





# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 1017379

# CYRIX<sup>®</sup>

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

## Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility: <u>UPHC N/LEHRUTROPHY</u> Address: ..... <u>DIST: ALAPPUZHA</u> Ph: <u>9656851153</u>	Call Registration Date: <u>17/10/24</u> Caller ID: <u>141224</u> Date of Visit: <u>18/10/24</u> Asset No: <u>0440218</u> EQPT Name: <u>UPS</u> Manufacture: <u>ARTLS</u> Model: <u>Powersafe</u> <u>600 VA</u> S. No: <u>VPO91713418AR</u> Dept: <u>LAB</u>
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Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : Not functioning, backup switching error

Action Taken : checked the machine and found that the inverter PCB, transformer and battery are defective. Enquired spare with the vendor

Completed  Date: 30/10/24 Time: 2:30pm Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midhansy R</u>	<u>30/10/24</u>	<u>2:00pm</u>	<u>2:30pm</u>

Customer Remark Completed  Pending

Service Engineer Name : Midhansy R  
 Signature: [Signature]  
 Date: 30/10/24  
 Contact Number: 90 725 22 056

Customer Name : Famina PNDZ  
 Signature: [Signature]  
 Date: 30/10/2024  
 Contact Number: 9400453969  
 Designation : Medical officer  
 Hospital Seal: MEDICAL OFFICER



**PROFORMA**  
**RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)**  
**BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

Name of Hospital: UPHC NEHRUTROPHY	Name of District: ALAPPUZHA
Name of Equipment: UPS	Equipment ID & Barcode: 141224 & 0440218
Make: ARTIS	Model: POWERSAFE 600VA
Serial Number: VP091713418AR	Warranty details: NO WARRANTY
Date of purchase/ Year of manufacture/ Installation Date: 03/09/2015	Present status of the equipment: FULLY DAMAGED
Date of breakdown: 17/10/2024 (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: NO AMC/CAMC

Action taken:  
 CHECKED THE MACHINE AND FOUND THAT THE INVERTER PCB, TRANSFORMER AND BATTERIES ARE DEFECTIVE. ENQUIRED SPARE WITH THE VENDOR.

Recommendations for repair (required service details) : NOT RECOMMENDED FOR REPAIR

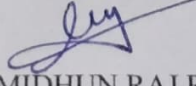
Cost of spares (specify parts and cost):

INVERTER PCB(12-230) :-	1298
TRANSFORMER :-	649
BATTERY 7AH (1) :-	1536
<b>TOTAL =</b>	<b>3483 (INCLUDING TAX)</b>

# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: 77 %	Asset Value: 4500/-
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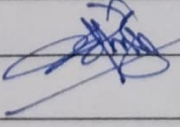
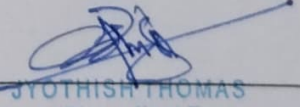
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) :  
 CYRIX SERVICE REPORT AND SPARE QUOTATION ATTACHED

Reasons for recommending the equipment as BER: CHECKED THE MACHINE AND FOUND THAT THE INVERTER PCB, TRANSFORMER AND BATTERIES ARE DEFECTIVE. THIS MACHINE WAS INSTALLED ON 03/09/2015 AND IS NOW OVER 9 YEARS OLD. REPAIRING COST OF THE EQUIPMENT IS 77%, MET BOTH CRITERIA AS PER THE TENDER CLAUSE 5.3.14.1. THEREFOR, WE RECOMMENDED THAT THE EQUIPMENT AS BER.

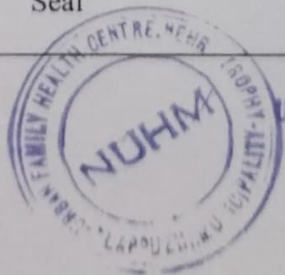


Name & Signature of CYRIX Authority with date:- MIDHUN RAJ R

Remarks of Junior Consultant (Biomedical) NHM:

Recommended for BER (Yes/ No):	 YES	 <b>JYOTHISH THOMAS</b> Consultant (Biomedical Engineering) NHM ALAPPUZHA
Date: 20.10.24		Signature of JC BM (NHM)

Date: \_\_\_\_\_ Seal \_\_\_\_\_ Signature of Superintendent /  
 Medical Officer (i/c)



THE MEDICAL OFFICER  
 URBAN FAMILY HEALTH CENTRE, NEHRU TROPY  
 NATIONAL URBAN HEALTH MISSION  
 Alappuzha Municipality

Municipality

## AION BACKUPS

YP/VIII/320 AYLARA, KERALA KOLLAM

Date: 28/10/2024

Contact: 8921950217

Email: [aionbackups12@gmail.com](mailto:aionbackups12@gmail.com)

GSTIN: 32CGUPM9450L1ZN

### ARTIS POWER 600VA UPS SERVICE PROPOSAL

TO,

CYRIX HEALTH CARE PVT .LTD

Barcode: 0440218 - Ticket ID: 141224

Hospital : UPHC, NEHARUTROPHY ,ALAPUZHA

Dear Sir/Madam,

We are pleased to submit here with our quote for the same as per below.

SL	DESCRIPTION	QTY	UNIT RATE IN INR	TOTAL	GST	TOTAL PRICE IN INR
1	12-230 INVERTER PCB	1	1100.00	1100.00	18	1298.00
2	7Ah BATTERY	1	1200.00	1200.00	28	1536.00
3	TRANSFORMER	1	550.00	550.00	18	649.00
<b>PAYABLE AMOUNT</b>						<b>3483.00</b>

#### Commercial terms and conditions

1. Payment 80% advance along with PO balance before dispatch, 20% after installation.
2. Delivery period; 2weeks.
3. Tax :GST@18% for spares,28%@Battery
4. Installation; Our scope.

Please arrange to release the PO at our above address

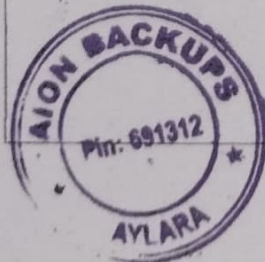
Bank name :HDFC

Account no:50200082743176

IFSC Code:HDFC0004083

We hope you will find the above offer in line with our discussions and await your valuable order please free to call or mail us on above given number if any query.

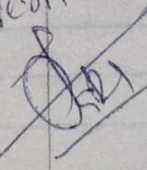
Thank you, Sincerely,  
BHAGATH MOHAN



SEMI AUTO ANALYSER WITH UPS

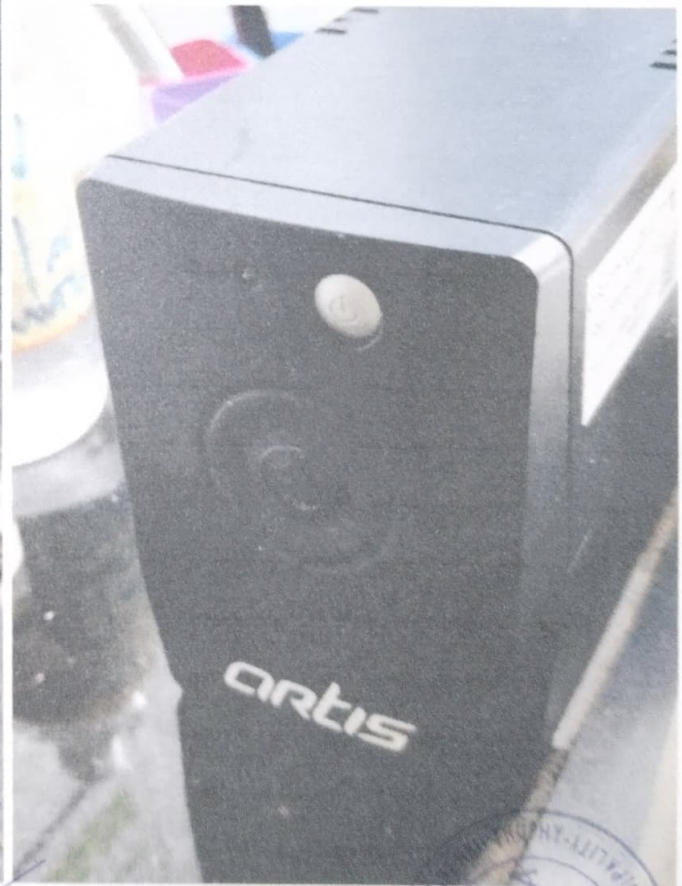
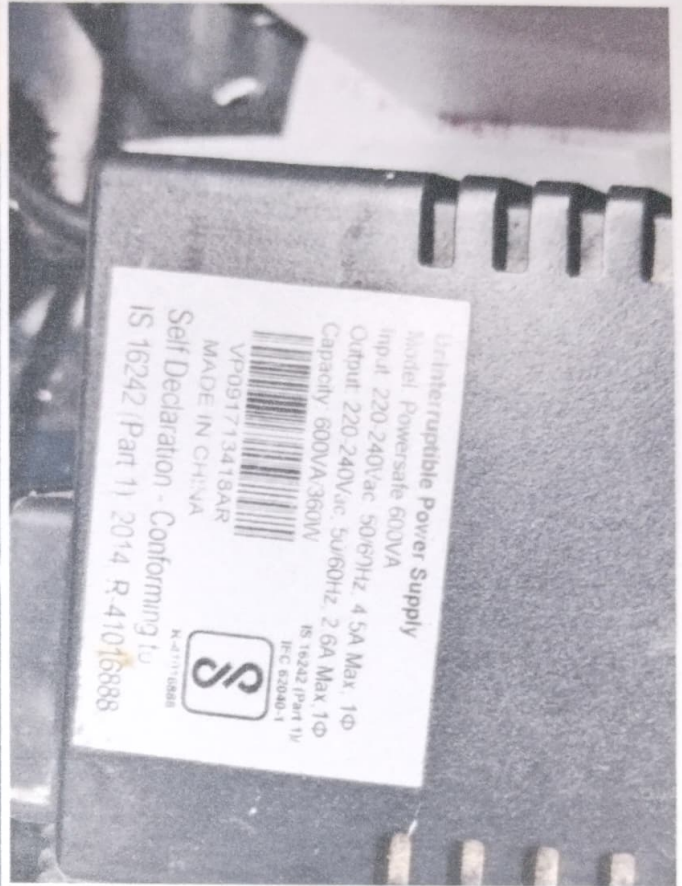
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DATE	RECEIVED FROM WHOM	RECEIPT	ISSUED TO WHOM	ISSUE	BALANCE	INITIALS
248 03.09.2015	Received from NIMH office, Atty as per the Bill no and date 248 from 03.09.2015 ROBONIK (INDIA) PVT LTD 9-B, Sreekrishna colony Kadambakkam, Chennai	1			1	
30.9.2015			Issued to lab	1	0	

Stock  
verified  




THE MEDICAL OFFICER  
URBAN FAMILY HEALTH CENTRE, NCT OF TRIPURA  
NATIONAL URBAN HEALTH MISSION  
Alappuzha Municipality



*[Handwritten signature]*

THE MEDICAL OFFICER  
URBAN FAMILY HEALTH CENTRE; N° F. NUTROPHY  
NATIONAL URBAN HEALTH MISSION  
Alappuzha Municipality

