



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1015585

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>T.H.Q.H</u>	Call Registration Date : <u>9-8-2024</u>
Address..... <u>Parassala</u>	Caller ID : <u>128525</u>
..... <u>Thiruvananthapuram</u>	Date of Visit : <u>10-8-2024</u>
Ph: <u>7994152110</u>	Asset No : <u>0120599</u>
	EQPT Name : <u>ENT Head light</u>
	Manufacture..... <u>N.A</u> Model: <u>N.A</u>
	S.No..... <u>N.A</u> Dept. <u>ENT.OP</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Nat working.....

Action Taken : checked and found that the battery pack defective, LED prism dislocated, Head band broken and light not functional. Needs to replace these spares for further checking and working condition of the equipment......

Completed Date : 10-8-2024 Time : 11:00 a.m Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer <u>Ajith George</u>	Date	Start Time	End Time
	<u>10-8-2024</u>	<u>10:15 a.m</u>	<u>11:00 a.m</u>

Customer Remark Completed Pending

Service Engineer Name : Ajith George
Signature: Ajith
Date: 10-8-2024
Contact Number: 7593847111

Customer Name: Asha K...
Signature: [Signature]
Date: 10/8/2024
Contact Number: 944720096
Designation: senior Nursing Officer
Hospital Seal



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1015589

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Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>I.H.O.H</u> Address..... <u>Parassala</u> <u>Thiruvananthapuram</u> Ph:..... <u>7994152110</u>	Call Registration Date :..... <u>9-8-2024</u> Caller ID :..... <u>128525</u> Date of Visit :..... <u>20-10-2024</u> Asset No :..... <u>0120599</u> EQPT Name :..... <u>ENT Headlight</u> Manufacture..... <u>NA</u> Model :..... <u>NA</u> S.No..... <u>NA</u> Dept. <u>ENT OP</u>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Not working

Action Taken : Checked and found that battery pack defective. LED prism dislocated. Head band broken and light not functional. Needs to replace these spares for further checking and working condition of the equipment.

Completed Date : 20-10-2024 Time :..... 1:00 p.m Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1. —	—	—	—
2. —	—	—	—
3. —	—	—	—

Cyrix Engineer	Date	Start Time	End Time
<u>Ajith George</u>	<u>20-10-2024</u>	<u>12:45 p.m</u>	<u>1:00 p.m</u>

Customer Remark Completed Pending

Service Engineer Name : Ajith George
 Signature: A.
 Date: 20-10-2024
 Contact Number: 7593847111

Asha Kureeey - N
 Date: 20/10/2024
 Contact Number: 74474705
 Designation: Senior Officer
 Hospital Seal

PROFORMA

696

RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: THQH PARASSALA	Name of District: Thiruvananthapuram
Name of Equipment: ENT HEADLIGHT	Equipment ID & Barcode: 128525 & 0120599
Make: NA	Model: NA
Serial Number: NA	Warranty details: No Warranty
Date of purchase/ Year of manufacture/ Installation Date: NA	Present status of the equipment: Fully Damaged
Date of breakdown: 09/08/2024 (Toll free) (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC

Action taken: Checked and found that the Battery pack defective, LED prism dislocated, Head band broken and light not functional. Needs to replace these spares for further checking and working condition of the equipment.

Recommendations for repair (required service details): Not recommending for repair.

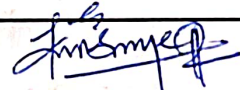
Cost of spares (specify parts and cost): NA

Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA

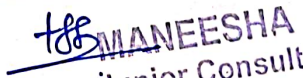
Asset Value: 17500/-

Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not):
Cyrix service report and customer letter attached.

Reasons for recommending the equipment as BER: Checked and found that the Battery pack defective, LED prism dislocated, Head band broken and light not functional. The unit is not repairable. This unit was already recommended for condemnation by previous service provider. So that the details of the unit is not available at the site. So recommending the unit for condemnation.

Kasyp.p.v 
Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM:
letter from institution received, that this has been condemned by previous service provider. So decision can be taken by KMSCL for further procedures.

Recommended for BER (Yes/ No): <i>upto KMSCL</i>	 MANEESHA MOHAN M.R. Junior Consultant (Biomedical) National Health Mission Thiruvananthapuram Signature of JC BM (NHM)
Date: <i>1-10-2024</i>	

Date: _____

Seal:  Signature of Superintendent / Medical Officer (i/c) _____

* need to attach condemnation minutes also.
Cyrix pl. note.

Handwritten notes in Malayalam script, likely related to the equipment or the recommendation process.

STOCK BOOK

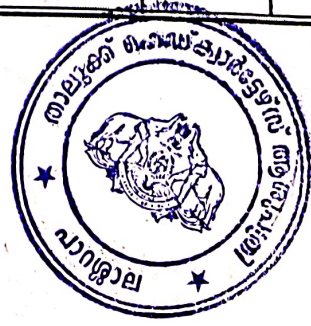
177

Name of drug

Name of drug 1-lead light

Date	Receipt	Issue	Balance		Date	Receipt	Issue	Balance	Remarks
4/11	c/s from old reg								
	page no 167		Bal. (1)						
6/11	1 shifted to unsemenable reg.							1911	
	1 No. condensation done								as per order No. C1271/2017 THQII PSIA dt 16.6.2017 Prd. off.
24/9/24	surgical lead light - 1								
	Privandam surgical								
	MSR page No. 258								
		Rs	6.500/-						

[Handwritten Signature]



സൂപ്പർ
 താലൂക്ക് ആരോഗ്യ ആവേശകര
 ഓഫീസ്

From

General Nursing Officer
O.P.R. Hospital
Mangaluru

To

The Superintendent
Mangaluru

[Handwritten signature]
Mangaluru

Respected Madam

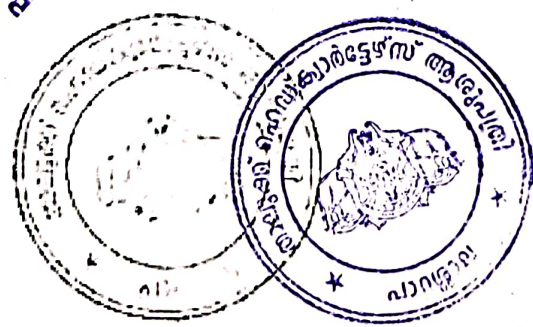
Two numbers of ENT headlights
are condemned by our previous service provider.
Details of condemnation is not entered in the stock register.
Now there is requirement of ENT headlight in ENT OT.
Kindly make attention to provide new ENT headlight

Thanking you

Yours faithfully

[Handwritten signature]
Paravala
19/10/2024

[Handwritten text in Malayalam]



File

Asha Kuriany.P.S

