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BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1001211

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>A.H</u>	Call Registration Date : <u>10/10/2024</u>
Address..... <u>Neyyattinkara</u>	Caller ID : <u>139947</u>
<u>Thiruvananthapuram</u>	Date of Visit : <u>11/10/2024</u>
Ph: <u>Ph:- 8921163587</u>	Asset No : <u>0113183</u>
	EQPT Name : <u>BP apparatus</u>
	Manufacture..... <u>ELKO</u> Model : <u>N/A</u>
	S. No..... <u>N/A</u> Dept..... <u>OPD</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Not switching ON.

Action Taken : checked and found that the unit is not switching ON. Identified that the LCD display and board Complaint. Need to replace the spares for further checking and working connection of the equipment

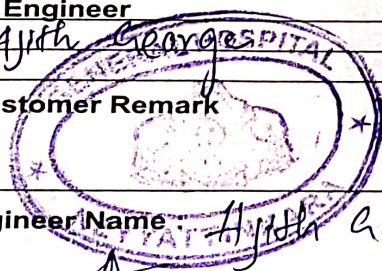
Completed Date : 11/10/24 Time : 4:00pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Ajith George</u>	<u>11/10/24</u>	<u>4:00pm</u>	<u>4:30pm</u>

Customer Remark Completed Pending

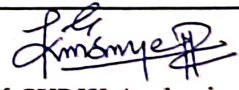



Service Engineer Name : Ajith George
Signature: [Signature]
Date: 11/10/2024
Contact Number: 7593847111

SUPERINTENDENT GENERAL NEYYATTINKARA-695011
Customer Name: Sandhya .VN
Signature: [Signature]
Date: 11/10/2024
Contact Number: 9400911812
Designation : S NO
Hospital Seal

PROFORMA

RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: GH NEYYATTINKARA	Name of District: Thiruvananthapuram
Name of Equipment: BP APPARATUS	Equipment ID & Barcode: 139947 & 0113183
Make: ELKO	Model: NA
Serial Number: NA	Warranty details: No Warranty
Date of purchase/ Year of manufacture/ Installation Date: 03/10/2019	Present status of the equipment: Fully damaged
Date of breakdown: 10/10/2024 (Toll free) (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked and found that the unit is not switching on. Identified that the lcd display and board complaint. Need to replace these spares for further checking and working condition of the equipment.	
Recommendations for repair (required service details) : Not recommending for repair.	
Cost of spares (specify parts and cost): NA	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 1353/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) : Cyrix service report attached.	
Reasons for recommending the equipment as BER: Checked and found lcd display and board defective. The unit was installed on 03/10/2019 and covered up to 5+ years. Quotation not submitted since the spares are not available in the market, recommending the unit for condemnation.	
kasyep.pv  Name & Signature of CYRIX Authority with date	
Remarks of Junior Consultant (Biomedical) NHM: LED display and main board defective. So cannot be repaired economically.	
Recommended for BER (Yes/ No):	MANEESHA MOHAN M.R. Junior Consultant (Biomedical) National Health Mission Thiruvananthapuram  Signature of JC BM (NHM)
Date: 1.10.2024	
Date:	Signature of Superintendent, Medical Officer (i/c)

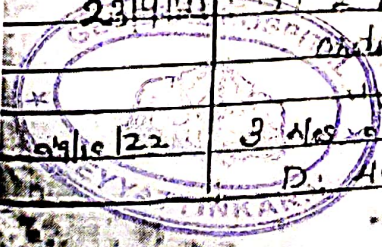


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B.P. Apparatus

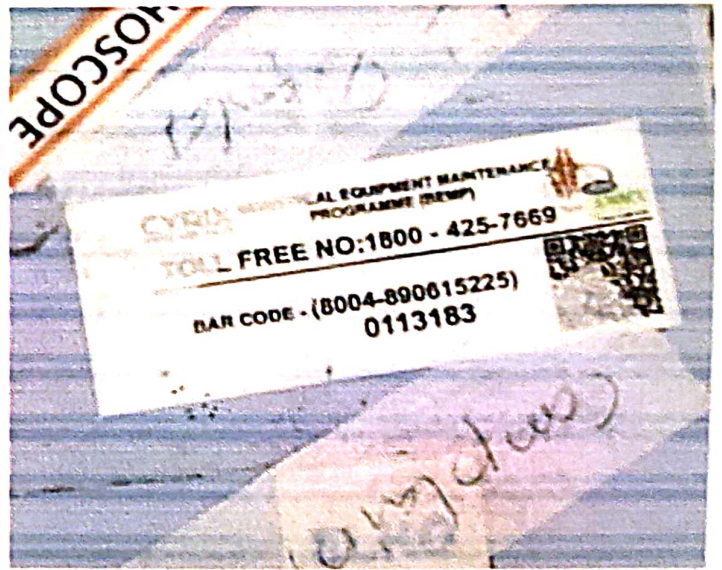
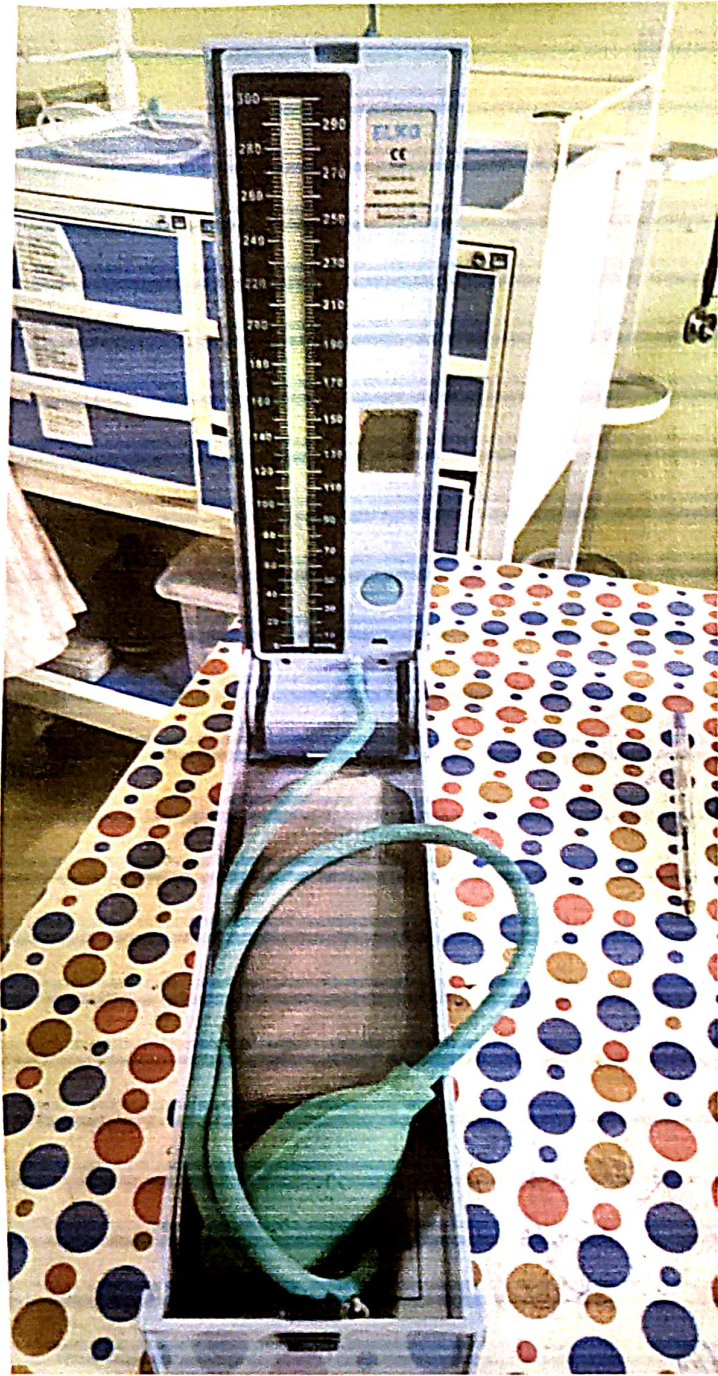
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		R	I	B
21/12/2014	Received from Store	2		12-1-11
21/12/2015	Received from Store (Page no: 55R page no: 60) LPR No: 167	2		14-1-13
4/12/2016	Received from Store	2		15-1-16
19/2/2016	Received from Store	2		15-1-16
12/2/17	3 Nos. copies order no F/4517/16 UIN/10 dt. 13/2/17		3	18-1-17
18/1/17	Received from Store Local purchase	1		13
14/1/18	Received from Store Local purchase	2		15
	3 Nos. condemned as per order no: 4420/17 G.N. dated 30/10/17	3		12
11/1/18	Received from Store (ED BP Apparatus)	1		13
3/10/2019	Received from Store (19410 R)	1		14
	4 Nos. of BP apparatus is condemned as per order no 483/19 G.N. dated 11/2/2019			Balance 10
12/12/19	Received from Store Rs - 2100 x 2 (2 Nos in unusable) = 4200 Rs	2		Balance 12
23/9/21	2 Nos of BP apparatus is condemned as per order no: 4372/20 dated 23/9/21			Balance - 10
19/11/22	3 Nos of BP apparatus is condemned as per order no: 4523/22 dated 19/11/22			Balance - 8 Nos



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NEYATTINKARA**

out to page no 122 to the Court Documents



[Signature]
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