



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :** 169758

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>GH ALAPPUZHA</u></p> <p>Address .....</p> <p style="text-align: center;"><u>DIST: ALAPPUZHA</u></p> <p>Ph : <u>9847507709</u></p>	<p>Call Registration Date : <u>1.01.8.124</u></p> <p>Caller ID : <u>128645</u></p> <p>Date of Visit : <u>17.8.124</u></p> <p>Asset No. : <u>0410342</u></p> <p>EQPT Name : <u>Infrared lamp</u></p> <p>Manufacture <u>National Industrial coop</u> Model : <u>NLS CO</u></p> <p>S. No. <u>NA</u> Dept. <u>PMR</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust. Training

**Problem Identified :** Not functioning

**Action Taken :** check the machine and found that the IR lamp and lamp holder are defective. Handle assembly is broken metallic body cover is bent.

Completed  Date : 17.8.124 Time : 10:00AM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midhunraj R</u>	<u>17/8/24</u>	<u>9:30AM</u>	<u>10:00AM</u>

Customer Remark  Completed  Pending

**Service Engineer Name :** Midhunraj R

**Signature :**

**Date :** 17/8/24

**Contact Number :** 9072522056

**Customer Name :**

**Signature :**

**Date :**

**Contact Number :**

**Designation :**

**Hospital Seal :**

**PRASANTHI S J**  
PHYSIOTHERAPIST  
GH ALAPPUZHA  
9847507709  
17/8/24

**Sandhya**  
SUPERINTENDENT  
GENERAL HOSPITAL  
ALAPPUZHA

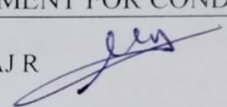


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	GH ALAPPUZHA
3	Name of Equipment with Make, Model and Serial Number	INFRARED LAMP MAKE :- NISCO MODEL :- NA SN :- NA
4	Equipment ID & Barcode	128645 & 0410342
5	Date of purchase / Year of manufacture /Installation Date	14/06/2013
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	10/08/2024
9	Action taken	CHECK THE MACHINE AND FOUND THAT THE IR LAMP AND LAMP HOLDER ARE DEFECTIVE. HANDLE ASSEMBLY IS BROKEN, METALIC BODY COVER IS BENDED.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDED FOR REPAIR
12	Cost of spares (specify parts and cost)	NA

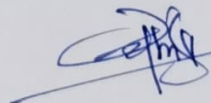
13	Asset Value	RS:- 495/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipment as BER	CHECK THE MACHINE AND FOUND THAT THE IR LAMP AND LAMP HOLDER ARE DEFECTIVE. HANDLE ASSEMBLY IS BROKEN, METALIC BODY COVER IS BENDED. THE MACHINE WAS INSTALLED ON 14/06/2013, AGED UP TO 10 + YEARS. THIS MACHINE IS IRREPARABLE CONDITION. SO WE RECOMMENDING THE EQUIPMENT FOR CONDEMNATION
17	Name & Signature of CYRIX Authority	MIDHUN RAJ R 

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

*Recommended for BER*

 19/08/24

JYOTHISH THOMAS  
Consultant (Biomedical Engineering)  
ALAPPUZHA  
Signature of JC BM (NHM)

Date \_\_\_\_\_ Seal \_\_\_\_\_

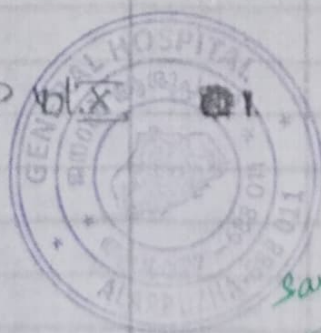

  
 Signature of  
 Superintendent / Medical Officer (i/c)

  
 SUPERINTENDENT  
 GENERAL HOSPITAL  
 ALAPPUZHA

# Tulpa Red Lamp & stand

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Date	Particulars	Receipt	Issued	Balance	Remarks
14.06.13	Rd from store ME Vol. III A P.N : 20	10		10	Price/unit : 676.19 + tax.
15.06.13	Issued for use		2	8	
14.05.14	.		2	6	
8.4.15	.		2	4	
9.10.16	.		2	2	
8.6.17	.		2	0	
4/6/18	Rd from store Instruments & Equipment 01 PN : 265. Vol. IV			10	20/11 not in use as per order no. A, (B) 1983 - 2019
10/4/18	Condemnation done - 1 Nos.			11-1 - 10 9.	
30/8/22	Rd from store Book HDC LP Vol X Page no : 027	01		11	Verified Dr. Lakshmi 11/8/22 Rs. 1200
9/5/23	Rd from store Book HDC LP Vol X Page no. 186	01		12	K 2295 199



Sundhyee  
OFFICER IN CHARGE  
GENERAL HOSPITAL  
ALAPUZZHA



SUPERINTENDENT  
GENERAL HOSPITAL  
ALAPPUZHA

*Sanku*