



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1001180

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility... <u>Urban Primary Health</u>	Call Registration Date : <u>07.10.2024</u>
Address... <u>Center, Thrikkanapuram,</u>	Caller ID : <u>139143</u>
<u>Thiruvananthapuram, Kerala.</u>	Date of Visit : <u>07.10.2024</u>
Ph : <u>8075627166</u>	Asset No : <u>0141051</u>
	EQPT Name : <u>SLA Biochemistry Analyser</u>
	Manufacture : <u>Robonic</u> Model : <u>Prilert Touch</u>
	S. No. : <u>DT253031SRK Dept. Laboratory</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Primary Board Complete

Action Taken : checked the equipment found contrast issue
is display adjusted the contrast knob but still same complete
existing. So need to change new primary board & required spare from OEM.
Completed Date : 07.10.2024 Time : 12.30pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1. <u>Primary Board</u>	<u>1 no</u>		
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Mohammed Sherif</u>	<u>07.10.2024</u>	<u>12.00pm</u>	<u>2.30pm</u>

Customer Remark Completed Pending

Service Engineer Name : Mohammed Sherif
Signature: [Signature]
Date: 07.10.2024
Contact Number: 794042445

Customer Name : [Signature]
Signature: [Signature]
Date: 07/10/2024
Contact Number: [Blank]
Designation : [Blank]
Hospital Seal [Stamp]
MEDICAL OFFICER
UPHC, THRIKANNAPURAM, TVPM



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Ph : 98472 99500 Website :www.cyrix.com | Email : bemp.kl@cyrix.in

<p>Health Facility... <u>Urban Primary Health</u></p> <p>Address... <u>Center, Thrikkannapuram,</u> <u>Thiruvananthapuram, Kerala</u></p> <p>Ph: <u>8075627166</u></p>	<p>Call Registration Date : <u>07.10.2024</u></p> <p>Caller ID : <u>139143</u></p> <p>Date of Visit : <u>17.10.2024</u></p> <p>Asset No : <u>0141051</u></p> <p>EQPT Name : <u>81A Biochemistry Analyser</u></p> <p>Manufacture: <u>Robonic</u> Model: <u>Pritest Touch</u></p> <p>S. No. <u>A72530315.RB.k</u> Dept. <u>Laboratory</u></p>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Primary Board complete

Action Taken : Checked the equipment found Primary Board
defective. Required spare from OEM. OEM declared end
of life for the equipment

Completed Date : 17.10.2024 Time : 2.00pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1. <u>Primary Board</u>	<u>1no</u>		
2.			
3.			

Cyrux Engineer	Date	Start Time	End Time
<u>Mohammed Sherif</u>	<u>17.10.2024</u>	<u>1.00pm</u>	<u>2.00pm</u>

Customer Remark Completed Pending

Service Engineer Name : Mohammed Sherif

Signature: [Signature]

Date: 17.10.2024

Contact Number: 7994042445

Customer Name : _____

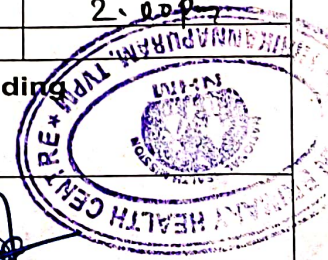
Signature: [Signature]

Date: 17/10/24

Contact Number: _____

Designation : MEDICAL OFFICER

Hospital Seal: UPHC, THRIKANNAPURAM, TV



PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: UPHC THRIKKANNAPURAM	Name of District: Thiruvananthapuram
Name of Equipment: Biochemistry Analyzer	Equipment ID & Barcode: 139143 & 0141051
Make: Robonik	Model: Prietest Touch
Serial Number: AT2530315RBK	Warranty details: No Warranty
Date of purchase/ Year of manufacture/ Installation Date: 07/12/2015	Present status of the equipment: Fully Damaged
Date of breakdown: 07/10/2024 (Toll free) (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC

Action taken: Checked and found primary board complaint. Needs to replace the spare for further checking and working condition of the equipment. Enquired spares from OEM.

Recommendations for repair (required service details): Not recommending for repair.

Cost of spares (specify parts and cost): Not available

# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 64760/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not):
 Cyrix service report and OEM End Of Life letter attached.

Reasons for recommending the equipment as BER: Checked and found that the primary board defective. Equipment out lived 8+years. Primary board is not available now. OEM declared End of Life. OEM declared end of life for this machine, so recommended equipment for condemnation as per tender clause 5.3.14.2.

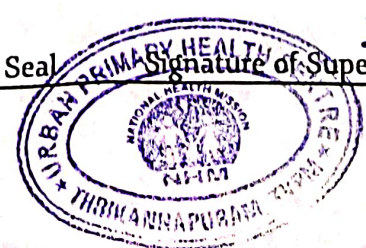
Karyep.p.v
 Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM:
Verified the EOL letter from company. So can be RBER. as per tender conditions.

MANEESHA MOHAN M.R.
 Junior Consultant (Biomedical)

Recommended for BER (Yes/ No):	National Health Mission Thiruvananthapuram
Date: 19.10.2024	<i>tpb</i> 19.10.2024 Signature of JC BM (NHM)

Date: _____

Seal:  Signature of Superintendent / Medical Officer (i/c)
 UPHC, THRIKKANNAPURAM

SEMI ANNUAL ANALYSIS

7/12/15

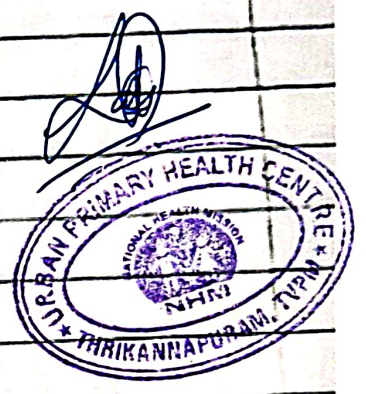
Received from main staff 1
page no: 66. Km. No. 183/2015/108. Expt. Code 102/448

Robotic - printer. Sl. No. AT-25303/5R9R

2/12/15 Biochemistry certificate 1. 2.

Analyzer - Cliniquant Monitor: SN 0522246

12/12/15 Ment. (K. S. S. C.) XV FC purchase.



Date: 15.10.2024

Dear Valued Customer,

Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model: Prietest Touch) having Serial No. **AT2530315RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having Serial No. **AT2530315RBK** as **End of Life (EOL) Notified.** (During from installation is 09 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

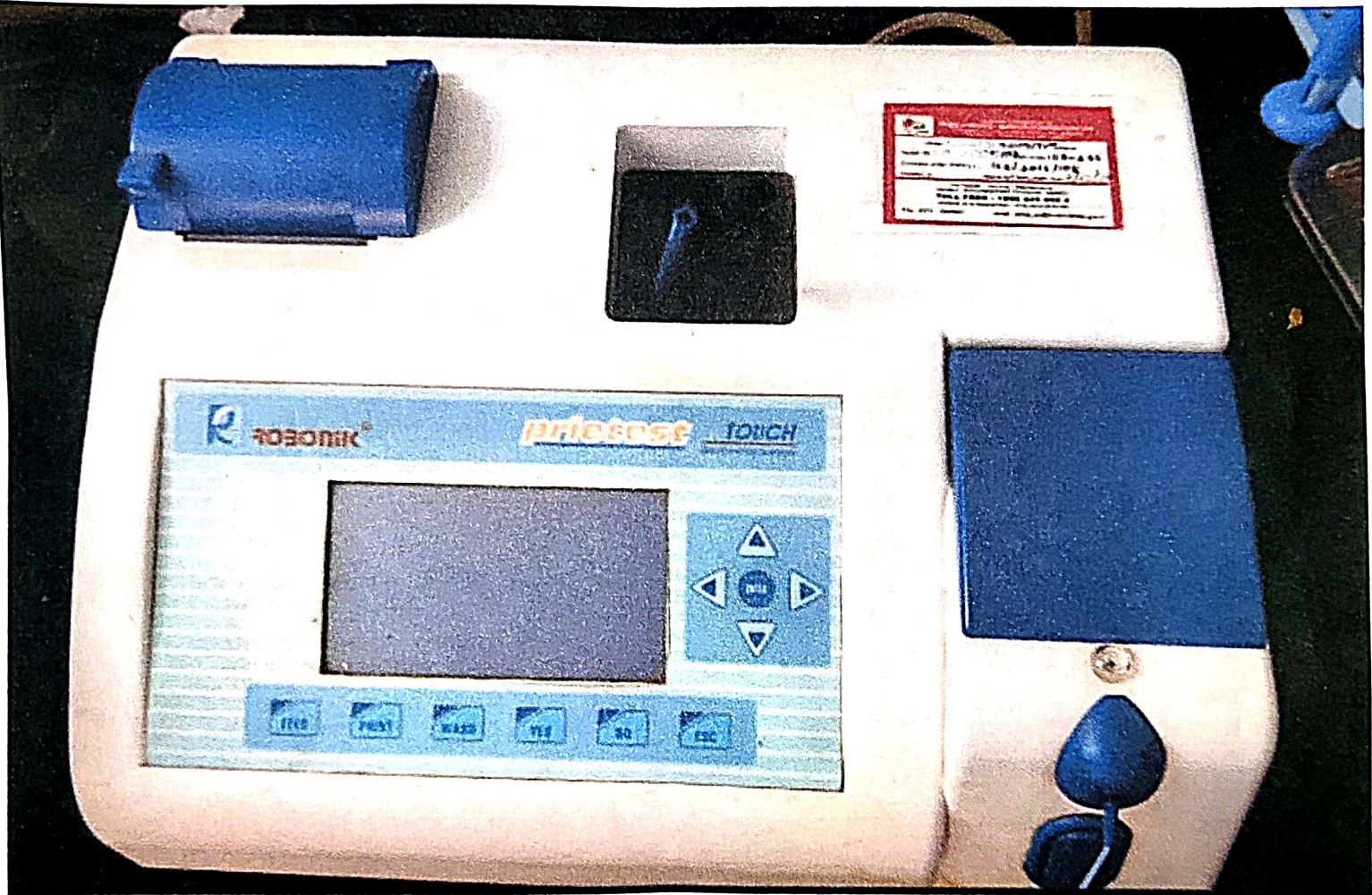
Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Authorised Signatory

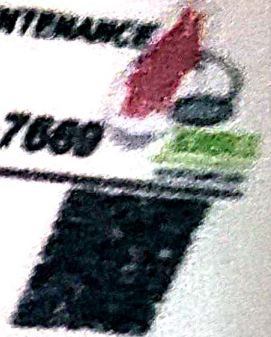




CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)

TOLL FREE NO: 1800 - 425-7669

**BAR CODE - (8004-890815225)
0141051**



Product BIOCHEMISTRY ANALYSER

Model **prietest TOUCH**

Voltage **115-230VAC, 50-60Hz**

SN **AT2530315RBK**

Power **100VA**

[Handwritten signature]

Fast
Job