



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1017325

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

<p>Health Facility..... UPHC NEHRU TROPHY</p> <p>Address.....</p> <p style="text-align: center;">DIST: ALAPPUZHA</p> <p>Ph:..... 9656851153</p>	<p>Call Registration Date : 17/10/24</p> <p>Caller ID : 141222</p> <p>Date of Visit : 18/10/24</p> <p>Asset No : 0440214</p> <p>EQPT Name : UPS</p> <p>Manufacture..... BPE Model: MF1101BE</p> <p>S. No. M02L16K0026 Dept. LAB</p>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : **No. functioning, display error and switching issue**

Action Taken : **Checked the machine and found that the main board control PCB and batteries are defective need to replace these parts for further checking and working condition of the equipment.**

Completed Date : **18/10/24** Time : **12:00pm** Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

<p>Cyrux Engineer Midhuraaj.R</p>	Date	Start Time	End Time
	18/10/24	11:00am	12:00pm

Customer Remark Completed Pending

<p>Service Engineer Name : Midhuraaj.R</p> <p>Signature: [Signature]</p> <p>Date: 18/10/24</p> <p>Contact Number: 9072522056</p>	<p>Customer Name : For Lab Technician</p> <p>Signature: [Signature]</p> <p>Date: 18/10/24</p> <p>Contact Number: 8089928323</p> <p>Designation : SIN</p> <p>Hospital Seal</p>
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BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1017378

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Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility: <u>UPHC NEHRU TROPHY</u> Address: <u>DIST: ALAPPUZHA</u> Ph: <u>9656851153</u>	Call Registration Date: <u>17/10/24</u> Caller ID: <u>141222</u> Date of Visit: <u>18/10/24</u> Asset No: <u>0440214</u> EQPT Name: <u>UPS</u> Manufacture: <u>BPE</u> Model: <u>ME1101B3</u> S. No: <u>M02LIGK00026</u> Dept: <u>LAB</u>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Not functioning display error and Switching issue

Action Taken : Checked the machine and found that the main board control PCB and batteries are defective. Enquired spare with the vendor.

Completed Date : 30/10/24 Time : 2:00 Spare Required

Spare Replaced Requested

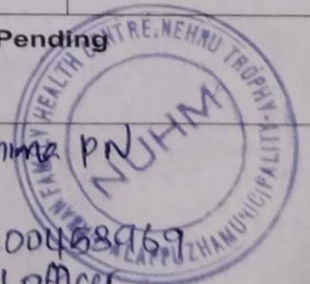
Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
	<u>30/10/24</u>	<u>1:30 PM</u>	<u>2:00 PM</u>

Customer Remark Completed Pending

Service Engineer Name : Midhun Raj R
 Signature: [Signature]
 Date: 30/10/24
 Contact Number: 9072522056

Customer Name : Fahima PN
 Signature: [Signature]
 Date: 30/10/24
 Contact Number: 9400468969
 Designation : Medical Officer



Hospital Seal
 MEDICAL OFFICER
 URBAN FAMILY HEALTH CENTRE, NEHRU TROPHY
 NATIONAL URBAN HEALTH MISSION

PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: UPHC NEHRUTROPHY	Name of District: ALAPPUZHA
Name of Equipment: UPS	Equipment ID & Barcode: 141222 & 0440214
Make: BPE	Model: MF1101B3
Serial Number: M02L16K00026	Warranty details: NO WARRANTY
Date of purchase/ Year of manufacture/ Installation Date: 07/03/2017	Present status of the equipment: FULLY DAMAGED
Date of breakdown: 17/10/2024 (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: NO AMC/CAMC

Action taken:
 CHECKED THE MACHINE AND FOUND THAT THE MAIN BOARD, CONTROL PCB AND BATTERIES ARE DEFECTIVE. ENQUIRED SPARE WITH THE VENDOR.

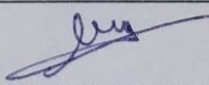
Recommendations for repair (required service details) : NOT RECOMMENDED FOR REPAIR

Cost of spares (specify parts and cost):
 MAIN BOARD :- 9204
 CONTROL PCB :- 2950
 BATTERY 7AH (3) :- 3072
 TOTAL = 15226 (INCLUDING TAX)

Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: 338 % Asset Value: 4500/-

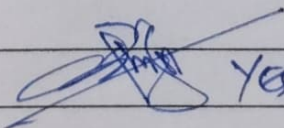

Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) :
 CYRIX SERVICE REPORT AND SPARE QUOTATION ATTACHED

Reasons for recommending the equipment as BER: CHECKED THE MACHINE AND FOUND THAT THE MAIN BOARD, CONTROL PCB AND BATTERIES ARE DEFECTIVE. THIS MACHINE WAS INSTALLED ON 07/03/2017 AND IS NOW OVER 7 YEARS OLD. REPAIRING COST OF THE EQUIPMENT IS 338%, MET BOTH CRITERIA AS PER THE TENDER CLAUSE 5.3.14.1. THEREFOR, WE RECOMMENDED THAT THE EQUIPMENT AS BER.



Name & Signature of CYRIX Authority with date:- MIDHUN RAJ R

Remarks of Junior Consultant (Biomedical) NHM:

Recommended for BER (Yes/ No):  YES	 JYOTHISH THOMAS Consultant (Biomedical Engineering) NHM ALAPPUZHA
Date: 30.10.24	Signature of JC BM (NHM)

Date: Medical Officer (i/c)	Seal	Signature of Superintendent / 
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THE MEDICAL OFFICER
 URBAN FAMILY HEALTH CENTRE, NEHRU TROPHY
 NATIONAL URBAN HEALTH 1592
 Alappuzha Municipality

AION BACKUPS

YP/VIII/320 AYLARA, KERALA KOLLAM

Date: 28/10/2024

Contact: 8921950217

GSTIN: 32CGUPM9450L1ZN

1KVA BPE ONLINE UPS SERVICE PROPOSAL

TO,

CYRIX HEALTHCARE PVT. LTD

(Barcode : 0440214 - Ticket ID: 141222)

Dear Sir/Madam,

We are pleased to submit here with our quote for the same as per below.

SL	DESCRIPTION	QTY	UNIT RATE IN INR	TOTAL	GST%	TOTAL PRICE IN INR
1	MAIN BOARD (CHARGER,DRIVER)	1	7800.00	7800.00	18	9204.00
2	CONTROL PCB	1	2500.00	2500.00	18	2950.00
3	7Ah EXIDE SMF BATTERY	3	800.00	2400.00	28	3072.00
PAYABLE AMOUNT						15226.00

Commercial terms and conditions

1. Payment 80% advance along with PO balance before dispatch, 20% after installation.
2. Delivery period; 2weeks.
3. Tax :GST@18% for spares,28%@Battery
4. Installation; Our scope.

Please arrange to release the PO at our above address

Bank name :HDFC

Account no:50200082743176

IFSC Code:HDFC0004083

We hope you will find the above offer in line with our discussions and await your valuable order please free to call or mail us on above given number if any query.

Thank you,

Sincerely,

BHAGATH MOHAN



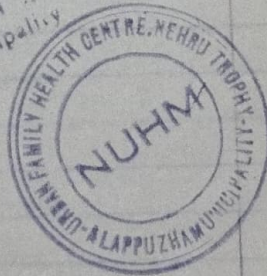
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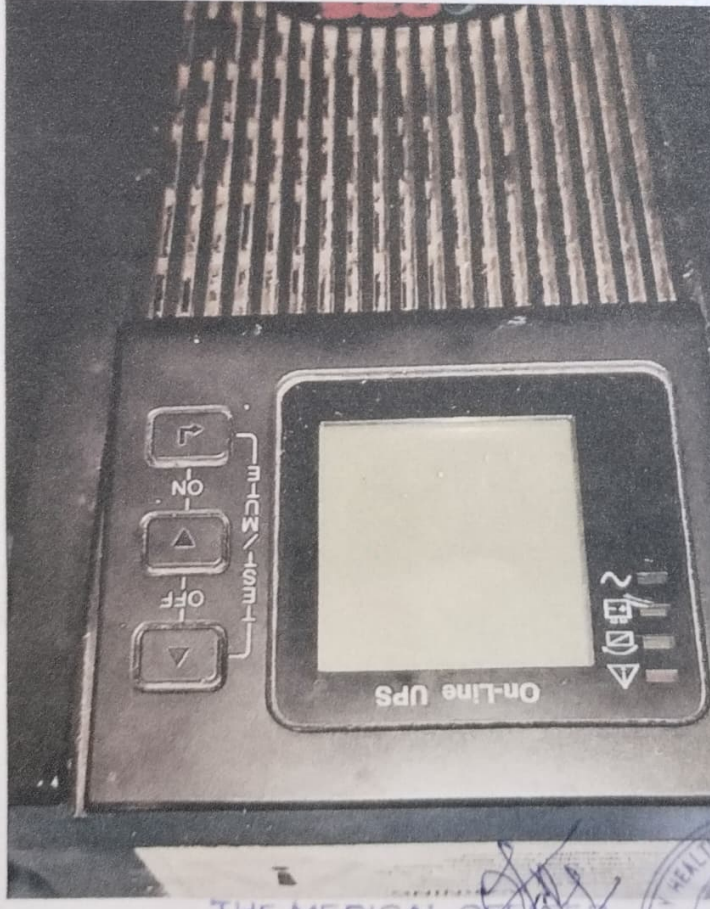
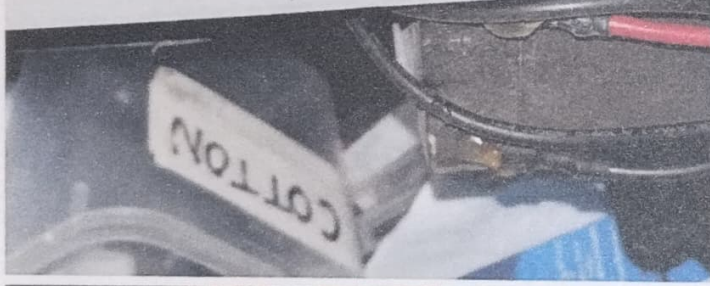
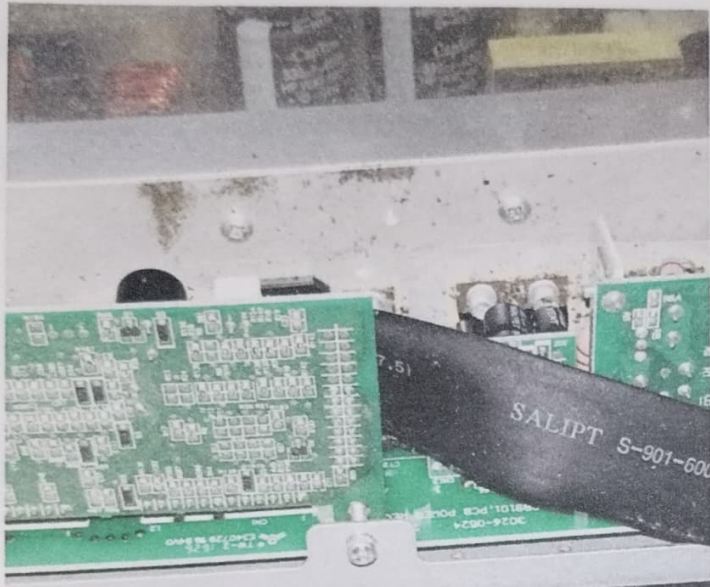
DATE	RECEIVED FR. COHDM	RECEIPT	ISSUED TO COHDM	ISSUE	BAL.	SIGN
02.09.2017	Received fr. NUHM office along with for the bill no. & dt RDP/1425/17 21.02.17 from Rapid Diagnostic Pvt Ltd Kochi.	1.			1.	
07.03.2017			Issued to lab tech	1.	NIL	

Stock verified

[Signature]

THE MEDICAL OFFICER
URBAN FAMILY HEALTH CENTRE, NEHRU TROPHY
NATIONAL URBAN HEALTH .15-10N
Alappuzha Municipality





THE MEDICAL OFFICER
URBAN FAMILY HEALTH CENTRE, UTRORA
NATIONAL URBAN HEALTH MISSION
Alappuzha Municipality

