

**PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

Name of Hospital: PHC UDUMA	Name of District: KASARGOD
Name of Equipment: SEMI AUTO BIOCHEMISTRY ANALYZER	Equipment ID & Barcode: 141711- 1440446
Make: ROBONIC	Model: PRIETEST TOUCH
Serial Number: AT2700814RBK	Warranty details: No Warranty
Date of purchase/Year of manufacture/ Installation Date: In ticket master installation date is 05/03/2015, As per the stock book installation date is 05-02-2015	Present status of the equipment: Fully damaged
Date of breakdown: 19/10/2024 Date of registration of complaint through email/Toll free): Toll free	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked and found the primary board and sensor board are defective. Need to replace these spares for further checking of the complaint	

Recommendations for repair (required service details): Not recommending for repair


Cost of spares (specify parts and cost): N/A

#Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: N/A

Asset Value: 64760/-

Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix Service Report and Oem Letter Attached

Reasons for recommending the equipment as BER: Checked and found primary board and sensor board are defective. In ticket master installation date is 05/03/2015, As per the stock book installation date is 05-02-2015 and aged up to 9 years 8 months, life span of the equipment used. As per OEM this model is obsolete, EOL letter issued. So we recommending the unit for condemnation as per tender clause 5.3.14.2

Aith Baburk 
11-11-24
Name & Signature of CYRIX Authority with date

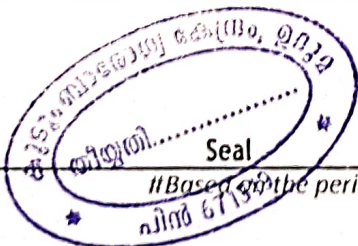
Remarks of Junior Consultant (Biomedical) NHM: Checked the machine and found Primary board and sensor board are defective. In ticket master installation date is 05/03/2015 and as per stock book installation date is 05/02/2015. As per OEM this model is obsolete, EOL letter attached

Recommended for BER (Yes/ No): Yes

Date: 16/11/24

Jr. CONSULTANT
Biomedical Engineering
Signature of JC BM (NHM)
Kasaragod

Date:



Signature of Superintendent / Medical Officer (i/c)

*Not mandatory

*Based on the period of life and value as per the BER guidelines

* Attach Photograph
മെഡിക്കൽ ഓഫീസർ
കുടുംബാരോഗ്യ കേന്ദ്രം
ഉദുമാ
കാസർഗോഡ് - 671319



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1022399

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

<p>Health Facility: <u>PHC uoluma</u></p> <p>Address: <u>Kasarbagal</u> <u>Kerala</u></p> <p>Ph:</p>	<p>Call Registration Date : <u>19-10-24</u></p> <p>Caller ID : <u>141711</u></p> <p>Date of Visit : <u>23-10-24</u></p> <p>Asset No : <u>14140406</u></p> <p>EQPT Name : <u>Semi-auto Biochemistry Analyzer</u></p> <p>Manufacture: <u>Robonik</u> Model : <u>prictsi 1000</u></p> <p>S. No. <u>AT2700814208</u> Dept: <u>LAB</u></p>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : over heating, and numeric letters

Action Taken : checked the machine and found problem with main PCB and sensor PCB. need to replace those spare part and checked

Completed Date : 23-10-24 Time : 10:30 AM Spare Required

Spare Replaced Requested checked the machine and found problem

Description	Qty.	Part Number	PR Number
1. <u>main PCB</u>			
2. <u>sensor PCB</u>			
3. <u>spare part</u>			

Cyrix Engineer <u>Ajith Babu's</u>	Date <u>23-10-24</u>	Start Time <u>9:50 AM</u>	End Time <u>10:30 AM</u>
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Customer Remark: Completed Pending

<p>Service Engineer Name: <u>Ajith Babu's</u></p> <p>Signature: <u>[Signature]</u></p> <p>Date: <u>23-10-24</u></p> <p>Contact Number: <u>8848079288</u></p>	<p>Customer Name : <u>Nisha S</u></p> <p>Signature: <u>[Signature]</u></p> <p>Date: <u>23.10.24</u></p> <p>Contact Number: <u>8907576794</u></p> <p>Designation : <u>Lab. Technician</u></p> <p>Hospital Seal</p>
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Date: 20.10.2024

Dear Valued Customer,


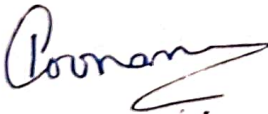
Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model: Prietest Touch) having **Serial No. AT2700814RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT2700814RBK** as **End of Life (EOL) Notified.** (During from installation is 10 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Authorised Signatory



PRICE ENQUIRY - 1440446

2 messages

Jayesh Krishnan <jayeshcyrix@gmail.com>

Sat, 26 Oct, 2024 at 8:53 am

To: vijay service <vijay.service@robonikindia.com>

Cc: service@robonikindia.com, salessupport@robonikindia.com, sanjana.support@robonikindia.com, Project Manager KLBEMP <pm.bempkl@cyrix.in>, DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Blesson Jose <zm2.klbemp@cyrix.in>

Dear sir,

Please share the price and availability of Primary board and sensor board for biochemistry analyzer.

Make: Robonic

Model: Prietest

S/N: AT2700814RBK

—
Thanks & Regards

JAYESH KRISHNAN,
Sr. Biomedical Engineer,
District In-charge
Kasargod.
PH:- 7593847156

jayeshcyrix@gmail.com
www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd
| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India
KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

Jayesh Krishnan <jayeshcyrix@gmail.com>

Tue, 29 Oct, 2024 at 9:42 am

To: vijay service <vijay.service@robonikindia.com>

Cc: service@robonikindia.com, salessupport@robonikindia.com, sanjana.support@robonikindia.com, Project Manager KLBEMP <pm.bempkl@cyrix.in>, DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Blesson Jose <zm2.klbemp@cyrix.in>

Sir,

Kindly update.

[Quoted text hidden]

← +91 98336 96980



This instrument is life is over 10:07 am

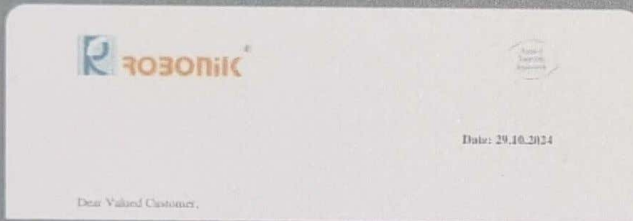
Will send end of life letter 10:07 am

Ok 10:07 am ✓✓

29 October 2024

+91 98336 96980
Will send end of life letter
Sir, kindly send letter 9:43 am ✓✓

➔ Forwarded



EOL Letter = Prietest Touch - AT2700814RBK.pdf

1 page · 89 kB · PDF

1:34 pm

Thank you 7:31 pm ✓✓

Found 1 contact card for this number. Add to your contacts?



👤 View contact cards

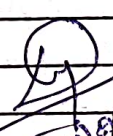
✕ No thanks


😊 Message



SEMI AUTO ANALYSER

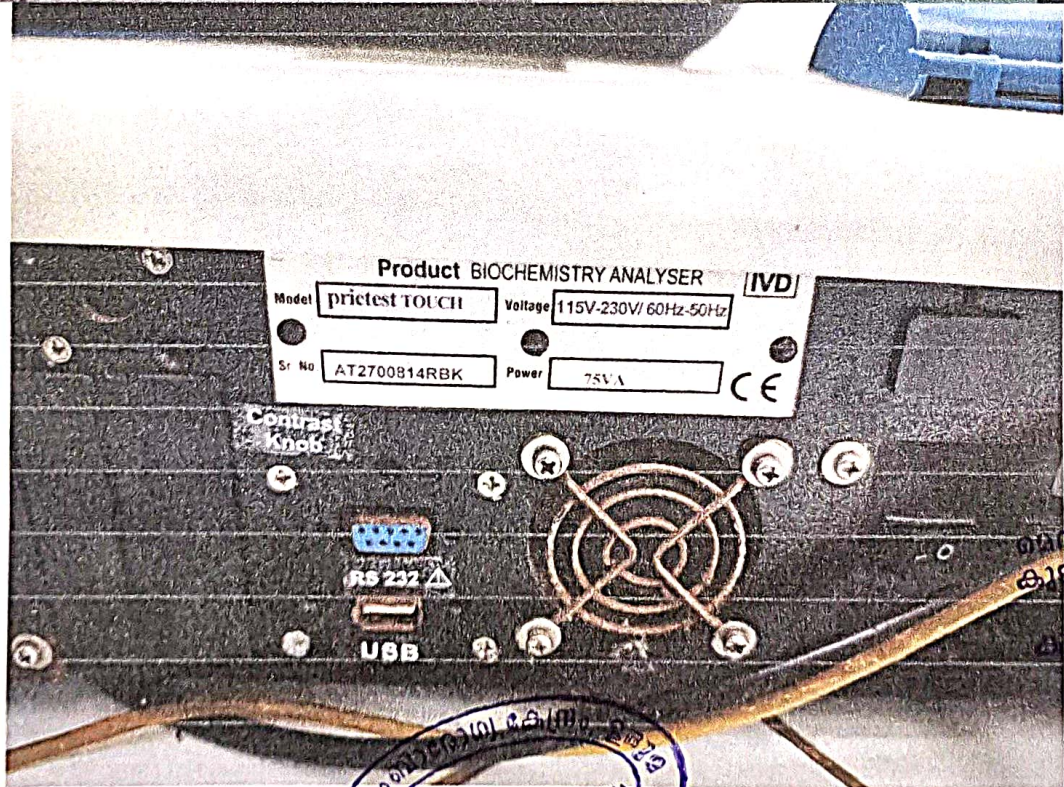
DATE	RECEIVED FROM	RECIPT	ISSUE	BALANCE	REMARKS
05.02.15	Received from store				
	model name:- prietert Touch	01		01	
	make:- Robenvite				
	Invoice No 136 / 06.09.2014				
6.2.15	used		1		
11.4.22	Received from store				
	Model: MISPA VIVA				
	AGAPPE DIAGNOSTICS	01	1	01	Nil
	Product Code: 21130100				
	Ref. No: QC-P-FMD-2122-8891				
	SL. NO: 2122303610283				
	amount: 55460/-				
11.4.22	issued and used in lab		01	Nil	Nil


 മെഡിക്കൽ ടെക്നിക്കൽ
 ട്രെയിനിംഗ് കേന്ദ്രം
 എസ്.എസ്.ടി.പി.പി.
 ഫോൺ - 671319


 മെഡിക്കൽ ടെക്നിക്കൽ ട്രെയിനിംഗ് കേന്ദ്രം
 എസ്.എസ്.ടി.പി.പി.
 ഫോൺ 671319



CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)
 TOLL FREE NO: 1800 - 425-7669
 BAR CODE - (8004-890615225) 1440446



Product BIOCHEMISTRY ANALYSER [IVD]
 Model **prietest TOUCH** Voltage **115V-230V/ 60Hz-50Hz**
 Sr No **AT2700814RBK** Power **75VA** CE

Contrast Knob

RS 232

USB

ബിഡി കൺ ഓഫീസർ
 കൃഷ്ണാരോഗ്യ കേന്ദ്രം
 ഉദുമ
 ഓസർഗോഡ് - 671319

കൃഷ്ണാരോഗ്യ കേന്ദ്രം ഉദുമ
 തീയതി.....
 പിൻ 671319