



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 1017483

# CYRIX<sup>®</sup>

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility: <u>UPHC MANGALAM</u> Address: ..... <u>DIST : ALAPPUZHA</u> Ph: <u>8943390556</u>	Call Registration Date : <u>7/9/24</u> Caller ID : <u>134076</u> Date of Visit : <u>7/9/24</u> Asset No : <u>0440485</u> EQPT Name : <u>Haematology Analyser</u> Manufacture <u>RAPID-PRO</u> Model : <u>PG-6000</u> <u>AG0061</u> S. No. <u>200257EH</u> Dept. <u>LAB</u>
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Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : HClB Bubbles error, Hb values are abnormal

Action Taken : On checking found that the 3 way valve & 2 way valve, HClB lamp, WBC chamber, RBC chamber and C.C.U board are faulty, need to replace these spares for further checking and working condition of the equipment

Completed  Date : 7/9/24 Time : 5:00 PM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer <u>Midhun J. R</u>	Date <u>7/9/24</u>	Start Time <u>2:00 PM</u>	End Time <u>5:00 PM</u>
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Customer Remark	Completed <input type="checkbox"/>	Pending <input type="checkbox"/>
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Service Engineer Name : <u>Midhun J. R</u> Signature: <u>[Signature]</u> Date: <u>7/9/24</u> Contact Number: <u>9072522056</u>	Customer Name : <u>Shanuja K.R</u> Signature: <u>[Signature]</u> Date: <u>7/9/24</u> Contact Number: <u>8943390556</u> Designation : <u>Lab Technician</u> Hospital Seal
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# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 1017500

# CYRIX<sup>(R)</sup>

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website :www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility... <u>UPHC MANGALAM</u> Address..... ..... <u>DIST: ALAPPUZHA</u> ..... Ph: ..... <u>894 339 0556</u> .....	Call Registration Date: ..... <u>7/9/24</u> ..... Caller ID: ..... <u>134 076</u> ..... Date of Visit : ..... <u>7/9/24</u> ..... Asset No : ..... <u>044 0485</u> ..... EQPT Name: <u>Haematology Analyser</u> Manufacture <u>RAPID-PRIMA</u> Model: <u>PE-6000</u> <u>AC6006161</u> S.No. <u>200257EH</u> Dept. <u>LAB</u> .....
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Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : HB error and abnormal output  
Main board-CCU BOARD is re-installed

Action Taken : On checking found that the 3 way valve, 2 way valve HCB lamp assy, WBC chamber RBC chamber and CCU board are faulty. Enquired spare with the OEM.

Completed  Date : 27/9/24 Time : 5:00PM Spare Required

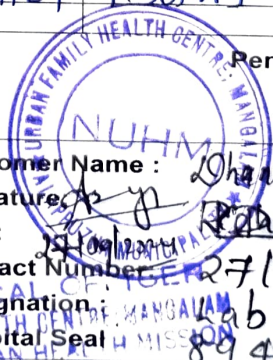
Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer <u>Midborg R</u>	Date <u>27/9/24</u>	Start Time <u>4:30PM</u>	End Time <u>5:00PM</u>
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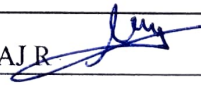

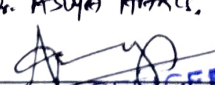
Customer Remark: CCU Board Received Back Completed  Pending

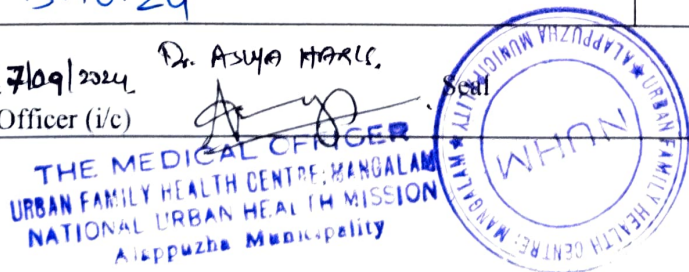
Service Engineer Name : <u>Midborg R</u> Signature: <u>[Signature]</u> Date: <u>27/9/24</u> Contact Number: <u>9012522056</u>	Customer Name : <u>Johny K.R</u> Signature: <u>[Signature]</u> Date: <u>27/9/24</u> Contact Number: <u>8943390556</u> Designation: <u>Lab Techn'uan</u> Hospital Seal: <u>[Seal]</u>
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THE MEDICAL CENTRE, MANGALAPURAM  
URBAN FAMILY HEALTH CENTRE, NATIONAL URBAN HEALTH MISSION  
Alappuzha Municipality



PROFORMA RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER) BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)	
Name of Hospital: UPHC MANGALAM	Name of District: ALAPPUZHA
Name of Equipment: HEMATOLOGY ANALYZER	Equipment ID & Barcode: 134076 & 0440485
Make: RAPID - PROKAN	Model: PE 6000
Serial Number: A6006161200257EH	Warranty details: NO WARRANTY
Date of purchase/ Year of manufacture/ Installation Date: 07/03/2017	Present status of the equipment: NOT WORKING
Date of breakdown: 07/09/2024 (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: NO AMC/CAMC
Action taken: CHECKED THE MACHINE AND FOUND THAT THE 3 WAY VALVE, 2 WAY VALVE, HGB LAMP, WBC CHAMBER, RBC CHAMBER & CCU BOARD ARE DEFECTIVE. ENQUIRED SPARE WITH THE OEM.	
Recommendations for repair (required service details):- NOT RECOMMENDED FOR REPAIR	
Cost of spares (specify parts and cost): 3 WAY VALVE (2) = 36900 2 WAY VALVE = 18450 HGB LAMP = 9250 WBC CHAMBER = 35250 (WITHOUT TAX) RBER CHAMBER = 35250 CCU BOARD = 59500 TOTAL = 194600	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: 97%	Asset Value: 199083/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) CYRIX SERVICE REPORT AND OEM SPARE QUOTATION ATTACHED	
Reasons for recommending the equipment as BER: CHECKED THE MACHINE AND FOUND THAT THE 3 WAY VALVE, 2 WAY VALVE, HGB LAMP, WBC CHAMBER, RBC CHAMBER & CCU BOARD ARE DEFECTIVE. THIS MACHINE WAS INSTALLED ON 07/03/2017 AGED UPTO 7+ YEARS. REPAIRING COST OF THE EQUIPMENT IS 97%. MET BOTH CRITERIA AS PER THE TENDER CLAUSE 5.3.14.1	
Name & Signature of CYRIX Authority with date :- MIDHUN RAJ R 	
Remarks of Junior Consultant (Biomedical) NHM:  <i>Recommended for BER</i>	
Recommended for BER (Yes/ No): <i>YES</i>	 15/10/24 JYOTHISH THOMAS Consultant (Biomedical Engineering) NHM ALAPPUZHA
Date: <i>15.10.24</i>	
Date: <i>27/09/2024</i> Medical Officer (i/c) <i>D. ASHOK HARI.</i> 	Signature of Superintendent /



HEMATOLOGY ANALYSER

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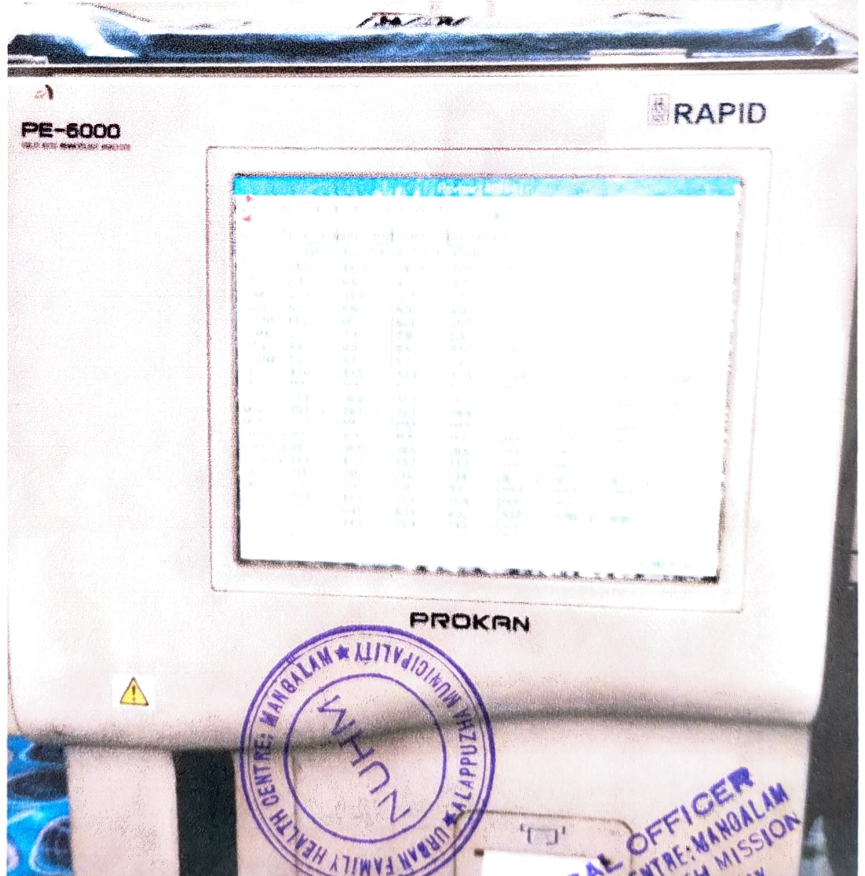
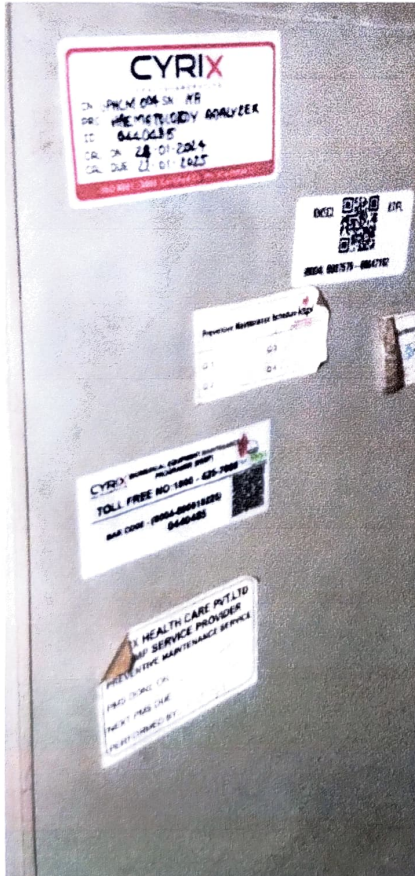
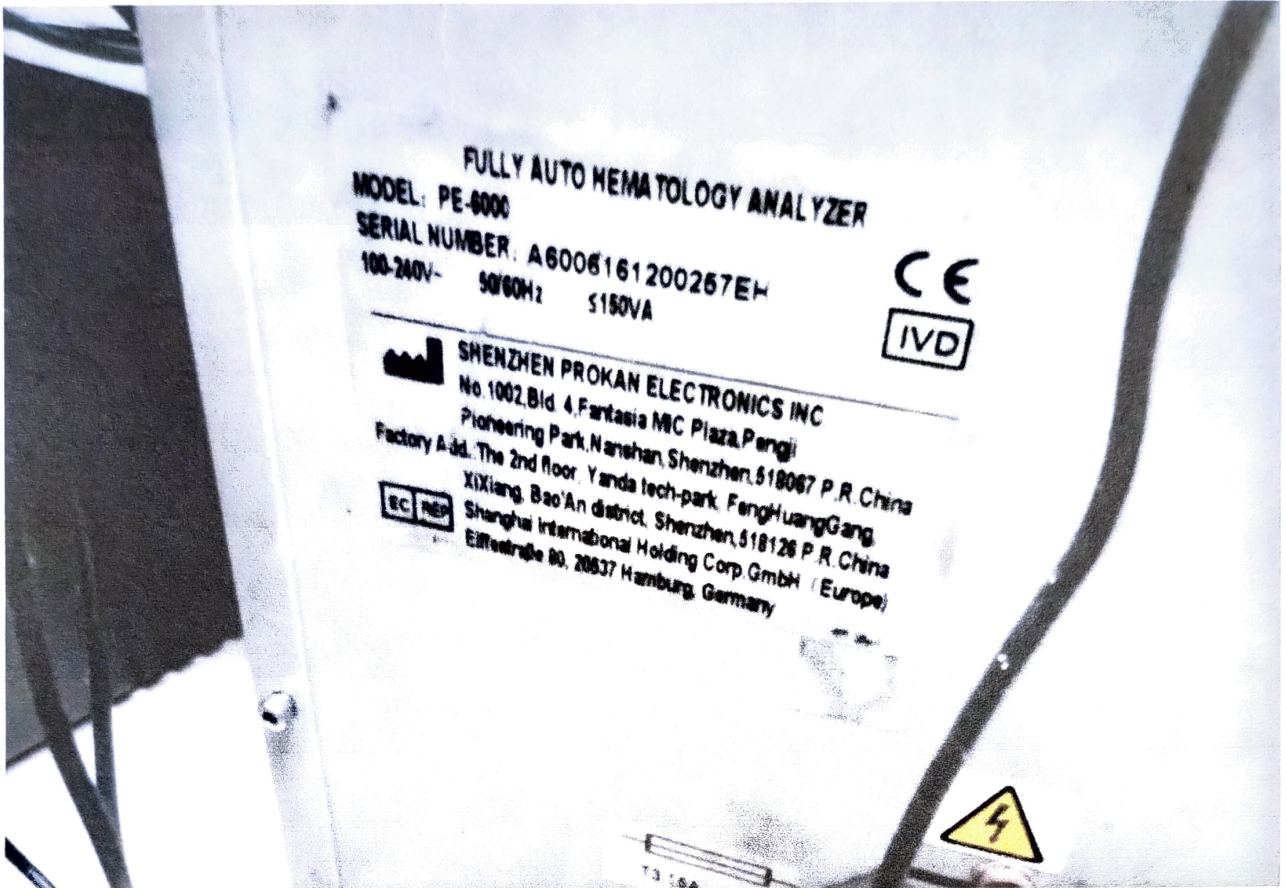
DATE	SR NO	PARTICULARS	RECEIPT QTY	ISSUED TO (with)	ISSUED QTY	DATE	SIGNATURE	Page No
7-3-2017	1	Received from NIPUSU-NUHM Alappuzha as per bill No. 1429/16 of 5000 Rape diagnostic kit (RDK) as dtd on 2/2/2017					<i>[Signature]</i> T. Anand	12
7-3-2017		Issued to lab technicians		Kerthy	1	NIL	<i>[Signature]</i> Kerthy	233



*[Signature]*  
Dr. Asya Kately

**THE MEDICAL OFFICER**  
**URBAN FAMILY HEALTH CENTRE, MANGALAM**  
**NATIONAL URBAN HEALTH MISSION**  
 Alappuzha Municipality







# Aspen Diagnostics Pvt. Ltd.

(Rapid Diagnostic Group Of Companies)



ISO 9001:2015  
CERTIFIED COMPANY

Proforma Invoice No.: ADPL/S/RD/20240927/24-25				Date : 27-09-2024	
To, Cyrix Healthcare Pvt. Ltd. Ernakulam, First Floor, Petta Junction 30/641B, Poonithura, Ernakulam-682038				Ref. : By Mail. Date : 27-09-2024	
UPHC MANGALAM					
Sr. No	Description	Part No.	Price Each Ex- Work	Qty	Total (In Rs.)
	(Instrument Model: Hematology Analyzer) (Model : PE-6000) (S/No. A6006161200257EH)				
A	<u>Spares Procurement Details:</u>				
(i)	3-Way Valve	PE00-006	18,450.00	2	36,900.00
(ii)	2-Way Valve	PE00-005	18,450.00	1	18,450.00
(iii)	HGB Lamp	PE60-041	9,250.00	1	9,250.00
(iv)	WBC Chamber	PE60-003	35,250.00	1	35,250.00
(v)	RBC Chamber	PE60-002	35,250.00	1	35,250.00
(vi)	CCU Board	PE60-010	59,500.00	1	59,500.00
Total					1,94,600.00
(+ GST @ 18%					35,028.00
Total: Two Lakh Twenty Nine Thousand Six Hundred Twenty Eight Only.					2,29,628.00

### Terms & Conditions :

(1) Warranty is not applicable for spare parts , (2) Delivery : 3-4 Weeks , (3) Payment Terms : 100% Advance )

### Bank Account Details :- *okw*

Name of the Firm	: Aspen Diagnostic Pvt. Ltd.	Aspen Diagnostics Pvt. Ltd.
Bank Name	: ICICI Bank Limited	
Account No.	: 016005003239	
Account Type	: Current Account	
MICR Code	: 110229029	
IFSC Code	: ICIC0000160	
		<i>Rajaram</i> 27/09/24 Rajaram Krishnamurthy National Service Manager





Abhilash A &lt;abhilashacyrix@gmail.com&gt;

**NEED QUOTATION- RAPID- PE6000- UPHC MANGALAM- 0440485**

2 messages

Anjitha T L &lt;purchasecyrix2@gmail.com&gt;

Fri, Sep 27, 2024 at 10:56 AM

To: "Service.RDG" <service@rdgc.in>, service support <servicesupport@rdgc.in>, "Rajaram.RDG" <rajaram.k@rdgc.in>  
Cc: Project Manager KLBEMP <pm.bempkl@cyrix.in>, Abhilash A <abhilashacyrix@gmail.com>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, arjun u <arjunocyrix@gmail.com>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>

Dear sir,

Kindly share the Quotation for below mentioned spare on an Emergency Basis.

Hospital Name: UPHC Mangalam

Equipment Name: Haematology Analyzer

Make: Rapid Aspen

Model: PE6000

Serial Number: A6006161200257EH

Barcode: 0440485

Spare Required: RBC, WBC Chamber, 2 Way Valve, 3 Way Valve (2 Qty), Main Board, HGB Unit.

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Thanks &amp; Regards

Anjitha T L

Sr. Purchase Executive

PH:- 9947719111

[purchasecyrix2@gmail.com](mailto:purchasecyrix2@gmail.com)[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)**Cyrix Healthcare Pvt Ltd**

| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

**KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH**

service support &lt;servicesupport@rdgc.in&gt;

Fri, Sep 27, 2024 at 6:33 PM

To: Anjitha T L &lt;purchasecyrix2@gmail.com&gt;

Cc: Project Manager KLBEMP <pm.bempkl@cyrix.in>, Abhilash A <abhilashacyrix@gmail.com>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, arjun u <arjunocyrix@gmail.com>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, "Service.RDG" <service@rdgc.in>, "Rajaram.RDG" <rajaram.k@rdgc.in>

Dear sir,

Please find the attached P.I. &amp; share the P.O. along with payment details for billing.

Thanks &amp; Regards

Hari Ram

[Quoted text hidden]

10/10/24, 12:06 PM

Gmail - NEED QUOTATION- RAPID- PE6000- UPHC MANGALAM- 0440485

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