



BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX[®]
HEALTH CARE PVT LTD

No : 1001726

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>PHC</u>	Call Registration Date : <u>30-09-24</u>
Address... <u>Kalakkelli</u>	Caller ID : <u>137865</u>
..... <u>Kollayam</u>	Date of Visit : <u>02-10-24</u>
Ph: <u>7012143828</u>	Asset No : <u>0542784</u>
	EQPT Name : <u>Oxygen Concentrator</u>
	Manufacture... <u>M.I.C</u> Model : <u>MLTX-100</u>
	S.No. <u>07210024</u>Dept..... <u>OP</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified :
Machine not working

Action Taken : checked and found that
power supply board, compressor and
main board faulty.
Enquire the spare with OEM

Completed Date : 2/10/24 Time : 2:00 Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Ajmal Shajahan</u>	<u>2/10/24</u>	<u>2:00</u>	<u>6:00</u>

Customer Remark Completed Pending
Machine not working

Service Engineer Name : Ajmal Shajahan
Signature: [Signature]
Date: 2/10/24
Contact Number: 9497275618



Customer Name : SREEKUMAR K G
Signature: [Signature]
Date: 20/10/2024
Contact Number: 9558975874
Designation : PHARMACIST
Hospital Seal

PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: PHC KALAKETTI	Name of District: KOTTAYAM
Name of Equipment: Oxygen Concentrator	Equipment ID & Barcode: 137865 & 0542784
Make: MIC	Model: MLTX - 10
Serial Number: 07210024	Warranty details: No warranty
Date of purchase/ Year of manufacture/ Installation Date: 07/10/2021	Present status of the equipment: Fully Damaged

Date of breakdown: 30/09/2024 (Toll free) ✓ (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC /CAMC
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Action taken: Checked and found out the problem with power supply , compressor, and main board. Need to replace these spares for further checking and working condition of the equipment. Enquired the spare with OEM.

Recommendations for repair (required service details) : Not recommending for repair.

Cost of spares (specify parts and cost): NA

# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 26500/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not):
 Cyrix service report and mail communication attached

Reasons for recommending the equipment as RBER: Checked and found out the problem with power supply , compressor, and main board . Enquired spares with OEM . OEM not responded .So recommending the unit for demnation

Ajmal Shajahan *[Signature]*
 29/10/24
 Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM: *Asset value - 26500, cost of spare not mentioned. Cyrix informed that spare not available from OEM and they are not responding - Equipment life period is 3 year and as per the guideline it is 5 year - for further order condition 27982-83) Decision upto RNSL*

Recommended for BER (Yes/ No): *Yes*

Date: *01/11/24* Signature of JC BM (NHM)

Date: *20.11.2024* Signature of Superintendent /
 Medical Officer (i/c) *[Signature]* Seal

Dr. Rajan
 Medical Officer in-charge
 Primary Health Centre
 Kalaketty, Kottayam (Dt)



OXYGEN CONCENTRATOR
 [SINGLE CHAMBER - LIFE CARE]

Received Issued Balance


19/05/2021	Received from Karunya medicine depn PLUVN: ENNAMPALAM Invoice no: 1095 date: 19/5/2021 Rate: 31250/- Batch: K5BW exp: 9/0625			
29/6/2021	[KMSCL Free supply - AARDRAM] Issued to SIN ^{Received Kalb} sub stock 81 ^{SP.}	01	01	NIL
12/07/2021	B/F from Donation Register page: 5 model no: OLV-10 Vol: 220V/50Hz Mfg: 20/05/2021	01	01	
26/7/2021	Issued to P/N (with warranty card, extra tubings) Received ^{Sub stock} sub stock page - 100	01	01	NIL
31/7/2021	Received from KMSCL KFM (for palliative issue no: KLO05/FD/296/21-22 date 22/7/21 Model no: 8F-5A power supply-220V-50Hz size: 47.5x33x59 input power-400VA Jianusu yuyue medical equipment supply to us	01	01	
10/8/2021	Issued to P/N ^{Received} Sub stock - 96	01	01	NIL
4/9/2021	B/F from Donation Register page: 6 Model - OLV-10 Voltage - 220V/50Hz Mfg - 10-6-2021			
16/09/2021	Issued to P/N. Sub stock 96			
7/10/2021	Issue note: KLO05/FD/451/21-22 dated 7/10/21 Received from KMSCL 1. <u>Oxygen concentrator (10L) - 07210024</u> PM care (mic electronics) SLNO: 01210001 <u>Model: - MLTX-10 - 07210003</u>	01	01	
11/10/2021	1. Issued to SIN	01	01	NIL
	2. Nasal cannula ADULT (FOR PM care)	18	18	NIL
14/10/2021	Issued to SIN	18	18	NIL

Medical Officer in Charge
 Primary Health Centre
 Kottayam (U)

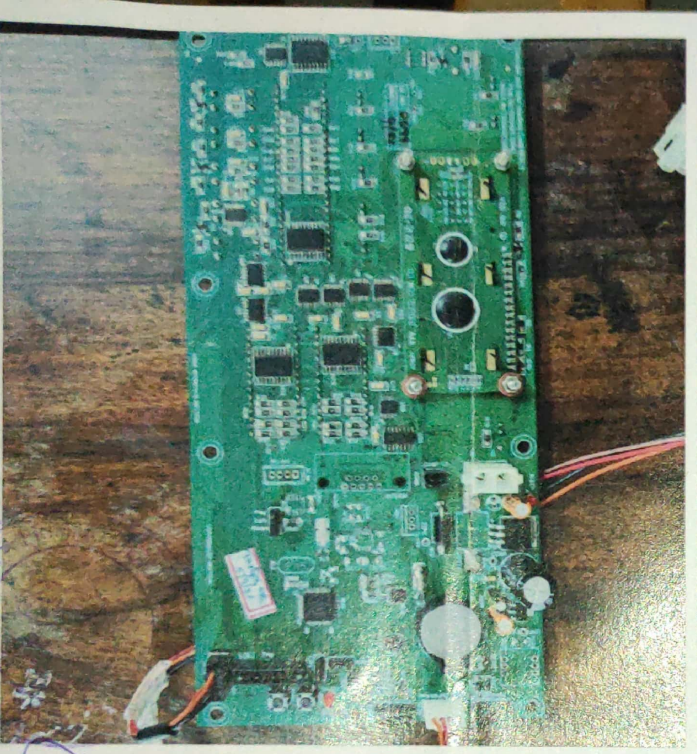
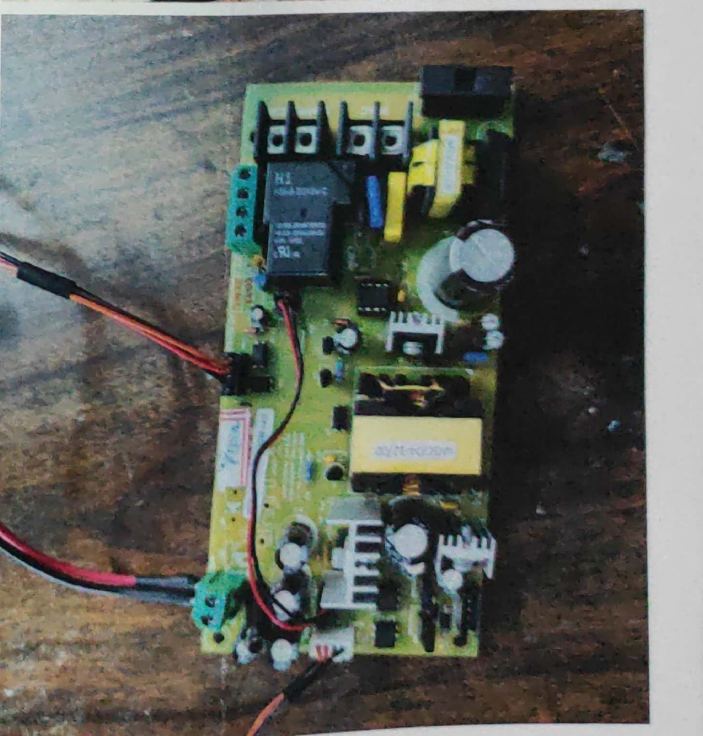
Sajitha KS

Manoj

20/10/24



c/o to page no 96



Specifications	
Model	MLTK - 10
Serial Number	03110024
Manufactured in	03/21
Input Supply	230V AC at 50Hz
Flow	Up to 18 L/hr
Charge Concentration	33.3%
Sound Level	< 68 dB
Power Consumption	720Watt - 820 Watt
Dimensions (D x W x H)	460 x 180 x 110
Net Weight	4.2 kg Approx.
<p>▲ CAUTION ▲</p> <p>Do not touch any part of the device while it is running. The device is hot. Do not touch any part of the device while it is running. The device is hot. Do not touch any part of the device while it is running. The device is hot.</p>	

Dr. Ramesh Babu
 820 1150

MediLabs Cyber Health
 Primary Health Center
 Kalakkattur, Kanyakumari, India

KALAKATTUR P.O.



Arun GC <arungcyrix@gmail.com>

Main board for oxygen concentrator 137865/0542784

4 messages

Arun GC <arungcyrix@gmail.com>

To: info@mic.co.in

Wed, Oct 9, 2024 at 7:12 PM

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Dear sir,

We have a PM care oxygen concentrator in our hospital. It's not working. One of our engineers came and checked . And find out the problem with the main board ,compressor and power supply board Kindly provide the quotation of main board ,powers supply board and compressor

please check the attached photos

Arun G C

District Incharge

KLBEMMP, Kottayam,

Cyrix Health Care.

8921992272

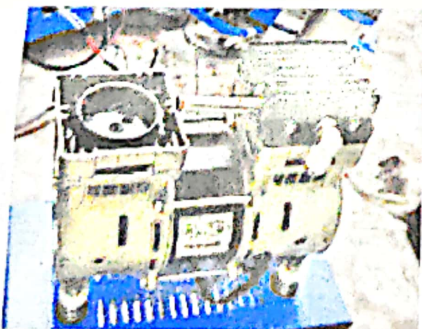
5 attachments



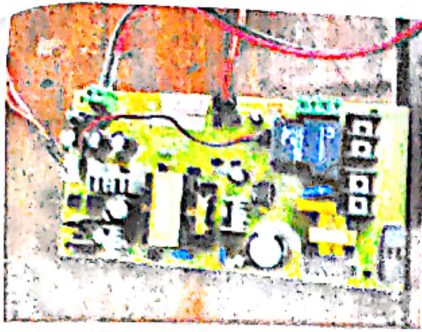
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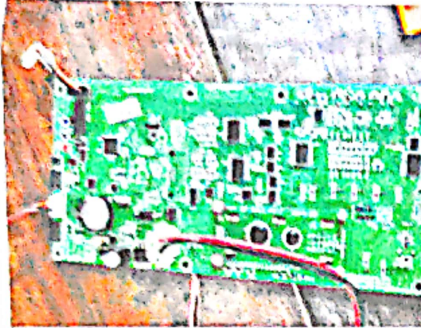
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833K



10f80dc5-30f2-47d0-bd96-aa9731f18e4f (1).jpeg
1098K

Arun GC <arungcyrix@gmail.com>

Sat, Oct 12, 2024 at 8:33 AM

To: info@mic.co.in

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Reminder

Arun G C
District Incharge
KLBEMMP, Kottayam,
Cyrix Health Care.

[Quoted text hidden]

Arun GC <arungcyrix@gmail.com>

Thu, Oct 17, 2024 at 9:31 PM

To: info@mic.co.in

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

REMINDER

Arun G C
District Incharge
KLBEMMP, Kottayam,
Cyrix Health Care.

[Quoted text hidden]

Arun GC <arungcyrix@gmail.com>

Fri, Oct 18, 2024 at 7:04 PM

To: info@mic.co.in

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

REMINDER

Arun G C
District Incharge
KLBEMMP, Kottayam,
Cyrix Health Care.

[Quoted text hidden]