| 28/11/13 | Recd from chest | 2 | 2 3 |
| 28/11/13 | Recd from stock <small>PR: IN FROM - Book No III P.No. I (21-5-11 → 21, 21-1-13 → 1)</small> | 1 | 4 |
| 10/7/14 | Received from stock | 2 | 6 |
| 10/6/16 | Received from stock | 2 | 8 |
| 04/06/19 | Received from stock | 2 | 10 |
| 7/5/21 | Received from store | 2 | 12 |
| 3/2/23 | Received from store (DIAMOND REEL) | 1 | 13 |

Cent: 7
Bal: 6

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Medical Officer In-Charge
Community Health Centre
Kattakada (Old)



Pin - 695572
KATTAKADA, THIRUVANANTHAPURAM

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Medical Officer
Community Health Center
Kattakada (Cid)