



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 1007379



ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

<p>Health Facility..... <u>GH</u>.....</p> <p>Address..... <u>General Hospital</u>.....</p> <p style="padding-left: 40px;"><u>kottayam</u>.....</p> <p>Ph:..... <u>9744 276176</u>.....</p>	<p>Call Registration Date : .. <u>24/9/2024</u> .....</p> <p>Caller ID : .. <u>136743</u> .....</p> <p>Date of Visit : .. <u>26/9/2024</u> .....</p> <p>Asset No : .. <u>0510200</u> .....</p> <p>EQPT Name : .. <u>Multipara Monitor</u> .....</p> <p>Manufacture: <u>philips</u>..... Model: <u>Surround VMS</u></p> <p>S. No <u>US12562139</u>..... Dept. <u>OT-main</u>.....</p>
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Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : .. Machine is not working .....

Action Taken : .. checked and find out the problem with keyboard and main board. Need to replace those spare for further checking and working condition of the machine, Enquire those spare with OEM. .....

Completed  Date : 26/9/2024 Time : 2:30 pm Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Sanish sivan</u>	<u>26/9/2024</u>	<u>12:30 pm</u>	<u>2:30 pm</u>

Customer Remark Completed  Pending

Equipment is not working Suman Kumari M

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Service Engineer Name : Sanish sivan Customer Name : Suman Kumari M

Signature: [Signature] Signature: [Signature]

Date: 26/9/2024 Date: 26/9/2024

Contact Number: 994 664 6571 Contact Number: 9947679140

Hospital Seal

PROFORMA

RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)  
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: GH KOTTAYAM	Name of District: KOTTAYAM
Name of Equipment: Multipara Monitor	Equipment ID & Barcode: 136743 & 0510200
Make: Philips	Model: signs VM8
Serial Number: US12562139	Warranty details: No warranty
Date of purchase/ Year of manufacture/ Installation Date: 10/07/2012	Present status of the equipment: Fully Damaged
Date of breakdown: 24/09/2024 (Toll free) ✓ (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC

Action taken: Checked and found out the problem with keypad main board Need to replace these spares for further checking and working condition of the equipment. Enquired the spare with OEM

Recommendations for repair (required service details) : Not recommending for repair.

Cost of spares (specify parts and cost): NA

# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 244650/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not):  
Cyrix service report and Eol letter attached

Reasons for recommending the equipment as RBER: Checked and found out the problem with keypad and main board. Enquired spares with Oem . Machine installed in 10/07/2012 and covered up to 12+ years. Oem declared end of life for this machine, Spare parts are not available So recommending the machine for condemnation as per the tender clause 5.3.14.2

Sanish sivan  
Name & Signature of CYRIX Authority with date 26/9/24

Remarks of Junior Consultant (Biomedical) NHM:  
mentioned but not submitted - the Asset Value - 244650 Cost of spare - EOL EOL Letter from OEM life period - 12 years  
NOTE: EOL letter submitted on 11/11/2024 4pm, As per the guidelines recommended as RBER

Recommended for BER (Yes/ No): Yes  
Date: 27/10/24  
Signature of Junior Consultant (Biomedical) NHM: 11/11/24 pm

Date: 11/11/24 pm  
Signature of Superintendent / Superintendent i/c General Hospital Kottayam



CONSULTANT BIOMEDICAL ENGINEER  
NATIONAL HEALTH ASSOCIATION  
Signature of Superintendent / Superintendent i/c General Hospital Kottayam

# STOCK BOOK

ARTICLE: MULTIPARA MONITOR

No. and date of Voucher or Invoice	From whom received or to whom issued	Receipt	Issued	Balance after each transaction	Initials of Receiver	Remarks
BROUGHT FORWARD FROM						
PAGE NO (80-84) STOCK BOOK COSTLY						
MACHINE & INSTRUMENTS (VOL 1)				07		
1) 7:12:11	BARCODE (05)0056 RS: 73000/= [PHILIPS]					(To. out to EP07 8 in demand)
2) 13:6:12	(05)0123 RS: 78208/= [MINDRAY]					(consumed as per order. No D2/523/2023 DHK dtd 6/5/23)
3) 10:07:12	(05) 0112 RS: 244650/= [PHILIPS]					✓
4) 7:6:14	(05)0114 RS: 59500/- [MINDRAY & CAPNOURAM]					
5) 28:2:18	(05) 7820 RS: 66640/= [COMEN]					
6) 3:12:18	RS: 66640/= [COMEN]					
7) 3:12:18	RS: 66640/= [COMEN]			06		
Brought from store (Donation) 4 [center]				10		
LS/00/11/21-22 dtd 3/9/21 Rs 47460/e						Bina SWS
For condition				00		



*Jm*  
 Superintendent i/c  
 General Hospital  
 Kottayam

Date: 5<sup>th</sup> Aug 2024

## To Whomsoever it may concern

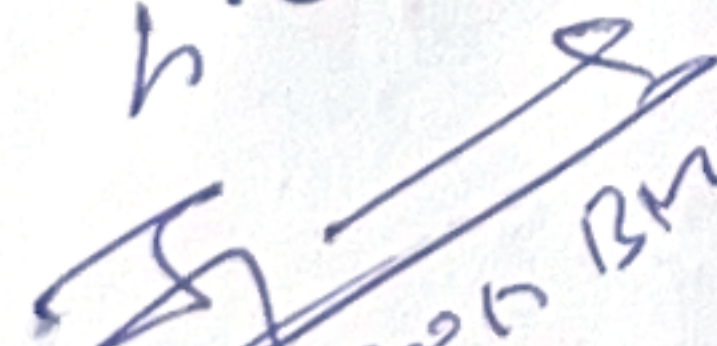
This is to inform that Philips India Ltd have declared patient monitor model Suresign VM8 as an end-of-life device. Hence spare parts of this model may/may not be available.

Thanking you,

Yours Faithfully

Davis George  
Manager  
Anamdev Engineers



Received on  
11/11/24  
5:08 PM  
  
COO BME

