



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1018172

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

<p>Health Facility..... <u>PHC</u></p> <p>Address..... <u>PHC SAKTHIKULANGARA</u> <u>KOLLAM, KERALA</u></p> <p>Ph:..... <u>8921993881</u></p>	<p>Call Registration Date : .. <u>14/08/2024</u></p> <p>Caller ID : .. <u>129388</u></p> <p>Date of Visit : .. <u>15/08/2024</u></p> <p>Asset No : .. <u>0241259</u></p> <p>EQPT Name : .. <u>Oxygen Concentrator</u></p> <p>Manufacture..... <u>Amtz</u> Model : .. <u>MO2</u></p> <p>S. No. <u>MO2102017485</u> Dept..... <u>OP</u></p>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : .. Compressor not getting on, Sieve bed and board issue

Action Taken : .. Checked and found that the oxygen Concentrator Compressor not getting on, Sieve bed and board defective. Enquired spare with OEM. Last time we equiped with OEM on 07-08-2023 that time OEM respond due to some operational issue sound lack of interest from the manufatures they can't provide supply and support with mo2 Concentrator, but this time we equix but no response from OEM.

Completed Date : .. 15/08/2024 .. Time : .. 12:30pm .. Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Wilfest Sunit William</u>	<u>15/08/2024</u>	<u>11:00am</u>	<u>12:30pm</u>

Customer Remark Corona Donation. Completed Pending


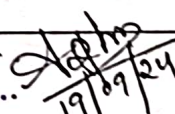


<p>Service Engineer Name : <u>Wilfest Sunit</u></p> <p>Signature: <u>W.S.</u></p> <p>Date: <u>15/08/2024</u></p> <p>Contact Number: <u>9778526652</u></p>	<p>Customer Name : <u>Ashu Gini</u></p> <p>Signature: <u>Ashu Gini</u></p> <p>Date: <u>15/08/24</u></p> <p>Contact Number: <u>8921993881</u></p> <p>Designation : <u>Naming Officer</u></p> <p>Hospital Seal: <u>PHC, Sakthikulangara</u></p>
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Premkumar
for MO HC
PHC, Sakthikulangara

PROFORMA

RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: PHC SAKTHIKULANGARA	Name of District: KOLLAM
Name of Equipment: OXYGEN CONCENTRATOR	Equipment ID & Barcode: 129388 & 0241259
Make: AMTZ	Model: MO2
Serial Number: M0210L00174458	Warranty details: NO WARRANTY
Date of purchase/ Year of manufacture/ Installation Date: 21-02-2020	Present status of the equipment: FULLY DAMAGED
Date of breakdown: 14-08--2024 (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: NO AMC / CAMC
Action taken: Checked and found that the oxygen concentrator compressor not getting on, , sieve bed & board defective Enquired spare with OEM	
Recommendations for repair (required service details) Not Recommending for repair.	
Cost of spares (specify parts and cost): NA	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 26500
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) Cyrix Service report , Email communication & Images attached	
Reasons for recommending the equipment as BER: Checked and found that the oxygen concentrator compressor not getting on, sieve bed & board defective Enquired spare with OEM but Manufacturer not responding. we enquire with OEM on 07-08-2023 that time OEM respond due to some operational issues manufacturer they can't provide supply and support with MO2 concentrator, As per tender clause 5.3.14.2 OEM not supporting case, so recommend equipment for condemnation	
Name & Signature of CYRIX Authority with date WILFRET SUNIL 	
Remarks of Junior Consultant (Biomedical) NHM: for beyond economic repair OEM not supporting , recommended	
Recommended for BER (Yes/ No): Yes	 19/09/24
Date: 19/09/24	ABMO Signature of JC BM (NHM)
Date: 19/09/2024 Medical Officer (i/c)  for no I/c PHC, Sakthikulangara Medical Officer In Charge Family Health Centre Sakthikulangara, Kollam	Seal  Signature of Superintendent /

SPIRO METRY AND ACCESSORIES & O₂ Concentrator

21/2/20: Received the following items from stock

1	Mine spirometer	1	1	Nil	
2	Oxygen Concentrator	1	1	Nil	
3	1 box pair respiratory paper				
	holes.				

(2) Oxygen Concentrator transferred to Covid Hospital Kallang (OH) for urgent use on 28/04/21.

16/11/21	Oxygen Concentrator	1	1	Nil	
	KL 0015/SP/2011/7-2-2				

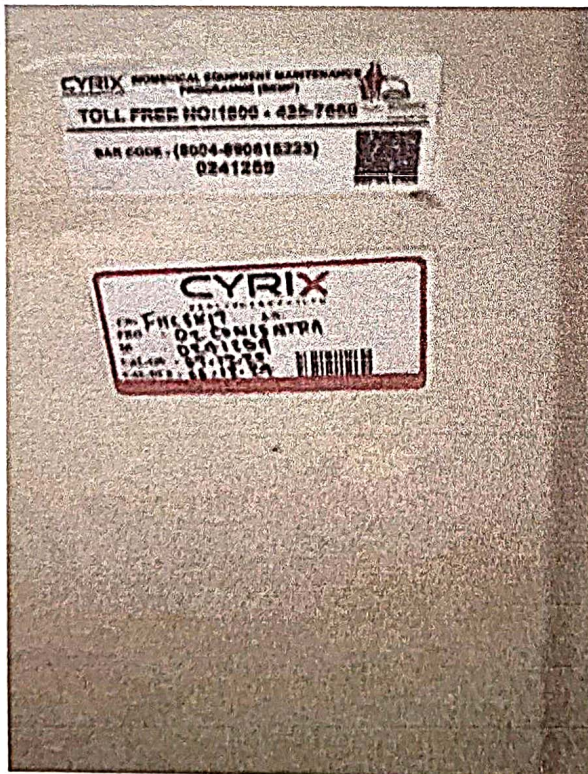
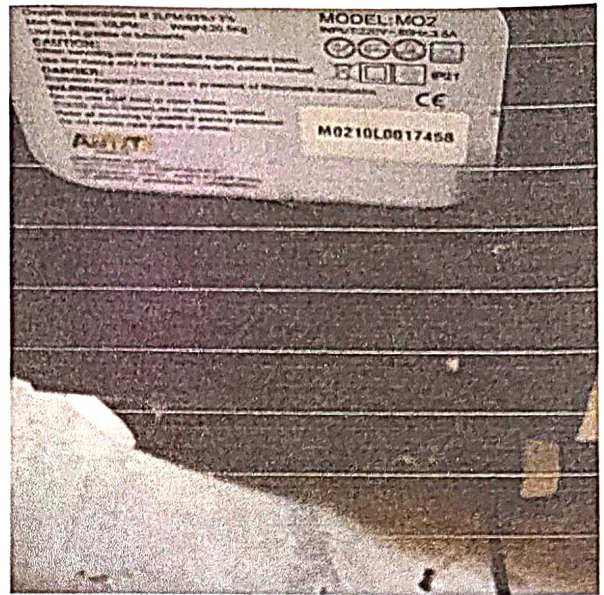
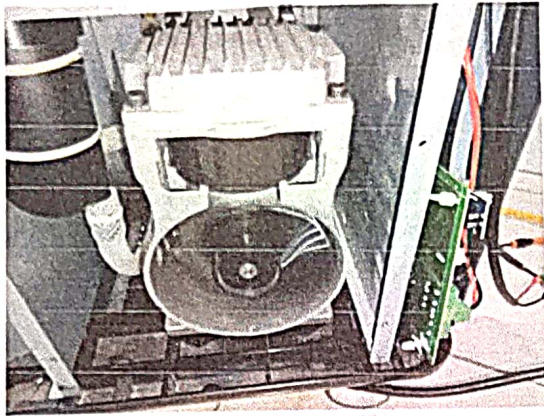
Issued to OP for Patient's use.

24/01/22 Oxygen Concentrator

P. Resminto
For MO FHC
FHC, Salekhrilangrae



Medical Officer in Charge
Family Health Centre
Salekhrilangrae



Permittis
 For MO I/c
 FHC, Sakthikulangara
 Medical Officer In Charge
 Family Health Centre
 Sakthikulangara, Kollam

Re: Requirement for Spares of Oxygen concentrator Phc Sakthikulangara(0241259, #129388)

1 message

Abilal S [_DI Kollam_] <abilalcyrix@gmail.com>

2 September 2024 at 10:52

To: suresh.ambala@amtz.in, finance@amtz.in, abinashkumar.p@kiht.in
Cc: Abijith A DM New mail <dm2.klbemp@cyrix.in>

Remainder #2

Sir,
Please share the Quotation & Spare Availability

On Tue, 27 Aug 2024 at 09:06, Abilal S [_DI Kollam_] <abilalcyrix@gmail.com> wrote:

Remainder #1

Sir,
Please share the Quotation & Spare Availability

On Wed, 21 Aug 2024 at 16:17, Abilal S [_DI Kollam_] <abilalcyrix@gmail.com> wrote:

Sir,
Please share the Quotation for the below mentioned Spares for Oxygen Concentrator Phc Sakthikulangara (0241259, #129388)

1. Compressor
2. Main Board
3. Sieve Bed

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Thanks and Regards

ABILAL .S
District incharge
CYRIX HEALTHCARE Pvt. Ltd
Kollam - 691002
Ph:+91 7593847161

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Thanks and Regards

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Ph:+91 7593847161



Fwd: Purchase Order - KL 23 24 101254 - Andhra Pradesh Medtech Zone Limited - Visakhapatnam - 1343350 PHC PERUVA

1 message

Afsal Y <afsalcyrix@gmail.com>
To: Abilal S <abilalcyrix@gmail.com>

Fri, 18 Aug 2023 at 9:18 am

FYI

Regards
AFSAL YUNUZE
Zonal Manager (South Region)- Kerala
CYRIX HEALTHCARE Pvt. Ltd
30/641B, Petta, Poonithura, Kochi-38
Ph:+919895061437

----- Forwarded message -----

From: **Sales Coordination** <sales@amtz.in>
Date: Wed, Aug 9, 2023 at 12:53 PM
Subject: Re: Purchase Order - KL 23 24 101254 - Andhra Pradesh Medtech Zone Limited - Visakhapatnam - 1343350 PHC PERUVA
To: AMTZ Finance <finance@amtz.in>
Cc: <suresh.ambala@amtz.in>, Cyrix Purchase Mgr. <purchasemgr@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Blessen Jose <bleseencyrix@gmail.com>, Assistant Manager Purchase <ampurchase@cyrix.in>, BEMP Service 2 <bempservicekl2@gmail.com>, Cyrix Accounts Payable <acc.payable@cyrix.in>, Afsal Y <afsalcyrix@gmail.com>, Sarang KM <sarangcyrix@gmail.com>, Logistics Cyrix <logisticscyrix@gmail.com>, Cyrix Logistics <logistics@cyrix.in>, <purchasecyrix4@gmail.com>, sherin <purchasecyrix5@gmail.com>, Riju Reji <rijurejicyrix@gmail.com>, Anjitha T L <purchasecyrix2@gmail.com>, Abinash Kumar <abinashkumar.p@kiht.in>

Dear Team Finance,

We are writing this email to refund the amount received from Cyrix Healthcare Private Limited against purchase order number KL/23-24/101254.

We are not supplying the goods. We are requesting to refund the same.

Thanks & Regards,

On Wed, Aug 9, 2023 at 12:28 PM Anjitha T L <purchasecyrix2@gmail.com> wrote:

Dear sir,
Kindly find the account details to refund the amount.

Cyrix Healthcare Private Limited
A/c: 923030013425035
IFSC: UTIB0002991
Branch: Thevara

Please share the UTR details once you have made the payment.

On Mon, Aug 7, 2023 at 3:33 PM Blessen Jose <bleseencyrix@gmail.com> wrote:

Cyrix Accounts Payable <acc.payable@cyrix.in>

Hi accounts team,

Kindly, share the account details for refund.

Thanks & Regards,

Blessen Jose
zonal Manager\North Zone
BEMP-Kerala
Mobile- 7593847153
Email- bleseencyrix@gmail.com

CYRIX HEALTHCARE (P) LTD
30/641B, petta, poonithura, Ernakulam-682038
www.cyrixhealthcare.com

On Mon, 7 Aug 2023, 12:41 pm Sales Coordination, <sales@amtz.in> wrote:

Dear Mr. Blessen,

We regret to inform you due to some operational issues and lack of interest from the manufacturer we can't provide supply and support with MO2.

We will be refunding the amount shortly.

Kindly share the account details for refund.

Thanks & Regards,

On Thu, Jul 27, 2023 at 4:37 PM Riju Reji <rijurejicyrix@gmail.com> wrote:

Dear Sir,
Please note that we have transferred Rs.110,330.00 against Po.101254 (100%) advance

27-JUL-23	Andhra Pradesh Medtech Zone Limited	110,330.00	AXISP00409618986	PAID
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On Mon, Jul 24, 2023 at 4:40 PM Anjitha T L <purchasecyrix2@gmail.com> wrote:

Dear Sir,

Please find the attached Purchase Order and do the needful. Kindly send a confirmation mail with details of material delivery (Docket details) along with the invoice Copy mentioning our PO No. (For reference) with Seal and Signature.

EDD as per payment term: 01/08/23

For Queries and Clarifications

- 1 **Technical** : [blesseencyrix@gmail.com / afsal](mailto:blesseencyrix@gmail.com)
- 2 **Accounts** : [cyrix@gmail.com / bempservicekl@gmail.com](mailto:cyrix@gmail.com)
- 3 **Logistics** : acc.payable@cyrix.in
- 4 **PO Clarification** : logisticscyrix@gmail.com
- 5 **Delivery Address** : [smijacyrix@gmail.com / purchasemgr@cyrix.in](mailto:smijacyrix@gmail.com)
Cyrix Healthcare Pvt Ltd - Godown
Chithrappuzha Ponjassery Road, Irumpanam
Door No 13 353a, Sy No. 254/7-3
Pin Code - 682309-,Kerala, India

@ Cyrix Accounts

Payment Term: 50% Adv 50% after delivery

Thanks & Regards

Anjitha T L
Purchase Assistant
PH:- 9947719111
purchasencyrix2@gmail.com
www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd
| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India
KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

Sales & Business Development

Mob: +91 8341622271 | Email : sales@amtz.in



Andhra Pradesh MedTech Zone Ltd

(An Enterprise of Government of Andhra Pradesh)

AMTZ Campus, Pragati Maidan,
VM Steel Project S.O., Vishakhapatnam,
Andhra Pradesh – 530031, INDIA



Phone : +91 8885092122 | Email : info@amtz.in | Website : www.amtz.in

Andhra Pradesh MedTech Zone, also known as AMTZ is a Public Sector Enterprise and India's first integrated Medical Devices Manufacturing Hub. The AMTZ group of institutions is a medical devices ecosystem with Scientific facilities such as the largest Medical Device 3D Printing facility globally, Biocompatibility testing, EMI-EMC facility, Quality and Pre-compliance laboratories, MedTech Business Incubators, Gamma and ETO sterilization facilities, etc. for facilitating and hosting highly committed medical device manufacturers within its sprawling lush green campus. AMTZ is a "One-Stop-Solution" for medical device manufacturing and proudly hosts India's top medical device manufacturers from its campus. It provides state-of-the-art facilities to support manufacturing and help manufacturers bring down the cost of production, while ensuring superior quality.

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***** End of Disclaimer *****

Thanks & Regards

Anjitha T L
Purchase Assistant
PH:- 9947719111
purchasencyrix2@gmail.com
www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd
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