



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 1001426

# CYRIX<sup>®</sup>

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

## Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website :www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility: <u>General Hospital</u>	Call Registration Date : <u>19/09/2024</u>
Address: <u>Pathanamthitta,</u>	Caller ID : <u>135808</u>
<u>Kerala</u>	Date of Visit : <u>19/09/2024</u>
Ph: <u>9749955884</u>	Asset No : <u>0310459</u>
	EQPT Name : <u>Stentizer - Flash Autoclave</u>
	Manufacture: <u>Gelidy</u> Model: <u>ZY-23</u>
	S. No: <u>201312203</u> Dept: <u>EYE OT</u>

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : Machine not getting on.

Action Taken Checked the machine, found that the problem with the main board & transformers. Enquired service support from the OEM.

Completed  Date : 19/09/2024 Time : 5:30 PM Spare Required

Spare Replaced  Requested

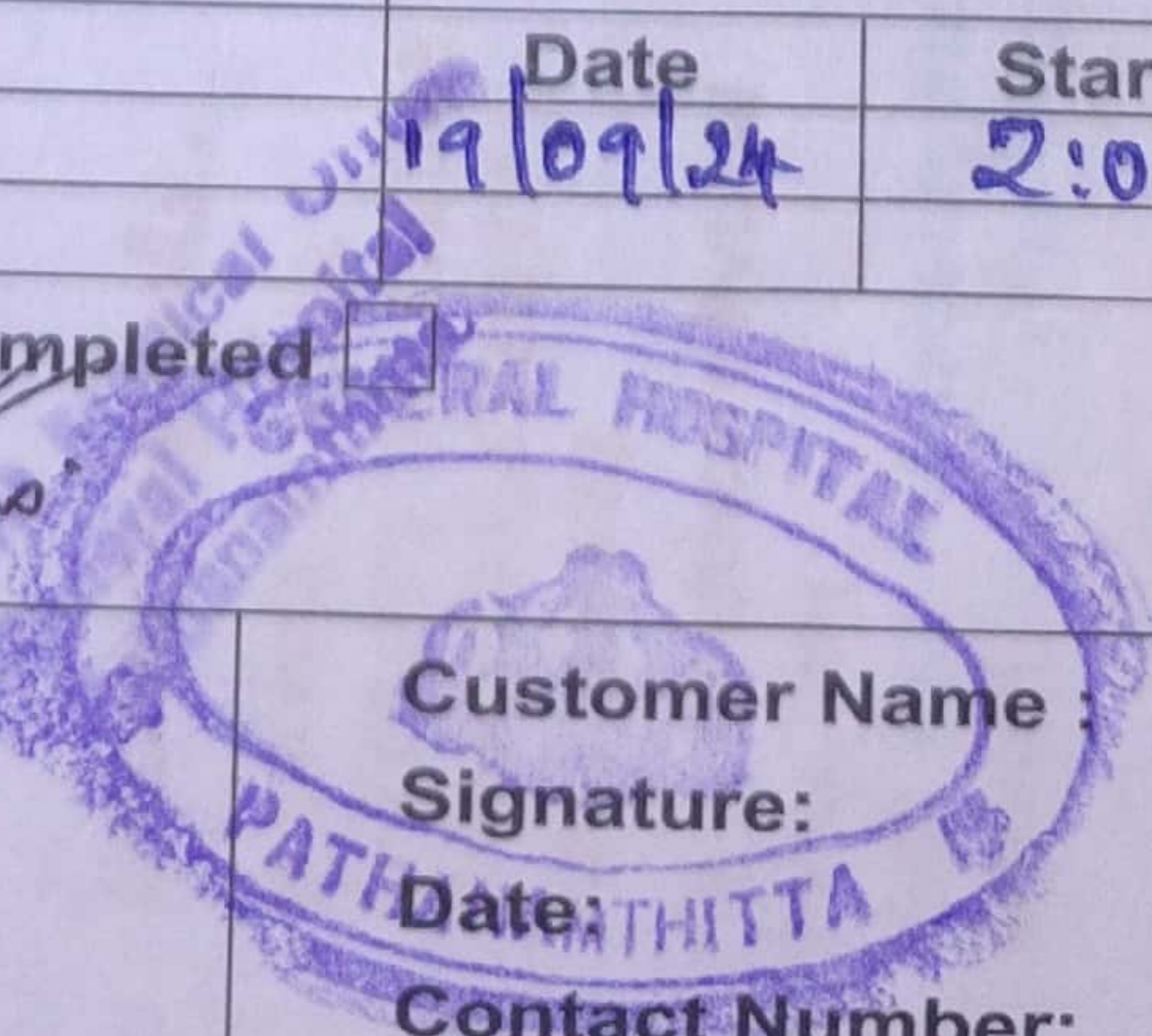
Description	Qty.	Part Number	PR Number
1. NA	NA	NA	NA
2. NA	NA	NA	NA
3. NA	NA	NA	NA

Cyrix Engineer: <u>Rinu Keri</u>	Date: <u>19/09/24</u>	Start Time: <u>2:00 PM</u>	End Time: <u>5:30 PM</u>
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Customer Remark  Completed  Pending

Service Engineer Name: Rinu Keri  
 Signature: [Signature]  
 Date: 19/09/2024  
 Contact Number: 9061190042

Customer Name: Arun Kumar M  
 Signature: [Signature]  
 Date: 19-9-2024  
 Contact Number: 9749955884  
 Designation: [Signature]  
 Hospital Seal: [Signature]



Request for spare Quotation For Getidy Autoclave



Maneesh R Nair &lt;maneeshrcyrix@gmail.com&gt;

## Request for spare Quotation For Getidy Autoclave

3 messages

**Maneesh R Nair** <maneeshrcyrix@gmail.com>

Fri, Oct 25, 2024 at 12:03 AM

To: Jaiguru Sales &amp; Service Kerala &lt;jssindiaster@gmail.com&gt;

Cc: Afsal Yunuze &lt;zm1.klbemp@cyrix.in&gt;, DM Abijith-KLBEMP &lt;dm2.klbemp@cyrix.in&gt;

Dear sir,

Kindly provide spare parts quotation for below mentioned equipment,

Facility- GH Pathanamthitta

Equipment- Sterilizer ( Flash Autoclave)

Make- Getidy, Model- JY-23, SI no-201312203

Spare required- Control Board, Toroidal Transformer, Pressure switch.

Please do the needful at the earliest.

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*Warm Regards,***MANISH R NAIR**  
**DISTRICT INCHARGE**  
**PATHANAMTHITTA**  
**9365109472****Cyrix Healthcare Pvt.Ltd****| KL-BEMP |**mail: [www.maneeshrcyrix@gmail.com](mailto:www.maneeshrcyrix@gmail.com)Website: [www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)**Jaiguru Sales & Service Kerala** <jssindiaster@gmail.com>

Fri, Oct 25, 2024 at 8:11 AM

To: Maneesh R Nair &lt;maneeshrcyrix@gmail.com&gt;

Cc: Afsal Yunuze &lt;zm1.klbemp@cyrix.in&gt;, DM Abijith-KLBEMP &lt;dm2.klbemp@cyrix.in&gt;

Not available as the company stopped service in Kerala.

Thanking you

Remesh

[Quoted text hidden]

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13/11/2024, 23:52

Gmail - Request for spare Quotation For Getidy Autoclave

For Jaiguru Sales & Service  
Remesh Kumar  
Proprietor  
Jaiguru Sales & Service  
N.Paravur, Ernakulam, Kerala-India  
Ph: 8089960227 Mob: 09447043821

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**Maneesh R Nair** <maneeshrcyrix@gmail.com>  
To: Jaiguru Sales & Service Kerala <jssindiaster@gmail.com>  
Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Fri, Oct 25, 2024 at 8:27 AM

Thanks for your information.

[Quoted text hidden]

# JAIGURU SALES & SERVICE

Ph:09495943821

Mob:09447043821

Team For Sterilizers

Kaitharam P.O, N. Paravur, Ernakulam, Kerala

REPORT NO. 72

TO

DATE 14-10-24

Cyrix Healthcare

Ernakulam

Complaints Registered By

Mr. Manish

Designation

Service Engr. Pathanamthitta

Complaints Received By

Remesh

Designation

Date

Complaint

Flash Autoclave Service At Govt. Hospital, Pathanamthitta

Sr. No.201312203

Make Getidy

Nature Of Work Done

AMC

Guarenty

Requested Service

RS

Type Of Work

Payable

Warenty

Free

Payable

Rectified/ Replaced Parts

Inspected the autoclave found the pipe lines and its controls are Damaged  
Steamer leak and pressure sensor not working

Service Remark

As the Spares are damaged and it is not available . So it is difficult  
to get the machine repaired and the machine is an old version .  
Many of the spares are not available .

Suggestion If Any

The machine is not repairable

Service Done By

Remesh Kumar

Signature With Date

*Remesh*  
14/10/24

Customer Remarks



Signature With Seal

PROFORMA RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER) BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)	
Name of Hospital: GH PATHANAMTHITTA	Name of District: PATHANAMTHITTA
Name of Equipment: STERLIZER	Equipment ID & Barcode: 135808/0310459
Make: ZHEJIANG GETIDY	Model: JY-23
Serial Number: 201312203	Warranty details: NO WARRANTY
Date of purchase/ Year of manufacture/ Installation Date: 20-02-2014	Present status of the equipment: MACHINE FULLY DAMAGED
Date of breakdown: 19/09/2024 (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: NO AMC/CAMC

Action taken: CHECKED AND FOUND THAT PIPE LINES AND ITS CONTROLS ARE DAMAGED. STEAMER LEAK AND PRESSURE SENSOR NOT WORKING. ENQUIRED QUOTATION FOR SERVICE SUPPORT.

Recommendations for repair (required service details): NOT RECOMMENDED FOR REPAIR

Cost of spares (specify parts and cost): NOT AVAILABLE

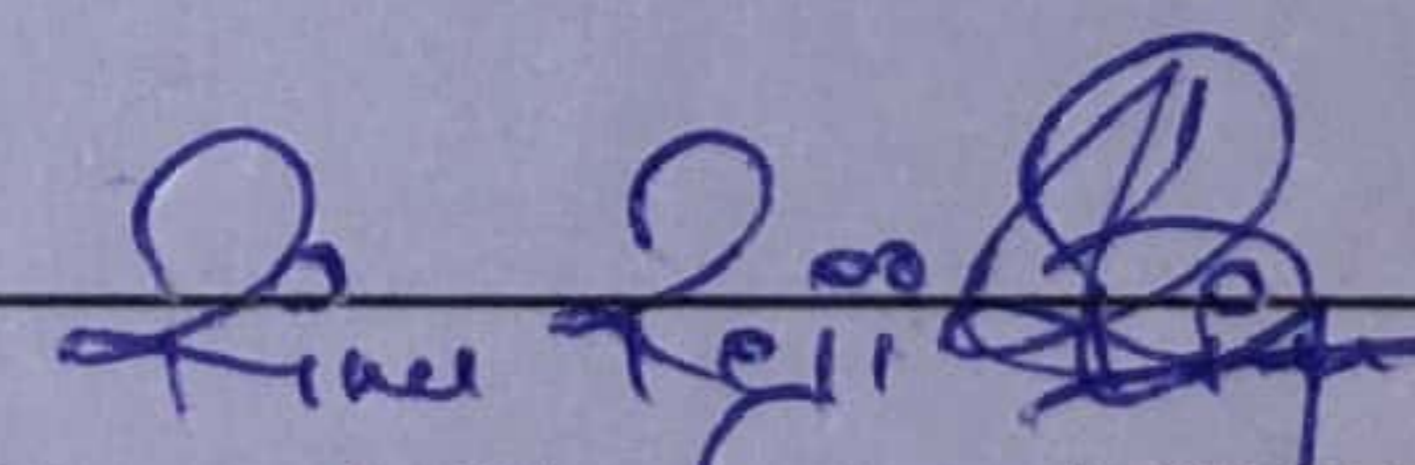
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NOT AVAILABLE

Asset Value: 133000/-

Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)

SERVICE REPORTS AND OEM EOL LETTER ATTACHED

Reasons for recommending the equipment as BER: CHECKED AND FOUND THAT PIPE LINES AND ITS CONTROLS ARE DAMAGED. STEAMER LEAK AND PRESSURE SENSOR NOT WORKING. SO ENQUIRED SERVICE SUPPORT FROM OEM. THE OEM DECLARED AS END OF LIFE FOR THIS MACHINE. SO ACCORDING TO THE TENDER CLAUSE 5.3.14.2, THIS MACHINE RECOMMENDED FOR BER.



Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM: Physically verified on 6/11/2024. Service Report and OEM report verified. Based on that report, recommended for BER

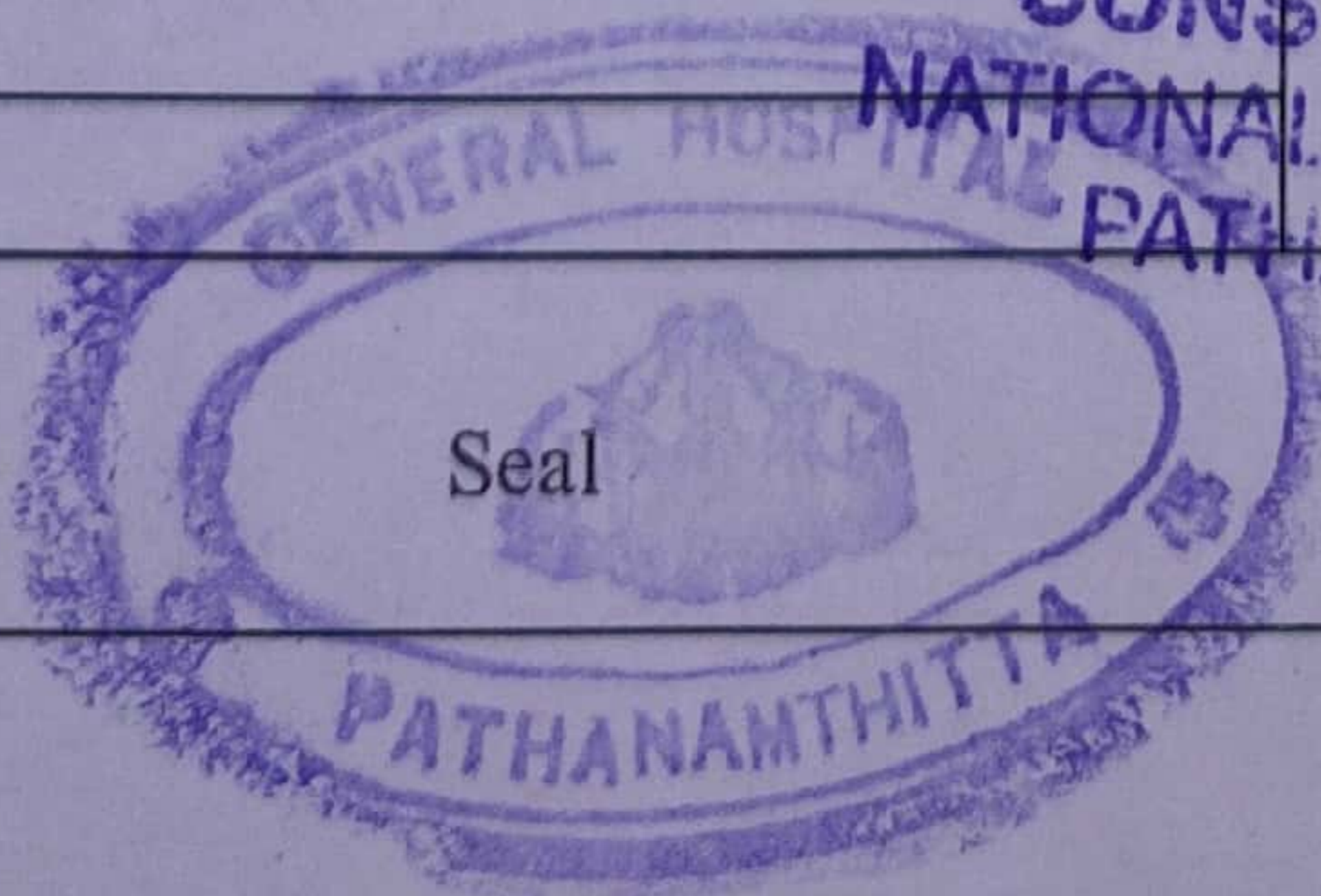
Recommended for BER (Yes/ No):

Date: 6/11/2024

CONSULTANT (BIOMEDICAL)  
NATIONAL HEALTH MISSION  
PATHANAMTHITTA

Signature of JC-BM (NHM) *Shylw* 6.11.24

Date: (i/c)



Signature of Superintendent / Medical Officer

*Dr. P. P. P.*  
Accident Medical Officer  
General Hospital  
Pathanamthitta

# FLASH AUTOCLAVE.

Recd.	Issd.	Qty.	By
1		1	

20/2/2014

Received from Store  
 Instrument Register page no 234  
 Volume 13 -

Invoice No VVPL/PED/C-001/  
 13-14. M/S Variety Vyapar  
 Private Ltd. 189 B D S Street  
 Kolkata. 700012 West Bengal. India.  
 Phone. 2241 7560 / 7566.

Mobile. ~~94404~~ 944043821  
 Supply order No 138/2013/45  
 Kmscl Supply.

Received by  
~~Metn...~~ H/N

~~Dip~~  
 Kms

Assistant Medical Officer  
 General Hospital  
 Pathanamthitta



**CYR X BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)**  
**TOLL FREE NO-1800-425-7669**  
**BAR CODE - 0310459**  
**68030379**

**Gettag CE**  
 110V-210V 50/60Hz 1500W  
 Model: JV-23  
 2013.12  
 EC REP  
 0310459



*Handwritten signature*  
**Assistant Medical Officer**  
**General Hospital**  
**Pathanamthitta**

