



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 1015909

# CYRIX®

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

## Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website :www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility... <u>FHC Kottikal</u>	Call Registration Date : ..... <u>07/10/24</u>
Address..... <u>Kottikal</u>	Caller ID : ..... <u>139227</u>
<u>Thiruvananthapuram, Kerala</u>	Date of Visit : ..... <u>14/10/24</u>
Ph: ..... <u>9746978802</u>	Asset No : ..... <u>0140369</u>
	EQPT Name : ..... <u>BP Apparatus Digital</u>
	Manufacture... <u>Elco</u> ..... Model : <u>EL510</u>
	S. No..... <u>NR</u> ..... Dept..... <u>FHC</u>

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified: checked the machine and found battery case damaged due to battery leaking; battery pump head damaged

Action Taken : Need to replace battery case and pump head to check further working condition of the machine

Completed  Date : 14/10/24 Time : 12:00 pm Spare Required


Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Mohammed Syed M</u>	<u>14/10/24</u>	<u>11:30 am</u>	<u>12:00 pm</u>

Customer Remark  Completed  Pending

Service Engineer Name : Mohammed Syed M  
Signature: [Signature]  
Date: 14/10/24  
Contact Number: 7293494123



Customer Name : Ramya K.S  
Signature: [Signature]  
Date: 14/10/24  
Contact Number: 9746978802  
Designation : John  
Hospital Seal: [Signature]

PROFORMA

RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)  
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: PHC KOTTUKAL	Name of District: Thiruvananthapuram
Name of Equipment: BP APPARATUS	Equipment ID & Barcode: 139227 & 0140369
Make: ELKO	Model: NA
Serial Number: NA	Warranty details: No Warranty
Date of purchase/ Year of manufacture/ Installation Date: 20/08/2019	Present status of the equipment: Fully Damaged
Date of breakdown: 07/10/2024 (Toll free) (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC

Action taken: Checked and found that the unit is not getting ON. Identified that the battery socket and pump defective. Needs to replace these spares for further checking and working condition of the equipment.

Recommendations for repair (required service details): Not recommending for repair.

Cost of spares (specify parts and cost): NA


# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 2200/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not):  
Cyrix service report.

Reasons for recommending the equipment as BER: Checked and found battery socket and pump complaint. The equipment was installed on 20/08/2019 and covered up to 5+ years. Quotation not submitted since the spares are not available on the market. So recommending the unit for condemnation.

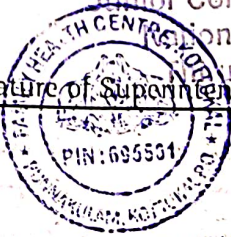
Kasyep.pv   
Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM:  
Since battery socket and pump is defective. As per tender conditions, this can be RBER. Decision can be taken by KMSCU

Recommended for BER (Yes/ No):	
Date: 16-11-2024	

Date: \_\_\_\_\_ Seal \_\_\_\_\_ Signature of Superintendent / Medical Officer (i/c)

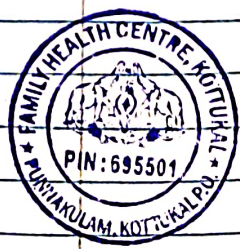
MANEESHA MOHAN M.R.  
Junior Consultant (Biomedical)  
National Health Mission  
Thiruvananthapuram



*Neeshu*  
Medical Officer.  
MEDICAL OFFICER IN CHARGE  
FAMILY HEALTH CENTRE, KOTTUKAL  
KOTTUKAL P.O. PUNNAKKULAM  
THIRUVANANTHAPURAM - 695 501

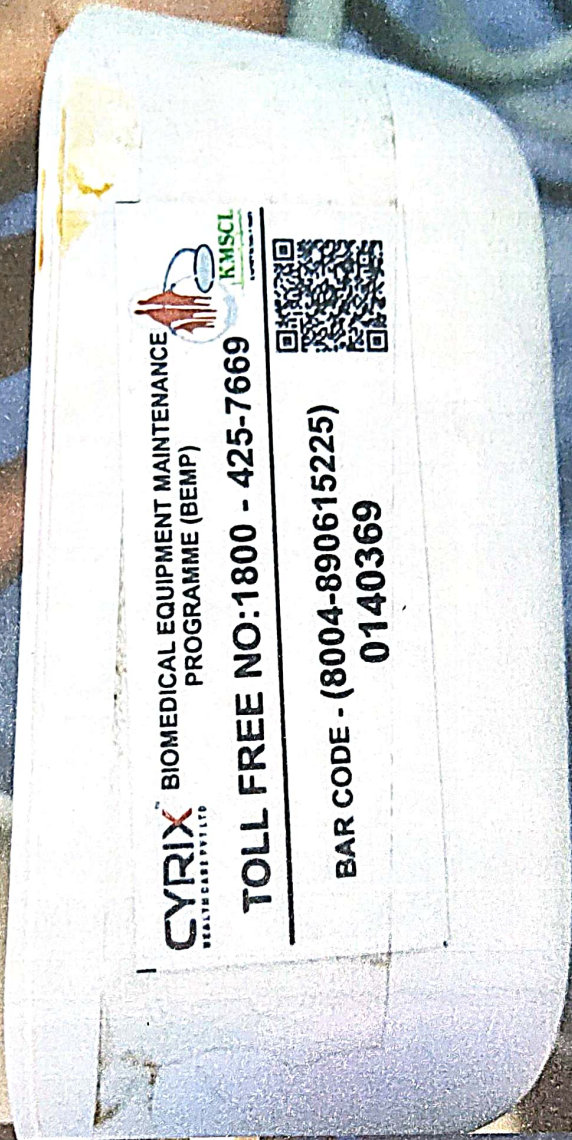
# BP APPARATUS DIGITAL

20/8/19	<del>372</del> 13/8/19 from Kannur, Trissur	1		1	B
20/8/19	<del>373</del> 13/8/19	1		2	B
20/8/19	<del>374</del> 13/8/19	1		3	B
20/8/19	<del>375</del> 13/8/19	1		4	B
20/8/19	<del>376</del> 13/8/19	1		5	B
20/8/19	<del>377</del> 13/8/19	1		6	B
20/8/19	<del>378</del> 13/8/19	1		7	B
20/8/19	<del>379</del> 13/8/19	1		8	B
20/8/19	<del>380</del> 13/8/19	1		9	B
20/8/19	<del>381</del> 13/8/19	1		10	B
(BNo. - PW/DS/0818. Rs: 1119.19/1, Lifeline)					
5/5/19	Qunt to PAM		10	Nil	B
<del>20/2/20</del>	<del>CEE33/19-20</del> from IADB Tvm	2		2	Rs: 1650 Rs: 1649
4/11/2020	92/20-21 Fw stock Tvm (Serial No: - CE0044, MicroLife)	1		1	B
27/3/20	To OP		1	2	around around
20/4/22	To JHI (FNC Andimalakur)		1	1	By Shri. Kumar Gret
18/11/22	To OP.		1	Nil	around SR (4)
20.3.22	Physically found	2		2 also	6
27.7.21	Issued to op staff nurse sub stock page no. (4)			2 Nil	B



MEDICAL OFFICER IN CHARGE  
FAMILY HEALTH CENTRE, KOTTUKAL  
KOTTUKAL P.O., PUNNAKKULAM  
THIRUVANANTHAPURAM - 695

DM

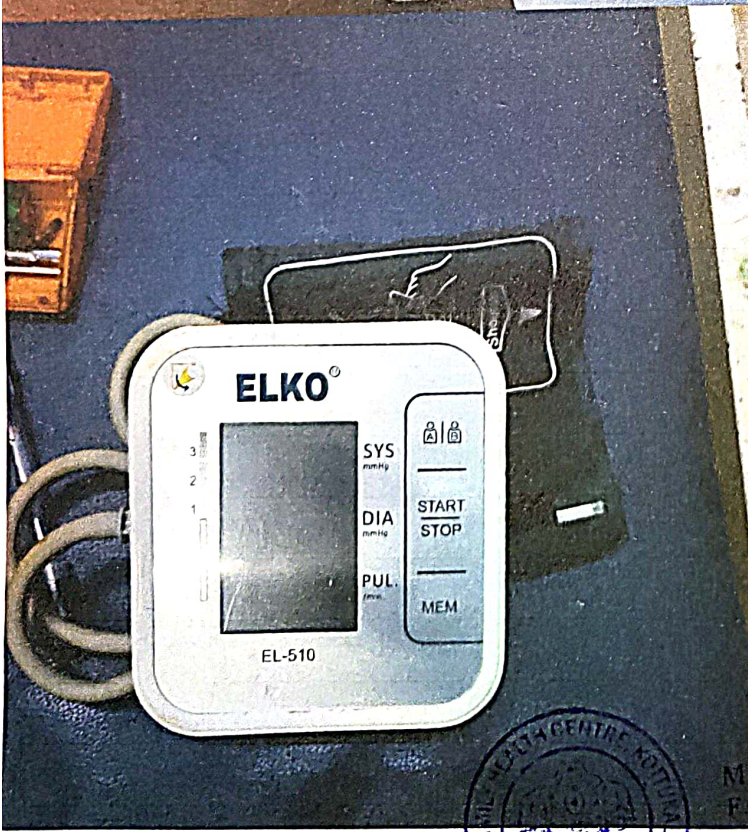


**CYRIX** BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)  
HEALTH CARE SYSTEMS LTD

**TOLL FREE NO: 1800 - 425-7669**



**BAR CODE - (8004-890615225) 0140369**

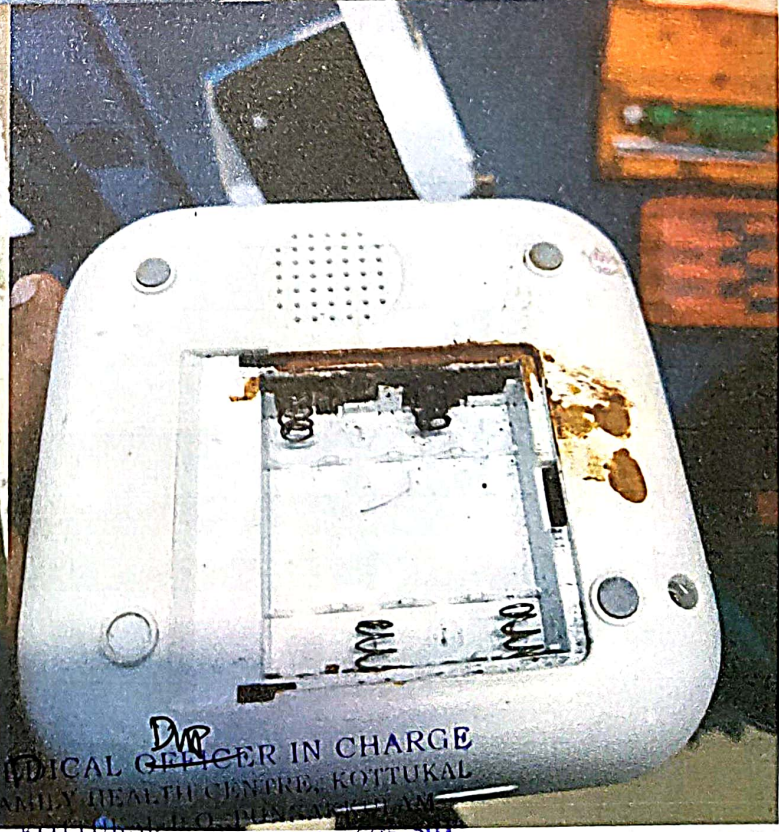


**ELKO**

EL-510

SYS  
DIA  
PUL.  
MEM

START  
STOP



*DVP*  
MEDICAL OFFICER IN CHARGE  
FAMILY HEALTH CENTRE, KOTTUKAL  
KOTTUKAL P.O., PUNALUR  
THIRUVANANTHAPURAM - 695 501

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