



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1001183

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

<p>Health Facility: <u>Family Health Center</u></p> <p>Address: <u>Onekudy Thiruvananthapuram</u></p> <p>Ph: <u>9072268047</u></p>	<p>Call Registration Date: <u>10.10.2024</u></p> <p>Caller ID: <u>139817</u></p> <p>Date of Visit: <u>18.10.2024</u></p> <p>Asset No: <u>0143072</u></p> <p>EQPT Name: <u>SIA Biochemistry Analyser</u></p> <p>Manufacture: <u>Robonic</u> Model: <u>Prietel tach</u></p> <p>S. No: <u>AT 0130714RBK</u> Dept: <u>Laboratory</u></p>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Primary Board defective

Action Taken : Checked and identified Primary board
Defective. Equ. Enquired spare from OEM. OEM declared
END of life for the equipment

Completed Date : 18.10.2024 Time : 2.00pm. Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1. <u>Primary Board</u>			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Mohammed Shari</u>	<u>18.10.2024</u>	<u>1.30pm</u>	<u>2.00pm</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>Mohammed Shari</u></p> <p>Signature: <u>[Signature]</u></p> <p>Date: <u>18.10.2024</u></p> <p>Contact Number: <u>7996042445</u></p>	<p>Customer Name : <u>[Signature]</u></p> <p>Signature: <u>[Signature]</u></p> <p>Date: <u>18/10/2024</u></p> <p>Contact Number: <u>9072268047</u></p> <p>Designation : <u>LT</u></p> <p>Hospital Seal</p>
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Ph : 98472 99500 Website : www.cyrilx.com | Email : bemp.kl@cyrilx.in

Health Facility: <u>Family Health Center</u> Address: <u>Anakudi, Thiruvananthapuram</u> Ph: <u>9072868047</u>	Call Registration Date: <u>10.10.2024</u> Caller ID: <u>139817</u> Date of Visit: <u>10.10.2024</u> Asset No: <u>0143072</u> EQPT Name: <u>SIA Biochemistry Analyser</u> Manufacture: <u>Robokit</u> Model: <u>Pricelast touch</u> S. No: <u>DT03071488K</u> Dept: <u>Laboratory</u>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Software issue

Action Taken : checked the equipment found software issue
Need to change Primary board. Enquire spare from
OEM.

Completed Date: 10.10.2024 Time: 2.30pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1. <u>Primary board</u>	<u>1 no</u>		
Cyrilx Engineer		Date	Start Time
<u>Mohammed Shan.</u>		<u>10.10.2024</u>	<u>1.30pm</u>
			End Time
			<u>3.30pm</u>

Customer Remark Completed Pending

Service Engineer Name : Mohammed Shan.
 Signature: [Signature]
 Date: 10.10.2024
 Contact Number: 799404244

Customer Name : Meesa M. Nais
 Signature: [Signature]
 Date: 10/10/2024
 Contact Number: 9072868047
 Designation : LJ
 Hospital Seal

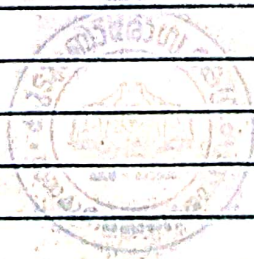
PROFORMA

RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: PHC ANAKUDY	Name of District: Thiruvananthapuram
Name of Equipment: Biochemistry Analyzer	Equipment ID & Barcode: 139817 & 0143072
Make: Robonik	Model: Prietest Touch
Serial Number: ATO130714RBK	Warranty details: No Warranty
Date of purchase/ Year of manufacture/ Installation Date: 20/10/2014	Present status of the equipment: Fully Damaged
Date of breakdown: 10/10/2024 (Toll free) (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked and found primary board complaint. Needs to replace the spare for further checking and working condition of the equipment. Enquired spares from OEM.	
Recommendations for repair (required service details): Not recommending for repair.	
Cost of spares (specify parts and cost): Not available	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 64760/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix service report and OEM End Of Life letter attached.	
Reasons for recommending the equipment as BER: Checked and found that the primary board defective. Equipment out lived 11+years. Primary board is not available now. OEM declared End of Life. OEM declared end of life for this machine, so recommended equipment for condemnation as per tender clause 5.3.14.2.	
Kaseelp.v Name & Signature of CYRIX Authority with date	
Remarks of Junior Consultant (Biomedical) NHM: EOL received, as per tender conditions can be RBER.	
Recommended for BER (Yes/ No):	JCB MANEESHA MOHAN I.T Junior Consultant (Biomedical) National Health Mission Thiruvananthapuram Signature of JC BM (NHM)
Date: 22-10-2024	
Date:	Seal Signature of Superintendent / Medical Officer (i/c)

SEMI-AUTO ANALYSER

Sr No	Date	From whom Received / Name of Particle	Model	ISS	Balance	Remarks
1.	22/10/14	1 No: 047 of Robonik Indin Pvt Ltd Chennai 418/14 (@T.0130714RBK)	Robonik	1	1	
	25/10/14	ISSUED to lab		1	1	
		Barcode: (414) G9 C254 01(01) 4005 Co. Barcode: 04842323239 - Corakur Complaint Reg - 18002700G90. Caylobcanitkad.				
2.	4/10/19	7119104365 207119 Mexil diagnostic Pvt Ltd		1	2	
		Reports: Gujarat Indin Biochemistry Analysis Sol/1856/2018-19/108 Date 16/3/19 Ecode 108 model make: Mexil diagnostic Pvt Ltd Amount 56640/-	Mexi 420 Clinguard			
			Serial No: 020567 installed 4/9/2019.			
	4/10/19	ISSUED to Lab		1	2	



Handwritten signature or initials.

Blue ink stamp or mark.

Date: 15.10.2024

Dear Valued Customer,

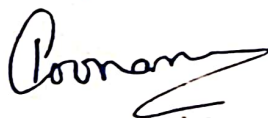
Thank you for choosing Robonik (India) Pvt. Ltd. We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model: Prietest Touch) having Serial No. AT0130714RBK.

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having Serial No. AT0130714RBK as End of Life (EOL) Notified. (During from installation is 10 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

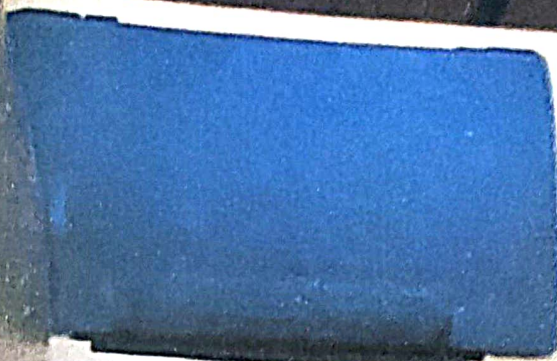
For ROBONIK (INDIA) PVT. LTD.

A handwritten signature in black ink, appearing to read 'Poonam', is written over a circular stamp. The stamp contains the text 'ROBONIK (INDIA) PVT. LTD.' around its perimeter.

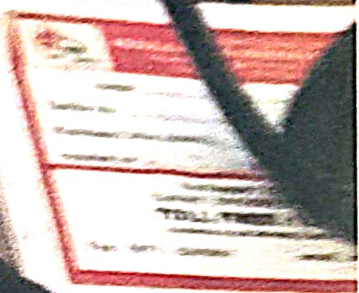
Authorised Signatory



A small, handwritten mark or signature in black ink, consisting of a few loops and a horizontal line.



CYBER
TOLL FREE NO 1800 425 7888
SERIAL NO (8064-88915225)
0143072



MINOLOT

MINOLOT

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FEED PRINT WASH SET NO



Handwritten signature or mark.

CYRIX
HEALTH CARE SYSTEMS

**BIOMEDICAL EQUIPMENT MAINTENANCE
PROGRAMME (BEMP)**

TOLL FREE NO: 1800 - 425-7000

**BAR CODE - (8004-890615225)
0143072**

Product BIOCHEMISTRY ANALYSER

Model **prietest TOUCH**

Voltage **115V-230V/ 60Hz-50Hz**

Sr. No. **AT0130714RBK**

Power **75VA**

**Contrast
Knob**

RS 232 