



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1001716

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

| | |
|---|--|
| Health Facility... <u>C.H.C</u> Address... <u>KOOLLICKAL</u> <u>KOLLAYAM</u> Ph: <u>9526628705</u> | Call Registration Date : <u>06-09-24</u> Caller ID : <u>133741</u> Date of Visit : <u>9-09-24</u> Asset No : <u>0532289</u> EQPT Name : <u>Bp apparatus</u> Manufacture <u>Bentley</u> Model : <u>Bm28</u> S. No <u>65268</u> Dept <u>OP</u> |
|---|--|

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Machine not working

Action Taken : checked and found that main board, and motor faulty. need to replace these spares. Rod. Rulher checking and working condition of equipment.

Completed Date : 9/9/24 Time : 10:00 Spare Required

Spare Replaced Requested

| Description | Qty. | Part Number | PR Number |
|-------------|------|-------------|-----------|
| 1. | | | |
| 2. | | | |
| 3. | | | |

| Cyrux Engineer | Date | Start Time | End Time |
|-----------------------|---------------|--------------|--------------|
| <u>Ajmal shajahan</u> | <u>9/9/24</u> | <u>10:00</u> | <u>11:00</u> |

Customer Remark Completed Pending

machine not working

Service Engineer Name : Ajmal
 Signature: [Signature]
 Date: 9/9/24
 Contact Number: 9497275618

Customer Name : Sheheeda Baker
 Signature: [Signature]
 Date: 9-9-2024
 Contact Number: 9526628705
 Designation : AKI
 Hospital Seal

NATIONAL HEALTH MISSION
UNDER
MAINTENANCE PROGRAMME
BIOMEDICAL EQUIPMENT

HEALTH CARE PVT LTD
CYRIX

SERVICE PROVIDER
No: 02021-202202

Service Report

32064 1 B, Patta Junction, Poonjara, Kottayam, Kerala, India
Ph: 88423 98200 Website: www.cyrix.com | Email: help@cyrix.in

Health Facility: C.H.C.
Address: KOLLICRAI
KOLLAYAN
PR: P.22628102
S.No: 62268, 62269
Manufacturer: Buxtor Model: BM 23
EOP Name: B9 apparatus
Asset No: 0232289
Date of Visit: P-09-24
Caller ID: 133741
Call Registration Date: 02-09-24

Device Information: PMB Calibration Test Training

Problem Identified: Machine not working

Action Taken: Need to replace fuses and check condition of equipment. Need to replace fuses and check condition of equipment. Need to replace fuses and check condition of equipment.

Completed: Date: 11/09/24 Time: 10:00 Spare Required:

Spare Requested: Requested:



Dr. Vidya Mohan MBBS
TCMC Reg. No. 45940
Assistant Surgeon
Kerala Health Services

Contact Number: 14-01212018
Date: 11/09/24
Signature: [Signature]
Service Engineer: [Signature]
Customer: [Signature]

PROFORMA

**RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

| | |
|---|--|
| Name of Hospital: PHC KOOTIKAL | Name of District: Kottayam |
| Name of Equipment: BP APPARTUS DIGITAL | Equipment ID & Bar code: 133741 & 0532289 |
| Make: Beurer | Model: BM 28 |
| Serial Number: 652.68 | Warranty details: NO WARRENTY |
| Date of purchase/ Year of manufacture/ Installation Date :03-02-2023 | Present status of the equipment: Fully damaged |
| Date of breakdown: 06-09-2024 (Date of registration of complaint through email/ Toll free) | *AMC/ CAMC Period agreed at the time of purchase: No AMC/CMC |

Action taken:
Checked and found that main board, Motor faulty. Need to replace these spares for further checking and working condition of the equipment.

Recommendations for repair (required service details): No recommendation for repair

Cost of spares (specify parts and cost): NA

| | |
|--|------------------|
| # Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA | Asset Value:2321 |
|--|------------------|

Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not):
Cyrix service report attached.

Reasons for recommending the equipment as RBER: Checked and found that problem with main board, motor faulty. Need to replace these spares for further checking and working condition of the equipment. Quotation not submitted since spare are not available in the market. So recommended the machine for condemnation.

Aishwari Sheeja *[Signature]*
14/11/24
Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM: Asset value, 2321, cost of spares = NIL
This is a repeated call, Cyrix mentioned that spares not available
Life period is just 1 year - criteria for RBER not satisfied

| | |
|--|--|
| Recommended for BER (Yes/ No): No | CONSULTANT BIOMEDICAL HEALTH SERVICES Signature of JC BM (NHM) <i>[Signature]</i> 27/11/24 |
| Date: | |

Date: 12/11/24
Medical Officer (i/c) *[Signature]* **Seal** **Signature of Superintendent /**

Dr. Vidhya Mohan MBBS
TCMC Reg. No. 45940
Assistant Surgeon
Kerala Health Services




STOCK REGISTER

Name **BP APPARATUS**

| Date | Received from or issued to | Inv No. of Issue | Rate | | Receipts | Issues | Balance | Remarks | Date |
|---|---|------------------|-----------|----|----------|--------|---------|---------|------|
| | | | Rs | P | | | | | |
| | B/F Page 14 | SSK | 101 | 00 | | | | | |
| 20.6.2010 | | | 315 | 00 | 2 | | 2 | | |
| 25.3.2015 | | | 1900 | 00 | 2 | | 2 | | 17.3 |
| 25.2.2016 | Recd from purchase | | | | 1 | | 4 | | |
| 10.5.2017 | Donated by Kottikal Pinaraj | | | | 2 | | 7 | | |
| Condensed one nos. as per order no. 334/19 | | | | | | | 10 | | |
| etc Kottikal dated 3/1/2019. | | | | | | | | | |
| MEDICAL OFFICER IN CHARGE COMMUNITY HEALTH CENTER KOTTICAL | | | | | | | | | |
| | | | | | | | 6 | | |
| 15/1/19 | Recd from store (Lot) main stock. EO3 93 | | | | 1 | | 7 | | |
| 01/9/2010 | Account from store | | 1400 | 00 | 3 | | 10 | | |
| And 17 | Batch no 112 | | | | | | | | |
| 23.10.20 | Recd from store | | 1335 | 00 | 2 | | 12 | | |
| | | | each (RS) | | | | | | |
| 3.2.23 | Recd from store (Digital) | | 2341 | 00 | 1 | | 13 | | |
| 9.2.2023 | Transferred to consignment Register 6 Nos. Page no 13 | | | | | | 7 | | |




 Dr. Vidhya Mohan MBBS
 TCMC Reg. No. 45940
 Assistant Surgeon
 Kerala Health Services

Beurer GmbH, Solinger Str. 21B
 90072 Ulm, Germany
 Type: RM 28
 Item No.: 652 68
 Measuring range: 30-280 mmHg
 Power: 6V (4 x 1.5V AA)
 Mains Part (optional): 6V 600mA
 Shenzhen Longxi Power Supply Co., Ltd
 LXCP12-006000BEH



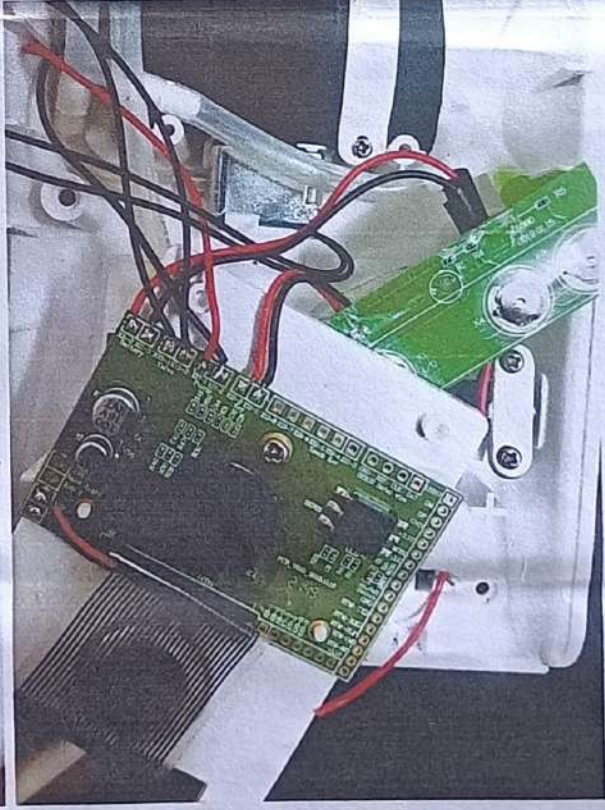
CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)

TOLL FREE NO: 1800 - 425-7669

BAR CODE - (8004-800815225) 0532289

CYRIX
 HEALTHCARE PVT LTD

Handwritten text: 02/11/2023 5:05 PM 02/11/2023



Vid
 Dr. Vidhya Mohan MBBS
 TCMC Reg. No. 45948
 Assistant Surgeon
 Kerala Health Services

