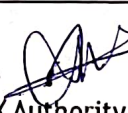
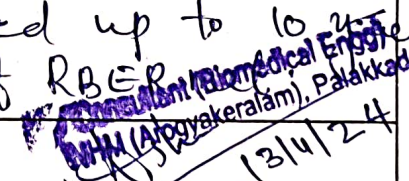
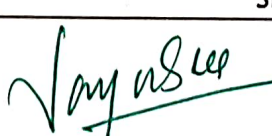
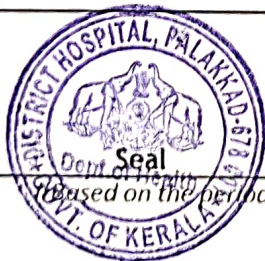


**PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

Name of Hospital: DH PALAKKAD	Name of District: PALAKKAD
Name of Equipment: SYRINGE PUMP	Equipment ID & Barcode: #143424 - 0911365
Make: SCHILLER	Model: SP300
Serial Number: NA	Warranty details: No Warranty
Date of purchase/Year of manufacture/ Installation Date: In ticket master Installation date - NIL, As per stock installation date is 20/09/2014 (stock book attached for reference)	Present status of the equipment: Fully damaged
Date of breakdown: 29/10/2024 Date of registration of complaint through email/Toll free): Toll free	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked the Syringe pump found motor stuck. Problem with stepper motor, display damaged. need to be replace these spares for further checking of machine.	
Recommendations for repair (required service details): No recommendations	
Cost of spares (specify parts and cost): NA	
#Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 26717/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix Service report attached EOL attached.	
Reasons for recommending the equipment as BER: Checked the Syringe pump found motor stuck. Problem with stepper motor, display damaged. need to be replace these spares for further checking of machine. In ticket master installation date is Nil, As per the stock book Equipment installed on 20/09/2014 aged up to 10 years 1 month. OEM informed that some of the spare parts not available they recommended for condemnation. As per tender clause 5.3.14.2 we recommending the equipment for condemnation.	
AKHILESH P  13/11/24 Name & Signature of CYRIX Authority with date	
Remarks of Junior Consultant (Biomedical) NHM: Machine installed on 20/09/2014 aged up to 10 years. EOL letter attached. Both criteria of RBER met.	
Recommended for BER (Yes/ No): Yes	 Signature of JC BM (NHM)
Date: 13/11/24	
Date: 16/11/24	 Signature of Deputy Director of Health Services & Superintendent, Medical Officer (i/c) District Hospital, Palakkad



*Not mandatory

Based on the period of life and value as per the guidelines. * Attach Photograph



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 126307

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>DH Palakkad</u> Address..... <u>Palakkad (Dt)</u> Ph:..... <u>9074868652</u>	Call Registration Date : <u>29.10.2024</u> Caller ID : <u>143424</u> Date of Visit : <u>30.10.2024</u> Asset No : <u>0911365</u> EQPT Name : <u>Syringe Pump</u> Manufacture <u>Schiller</u> Model : <u>SP 300</u> S. No..... <u>Nil</u> Dept..... <u>Cath. ICB</u>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : motor faulty, display issue

Action Taken : checked the equipment found it's Stepper motor and display not working, need to replace these spare for further checking

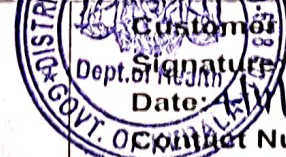
Completed Date : 04/11/24 Time : 11:00 AM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer Dileep Date 04/11/24 Start Time 10:00 AM End Time 11:00 AM

Customer Remark Completed Pending

Service Engineer Name : <u>Dileep. A.D</u> Signature: <u>[Signature]</u> Date: <u>04/11/2024</u> Contact Number: <u>9048751999</u>		Customer Name : Signature: <u>[Signature]</u> Date: <u>04/11/24</u> Contact Number: Designation : Hospital Seal
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**Deputy Director of Health Services
& Superintendent,
District Hospital, Palakkad.**

06/11/2024

SCHILLER
I N D I A

To

The service manager,
Cyrix Health care Pvt. Ltd.,
Palakkad.

Dear Sir,

With respect to the service request given by you for syringe pumps (Model: SP300) installed at District Hospital -Palakkad for Cathlab ICU supplied through Phillips. As it is more than 10 years old, the service cost will be higher as some of the spares not available currently. More over if we repair those units we can't able to give you warranty for repair due to aging. It's advised to go for upgrading or condemn the unit.

Thanks and Regards,

Hariharan B.

Customer Support Engineer,
Schiller Health Care India Pvt Ltd,
Kochi.



Heart-felt Care



REQUIRED SERVICE SUPPORT 0911365 # 143424 SYRINGE PUMP @ DH PALAKKAD , PALAKKAD

4 messages

Akhilesh P <akhileshcyrix@gmail.com>

Sat, 2 Nov, 2024 at 10:07 pm

To: kishorekumar@schillerindia.com <kishorekumar@schillerindia.com>

Cc: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Blesson Jose <Zm2.klbemp@cyrix.in>

Dear sir

There is a complaint reported from DH PALAKKAD ,palakkad district.we are requesting you to do one time visit for rectification.please attend the complaint and revert back with service report after rectification

Hospital name: DH PALAKKAD

District: palakkad

Equipment Name : SYRINGE PUMP

Make : SCHILLER

MODEL : SP300

Serial no: NA

Barcode: 0911365

Complaint l'd: 143424

Complaint reported : not switching on

Thanks & Regards

AKHILESH P
DISTRICT INCHARGE - PALAKKAD
Bemp-Kerala
Mobile : +91 7593847154
Email : akhileshcyrix@gmail.com

CYRIX HEALTHCARE (P) LTD
30/641B, Petta, Punithura
Ernakulam- 682038
www.cyrixhealthcare.com

Kishore Kumar M.V. <kishorekumar@schillerindia.com>

Mon, 4 Nov, 2024 at 12:29 pm

To: Akhilesh P <akhileshcyrix@gmail.com>

Cc: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Blesson Jose <Zm2.klbemp@cyrix.in>, Kishore Kumar M.V.

<kishorekumar@schillerindia.com>, Hariharan B <bhariharan@schillerindia.com>, Sini Ranjan <sini@schillerindia.com>

Dear Mr.Akilesh,

This is little old unit morethan 10 years I suppose , some of the spares are not available.

Is it possible to send the unit to cochin office so that we will check . if repairable we will send you repair quote or else we will return the unit t cyrix.

Regards,

kishore

[Quoted text hidden]

AKHILESH P <akhileshcyrix@gmail.com>

Wed, 6 Nov, 2024 at 9:33 am

To: Kishore Kumar M.V. <kishorekumar@schillerindia.com>

Cc: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Blesson Jose <Zm2.klbemp@cyrix.in>, Hariharan B <bhariharan@schillerindia.com>, Sini Ranjan <sini@schillerindia.com>

Dear sir

Kindly update the status.

Thanks & Regards

AKHILESH P
DISTRICT INCHARGE - PALAKKAD
Bemp-Kerala
Mobile : +91 7593847154
Email : akhileshcyrix@gmail.com

CYRIX HEALTHCARE (P) LTD
30/641B, Petta, Punithura
Ernakulam- 682038
www.cyrixhealthcare.com
[Quoted text hidden]

Hariharan B <bhariharan@schillerindia.com>

Wed, 6 Nov, 2024 at 4:15 pm

To: Akhilesh P <akhileshcyrix@gmail.com>

Cc: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Blesson Jose <Zm2.klbemp@cyrix.in>, Sini Ranjan <sini@schillerindia.com>, Kishore Kumar M.V. <kishorekumar@schillerindia.com>, Hariharan B <bhariharan@schillerindia.com>

Dear Sir,

Please find the attached file and kindly refer the same.

Thanks and Regards,
Hariharan B.
Customer Support Engineer,
Schiller Health Care India Pvt Ltd,
Kochi.
Ph : 07304548206



From: Akhilesh P <akhileshcyrix@gmail.com>

Sent: 06 November 2024 09:33

To: Kishore Kumar M.V. <kishorekumar@schillerindia.com>

Cc: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>; Blesson Jose <Zm2.klbemp@cyrix.in>; Hariharan B <bhariharan@schillerindia.com>; Sini Ranjan <sini@schillerindia.com>

Subject: Re: REQUIRED SERVICE SUPPORT 0911365 # 143424 SYRINGE PUMP @ DH PALAKKAD , PALAKKAD

[Quoted text hidden]

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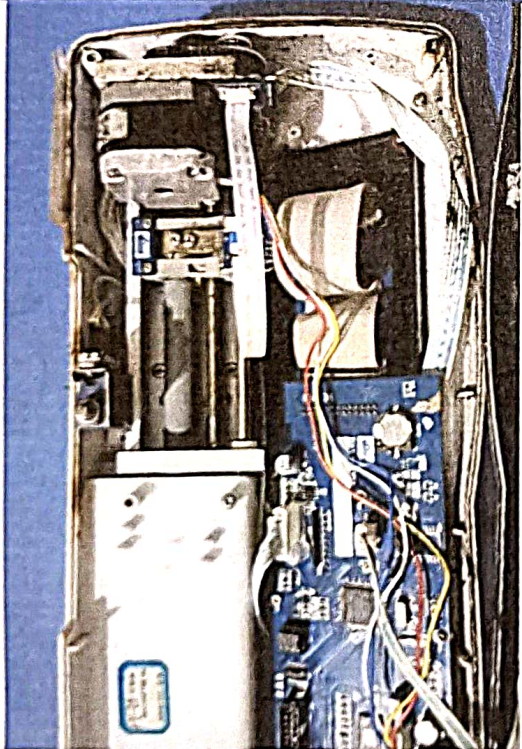
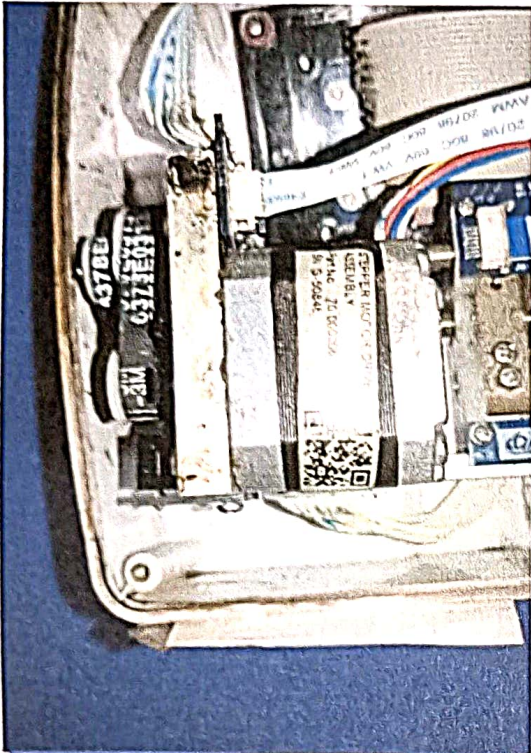
Infusion Syringe Pump set - 5 Serial 179

		Ref	Qty	AMS
20/9/14	Recd from the Store	5	5	5
	Issued to ward		5	5
				82
15/3/22	Rd (Train) from PTP WD			
	Stock B No: D2 P No 169	1	1	6
14/8/22	Rd from Store	10		16
12/8/22	Issued to Cath ICU		10	
21/10/22	Tr in from MICU	1		17
	and ICU B. No 31			Vinod
	Lab - 2			
	ICU - 3			
	Store - 1			

Vijayasekar
 Deputy Director of Health Services
 & Superintendent,
 District Hospital, Palakkad



JIV



Vayalun

Deputy Director of Health Services
& Superintendent,
District Hospital, Palakkad.

