



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 1009406

**CYRIX<sup>®</sup>**  
HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

|                                    |  |
|------------------------------------|--|
| Health Facility..... <u>phe</u>    | Call Registration Date : .. <u>27/9/2024</u> .....       |
| Address..... <u>Kallara</u>        | Caller ID : ..... <u>137374</u> .....                    |
| ..... <u>Korrayam</u>              | Date of Visit : ..... <u>30/9/2024</u> .....             |
| Ph : ..... <u>8848477164</u> ..... | Asset No : ..... <u>0540087</u> .....                    |
|                                    | EQPT Name : ..... <u>Digital BP</u> .....                |
|                                    | Manufacture. <u>NAULAKHA</u> Model : <u>BP11POTM1002</u> |
|                                    | S. No <u>302042020</u> Dept. .... <u>OP</u> .....        |

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : ..... Equipment is not turned on condition.....

Action Taken : checked and found out the problem with main PCB, NBP pump and display unit. Need to replace these spares for further checking and working condition of the equipment.

Completed  Date : ..... 30/9/2024 Time : ..... 11:30am Spare Required

Spare Replaced  Requested

| Description | Qty. | Part Number | PR Number |
|-------------|------|-------------|-----------|
| 1. /        | /    | /           | /         |
| 2. /        | /    | /           | /         |
| 3. /        | /    | /           | /         |

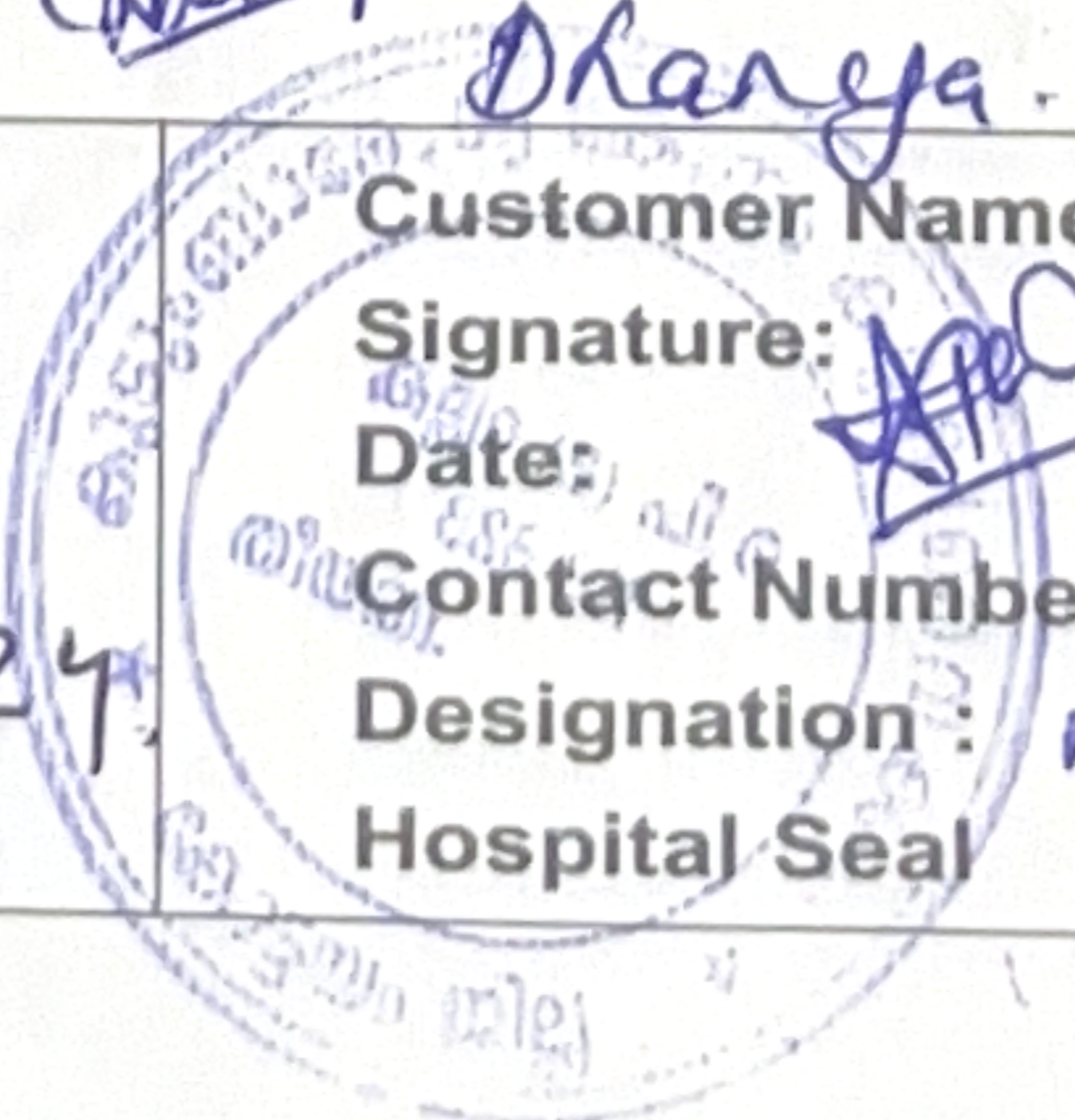
| Cyrix Engineer   | Date             | Start Time     | End Time       |
|------------------|------------------|----------------|----------------|
| <u>AMAL BABU</u> | <u>30/9/2024</u> | <u>11:00am</u> | <u>11:30am</u> |

Customer Remark Completed  Pending

Equipment is not working Dranga. K. Rajan - Nsg officer

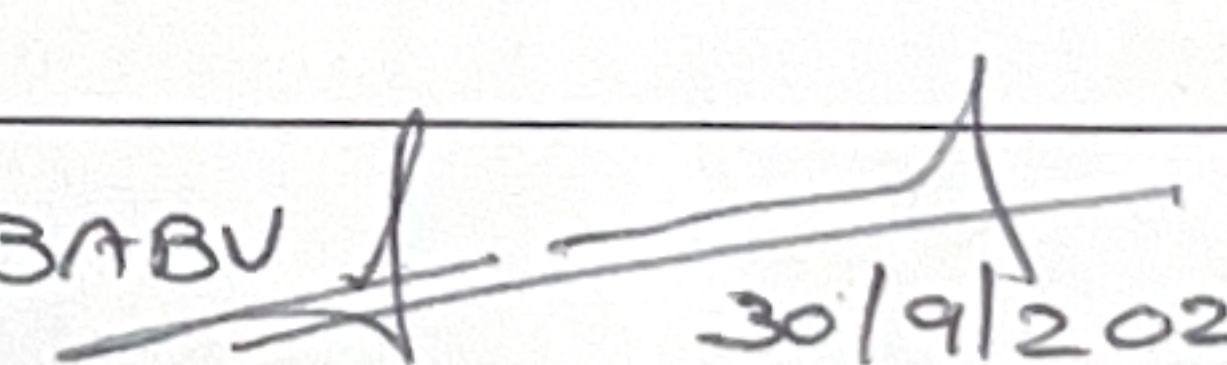

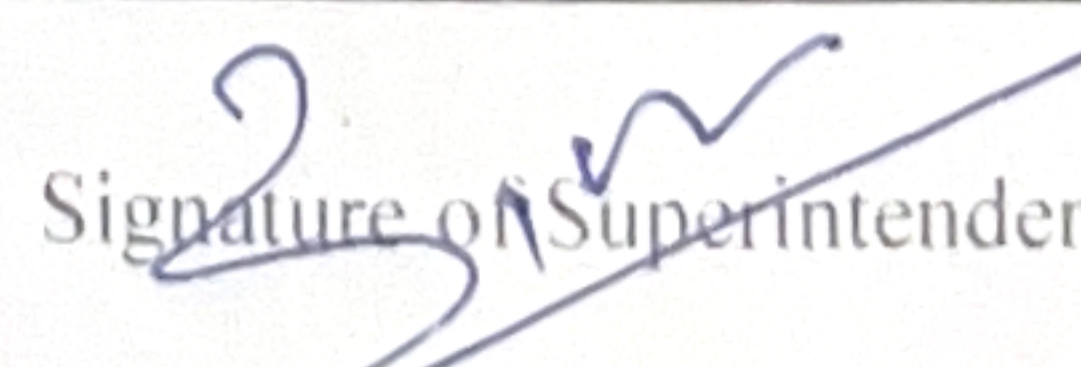
Service Engineer Name : AMAL BABU  
Signature: \_\_\_\_\_  
Date: 30/9/2024  
Contact Number: 9567575983

Customer Name : Dranga. K. Rajan  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_  
Contact Number: 8281284617  
Designation : Nursing officer  
Hospital Seal: \_\_\_\_\_



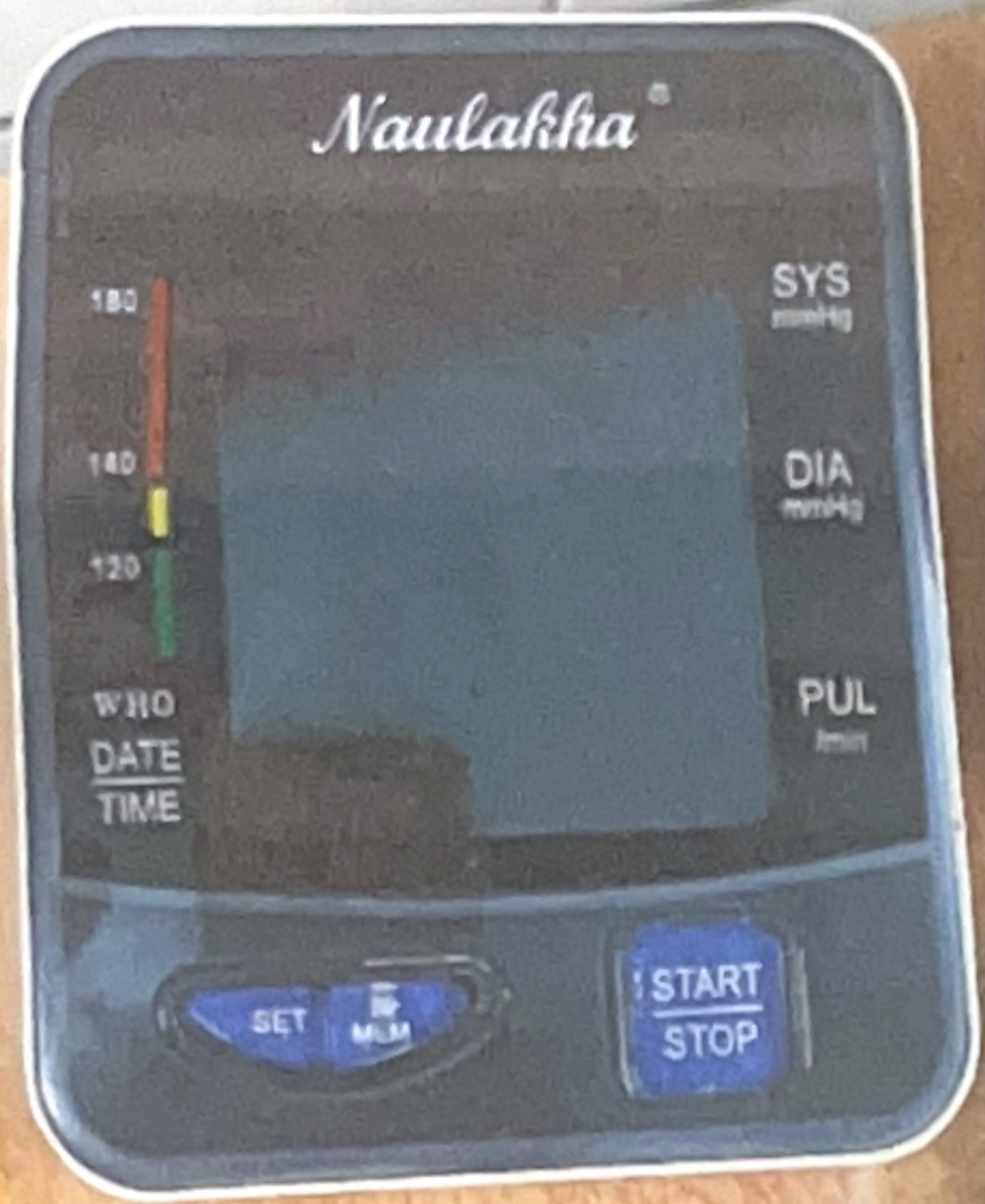
8281284617  
686 611

**PROFORMA**  
**RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)**  
**BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

|  |  |
|--|--|
| Name of Hospital: PHC KALLARA  | Name of District: KOTTAYAM   |
| Name of Equipment: B P Apparatus   | Equipment ID & Barcode: 137374 & 0540087   |
| Make: Naulakha   | Model: BP fitpro TNI/302   |
| Serial Number: 302042020   | Warranty details: No Warranty  |
| Date of purchase/<br>Year of manufacture/ Installation Date: 9/03/2021   | Present status of the equipment:<br>Fully Damaged  |
| Date of breakdown: 27/09/2024 (Toll free) ✓<br>(Date of registration of complaint through email/ Toll free)  | *AMC/ CAMC Period agreed at the time of purchase: No AMC/ CMC  |
| Action taken: Checked and found out the problem with main PCB, Nibp pump and Display unit. Need to replace these spares for further checking and working condition of the equipment  |  |
| Recommendations for repair (required service details): Not recommending for repair.  |  |
| Cost of spares (specify parts and cost): Nil   |  |
| # Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: Nil  | Asset Value: 1800/-  |
| Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not):<br>Cyrix service report attached.  |  |
| Reasons for recommending the equipment as RBER: Checked and found out the problem with main PCB, NIBP pump and display. Need to replace these spares for further checking and working condition of the equipment. Quotation not submitted since spares are not available in the market. So recommended the machine for condemnation. |  |
| <p>AMAL BABU  30/9/2024<br/> Name &amp; Signature of CYRIX Authority with date</p>  |  |
| Remarks of <del>Junior</del> Consultant (Biomedical) NHM:<br>Cost of spare - Not submitted, Asset value - 1800<br>Life period - 3 years<br>Cyrix reports that spares not available - in the market   |  |
| Recommended for BER (Yes/ No): Yes   | <br>Signature of JC BM (NHM)  |
| Date: 21/10/24   |  |
| Date:<br>Medical Officer (i/c)   | <br>Signature of Superintendent /<br><b>MEDICAL OFFICER</b><br>Family Health Centre<br>Kallara (Vaikom) Pin: 686 611<br>Kottayam (Dist) |







*[Signature]*

MEDICAL OFFICER  
Family Health Centre  
Kallara (Vaikom) Pin. 686 611  
Kottayam (Dist)

