



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

**CYRIX**  
HEALTHCARE PVT LTD

**No. :** 160274

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report** 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility THQH Kadakkal	Call Registration Date : 20-11-2023
Address THQH Kadakkal	Caller ID : 81160
Kollam	Date of Visit : 14/12/2023
Ph : 9809919965	Asset No. : 0221023
	EQPT Name : Tracheo Unit
	Manufacture Botech Model : Comp-Trac
	S. No. NA Dept. Physiotherapy

**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Motor Not rotating shaft damage

**Action Taken :** Checked the machine and found that motor and bearing was fully defective. The shaft is damaged. So we have sent the machine to OEM manufacturer and send their investigator to look that motor, shaft & PCB is damaged so it is recommended for beyond economical repair

Completed  Date : ..... Time : ..... Spare Required

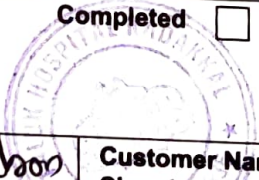
Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

**Cyrix Engineer**  
William Wilson

Date Start Time End Time

**Customer Remark** Completed  Pending



**Service Engineer Name :** William Wilson  
**Signature :** [Signature]  
**Date :** 14/12/23  
**Contact Number :** 8075685264

**Customer Name :** Shabin Shere S  
**Signature :** [Signature]  
**Date :** 14/12/23  
**Contact Number :** 9446433053  
**Designation :** Physiotherapist  
**Hospital Seal :** [Seal]


[Handwritten notes and signatures]

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	KOLLAM
2	Name of Hospital	THQH KADAKKAL
3	Name of Equipment with Make, Model and Serial Number	Traction unit Biotech Comp. Trace
4	Equipment ID & Barcode	81160, 0221023
5	Date of purchase / Year of manufacture /Installation Date	07 / 07 / 2022
6	Warranty details (Yes/No)	NO
7	*AMC/ CAMC Period agreed at the time of purchase	NO
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	20-11-2023
9	Action taken	checked the machine
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Motor, bearing, PCB & shaft fully damaged
12	Cost of spares (specify parts and cost)	24,308/-


13	Asset Value	22,000/-
14	*Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	110%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	OEM, CYRIX Service Report
16	Reasons for recommending the equipment as BER	Traction Motor control board and shaft damaged
17	Name & Signature of CYRIX Authority	WILLIAM WILSON 

\*Not mandatory #Based on the period of life and value as per the BER guidelines


\* Attach Photograph

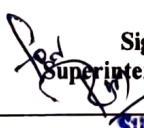
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Fully damaged. Recommended for Beyond economic repair. Repairing cost is higher than Purchase value. Quotations and email from OEM attached with this report

  
 20/12/23.....  
 Signature of J.C. BM (NHM)  
**ABMO**  
**NHM, KOLLAM**

Date



  
 Signature of  
 Superintendent / Medical Officer (i/c)  
**Superintendent**  
 Taluk Hospital, Kadakkal  
 Kollam-691 536.

# SERVICE ESTIMATE



## MEIBOT TECHNOLOGIES

ARA 44, 2nd Floor, Thyparambil Building,  
Ammankovil Street Mullackal,  
Alappuzha Kerala- 688011

Phone no.: 9447038191 Email: info@meibot.com

GSTIN: 32BVOPM0744D1ZT, State: 32-Kerala

### Estimate

#### Estimate For

Cyrix Healthcare Pvt Ltd

FIRST FLOOR, 30/641B  
PETTA JUNCTION,  
POONITHURA, ERNAKULAM-682038,  
KERALA INDIA

Place of Supply: 32-Kerala

Estimate No.: MT/QT/23-24/29

Date: 16-12-2023

GSTIN Number: 32AAFCC2499H2ZM

State: 32-Kerala

#	Item name	Item Code	HSN/ SAC	Quantity	Price/ Unit	GST	Amount
1	Comp Trac piller	386650491 83		1	₹ 6,700.00	₹ 1,206.00 (18.0%)	₹ 7,906.00
2	Comp Trac control card	386140344 71		1	₹ 5,650.00	₹ 1,017.00 (18.0%)	₹ 6,667.00
3	Comp Trac motor	386760316 79		1	₹ 6,250.00	₹ 1,125.00 (18.0%)	₹ 7,375.00
4	Freight Charges	FREIGHT	48195010	1	₹ 2,000.00	₹ 360.00 (18.0%)	₹ 2,360.00
	<b>Total</b>			<b>3</b>		<b>₹ 3,708.00</b>	<b>₹ 24,308.00</b>

Tax type	Taxable amount	Rate	Tax amount	Amounts:
SGST	₹ 20,600.00	9.0%	₹ 1,854.00	Sub Total
CGST	₹ 20,600.00	9.0%	₹ 1,854.00	Total
				₹ 24,308.00
				₹ 24,308.00

**Estimate Amount In Words:**

Twenty Four Thousand Three Hundred and Eight Rupees only

**Terms and conditions:**

Terms and conditions:

Payment Terms: 100% Advance

The Guarantee/Warranty would not cover: -

- No Warranty on Rubber, Plastic & Wooden Products / Parts.
- Any Mechanical damage/breakage.
- Any damages to vacuum Tube / Valve (if any),Meters.
- Any damages due to electrical fluctuation.
- Supply of consumables and accessories.
- Any Physical damage to the Device due to Intentional act or wilful neglect.
- Any Equipment's Serial number that has been altered, defaced or removed, or has been modified to alter its functionality or capability without the written permission of Hamb Meditech LLP.

**Bank details:**

Bank Name: STATE BANK OF INDIA

Bank Account No.: 41310832759

Bank IFSC code: SBIN0003106

Account Holder's Name: Meibot Technologies



LPI SCAN TO PAY

For, MEIBOT TECHNOLOGIES

Authorized Signatory

# NEW MACHINE PRICE



## MEIBOT TECHNOLOGIES

ARA 44, 2nd Floor, Thyparambil Building,  
Ammankovil Street Mullackal,  
Alappuzha Kerala- 688011

Phone no.: 9447038191 Email: info@meibot.com

GSTIN: 32BVOPM0744D1ZT, State: 32-Kerala

### Estimate

#### Estimate For

#### THQH KADAKKAL

Superintendent  
THQH Kadakkal  
Kollam  
Kerala

Estimate No. : MT/QT/23-24/35

Date : 07-02-2024

#	Item name	Item Code	HSN/ SAC	Quantity	Unit	Price/ Unit	GST	Amount
1	Comp Trac (FEATURES : • Lumbar and Cervical Traction • Model: Comp - Trac • Treatment Time : 1 to 60 min. • Hold Time Set: 1 to 60 Sec Variable. • Rest Time: 1 to 60 Sec Variable. • Mode Set: Inter, Static. • Traction Force: 5 to 45 Kgs. • Main Supply: 230V AC / 50 Hz • Weight: Approx. 10Kgs • Display: LCD. *Manufactured by Biotech.)	04015	90189099	1	Nos	₹ 30,000.00	₹ 3,600.00 (12%)	₹ 33,600.00
	<b>Total</b>			<b>1</b>			<b>₹ 3,600.00</b>	<b>₹ 33,600.00</b>

Tax type	Taxable amount	Rate	Tax amount	Amounts:
SGST	₹ 30,000.00	6%	₹ 1,800.00	Sub Total ₹ 33,600.00
CGST	₹ 30,000.00	6%	₹ 1,800.00	<b>Total</b> ₹ 33,600.00

**Estimate Amount In Words**

Thirty Three Thousand Six Hundred Rupees only

**Terms and Conditions**

Terms and conditions:

Payment Terms: 100% Advance

The Guarantee/Warranty would not cover: -

- No Warranty on Rubber, Plastic & Wooden Products / Parts.
- Any Mechanical damage/breakage.
- Any damages to vacuum Tube / Valve (if any), Meters.
- Any damages due to electrical fluctuation.
- Supply of consumables and accessories.
- Any Physical damage to the Device due to Intentional act or wilful neglect.
- Any Equipment's Serial number that has been altered, defaced or removed, or has been modified to alter its functionality or capability without the written permission of Hamb Meditech LLP.

**Bank details:**

Bank Name : STATE BANK OF INDIA

Bank Account No. : 41310832759

Bank IFSC code : SBIN0003106

Account holder's name : Meibot Technologies



LPI SCAN TO PAY

For : MEIBOT TECHNOLOGIES

Authorized Signatory

00'009  
00'009

Gmail

Abilal S [DI Kollam\_] <abilalcyrix@gmail.com>

**Re: Thqh kadakkal Traction unit (barcode: 0221023, Ticket id: 81160)**

1 message

**Muralikrishna Suresh** <info@meibot.com>

9 February 2024 at 11:42

To: "Abilal S [DI Kollam\_]" <abilalcyrix@gmail.com>

Cc: MURALIKRISHNA S <muralikrishnaalpy@gmail.com>, "meibottechnologies@gmail.com" <meibottechnologies@gmail.com>

Dear Sir/ Madam,

Kindly be informed that, the quote for new machine is attached with the mail.

The present price for the new machine is Rs 33,600.

The old asset value of the machine is Rs 22,000, where as the service cost for fixing the old machine is around Rs 24,308.

We suggest you to buy a new machine since the service cost is almost coming close to the new machine.

Depending on your approval we can work on either way, so please update for the same at the earliest.

Best Regards,

MURALI KRISHNA. S

Business Development Manager

MEIBOT TECHNOLOGIES

Mob- +91 9074126766

Whatspp: <https://wa.me/919074126766>

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**From:** Abilal S [DI Kollam\_] <abilalcyrix@gmail.com>

**Sent:** Wednesday, January 3, 2024 12:51:11 PM

**To:** Muralikrishna Suresh <info@meibot.com>

**Cc:** MURALIKRISHNA S <muralikrishnaalpy@gmail.com>; meibottechnologies@gmail.com

<meibottechnologies@gmail.com>

**Subject:** Re: Thqh kadakkal Traction unit (barcode: 0221023, Ticket id: 81160)

Please return back the machine

To,

Rakesh R

Biomedical Engineer

c/o DTDC Kadakkal (OF-060) ,

KOLLAM - 691536 ,

Ph : 7012689165 / 7593847161 ,

On Tue, 19 Dec 2023, 9:17 am Muralikrishna Suresh, <info@meibot.com> wrote:

Dear Sir/ Madam,

Kindly find the attached quotation.

Best Regards,

PARVATHY R

SALES COORDINATOR

MEIBOT TECHNOLOGIES

Mob- +91 9447038191

Whatspp: <https://wa.me/919447038191>

On Fri, Dec 15, 2023 at 1:16 AM Muralikrishna Suresh <info@meibot.com> wrote:

Dear Sir,



gies for the late reply. As discussed over the phone, kindly be informed that, after careful inspection of the machine we found that the following things were damaged and needs to be replaced for proper functioning of the machine.

1. The motor is damaged and needs to be replaced.
2. The gear shaft assembly is worn out on the side which joins with the motor and needs to be replaced.
3. The board has to be replaced as the machine is not getting engaged and releasing the rope continuously.

When considering the value of the machine and the total cost of the spares changed, it will be more or less the same to the value of the machine. If you still insist on replacing the parts, we are ready to proceed with the service and please issue the PO for the same. If you want us to return the machine, please let us know. We will be eagerly waiting for your reply.

Best Regards,

PARVATHY R  
SALES COORDINATOR  
MEIBOT TECHNOLOGIES  
Mob- +91 9447038191  
Whatspp: <https://wa.me/919447038191>

On Thu, Dec 14, 2023 at 8:45 AM Abilal S [\_DI Kollam\_] <[abilalcyrix@gmail.com](mailto:abilalcyrix@gmail.com)> wrote:

Sir,

We reported issues with the traction unit's motor bearing and shaft alignment. We sent the machine for service on November 20, 2023. Please provide an update on the current service status.  
Thqk kadakkal Traction unit (barcode: 0221023, Ticket id: 81160 )

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Thanks and Regards  
ABILAL S  
Biomedical Engineer (District In charge)  
CYRIX HEALTHCARE Pvt Ltd  
Kollam- 691001  
Ph: +917593847161

Dear Sir/ Madam,

Best Regards,

MURALI KRISHNA. S  
Business Development Manager  
MEIBOT TECHNOLOGIES  
Mob- +91 9074126766  
Whatspp: <https://wa.me/919074126766>