



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



No : 1015587

SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>TH Q.H.</u> Address..... <u>Parassala</u> <u>Thiruvananthapuram</u> Ph:..... <u>799 4152 110</u>	Call Registration Date : <u>9-8-2024</u> Caller ID : <u>128 526</u> Date of Visit : <u>10-8-2024</u> Asset No : <u>0120595</u> EQPT Name : <u>ENT Headlight</u> Manufacture..... <u>NA</u> Model : <u>NA</u> S.No..... <u>NA</u> Dept. <u>ENT OP</u>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Not working

Action Taken : Checked and found that the battery pack defective. Head band broken, LED prism dislocated and light not functional.

Completed Date : 10-8-2024 Time : 12:00 p.m Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1. _____	—	—	—
2. _____	—		
3. _____			

Cyrix Engineer	Date	Start Time	End Time
<u>Ajith George</u>	<u>10-8-2024</u>	<u>11:20 a.m</u>	<u>12-00 p.m</u>

Customer Remark _____ Completed Pending

Service Engineer Name : Ajith George
 Signature: A.
 Date: 10-8-2024
 Contact Number: 7593 84 7111



Customer Name: Asha K...
 Signature: [Signature]
 Date: 10/8/2024
 Contact Number: 9447700926
 Designation: Senior Nursing Officer
 Hospital Seal



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Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>THQH</u>	Call Registration Date : <u>9-8-2024</u>
Address..... <u>Parassala</u>	Caller ID : <u>128526</u>
..... <u>Thiruvananthapuram</u>	Date of Visit : <u>20-10-2024</u>
Ph: <u>7994152110</u>	Asset No : <u>0120595</u>
	EQPT Name : <u>ENT Headlight</u>
	Manufacture..... <u>NA</u> Model: <u>NA</u>
	S. No..... <u>NA</u> Dept..... <u>ENT of</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Not working.....

Action Taken : checked and found that the battery pack defective Head band broken LED prism dislocated and light not functional Needs to replace these spares for further checking and working condition of the equipment.....

Completed Date : 20-10-2024 Time : 12:45 p.m Spare Required

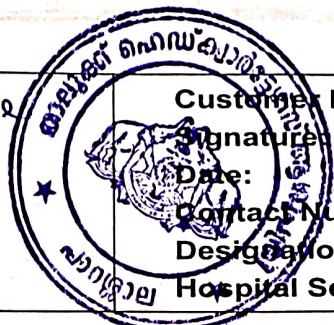
Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Ajith George</u>	<u>20-10-2024</u>	<u>12:30 p.m</u>	<u>12:45 p.m</u>

Customer Remark Completed Pending

Service Engineer Name : Ajith George
Signature: A.
Date: 20-10-2024
Contact Number: 7593847111



Customer Name : Asha Kumary - 19
Signature: [Signature]
Date: 20/10/2024
Contract Number: 9447470096
Designation : Senior Nursing Officer

PROFORMA

647

RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: THQH PARASSALA	Name of District: Thiruvananthapuram
Name of Equipment: ENT HEADLIGHT	Equipment ID & Barcode: 128526 & 0120595
Make: NA	Model: NA
Serial Number: NA	Warranty details: No Warranty
Date of purchase/ Year of manufacture/ Installation Date: NA	Present status of the equipment: Fully Damaged
Date of breakdown: 09/08/2024 (Toll free) (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked and found that the Battery pack defective, Head band broken, LED prism dislocated and light not functional. Needs to replace these spares for further checking and working condition of the equipment.	
Recommendations for repair (required service details): Not recommending for repair.	
Cost of spares (specify parts and cost): NA	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 17500/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix service report and customer letter attached.	
Reasons for recommending the equipment as BER: Checked and found that the Battery pack defective, Head band broken, LED prism dislocated and light not functional. The unit is not repairable. This unit was already recommended for condemnation by previous service provider. So that the details of the unit is not available at the site. So recommending the unit for condemnation.	

Kasyp.pv *[Signature]*
Name & Signature of CYRIX Authority with date

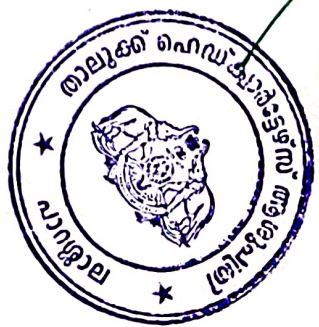
Remarks of Junior Consultant (Biomedical) NHM:
letter from institution received that this has been condemned by previous service provider. So decision is upto KMSCL for further procedures.

Recommended for BER (Yes/ No): *upto KMSCL*
Date: *1-10-2024*

MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram
[Signature]
Signature of JC BM (NHM)

Date: _____ Seal _____ Signature of Superintendent / Medical Officer (i/c) _____

** need to attach condemnation minutes also
Cyrix pl. note.*



[Handwritten signature and stamp]

STOCK BOOK

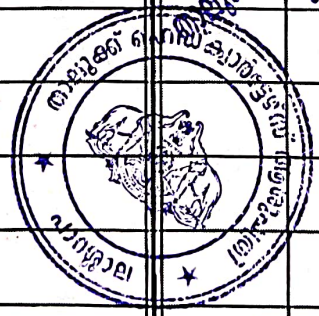
Name of drug

Name of drug *Head light*

Date	Receipt	Issue	Balance	Date	Receipt	Issue	Balance	Remarks
<i>1/11</i>	<i>c/s from old reg</i>							
	<i>Page no 167</i>		<i>Bal. 0</i>					
<i>6/11</i>	<i>1 shifted to unscrutable reg</i>				<i>Page no 68</i>		<i>Nil</i>	
	<i>1 No. condensation done</i>			<i>as per order No. C1274/2017 THQ II</i>				<i>PSA dt 16.6.20</i>
								<i>Per Nil</i>
<i>24/9/24</i>	<i>surgical head light - 1</i>							
	<i>Privandam surgical</i>							
	<i>USR page No: 258</i>							
			<i>Rs 6.500/-</i>					

JK

മുഖ്യ മന്ത്രിയുടെ കാര്യാലയം
കോഴിക്കോട്



From
Senior Nursing Officer
O.P.A. Colony
MCH Paramaribo

To
The Superintendent
MCH Paramaribo

[Handwritten signature]
Superintendent
MCH Paramaribo

Respected Madam

Two numbers of ENT headlights
are condemned by our previous service provider.
Details of condemnation is not entered in the stock register
Now there is requirement of ENT headlight in ENT O.T.
Kindly make attention to provide new ENT headlight

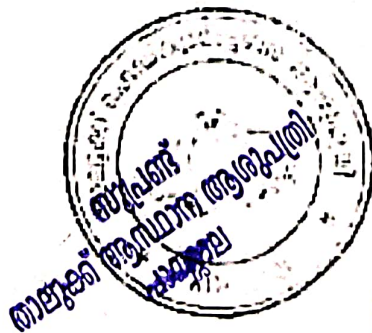
Thanking you

Yours faithfully

Aha

Aha Kumary, PS

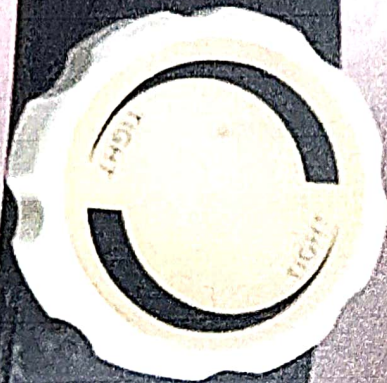
[Handwritten signature]
Paramaribo
19/10/2024



OMED CAL. EQUIPMENT MAINTENANCE
PROGRAMME (BEMP)

FREE. NO: 1800 - 425-76

PHONE - (8004-890615225)
0120595



KT 202



M. Rev.

മുഖ്യ-
കേരളാരോഗ്യവകുപ്പ്
2020