



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1015819

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website :www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility: <u>General hospital</u> Address: <u>Thiruvananthapuram</u> <u>Kerala</u> Ph: <u>9495627642</u>	Call Registration Date : <u>12-5-24</u> Caller ID : <u>110761</u> Date of Visit : <u>13-5-24</u> Asset No : <u>0111760</u> EQPT Name : <u>BP Apparatus</u> Manufacture: <u>Diamond</u> Model : <u>NA</u> S. No. <u>NA</u> Dept. <u>ward 2</u>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Not working

Action Taken : Checked and found mercury spillage. Identified mercury tank and ejects rod and control valve defective. Need to replace these spare for further checking and working condition of the equipment.

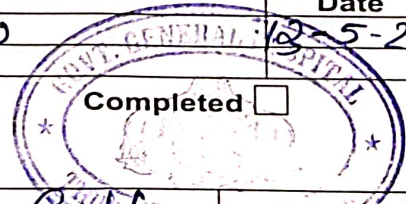
Completed Date 12-5-24 Time : 10:30 AM Spare Required

Spare Replaced Requested

No.	Description	Qty.	Part Number	PR Number
1.	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
2.				
3.				

Cyrix Engineer	Date	Start Time	End Time
<u>Soyy Sudeep</u>	<u>12-5-24</u>	<u>10:10 AM</u>	<u>10:30 AM</u>

Customer Remark: Completed Pending



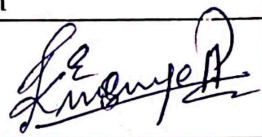
Service Engineer Name : <u>Soyy Sudeep</u> Signature: <u>Soyy</u> Date: <u>13/5/24</u> Contact Number: <u>9907406244</u>	Customer Name : <u>Sehane KP</u> Signature: <u>[Signature]</u> Date: <u>13-5-24</u> Contact Number: <u>9495627642</u> Designation : <u>SNO</u> Hospital Seal: <u>Superintendent General Hospital Thiruvananthapuram</u>
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	GENERAL HOSPITAL THIRUVANANTHAPURAM
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : BP Apparatus Make : MCP Model : NA Serial No : 6030693
4	Equipment ID/ Barcode	110761/0111760
5	Date of purchase/ Year of manufacture/Installation Date	15/11/2019
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	13/05/2024
9	Action taken	Checked and found mercury spillage. Identified mercury tank and glass rod and control valve defective. Need to replace these spares for further checking and working condition of the equipment.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	1323/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	Not Available
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipment as BER	Checked and found Mercury spillage, Identified mercury tank, glass rod and control valve defective. The unit is installed on 15/11/2019 and covered upto 4+ years. Quotation not attached since the mercury is not available in the market. So recommending the unit for condemnation
17	Name & Signature of CYRIX Authority	KASYEP PV 

*Not mandatory

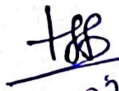
#Based on the period of life and value as per the BER guidelines

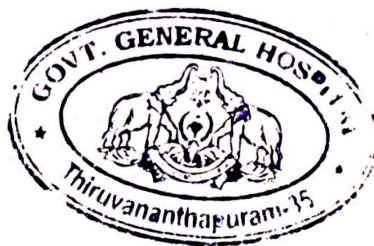
* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Mercury spillage, glass rod and control valve damage. So can be recommended beyond economic repair as per tender conditions.

MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram


4.07.2026
Signature of JC BM (NHM)



Date:


Superintendent
General Hospital
Thiruvananthapuram
Signature of
Superintendent/Medical Officer (i/c)

B.P. APPARATUS (Sphygmomanometer)

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	Qty	Issued	Balance
BF from page no. 73.			3
17/7/06 Received from ENT OP	1		4
6/6/07 Received from store (Rs. 428/-)	1		5
30/9/11 Received from store			5
Vol II page no. 144 - rs 1200/-	1		6
15/1/13 Received from store 1519/-	1		7
Vol PA page 208 A			
23/6/14 Received from store	1		8
1/10/14 Brought forward from page no. 96. Vol II			8
Condemnation done as per order no CH-5229/2014 (5 NOS) CH 9 dt - 3-8-2015			3
Condemnation done as per order NO. CH-5608/16 dt 17/6/16			3
16/3/2017 Received from store Rs. 1650 / one unit	2		2
M.S.R. Volume 8 B page no. 61			
15/11/2019 Received from the store Rs	1		3
(FW Store, TPM)			
1/3/2022 Train from KHRW stock copies page no.			2
21/3/2022 Train from KHRW Non Cond. stock copies page no. 19	1		5

(STO)

