



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1017017

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

<p>Health Facility..... <u>GH Adoor</u>.....</p> <p>Address..... <u>Adoor</u>..... <u>Pathanamthitta</u>.....</p> <p>Ph:..... <u>9745299126</u>.....</p>	<p>Call Registration Date : <u>03/10/2024</u>.....</p> <p>Caller ID : <u>138575</u>.....</p> <p>Date of Visit : <u>04/10/2024</u>.....</p> <p>Asset No : <u>031211</u>.....</p> <p>EQPT Name : <u>Defibrillator</u>.....</p> <p>Manufacture: <u>Nihonkohiden</u> Model: <u>Cardiolife</u></p> <p>S.No..... <u>09693</u>..... Dept..... <u>OT</u>.....</p>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Not working.....

Action Taken : Checked the machine found that Defibrillator Cable, Paddles, Main board and battery defective Enquire Quotation from OEM.....

Completed Date : 04/10/2024..... Time : 12:00pm..... Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Sijo Zachariah</u>	<u>04/10/2024</u>	<u>10:00am</u>	<u>12:00pm</u>

Customer Remark Completed Pending

Service Engineer Name : Sijo Zachariah

Signature:

Date: 04/10/2024

Contact Number: 811 39 54221

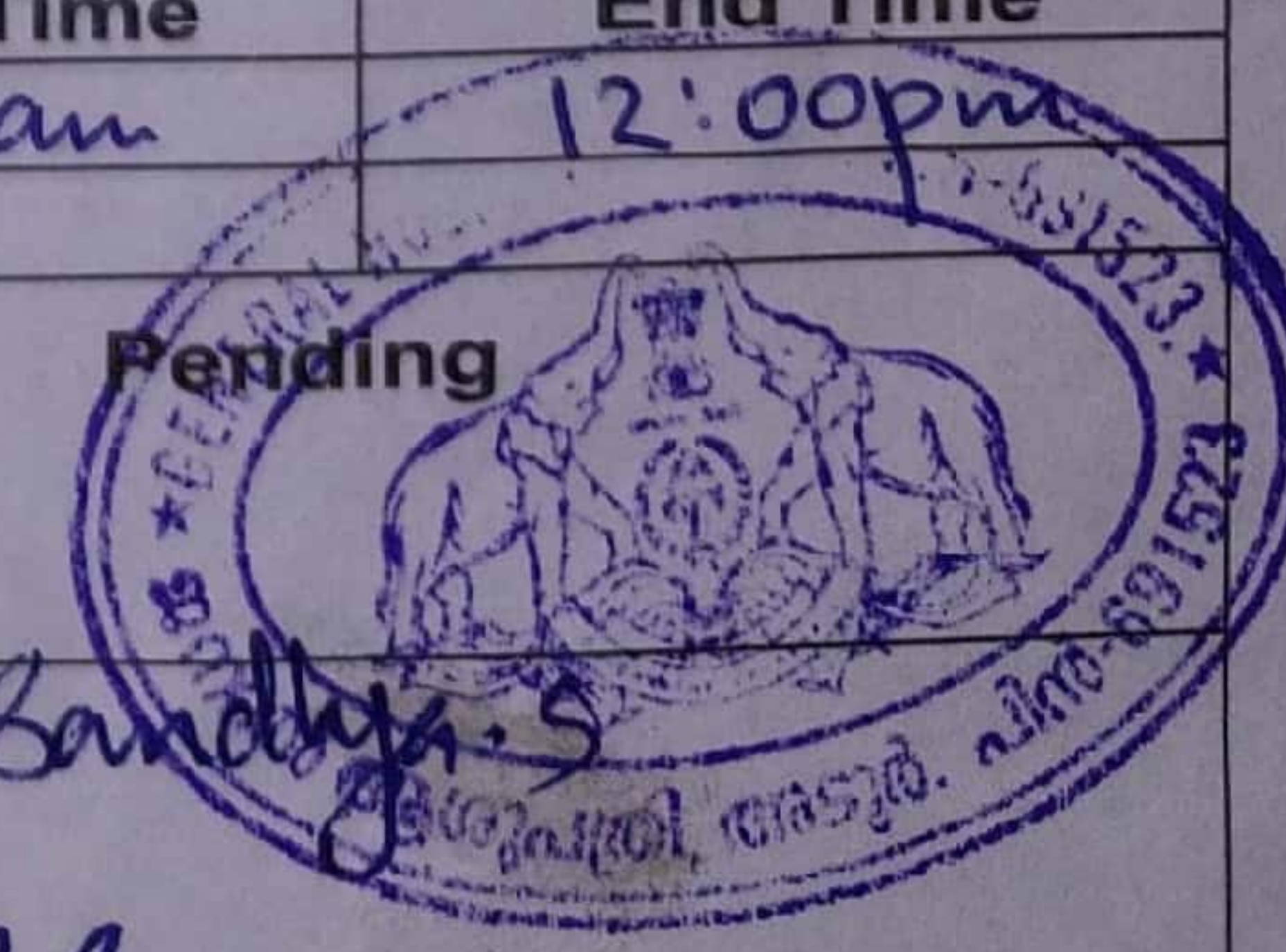
Customer Name : Sandhya S

Signature:

Date: 04/10/24

Contact Number: 9496645164

Designation: BME



**SUPERINTENDENT
GENERAL HOSPITAL
ADOOOR**



Maneesh R Nair <maneeshrcyrix@gmail.com>

Request for Spare Parts Quotation # DEFIBRILLATOR # GH ADOOR

7 messages

Maneesh R Nair <maneeshrcyrix@gmail.com>

Sat, Oct 12, 2024 at 10:54 AM

To: Pream_jose@nihonkohden.in

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Krishna Kumar <krishnads87@gmail.com>, Anjitha T L <purchasecyrix2@gmail.com>, IZRATH <purchasecyrix5@gmail.com>, Project Manager KLBEMP <pm.bempkl@cyrix.in>

Dear sir,

I am writing to request a quotation for spare parts for the following equipment:

Facility: GH Adoor
Equipment: Defibrillator
Make: Nihon Kohden
Model: Cardiolife
Serial Number: 09693

Spare Parts Required:

Main Board
Battery
Paddles with Cable
Power Supply Board

Could you please provide the pricing and availability for these items at your earliest.

--

Warm Regards,

MANISH R NAIR
DISTRICT INCHARGE
PATHANAMTHITTA
9365109472

Cyrix Healthcare Pvt.Ltd

| KL-BEMP |

mail: www.maneeshrcyrix@gmail.comWebsite: www.cyrixhealthcare.com

2 attachments



0312111_asset_1651221307 (1) (1).jpg
63K



0312111_asset_1651221321 (1) (1).jpg
48K

Pream Jose <pream_jose@nihonkohden.in>

Thu, Oct 17, 2024 at 12:53 PM

To: Maneesh R Nair <maneeshrcyrix@gmail.com>

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Anjitha T L <purchasecyrix2@gmail.com>, IZRATH <purchasecyrix5@gmail.com>, Parivallal Nedumaran <parivallal_nedumaran@nihonkohden.in>

Dear sir,

Mother board not in stock

AC/ DC board (power supply)
Rs.31653.00 plus tax

Paddle with cable Rs.47180 plus tax

Battery is available with our dealer Mediserv.

Pream Jose Akkanath
Area Manager
Cochin
Mob:9599481509.

From: Maneesh R Nair <maneeshrcyrix@gmail.com>

Sent: Saturday, October 12, 2024 10:54:49 am

To: Pream Jose <Pream_jose@nihonkohden.in>

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>; DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>; Krishna Kumar <krishnads87@gmail.com>; Anjitha T L <purchasecyrix2@gmail.com>; IZRATH <purchasecyrix5@gmail.com>; Project Manager KLBEMP <pm.bempkl@cyrix.in>

Subject: Request for Spare Parts Quotation # DEFIBRILLATOR # GH ADOOR

You don't often get email from maneeshrcyrix@gmail.com. [Learn why this is important](#)

注意/ Caution

これは社外からのメールです。リンクや添付ファイル等を開く前に、送信者を再度確認して下さい。

This is an email from outside of NK. Check the sender carefully before opening attachments or links.

这是社外邮件。在点击链接或打开附件之前，请再次确认发件人。不需要请不要打开。

[Quoted text hidden]

Maneesh R Nair <maneeshrcyrix@gmail.com>

Thu, Oct 17, 2024 at 6:10 PM

To: Pream Jose <pream_jose@nihonkohden.in>

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Anjitha T L <purchasecyrix2@gmail.com>, IZRATH <purchasecyrix5@gmail.com>, Parivallal Nedumaran <parivallal_nedumaran@nihonkohden.in>

Sir,

Can you please provide in quotation format along with motherboard rate.

Thanks

[Quoted text hidden]

Pream Jose <pream_jose@nihonkohden.in>

Fri, Oct 18, 2024 at 2:19 PM

To: Maneesh R Nair <maneeshrcyrix@gmail.com>

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Anjitha T L <purchasecyrix2@gmail.com>, IZRATH <purchasecyrix5@gmail.com>, Parivallal Nedumaran <parivallal_nedumaran@nihonkohden.in>

Dear Sir,

Kindly be informed that this is a discontinued product , the spares which are available in the stock only can be processed.

There is no possibility of mother board will come to stock.

Thanking you.

Pream Jose Akkanath

Nihon Kohden India Pvt Ltd

Area Manager

Customer Support

Cochin.

Mob: 9599481509.

[Quoted text hidden]

Maneesh R Nair <maneeshrcyrix@gmail.com>

Fri, Oct 18, 2024 at 4:50 PM

To: Pream Jose <pream_jose@nihonkohden.in>

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Anjitha T L <purchasecyrix2@gmail.com>, IZRATH <purchasecyrix5@gmail.com>, Parivallal Nedumaran <parivallal_nedumaran@nihonkohden.in>

Dear Sir,

Could you please provide the letter for the discontinued product?

[Quoted text hidden]

Pream Jose <pream_jose@nihonkohden.in>

Sat, Oct 19, 2024 at 9:25 PM

To: Maneesh R Nair <maneeshrcyrix@gmail.com>

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Anjitha T L <purchasecyrix2@gmail.com>, IZRATH <purchasecyrix5@gmail.com>, Parivallal Nedumaran <parivallal_nedumaran@nihonkohden.in>

Dear Sir,

Please find the attached letter as desired by you.

Thanking you.

Pream Jose Akkanath

Nihon Kohden India Pvt Ltd

Area Manager

Customer Support

Cochin.

Mob: 9599481509.

From: Maneesh R Nair <maneeshrcyrix@gmail.com>

Sent: 18 October 2024 16:51

To: Pream Jose <pream_jose@nihonkohden.in>

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>; DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>; Anjitha T L <purchasecyrix2@gmail.com>; IZRATH <purchasecyrix5@gmail.com>; Parivallal Nedumaran <parivallal_nedumaran@nihonkohden.in>

Subject: Re: Request for Spare Parts Quotation # DEFIBRILLATOR # GH ADOOR

注意/Caution

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这是社外邮件。在点击链接或打开附件之前，请再次确认发件人。不需要请不要打开。

[Quoted text hidden]

 **Discontinuation Information.pdf**
70K

Maneesh R Nair <maneeshrcyrix@gmail.com>

Sun, Oct 20, 2024 at 9:01 PM

To: Pream Jose <pream_jose@nihonkohden.in>

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Anjitha T L <purchasecyrix2@gmail.com>, IZRATH <purchasecyrix5@gmail.com>, Parivallal Nedumaran <parivallal_nedumaran@nihonkohden.in>

Dear sir,

Thank you for your mail.

[Quoted text hidden]

Dated: 08.04.2024

Service support Discontinuation Notice

To,
Valued Customers of Nihon Kohden India

This letter serves as a formal notification that Nihon Kohden India Private Limited ("NKI") is constrained the support for Models **TEC-5521K and TEC-5531K** of Defibrillator (collectively as "**Products**") with the immediate effect from the date of issuing this notice.

Our decision to discontinue the support services to the above Products is due to ongoing geopolitical disturbance in in eastern Europe and west Asia, which, have led to significant disruptions in global supply chains of the components of the Products. Regrettably, these disruptions have directly impacted our ability to procure essential components required for the maintenance and service of the Products.

Despite exhaustive efforts to secure alternative source, we find ourselves unable to assure the availability of components of the Products. Consequently, we are compelled to end service support for the affected Products.

We are committed to provide our customers the best-in-class product and service support. We understand that this decision may cause inconvenience to you and your organization, and for that, we sincerely apologize. Please be assured that are actively exploring all available options to mitigate the impact.

In the meantime, we remain committed to providing assistance and guidance to help you navigate this transition as far as possible. Our team is available to discuss with our valued customers the suitable alternatives available with us to support you during this transition and to further assist you in finding the best possible solutions that align with your requirements.

Contact information: You are requested to contact NKI via the below mentioned channels –

- a. For new models please send query to our sales department:
Email: info@nihonkohden.in
- b. For any questions or concerns regarding any service support:
Email: customer_support@nihonkohden.in
Toll free no. **1800-103-8182**

We thank you for your business and continued partnership. We appreciate your understanding and the trust you have placed in us. We remain committed to delivering innovative and reliable solutions to meet your evolving needs.

Looking forward to our continued partnership.

Sincerely,

Nihon Kohden India Private Limited

Authorised Signatory

bc 11/11/24

PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: GH ADOOR	Name of District: PATHANAMTHITTA
Name of Equipment: DEFIBRILLATOR	Equipment ID & Barcode: 138575/0312111
Make: NIHON KOHDEN	Model: CAPDIOLIFE
Serial Number: 09693	Warranty details: NO WARRANTY
Date of purchase/ Year of manufacture/ Installation Date: 11/03/2011	Present status of the equipment: MACHINE FULLY DAMAGED
Date of breakdown: 03/10/2024 (Date of registration of complaint through email/ Toll free)	*AMC/CAMC Period agreed at the time of purchase: NO AMC/CAMC

Action taken: CHECKED AND FOUND THAT MAIN BOARD, POWER SUPPLY BOARD, PADDLES WITH CABLE AND BATTERY ARE DEFECTIVE. ENQUIRED QUOTATION FROM OEM.

Recommendations for repair (required service details): NOT RECOMMENDED FOR REPAIR

Cost of spares (specify parts and cost): NOT AVAILABLE

# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NOT AVAILABLE	Asset Value: 249950/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)
SERVICE REPORTS AND OEM EOL LETTER ATTACHED

Reasons for recommending the equipment as BER: CHECKED AND FOUND THAT MAIN BOARD, POWER SUPPLY BOARD, PADDLES WITH CABLE AND BATTERY ARE DEFECTIVE. ENQUIRED QUOTATION FROM OEM FOR MENTIONED SPARE PARTS. THE MACHINE WAS AGED UPTO 13 YRS AND THE OEM DECLARED AS END OF LIFE FOR THIS MACHINE. SO ACCORDING TO THE TENDER CLAUSE 5.3.14.2, THIS MACHINE RECOMMENDED FOR BER.

Moulish R. Jaye
Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM:
Physically verified on 12.11.2024. Recommended for BER as per rule

Recommended for BER (Yes/ No):
Date: 12.11.24

Date: (i/c) Seal
Signature of Superintendent / Medical Officer

CONSULTANT (BIOMEDICAL)
NATIONAL HEALTH MISSION
PATHANAMTHITTA

SUPERINTENDENT
GENERAL HOSPITAL
ADOOR



CARDIAC MONITOR & DEFIBRILLATOR

19.06.08

IN NO: 35/DWH/KMSC/PTA DT 19.06.08

1 No:

1 No:

Cost. Rs 1,70,000/-

Make. BPL

Model- DF 2509/R

SI. No: EZMD8C1786

Warranty: 1 year from date of installation

Service Provider Address:

Central Marketing Organisation

ACBG, BPL Ltd. BPL Towers

13-Rasturba Road, Bangalore. 560001

Accessories:

1) ECG Patient Monitoring Cable
3 lead type

1 No

2) External Paddle Set

1 Set

3) Disposable Electrodes

30 Nos

Power Cord

1 No

4) Earth Cable

1 No

5) User Manual & Warranty Card

1 No

6) Accessory Case

1 No

7) Paper Roll

1 No

8) Internal Paddle Set

1 Set

24.06.08

Issued to Operation Theatre with all the accessories. P.No: 25 Sub Stock Register Operation Theatre

1 No: NIL

[Signature]
Store Superintendent

Received
[Signature]
Apothecary

E Rajithakumar
Staff Nurse
O.T

11/9/11

INNO: 0059 / 5/3/11

Mediserve Pathon Shop 30, Manikanteswam P.O, Peenmarkada Tumkur
047-2363329 Fax - 2363329

Email: sum.Mediserve@sancharnet.in

Supply order no. USPS-5995 / 2011 Dts Dt 28/6/11

Model no: TEC 5521K

Make NAON KOHDEN

Warranty 3 years

And 2% of total cost 5 year after warranty

2% comprehensive warranty offered 3 year for 5 years

[Signature]
SUPERINTENDENT
GENERAL HOSPITAL
ADDOOR

Cost: 249950/-

Contact phone no:

9447210964

INNO: 55

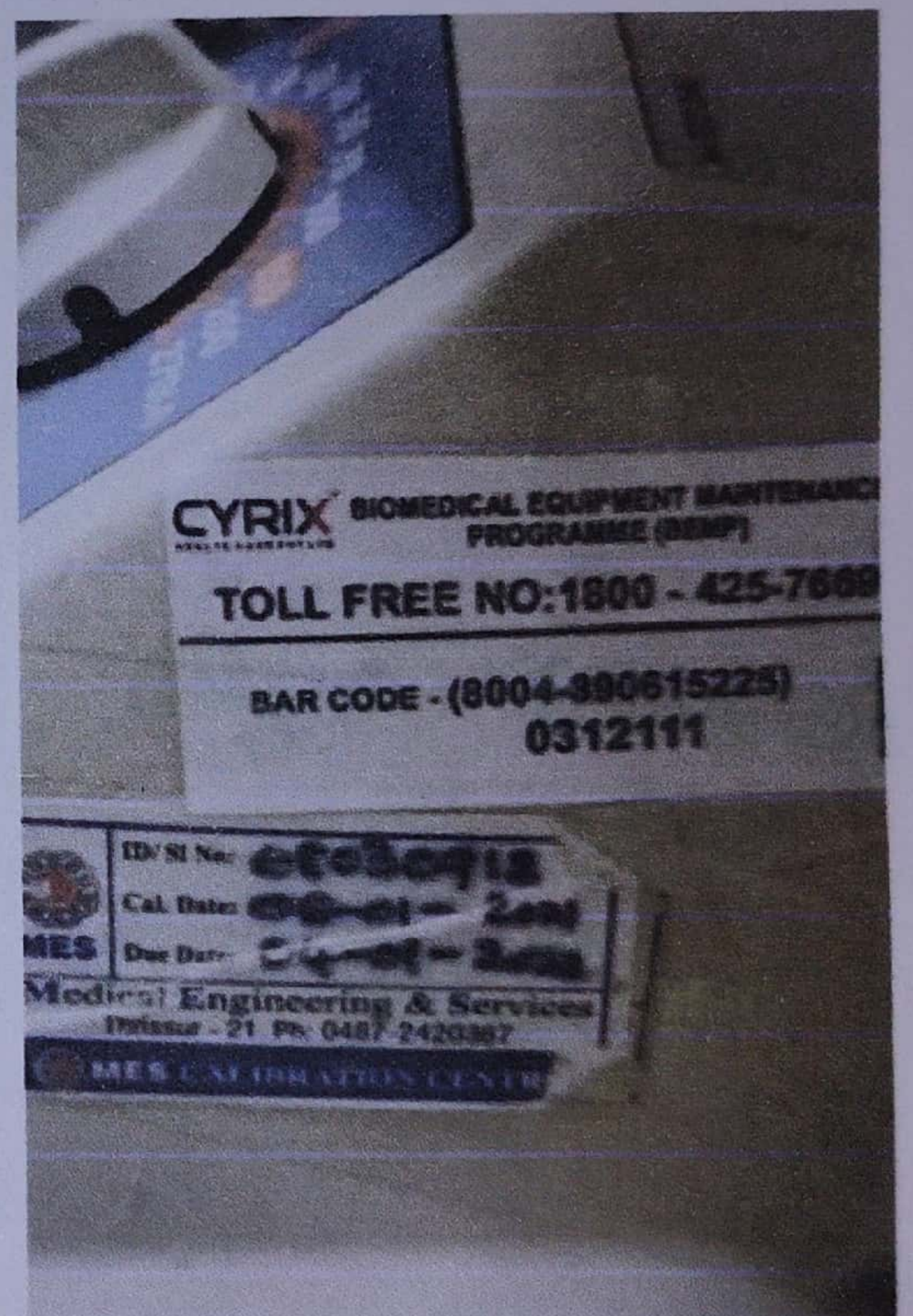
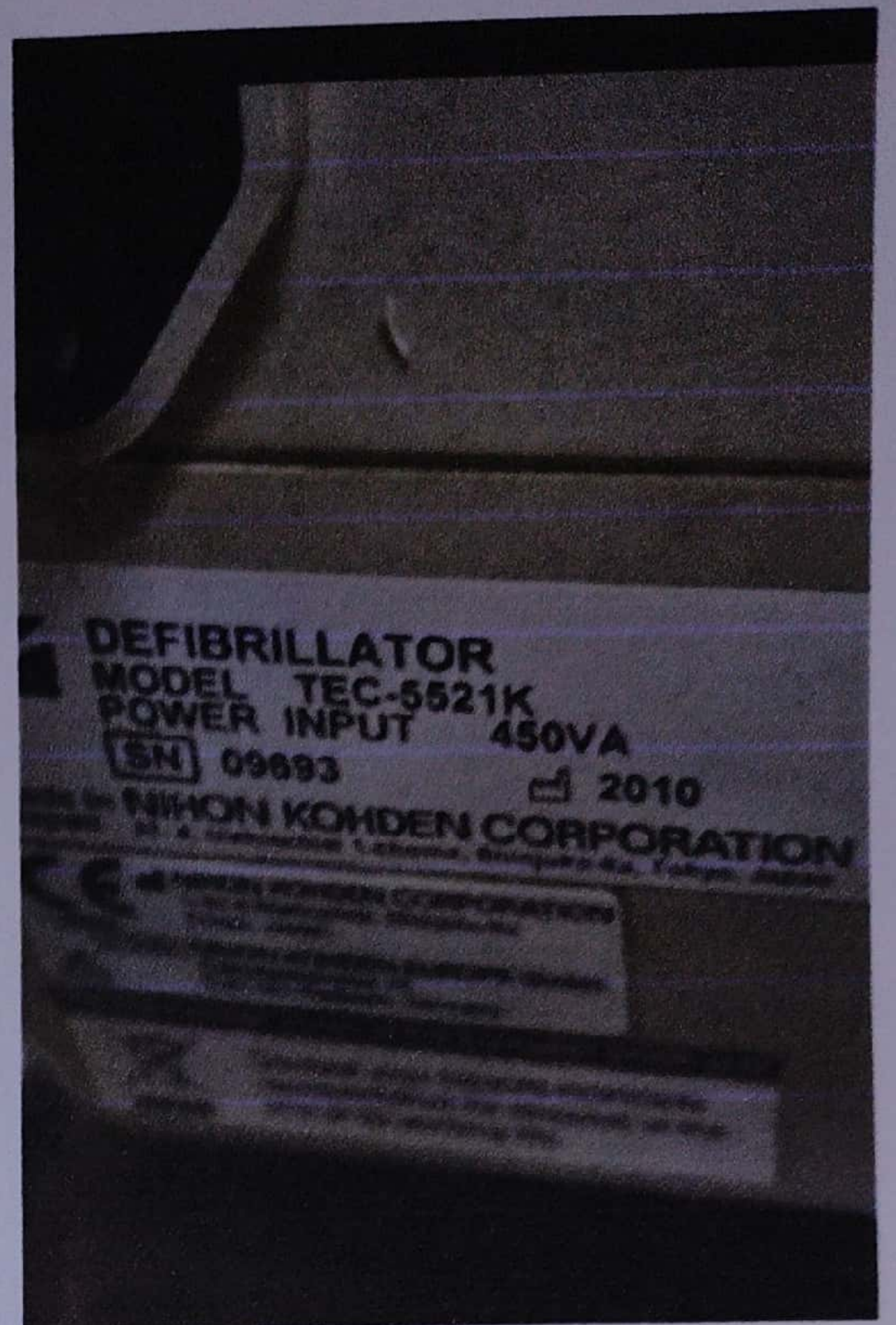
And 2% + No

NIL

clo page no: 150



[Signature]
11/11/24
STORE SUPERINTENDENT
GENERAL HOSPITAL
ADDOOR



Bh
1/1/12

SUPERINTENDENT
GENERAL HOSPITAL
ADOOR

