

23/10/24  
Jithu.

**PROFORMA**  
**RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)**  
**BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

Name of Hospital: CHC PURAPUZHA	Name of District: IDUKKI
Name of Equipment: Urine Analyzer	Equipment ID:127375, barcode: 0630361
Make: MISPA	Model: URISCAN 100
Serial Number: N1200100H1009	Warranty details: NO
Date of purchase/ Year of manufacture/ Installation Date: 09-03-2013	Present status of the equipment: Fully damaged
Date of breakdown: 05-08-2024 (toll-free)	*AMC/ CAMC Period agreed at the time of purchase: NO AMC/CAMC

Action taken: Check and find that the mainboard, LCD Display, and 3V Coin battery are defective. Need to be replace this spares for further checking and working condition of the equipment. Enquired spare with OEM

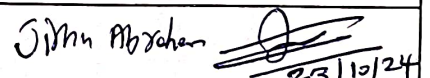
Recommendations for repair (required service details) Not recommended for repair

- Cost of spares (specify parts and cost):
- LCD Display -Rs. 19,760.00/-
  - Main Board - Rs. 17,070.00/-
  - Calibration Strip (13 parameters) - Rs.260.00/-
  - 3V coin battery- Rs.520.00/-
  - Spot Charges -Rs. 9400/-
  - Total Amount - Rs.55,472.00/-

# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: 142%	Asset Value: 39000/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)  
The Cyrix service report and OEM quotation are attached

Reasons for recommending the equipment as BER: Check and find that the mainboard, LCD Display, and 3V Coin battery are defective. The equipment was installed on 09-03-2013 and covered up to 11+ years. The repair cost of the equipment is 142%, and both criteria are met. So, we recommend the equipment for condemnation as per the tender clause 5.3.14.1.

  
 Name & Signature of CYRIX Authority with date  
 23/10/24

Remarks of Junior Consultant (Biomedical) NHM:

*Recommended for BER*  
  
 Consultant Biomedical Engineer  
 National Health Mission

Recommended for BER (Yes/ No): <input checked="" type="checkbox"/> Yes.	Arogyakeralam Idukki-685603 Signature of JC BM (NHM)
Date: 26/10/24	

Date: 28/10/24

Seal  Signature of Superintendent Medical Officer (i/c)  
 \*Not mandatory #Based on the period of life and value of the BER equipment.

  
 Superintendent Medical Officer (i/c)  
 Arogyakeralam, Idukki  
 Photograph



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 1018496

**CYRIX<sup>®</sup>**  
HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility.. <i>C.H.C. Puzhupuzha</i> .....	Call Registration Date : .. <i>5-8-2024</i> .....
Address..... <i>Thodupuzha</i> .....	Caller ID : .. <i>127375</i> .....
..... <i>Idukki</i> .....	Date of Visit : .. <i>6-8-2024</i> .....
Ph : .. <i>9539148901</i> .....	Asset No : .. <i>0630361</i> .....
	EQPT Name : .. <i>Urine Analyser</i> .....
	Manufacture .. <i>Mispa</i> ..... Model : .. <i>Urisen 100</i> .....
	S. No. <i>N120010.H1009</i> ..... Dept. <i>lab</i> .....

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : .. *Not working*.....

Action Taken : .. *Check the machine panel that main board, LCD Display and 3V coin battery are defective. Need to replace this parts for further charging and working condition of the equipment. Engaged spare with OEM*.....

Completed  Date : .. *6-8-2024*..... Time : .. *1:00 PM*..... Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2. <i>Na</i>	<i>Na</i>	<i>Na</i>	<i>Na</i>
3.			

<b>Cyrix Engineer</b> <i>Vishnuprasad TJ</i>	Date <i>6-8-2024</i>	Start Time <i>12:00 PM</i>	End Time <i>1:00 PM</i>
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Customer Remark  Completed  Pending

Service Engineer Name : *Vishnuprasad TJ*  
Signature: *[Signature]*  
Date: *6-8-2024*  
Contact Number: *949646*

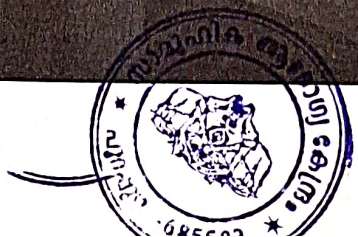
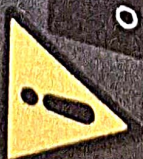
Customer Name: *Neethu Venugopal*  
Signature: *[Signature]*  
Date: *6/8/2024*  
Designation : *LT*  
Hospital Seal: *9539148901*



M K



**URINE ANALYZER**  
 SPECIFICATION: 376mm x 316mm x 170mm  
 INPUT: 100-240VAC Hz: 50/60  
 POWER: 40VA  
 Analyzer code: N120010XN1008  
 Date of manufacture: 09/2012



*Handwritten signature in blue ink.*

കേരള വൃത്തി, മൃഗങ്ങളുടെ ശാസ്ത്രവും മത്സ്യങ്ങളുടെ ശാസ്ത്രവും  
 സാമൂഹിക ആരോഗ്യ കേന്ദ്രം  
 ചുറ്റുപുഴ, തിരുവനന്തപുരം





jithu abraham &lt;jithuabrahamcyrix@gmail.com&gt;

**Request for One-Time Call Support for Agappe Urine Analyzer at CHC Purapuzha (0630361)**

11 messages

jithu abraham &lt;jithuabrahamcyrix@gmail.com&gt;

Mon, Aug 12, 2024 at 9:29 PM

To: dil.sabu@agappe.in

Cc: edison.joy@agappe.in, arjun u &lt;arjunucyrix@gmail.com&gt;, Afsal Yunuze &lt;zm1.klbemp@cyrix.in&gt;, DM Abijith-KLBEMP &lt;dm2.klbemp@cyrix.in&gt;, ctsdesk &lt;customersupport@agappe.in&gt;

Dear Sir/Madam,

We kindly request one-time call support for the Agappe Urine Analyzer at CHC Purapuzha.

Before attending to the complaint, please inform us in advance, so that one of our Cyrix engineers can coordinate with you.

Details are as follows,

Equipment Name: Urine Analyzer

Make: Agappae

Model: Uriscan-100

Barcode no: 0630361

Serial no: N1200100H1009

Kindly please do the needful as soon as possible

Regards

**Jithu Abraham**

District in charge (Idukki)- Kerala

**CYRIX HEALTHCARE Pvt. Ltd**

30/641B, Petta, Poonithura, Kochi-38

Ph:+916238655106

ctsdesk &lt;customersupport@agappe.in&gt;

Tue, Aug 13, 2024 at 12:21 PM

To: jithuabrahamcyrix@gmail.com

Cc: dm2.klbemp@cyrix.in, edison.joy@agappe.in, dil.sabu@agappe.in, zm1.klbemp@cyrix.in, arjunucyrix@gmail.com, freddy.john@agappe.in

Dear Sir/Madam,

Greetings from AGAPPE Diagnostics !!

Thank you for contacting us at Agappe Diagnostics Limited.

We would like to acknowledge that we have received your request and a ticket has been created with Ticket ID - COMP187381

Thanks for your understanding and once again thank you for giving us an opportunity to serve your esteemed laboratory.

Regards,

**Customer Technical Support Department****Agappe Diagnostics Ltd.**

Agappe Hills, Pattimattom, Ernakulam-683562

From :jithuabrahamcyrix@gmail.com

Aug 12, 2024 09:32 PM

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\*This message (including any attachments) is intended only for the use of the individual or entity to which it is addressed and may contain information that is non-public, proprietary, privileged, confidential, and exempt from disclosure under applicable law or may constitute as attorney work product. If you are not the intended recipient, you are hereby notified that any use, dissemination, distribution, or copying of this communication is strictly-prohibited. If you have received this communication in error, notify us immediately by telephone and (i) destroy this message if a facsimile or (ii) delete this message immediately if this is an electronic communication. Thank you\*

jithu abraham &lt;jithuabrahamcyrix@gmail.com&gt;

Fri, Aug 23, 2024 at 8:08 AM

To: ctsdesk &lt;customersupport@agappe.in&gt;

Cc: dm2.klbemp@cyrix.in, edison.joy@agappe.in, dil.sabu@agappe.in, zm1.klbemp@cyrix.in, arjunucyrix@gmail.com, freddy.john@agappe.in

Please update the status.

Regards

**Jithu Abraham**

District in charge (Idukki)- Kerala

**CYRIX HEALTHCARE Pvt. Ltd**

30/641B, Petta, Poonithura, Kochi-38

Ph:+916238655106

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Afsal Yunuze &lt;zm1.klbemp@cyrix.in&gt;

Fri, Aug 23, 2024 at 9:01 AM

To: ctsdesk &lt;customersupport@agappe.in&gt;, "dil.sabu@agappe.in" &lt;dil.sabu@agappe.in&gt;

Cc: DM Abijith-KLBEMP &lt;dm2.klbemp@cyrix.in&gt;, "edison.joy@agappe.in" &lt;edison.joy@agappe.in&gt;, "arjunucyrix@gmail.com" &lt;arjunucyrix@gmail.com&gt;, "freddy.john@agappe.in" &lt;freddy.john@agappe.in&gt;, "jithuabrahamcyrix@gmail.com" &lt;jithuabrahamcyrix@gmail.com&gt;

Kindly share the Quotation for one time service support

Regards

**AFSAL YUNUZE**

Zonal Manager (South Region)- Kerala

**CYRIX HEALTHCARE Pvt. Ltd**

30/641B, Petta, Poonithura, Kochi-38

Ph:+919895061437

**From:** jithu abraham <jithuabrahamcyrix@gmail.com>**Sent:** Friday, August 23, 2024 8:08 AM**To:** ctsdesk <customersupport@agappe.in>**Cc:** DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>; edison.joy@agappe.in <edison.joy@agappe.in>; dil.sabu@agappe.in <dil.sabu@agappe.in>; Afsal Yunuze <zm1.klbemp@cyrix.in>; arjunucyrix@gmail.com <arjunucyrix@gmail.com>; freddy.john@agappe.in <freddy.john@agappe.in>**Subject:** Re: Request for One-Time Call Support for Agappe Urine Analyzer at CHC Purapuzha (0630361)

[Quoted text hidden]

ctsdesk &lt;customersupport@agappe.in&gt;

Fri, Aug 23, 2024 at 9:03 AM

To: jithuabrahamcyrix@gmail.com, reportsagappe@gmail.com

Cc: dm2.klbemp@cyrix.in, edison.joy@agappe.in, dil.sabu@agappe.in, zm1.klbemp@cyrix.in, arjunucyrix@gmail.com, freddy.john@agappe.in, bintu.lijo@agappe.in

Dear Sir/Madam,

Greetings from AGAPPE !!

Thank you for contacting us at Agappe Diagnostics Limited.

The complaint reported with COMP187381 has been attended by our Service Engineer. Please find the attached service report for more clarification.

Thank you for your patience.

For quick complaint registration and ensuring least down time, we recommend you to download **AGAPPE Mobile app (Mobile App link - [www.agappe.com/mobileapp](http://www.agappe.com/mobileapp))** from play store and enrol.

Thanks for your understanding and once again thank you for giving us an opportunity to serve your esteemed laboratory.

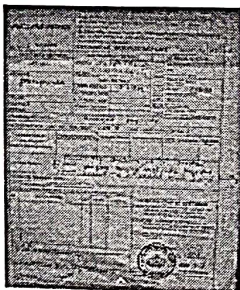
Regards,

**Customer Technical Support Department****Agappe Diagnostics Ltd.**

Agappe Hills, Pattimattom, Ernakulam-683562

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[Quoted text hidden]

TSR (9).jpg  
371K

ctsdesk &lt;customersupport@agappe.in&gt;

Fri, Aug 23, 2024 at 9:07 AM

To: freddy.john@agappe.in, dil.sabu@agappe.in

Cc: zm1.klbemp@cyrix.in, dm2.klbemp@cyrix.in, edison.joy@agappe.in, jithuabrahamcyrix@gmail.com, arjunucyrix@gmail.com, bintu.lijo@agappe.in

Dear Team,

Please find the trailing mail and do the needful

Regards,

10/23/24, 12:06 PM

Gmail - Request for One-Time Call Support for Agappe Urine Analyzer at CHC Purapuzha (0630361)

**Customer Technical Support Department**  
**Agappe Diagnostics Ltd.**  
Agappe Hills, Pattimattom, Ernakulam-683562

---

**Re: Request for One-Time Call Support for Agappe Urine Analyzer at CHC Purapuzha (0630361)**

To : customersupport@agappe.in,dil.sabu@agappe.in

Cc : arjunucyrix@gmail.com,dm2.klbemp@cyrix.in,edison.joy@agappe.in,freddy.john@agappe.in,jithuabrahamcyrix@gmail.com

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**jithu abraham** <jithuabrahamcyrix@gmail.com>

To: ctsdesk <customersupport@agappe.in>

Wed, Sep 4, 2024 at 8:56 PM

Cc: freddy.john@agappe.in, dil.sabu@agappe.in, zm1.klbemp@cyrix.in, dm2.klbemp@cyrix.in, edison.joy@agappe.in, arjunucyrix@gmail.com, bintu.lijo@agappe.in

please update the status

Regards

**Jithu Abraham**

District in charge (Idukki)- Kerala

**CYRIX HEALTHCARE Pvt. Ltd**

30/641B, Petta, Poonithura, Kochi-38

Ph:+916238655106

[Quoted text hidden]

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**ctsdesk** <customersupport@agappe.in>

To: dil.sabu@agappe.in, freddy.john@agappe.in

Thu, Sep 5, 2024 at 8:52 AM

Cc: jithuabrahamcyrix@gmail.com, bintu.lijo@agappe.in, drn2.klbemp@cyrix.in, edison.joy@agappe.in, dil.sabu@agappe.in, zm1.klbemp@cyrix.in, arjunucyrix@gmail.com, freddy.john@agappe.in

Dear Team,

Please find the trailing mail and do the needful

Regards,

**Customer Technical Support Department**

**Agappe Diagnostics Ltd.**

Agappe Hills, Pattimattom, Ernakulam-683562

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**jithu abraham** <jithuabrahamcyrix@gmail.com>

To: ctsdesk <customersupport@agappe.in>

Tue, Oct 1, 2024 at 8:45 AM

Cc: dil.sabu@agappe.in, freddy.john@agappe.in, bintu.lijo@agappe.in, dm2.klbemp@cyrix.in, edison.joy@agappe.in, zm1.klbemp@cyrix.in, arjunucyrix@gmail.com

dear sir,

I am writing to inquire about the status of the machine that your team took for further checking. Could you please provide an update at your earliest convenience?

Thank you for your assistance.

regards,

**Jithu Abraham**

District in charge (Idukki)- Kerala

**CYRIX HEALTHCARE Pvt. Ltd**

30/641B, Petta, Poonithura, Kochi-38

Ph:+916238655106

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**ctsdesk** <customersupport@agappe.in>

To: dil.sabu@agappe.in, freddy.john@agappe.in, edison.joy@agappe.in

Tue, Oct 1, 2024 at 9:00 AM

Cc: jithuabrahamcyrix@gmail.com, bintu.lijo@agappe.in, dm2.klbemp@cyrix.in, zm1.klbemp@cyrix.in, arjunucyrix@gmail.com

Dear Team,

10/23/24, 12:06 PM

Gmail - Request for One-Time Call Support for Agappe Urine Analyzer at CHC Purapuzha (0630361)

Please find the trailing mail and share the same

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

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ctsdesk <customersupport@agappe.in>

To: jithuabrahamcyrix@gmail.com

Thu, Oct 17, 2024 at 1:41 PM

Cc: bintu.lijo@agappe.in, dm2.klbemp@cyrix.in, edison.joy@agappe.in, dil.sabu@agappe.in, zm1.klbemp@cyrix.in, arjunucyrix@gmail.com, freddy.john@agappe.in

Dear Team,

Please find the attached quotation and do the needful.

Regards,

Binu

[Quoted text hidden]

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 14-10-24 Community Health Centre-Purapuzha\_ uriskan plus3.pdf  
463K





ADL/BO/MS/2024-25/0357

14-10-2024

To,  
Community Health Centre-Purapuzha,

**Subject: Rate Offer Letter for Spare(S) & Consumable(S) of MISPA URISKAN 100**

Dear Sir,

We are happy to note that you are interested in Spare(S) & Consumable(S) of **MISPA URISKAN 100** as per the attached ANNEXURE – A. We refer to your discussion regarding the products marketed and serviced by Agappe Diagnostics Ltd and we hereby submit formal offer for Spare(S) & Consumable(S) of **MISPA URISKAN 100**. We are pleased to introduce ourselves as one of the leading Diagnostics Manufacturers in India with a formidable domestic presence. After its inception in 1995, our Company has grown steadily over last 25 years and today Agappe is a significant player in the Indian Diagnostic Industry with pan-India presence. We have a Pan India operation with a reach to more than 25,000 customers through our 300 well-qualified and trained man power. We have an efficient network of more than 400 loyal distributors across India.

**Certification:** Ours is an ISO 9001:2015, ISO 13485: 2016 and ICMED certified Company. We conform to GLP standards and have an FDA approved WHO-GMP manufacturing facility. We have CE certified products. We have NGSP certification for HbA1c.

**AGAPPE DIAGNOSTICS LTD.** ISO 9001:2015 | EN ISO 13485:2016 CERTIFIED COMPANY | CIN : U24239MH1998PLC115413

**CORPORATE OFFICE / REAGENT PLANT**  
Agappe Hills, Pattimattom (PO), Dist. Ernakulam, Kerala - 683 562, India.  
Tel: +91 484 286 7000 | Email: agappe@agappe.in

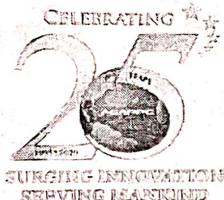
**MUMBAI [REGISTERED OFFICE]**  
401 & 402, 4<sup>th</sup> Floor, Jaisingh Business Centre, 119,  
Sahar Road, Parsiwada, Andheri (East), Mumbai - 400 099, India.  
Tel: +91 22 4300 8000 | Email: mumbaioffice@agappe.in

**EQUIPMENT PLANT**  
X/588-CB, Block No. 32, KINFRA Small Industrial Park,  
Nellad, Cochin, Kerala, India - 686 721. Tel: +91 484 276 7477.

**DELHI OFFICE**  
DSM 540, 5<sup>th</sup> Floor, DLF Tower, Shivaji Marg,  
New Delhi - 110 015, India.  
Tel: +91 11 4558 8416 | Email: delhioffice@agappe.in

**KOLKATA OFFICE**  
406, Merlin Matrix, Plot No-10, Block-DN, Sector V,  
Salt Lake City, Kolkata - 700 091.  
Tel: +91 33 4003 0451 | Email: kolkataoffice@agappe.in

**BANGALORE OFFICE**  
5-6, 11<sup>th</sup> Floor, Red Cross Bhavan, No.26 Race Course Road,  
Bangalore - 560 001. Tel: +91 80 2228 8288  
Email: bangaloreoffice@agappe.in



# AGAPPE

**Medical Equipment:** We entered the medical equipment sector about twenty years back and since then there has been no looking back for we are now counted as one of the fastest growing equipment manufacturing and trading company in India for Semi Automated Clinical Chemistry Analyzer, Blood Cell Counter & Fully Automated Chemistry Analyzer. We have the exclusive marketing tie-up with leading companies such as CANON MEDICAL SYSTEM CORPORATION - Japan, TOKYO BOEKI - Japan, i-SENS Inc - Korea, LABITECK – Germany, BIT – Germany, MINDRAY - PRC to market their finest products.

We confirm that we have qualified and experienced service engineers, product specialist and the backing of the ever- reliable sales team of Agappe to bank on. With the efficient team of sales and service personnel, we offer a mixture of a world-class product and good service back up. Trust our offer meets your requirements, and we look forward to your valued order. Should you require any additional information and/or clarification, please do not hesitate to contact us.

Attached please find our detailed ANNEXURE – A for Spare(S) & Consumable(S) of **MISPA URISKAN 100.**

Assuring you of our best attention at all times,

Yours Sincerely,

**For AGAPPE DIAGNOSTICS LTD.**



**Mishal Abe Varghese- HEAD-MC**

**AGAPPE DIAGNOSTICS LTD.** ISO 9001:2015 | EN ISO 13485:2016 CERTIFIED COMPANY | CIN : U24239MH1998PLC115413

**CORPORATE OFFICE / REAGENT PLANT**  
Agappe Hills, Pattimattom (PO), Dist. Ernakulam, Kerala - 683 562, India.  
Tel: +91 484 286 7000 | Email: agappe@agappe.in

**MUMBAI [REGISTERED OFFICE]**  
401 & 402, 4<sup>th</sup> Floor, Jaisingh Business Centre, 119, Sahar Road, Parsiwada, Andheri (East), Mumbai - 400 099, India.  
Tel: +91 22 4300 8000 | Email: mumbaioffice@agappe.in

**EQUIPMENT PLANT**  
X/588-CB, Block No. 32, KINFRA Small Industrial Park, Nellad, Cochin, Kerala, India - 686 721. Tel: +91 484 276 7477.

**DELHI OFFICE**  
DSM 540, 5<sup>th</sup> Floor, DLF Tower, Shivaji Marg, New Delhi - 110 015, India.  
Tel: +91 11 4558 8416 | Email: delhioffice@agappe.in

**KOLKATA OFFICE**  
406, Merlin Matrix, Plot No-10, Block-DN, Sector V, Salt Lake City, Kolkata - 700 091.  
Tel: +91 33 4003 0451 | Email: kolkataoffice@agappe.in

**BANGALORE OFFICE**  
5-6, 11<sup>th</sup> Floor, Red Cross Bhavan, No:26 Race Course Road, Bangalore - 560 001. Tel: +91 80 2228 8288  
Email: bangaloreoffice@agappe.in

**YOUR BEST PARTNER IN DIAGNOSTICS**

14-10-2024

ADL/BO/MS/2024-25/0357

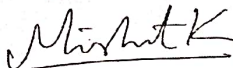
To,  
Community Health Centre-Purapuzha,

### ANNEXURE – A

Code	Particulars	Qty	Special Price
72121009	LCD SSAAM-U100/1112101001	1	Rs. 19,760.00
72121010	Main Board SSAAM-U100/14203016	1	Rs. 17,070.00
73121002	Calibration Strip(13 parameters)	1	Rs. 260.00
72121020	3V coin battery/CR1220/H-100 Uriskan 100 SSAAM-U100/CR1220	1	Rs. 520.00
	Spot Charges		Rs. 9400.00
	GST 18%		Rs. 8462.00
Total Amount – Fifty Five Thousand Four Hundred and Seventy Two only.			Rs.55,472.00
<b>Subject to attached Terms and Conditions</b>			

*Trust our offer meets your requirements, and we look forward to your valued order. Should you require any additional information and/or clarification, please do not hesitate to contact us.*

For AGAPPE DIAGNOSTICS LTD.

  
Mishal Abe Varghese- HEAD-MC



**AGAPPE DIAGNOSTICS LTD.** ISO 9001:2015 | EN ISO 13485:2016 CERTIFIED COMPANY | CIN : U24239MH1998PLC115413

**CORPORATE OFFICE / REAGENT PLANT**  
Agappe Hills, Pattimattom (PO), Dist. Ernakulam, Kerala - 683 562, India.  
Tel: + 91 484 286 7000 | Email: agappe@agappe.in

**EQUIPMENT PLANT**  
X/588-CB, Block No. 32, KINFRA Small Industrial Park,  
Nellad, Cochin, Kerala, India - 686 721. Tel: +91 484 276 7477.

**KOLKATA OFFICE**  
406, Merlin Matrix, Plot No-10, Block-DN, Sector V,  
Salt Lake City, Kolkata - 700 091.  
Tel: +91 33 4003 0451 | Email: kolkataoffice@agappe.in

**MUMBAI [REGISTERED OFFICE]**  
401 & 402, 4<sup>th</sup> Floor, Jaisingh Business Centre, 119,  
Sahar Road, Parsiwada, Andheri (East), Mumbai - 400 099, India.  
Tel: +91 22 4300 8000 | Email: mumbaioffice@agappe.in

**DELHI OFFICE**  
DSM 540, 5<sup>th</sup> Floor, DLF Tower, Shivaji Marg,  
New Delhi - 110 015, India.  
Tel: +91 11 4558 8416 | Email: delhioffice@agappe.in

**BANGALORE OFFICE**  
5-6, 11<sup>th</sup> Floor, Red Cross Bhavan, No:26 Race Course Road,  
Bangalore - 560 001. Tel: +91 80 2228 8283  
Email: bangaloreoffice@agappe.in



**COMMERCIAL TERMS OF SUPPLY**

- **Price:** All the prices shown are Inclusive of GST & rate is applicable for this order only.
- **Any other Tax:** If applicable is payable by you in advance before Shipment. If exempted, exemption certificate to be provided along with the order.
- **Delivery:** Delivery of the item will be made within 5-8 days or earlier from the date of receipt of your confirmed order.
- **Payment Terms:** 100% payment in advance in the form of Bank Draft on a Nationalized Bank or any Scheduled Bank drawn in favor of 'AGAPPE DIAGNOSTICS LTD'.
- **Validity:** Validity of the offer will be up **30 Days** for your Consideration.
- All orders and transactions are subject to Ernakulum Jurisdiction only.

**Ⓜ ALL PAYMENTS SHOULD BE MADE THROUGH CHEQUE/DEMAND DRAFT ONLY.**

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**AGAPPE DIAGNOSTICS LTD.** ISO 9001:2015 | EN ISO 13485:2016 CERTIFIED COMPANY | CIN : U24239MH1998PLC115413

**CORPORATE OFFICE / REAGENT PLANT**  
Agappe Hills, Pattimattom (PO), Dist. Ernakulam, Kerala - 683 562, India.  
Tel. + 91 484 286 7000 | Email: agappe@agappe.in

**EQUIPMENT PLANT**  
X/588-CB, Block No. 32, KINFRA Small Industrial Park,  
Nellad, Cochin, Kerala, India - 686 721. Tel. +91 484 276 7477.

**KOLKATA OFFICE**  
406, Merlin Matrix, Plot No-10, Block-DN, Sector V,  
Salt Lake City, Kolkata - 700 091.  
Tel: +91 33 4003 0451 | Email: kolkattaoffice@agappe.in

**MUMBAI (REGISTERED OFFICE)**  
401 & 402, 4<sup>th</sup> Floor, Jaisingh Business Centre, 119,  
Sahar Road, Parsiwada, Andheri (East), Mumbai - 400 099, India.  
Tel. +91 22 4300 8000 | Email: mumbaioffice@agappe.in

**DELHI OFFICE**  
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New Delhi - 110 013, India.  
Tel: +91 11 4558 8416 | Email: delhioffice@agappe.in

**BANGALORE OFFICE**  
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