



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 1024282

## CYRIX<sup>®</sup>

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 030, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

<p>Health Facility... <u>Family Health center</u></p> <p>Address... <u>Marickal, Thiruvananthapuram</u></p> <p>Ph: <u>79 024 36430</u></p>	<p>Call Registration Date : <u>07.11.2024</u></p> <p>Caller ID : <u>145319</u></p> <p>Date of Visit : <u>07.11.2024</u></p> <p>Asset No : <u>014 3340</u></p> <p>EQPT Name : <u>Digital BP apparatus</u></p> <p>Manufacture... <u>Omrion</u>..... Model : <u>HEM-8312</u></p> <p>S. No. <u>20171012177V61</u> Dept. <u>O.P</u></p>
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Service Classification : Breakdown call  PMS  Callbration  Cust. Training

Problem Identified : Unit not getting ON

Action Taken : checked and found the unit is not getting ON.  
Identified main board and display defective. Need to replace  
these spares for further checking and working conditions of the equipment

Completed  Date : 07.11.2024 Time : 3:30 PM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1. <u>Main board</u>	<u>1no</u>		
2. <u>Display</u>	<u>1no</u>		
Cyrix Engineer <u>Mohammed Shari</u>		Date <u>07.11.2024</u>	Start Time <u>3:00 PM</u>
			End Time <u>3:30 PM</u>

Customer Remark Completed  Pending

Service Engineer Name : Mohammed Shari

Signature: [Signature]

Date: 07.11.2024

Contact Number: 7994042445

Customer Name : Sridu L

Signature: [Signature]

Date:




Contact Number: 9447388119

Designation : Alarming officer

Hospital Seal: [Seal]

[Handwritten Signature]  
11/11/24



<b>PROFORMA</b> <b>RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)</b> <b>BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)</b>	
Name of Hospital: PHC MANIKKAL	Name of District: Thiruvananthapuram
Name of Equipment: B P APPARATUS	Equipment ID & Barcode: 145319 & 0143340
Make: OMRON	Model: NA
Serial Number: NA	Warranty details: No Warranty
Date of purchase/ Year of manufacture/ Installation Date: 29/06/2017	Present status of the equipment: Fully Damaged
Date of breakdown: 07/11/2024 (Toll free) (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked and found the unit is not getting ON. Identified Mainboard and display defective. Need to replace these spares for further checking and working condition of the equipment.	
Recommendations for repair (required service details): Not recommending for repair.	
Cost of spares (specify parts and cost): NA	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 2200/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix service report attached.	
Reasons for recommending the equipment as BER: Checked and found that the Mainboard and display defective. The unit is installed on 29/06/2017 and covered up to 7+ years. Quotation not attached since the spares are not available in the market. So recommending the unit for condemnation	
Kasyep.pv  Name & Signature of CYRIX Authority with date	
Remarks of Junior Consultant (Biomedical) NHM: Main board and Display complaint. As per tender guidelines this can be RBER.	
Recommended for BER (Yes/ No):	 <b>MANEESHA MOHAN</b> Signature of JC BM (NHM) Junior Consultant (Biomedical) National Health Mission Thiruvananthapuram
Date: 16-11-2024	
Date:	 Signature of Superintendent / Medical Officer (i/c)

മെഡിക്കൽ ഓഫീസർ ഇൻചാർജ്ജ്  
 കുടുംബാരോഗ്യകേന്ദ്രം, മെഡിക്കൽ  
 കോളിയക്കോട്, തിരുവനന്തപുരം (ജില്ല)  
 ഫീസ് - 695607







# OMRON

HEM-8712



**SYS**  
mmHg

**DIA**  
mmHg

**PULSE**  
/min



**START**  
—  
**STOP**



*Handwritten signature or mark*



**CYRIX**  
EQUIPMENT MAINTENANCE

**BIO MEDICAL EQUIPMENT MAINTENANCE  
PROGRAMME (BEMP)**

**TOLL FREE NO: 1800 - 425-7669**

**BAR CODE - (0004-890615225)  
0143340**



**OMRON**

**AUTOMATIC BLOOD PRESSURE MONITOR**

**MODEL : HEM-8712**

**RATING : DC 6V 4W**



SERIAL No. :

**20171012177VGI**

**OMRON HEALTHCARE Co., Ltd.  
Kyoto, JAPAN**



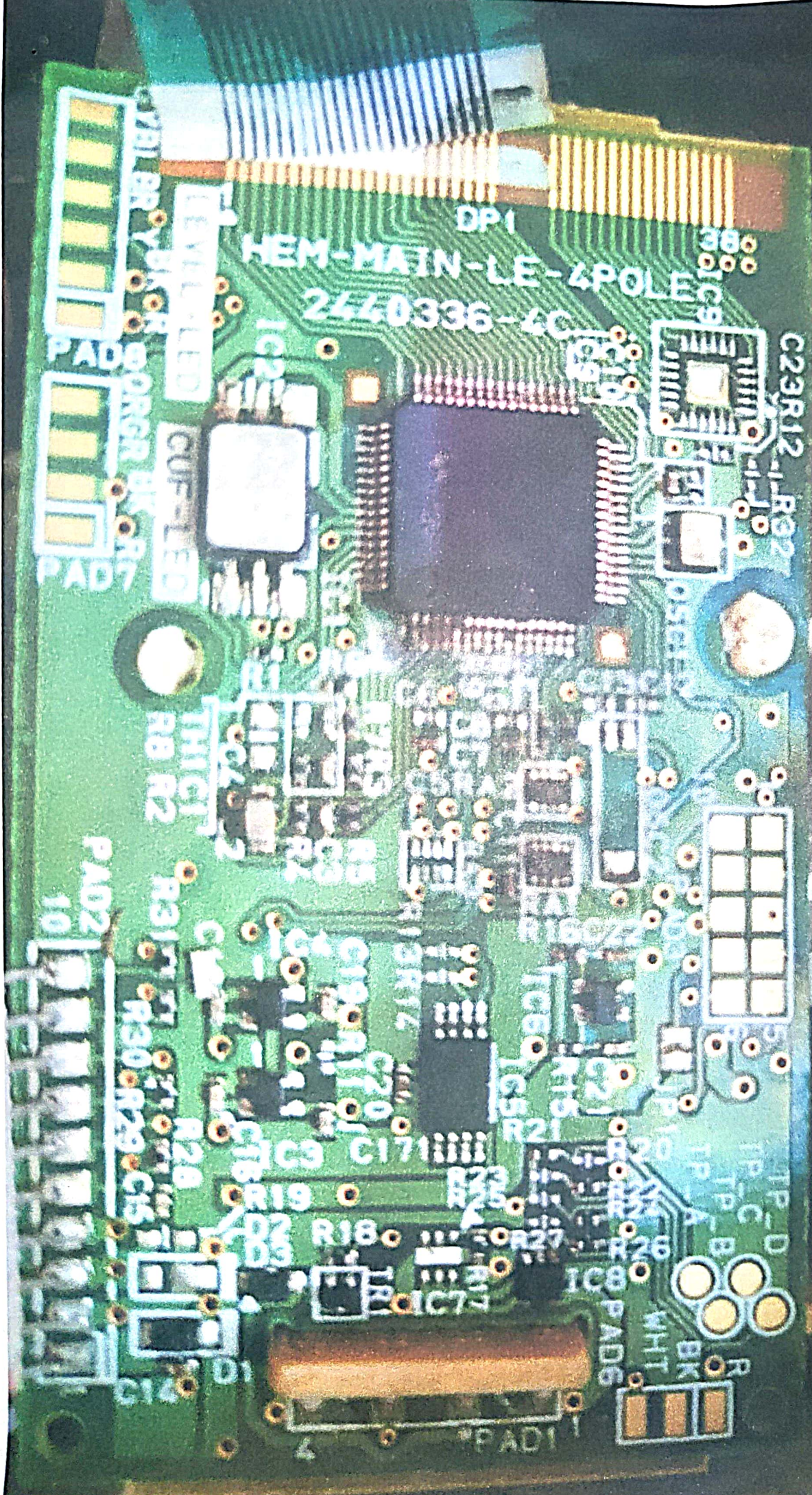
**OMRON HEALTHCARE EUROPE B.V.  
Scorpius 33, 2132 LR Hoofddorp  
THE NETHERLANDS**

**Asia Pacific HQ :  
OMRON HEALTHCARE  
SINGAPORE PTE LTD.**



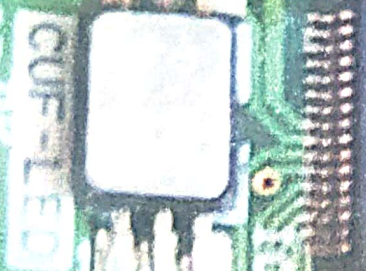
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DP1  
HEM-MAIN-LE-4POLE  
2440336-4C

C23R12-1-R02



THIC1  
R8 R2

R31 R7  
R30 R29

R19 R18  
R23 R25

R26 R27  
R20 R22

R24 R21

R28 R25

PAD5  
PAD7

PAD6  
PAD7

PAD2  
PAD1

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PAD1



*[Handwritten Signature]*  
Circular stamp with text: "G..."

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