



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 187955

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

| | |
|---|---|
| <p>Health Facility <u>PHE PANDALAM</u></p> <p>Address <u>PANDALAM</u> <u>PATHANAMTHITTA</u></p> <p>Ph : <u>9961025505</u></p> | <p>Call Registration Date : <u>14/10/2024</u></p> <p>Caller ID : <u>140371</u></p> <p>Date of Visit : <u>18/10/2024</u></p> <p>Asset No. : <u>0340625</u></p> <p>EQPT Name : <u>Micrao pipette</u></p> <p>Manufacture <u>BIOSYSTEM</u> Model : <u>B100NG</u></p> <p>S. No. <u>B03453</u> Dept. <u>LAB</u></p> |
|---|---|

Service Classification : Breakdown Call PMS Calibration Cust. Training

Problem Identified : Not working

Action Taken : Checked and found that number barrel of the pipette is damaged due to wear and tear

Completed Date : 18/10/24 Time : 11:30am Spare Required

Spare Replaced Requested

| Description | Qty. | Part Number | PR Number |
|------------------|---------------|---------------|---------------|
| 1. | | | |
| 2. <u>- NA -</u> | <u>- NA -</u> | <u>- NA -</u> | <u>- NA -</u> |
| 3. | | | |

| Cyrix Engineer | Date | Start Time | End Time |
|--------------------------|-----------------|----------------|----------------|
| <u>Shiju John Chacko</u> | <u>18/10/24</u> | <u>10:00am</u> | <u>11:30am</u> |

Customer Remark Completed Pending

Service Engineer Name : Shiju John Chacko
Signature :
Date : 18/10/24
Contact Number : 9605381275

Customer Name :
Signature :
Date :
Contact Number :
Designation :
Hospital Seal :

MEDICAL OFFICER IN-CHARGE
FAMILY HEALTH CENTRE
PANDALAM, PATHANAMTHITTA DIST
 PIN - 689 501



| | | | |
|------------------|--|---------------------|------------|
| CUSTOMER NAME | FAMILY HEALTH CENTER PANDALAM | | |
| ADDRESS | PANDALAM , PATHANAMTHITTA , KERALA 689501 | DATE OF CALIBRATION | 17/10/2024 |
| CERTIFICATE NO : | NA | VALID UP TO | NA |
| | | DATE OF ISSUE | 17/10/2024 |

| INSTRUMENT DETAILS | | | |
|--------------------|---------------------|-------------------|---------------|
| Instrument Name | MICRO PIPETTE | S.No. | BO3453 |
| Make / Model No. | BIOSYSTEM BIO ONE 1 | Visual Inspection | OK |
| LOCATION : | LAB | RANGE | 100 - 1000 µL |
| BAR CODE : 0340625 | | | |

PROBLEM IDENTIFIED : NUMBER BARREL NOT PROPER

ACTION TAKEN :

During the calibration it was found that pipette is in broken state. The number barrel of the pipette is damaged. This part is not currently available in the market. So above mentioned pipette is non serviceable. Therefore, we recommend to decommission this Pipette.

| | | | |
|---------------------------|------|------|---|
| CALIBRATION STATUS | PASS | FAIL | ✓ |
|---------------------------|------|------|---|

REMARKS:-

- ❖ This result of calibration refers to only to the particular items submitted for calibration.
- ❖ The above result is valid at the time of and under the stated conditions measurement.
- ❖ Calibration certificate issued for weight & measure parameters like mass, weighting balance, volumetric equipment, measuring scales/tapes etc. Are scientific purpose only and should not used for commercial.

Calibrated By
(CALIBRATION ENGINEER)

Approved By
(TECHNICAL MANAGER)
PREJITH T B



PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

| | |
|--|--|
| Name of Hospital: PHC PANDALAM | Name of District: PATHANAMTHITTA |
| Name of Equipment: Micro Pipette | Equipment ID & Barcode: 140371 & 0340625 |
| Make: BIOSYSTEM | Model: BIO ONE |
| Serial Number: B03453 | Warranty details: NO WARRANTY |
| Date of purchase/ Year of manufacture/ Installation Date: 11/02/2021 | Present status of the equipment: MACHINE FULLY DAMAGED |
| Date of breakdown: (Date of registration of complaint through email/ Toll free): 14/10/2024 | *AMC/ CAMC Period agreed at the time of purchase: NO AMC/CAMC |

Action taken: checked and found that number barrel of the pipette is damaged due to wear and tear.

Recommendations for repair (required service details): NOT RECOMMENDED FOR REPAIR

Cost of spares (specify parts and cost): NOT AVAILABLE

| | |
|---|-------------------|
| # Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NOT AVAILABLE | Asset Value: 1050 |
|---|-------------------|

Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)
 SERVICE REPORT AND CALIBRATION CERTIFIED ATTACHED

Reasons for recommending the equipment as BER: checked and found that number barrel of the pipette is damaged due to wear and tear and calibration failed. The spare parts is not available in the market. So recommended for Ber.

Shiju John Chacko

Name & Signature of CYRIX Authority

Remarks of Junior Consultant (Biomedical) NHM:

physically verified on 08-11-24. Recommend to BER as per rule

Recommended for BER (Yes/ No):

Date: *08-11-2024*

Shylar 8.11.24
 Signature of JC BM (NHM)

Date: (i/c) Seal

Signature of Superintendent / Medical Officer

CONSULTANT (BIOMEDICAL)
NATIONAL
PATHANAMTHITTA



MEDICAL OFFICER IN-CHARGE
 FAMILY HEALTH CENTRE
 PANDALAM, PATHANAMTHITTA DIST
 PIN - 629 501

VARIABLE MICRO PIPETTE

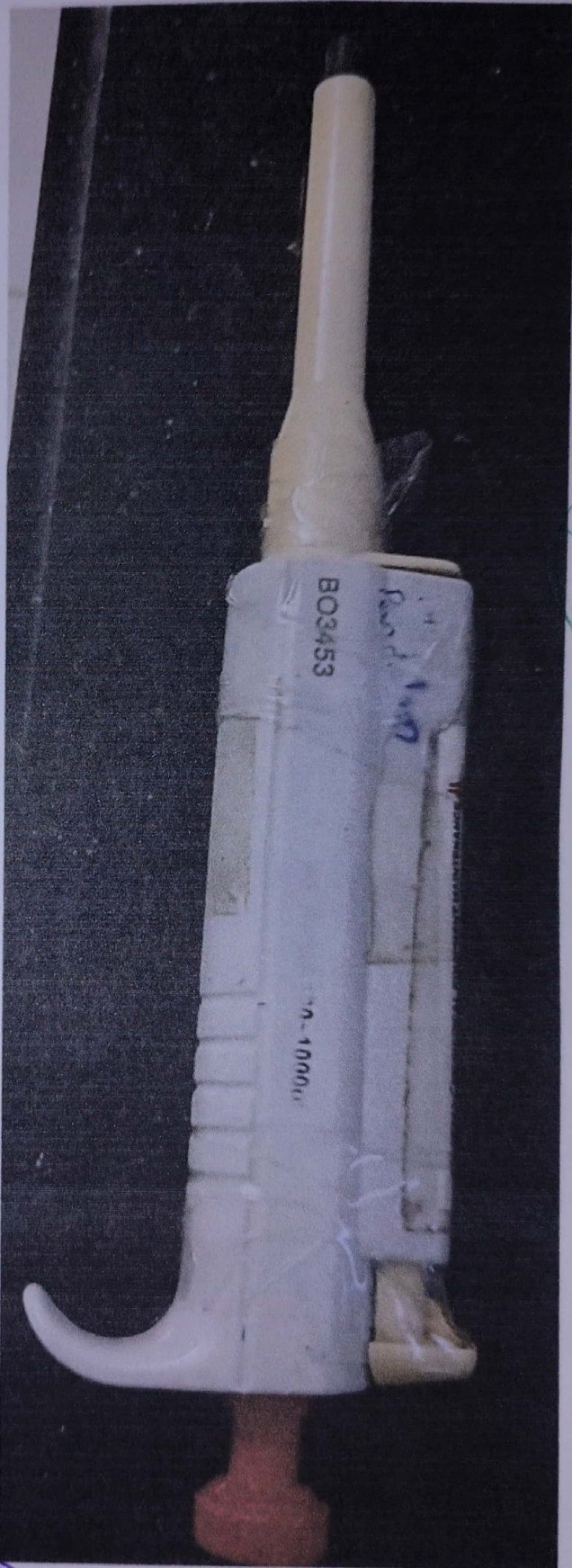
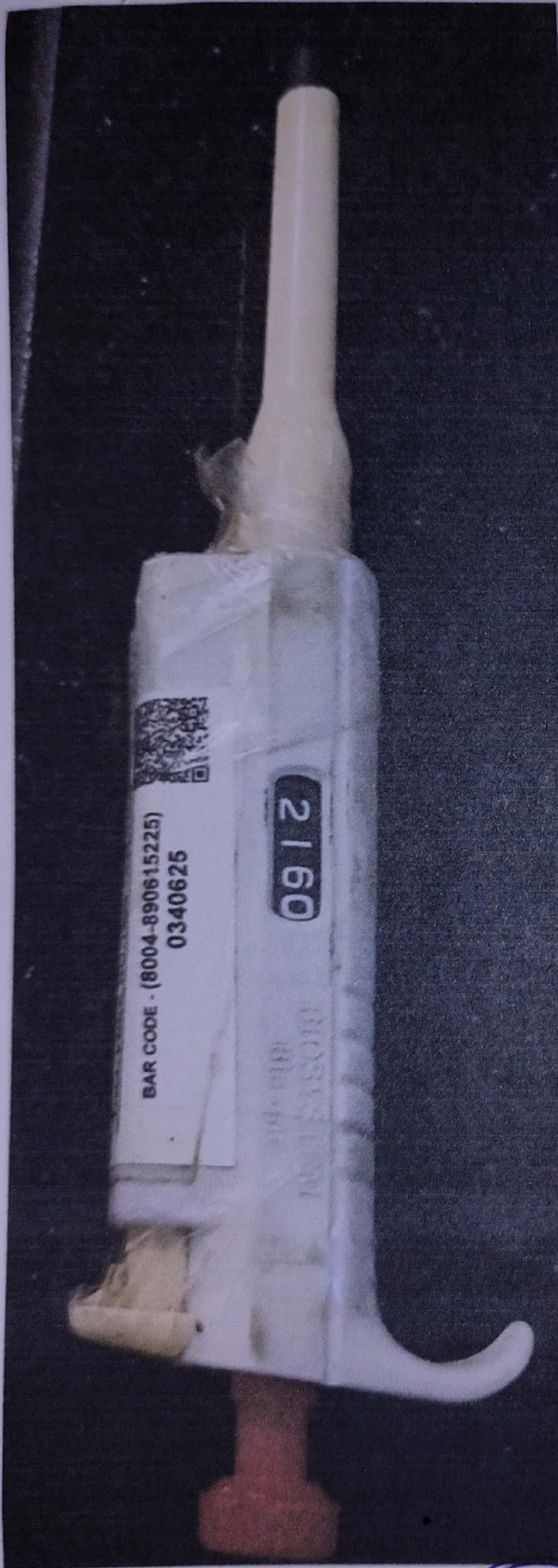
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| | Receipt | Issue | Balance | Remarks |
|-----------|--|-------|---------|---------|
| 15/2/2021 | Received from Store ABC diagnostic, Kottayam In: no: B2C/02468/20-21 Local purchase Register (4) Page no: 55 100 - 1000 ul 1 no's Make - Biosystem Model - Bio one Serial Number - B03453 | | | 1 no's |
| 31/3/2022 | Received from Store, ABC diagnostic, Kottayam In: no: B2C/04046/21-22 Local purchase Register (4) page no: (80) 100 - 1000 ul 1 no's | | | 1 no's |
| 31/3/2022 | Received from Store, ABC diagnostics Kottayam. In: no: B2C/04046/21-22 Local purchase Register 4 page no: (80) 10 - 100 ul 1 no's | | | 1 no's |

MEDICAL OFFICER IN CHARGE
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