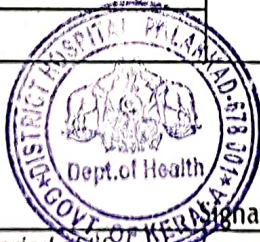


**PROFORMA  
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)  
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

Name of Hospital: DH PALAKKAD	Name of District: PALAKKAD
Name of Equipment: SYRINGE PUMP	Equipment ID & Barcode: #145867 - 0911929
Make: SCHILLER	Model: SP300
Serial Number: NA	Warranty details: No Warranty
Date of purchase/Year of manufacture/ Installation Date: In ticket master Installation date - NIL, As per stock installation date is 20/09/2014 (stock book attached for reference)	Present status of the equipment: Fully damaged
Date of breakdown: 11/11/2024 Date of registration of complaint through email/Toll free): Toll free	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked the Syringe pump found not switching on. Problem with main board and display. need to be replace these spares for further checking of machine.	
Recommendations for repair (required service details): No recommendations	
Cost of spares (specify parts and cost): NA	
#Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 15500/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix Service report and OEM Letter attached.	
Reasons for recommending the equipment as BER: Checked the Syringe pump found not switching on. Problem with main board and display. need to be replace these spares for further checking of machine. In ticket master installation date is Nil, As per the stock book Equipment installed on 20/09/2014 aged up to 10 years 1 month. OEM informed that some of the spare parts not available they recommended for condemnation. So as per tender clause 5.3.14.2 we recommending the equipment for condemnation.	
<p align="right">AKHILESH P Name &amp; Signature of CYRIX Authority with date</p> <p align="right"><i>[Signature]</i> 21/11/24</p>	
Remarks of Junior Consultant (Biomedical) NHM: Syringe pump installed on 20/09/2014 and aged up to 10 years. EOL letter submitted by OEM hence recommended for BER.	
Recommended for BER (Yes/ No): Yes.	<p align="right">Signature of Consultant (Biomedical Engg) NHM (Arogyakeralam), Palakkad</p> <p align="right"><i>[Signature]</i> 21/11/24</p>
Date: 21/11/24.	
Date:	<p align="right">Signature of Superintendent Medical Officer (i/c) District Hospital Palakkad.</p> <p align="right"><i>[Signature]</i> 21/11/24 RMO</p>



\*Not mandatory

\*\*Based on the period of life time value as per the BER guideline. Attach Photograph



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 126422

**CYRIX**<sup>®</sup>  
HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>DH Palakkad</u> .....	Call Registration Date : ..... <u>11/11/2024</u> .....
Address..... <u>Palakkad</u> .....	Caller ID : ..... <u>145867</u> .....
.....	Date of Visit : ..... <u>12/11/2024</u> .....
Ph: ..... <u>9074565654</u> .....	Asset No : ..... <u>0911929</u> .....
.....	EQPT Name : ..... <u>Syringe Pump</u> .....
.....	Manufacture..... <u>Schiller</u> ..... Model : <u>SP-300</u> .....
.....	S. No..... <u>NA</u> ..... Dept. <u>Cath. Icu</u> .....

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : .....  
..... Not Switching ON.....  
.....

Action Taken : ..... Checked the equipment found not switching ON. Problem with main board and Display. need to be replace these spare for further checking......

Completed  Date : ..... 12/11/24..... Time : ..... 11:00 Am..... Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Akhilash.p</u>	<u>12/11/24</u>	<u>11:00 Am</u>	<u>11:30 Am</u>

Customer Remark Completed  Pending

Service Engineer Name : .....  
Signature: ..... Akhilash.p.....  
Date: ..... 12/11/24.....  
Contact Number: ..... 7593847154.....

for Superintendent  
District Hospital  
Palakkad  
Signature: ..... Haritha Priya H.....  
Date: 12/11/24  
Contact Number: ..... 9074868652.....  
Designation : ..... BME.....  
Hospital Seal



06/11/2024

**SCHILLER**  
I N D I A

To

The service manager,  
Cyrix Health care Pvt. Ltd.,  
Palakkad.

Dear Sir,

With respect to the service request given by you for syringe pumps (Model: SP300) installed at District Hospital -Palakkad for Cathlab ICU supplied through Phillips. As it is more than 10 years old, the service cost will be higher as some of the spares not available currently. More over if we repair those units we can't able to give you warranty for repair due to aging. It's advised to go for upgrading or condemn the unit.

Thanks and Regards,

Hariharan B.

Customer Support Engineer,  
Schiller Health Care India Pvt Ltd,  
Kochi.



*Heart-felt Care*

SCHILLER HEALTHCARE INDIA PVT. LTD.

37/1013, Second Floor, Unidec House, Fathima Church Road, Elamkulam, Kochi - 682 020.

Tel.: 0484-2203264. Fax: 0484-4000983 (C/o.) Email: mail@schillerindia.com Website : www.schillerindia.com

Regd. Office : 111 M. G. Road, Fort, Mumbai 400 023.



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**REQUIRED SERVICE SUPPORT 0911929 # 145867 SYRINGE PUMP @ DH PALAKKAD , PALAKKAD**

4 messages

**Akhilesh P** <akhileshcyrix@gmail.com>

To: Kishore Kumar M.V. <kishorekumar@schillerindia.com>

Cc: Blesson Jose <Zm2.klbemp@cyrix.in>, DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>

Mon, 18 Nov, 2024 at 9:42 pm

Dear sir

There is a complaint reported from DH PALAKKAD ,palakkad district.we are requesting you to do one time visit for rectification.please attend the complaint and revert back with service report after rectification

Hospital name: DH PALAKKAD

District: palakkad

Equipment Name : SYRINGE PUMP

Make : SCHILLER

MODEL : SP300

Serial no: NA

Barcode: 0911929

Complaint I'd: 145867

Complaint reported : not switching on

Thanks & Regards

AKHILESH P  
DISTRICT INCHARGE - PALAKKAD  
Bemp-Kerala  
Mobile : +91 7593847154  
Email : akhileshcyrix@gmail.com

CYRIX HEALTHCARE (P) LTD  
30/641B, Petta, Punithura  
Ernakulam- 682038  
[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)

---

**Kishore Kumar M.V.** <kishorekumar@schillerindia.com>

To: Akhilesh P <akhileshcyrix@gmail.com>

Tue, 19 Nov, 2024 at 2:23 am

Cc: Blesson Jose <Zm2.klbemp@cyrix.in>, DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Kishore Kumar M.V. <kishorekumar@schillerindia.com>, Hariharan B <bhariharan@schillerindia.com>

Dear Mr,akilesh

Those syringe pumps are more than 10 years old and it is not worth to repair as repair cost will be more .  
This we already unformed you .

Please if you require more exact price estimation please send the defective to cochin below office we will check and give you estimate  
. .as well as possibilities.

For inspection charges around 2000 rs pls gst will be charged .

Regards

Kishore

Get Outlook for Android

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**From:** Akhilesh P <akhileshcyrix@gmail.com>

**Sent:** Monday, November 18, 2024 9:42:05 PM

**To:** Kishore Kumar M.V. <kishorekumar@schillerindia.com>

**Cc:** Blesson Jose <Zm2.klbemp@cyrix.in>; DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>  
**Subject:** REQUIRED SERVICE SUPPORT 0911929 # 145867 SYRINGE PUMP @ DH PALAKKAD , PALAKKAD

[Quoted text hidden]

---

**Kishore Kumar M.V.** <kishorekumar@schillerindia.com>

Thu, 21 Nov, 2024 at 12:04 pm

To: Akhilesh P <akhileshcyrix@gmail.com>

Cc: Blesson Jose <Zm2.klbemp@cyrix.in>, DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Hariharan B <bhariharan@schillerindia.com>

Dear Mr.Akilesh,

The last send letter is common for all the syringe pumps installed in D , Palakkad. Those 6 units are purchased by Philips .

Please do the needful.

Regards,

kishore

[Quoted text hidden]

---

**Akhilesh P** <akhileshcyrix@gmail.com>

Thu, 21 Nov, 2024 at 12:30 pm

To: Hariharan B <bhariharan@schillerindia.com>

+++ looping

Thanks & Regards

AKHILESH P  
DISTRICT INCHARGE - PALAKKAD  
Bemp-Kerala  
Mobile : +91 7593847154  
Email : akhileshcyrix@gmail.com

CYRIX HEALTHCARE (P) LTD  
30/641B, Petta, Punithura  
Ernakulam- 682038  
[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)  
[Quoted text hidden]

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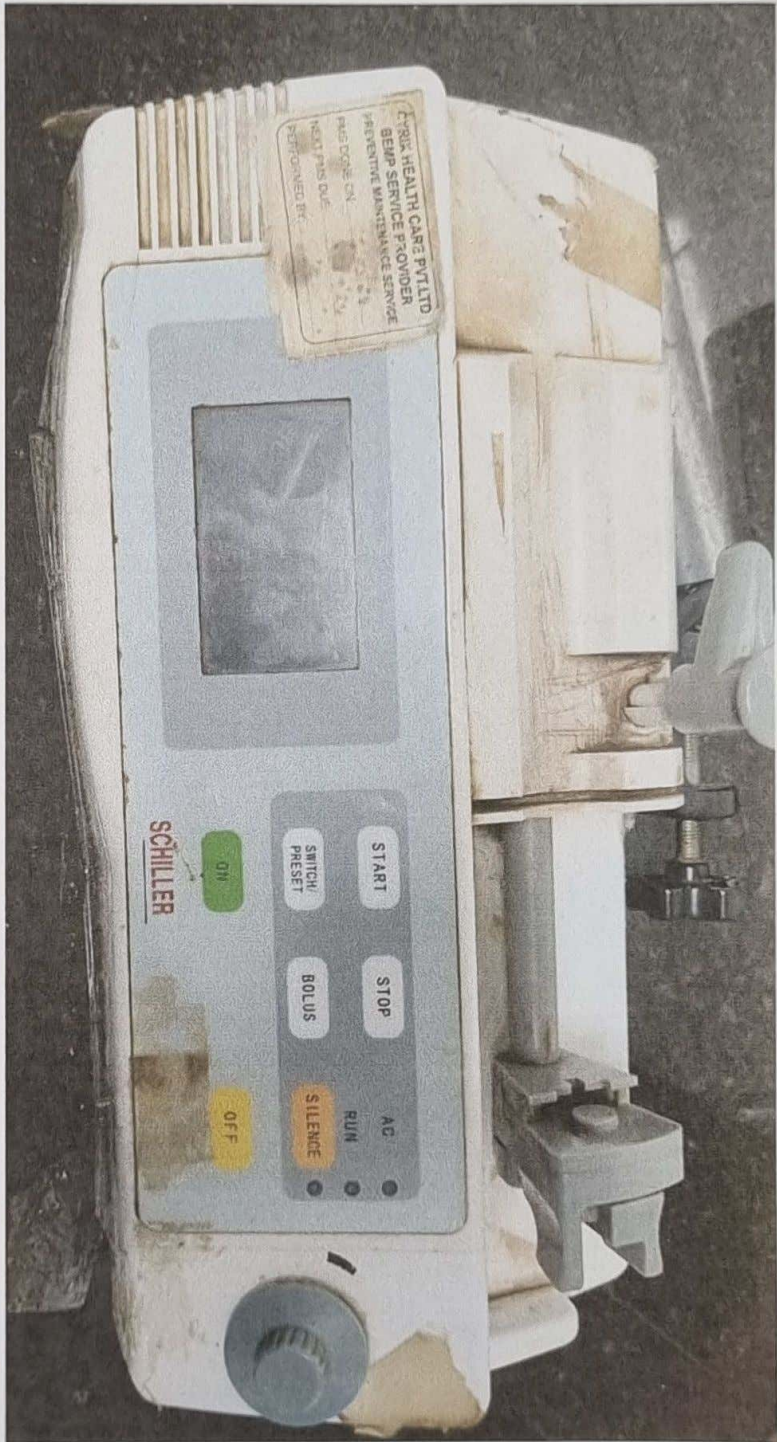
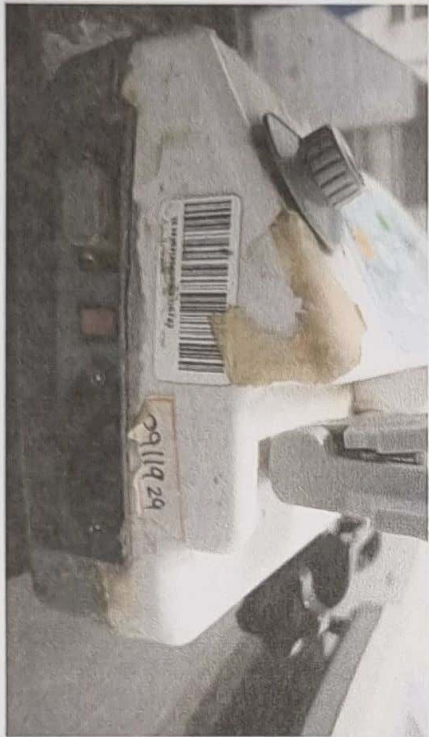
# Infusion Syringe Parob set - 5 Serial 179

		Req	14	B ms
20/9/14	Recd from the Store	5	5	5
	Issued to ward		5	5
				82
15/11/22	Recd (Tr 107) from Pnp WD			
	Stock BNO- D2 Pno 169	1	1	5
11/8/22	Recd from Store	10		16
12/5/22	Issued to Cath ICU		10	
21/10/22	Tr in from MICU	1		17
	cont ICU B, Pno 31			Vimala
Lab. 21				
ICU 21				
Store 21				

for Supdt  
 District Hospital,  
 Palakkad.

*[Signature]*  
 21/11/24  
 RMD





for Supdt  
 Superintendent  
 District Hospital  
 Palakkad.

*[Signature]*  
 24/11/24